



DEPARTMENT OF HAWAIIAN HOME LANDS

DISCOVERY HARBOUR RESIDENTIAL VACANT LOTS OFFERING FREQUENTLY ASKED QUESTIONS

1. Do I need to respond to this offering?

If you are interested in this offering, you will need to fill out the Response Form and return it to the DHHL postmarked by May 3, 2021.

If you are not interested, you can complete the same form and indicate the reason you are not interested. You will be deferred from this offering and remain on the wait list based on your original application date. You will not go to the bottom of the list.

If you do not respond, it will indicate that you are not interested, and you will be deferred from this offering to remain on the wait list based on your original application date. You will not go to the bottom of the list.

2. What is a vacant lot offering?

A vacant lot option provides the applicant with an opportunity to build the type and size home that meets their needs and is in the price range that is conducive to their financial capability.

3. Is the VIRTUAL Orientation meeting on May 8, 2021 mandatory?

No, participation in the orientation meeting is not mandatory. However, this is your opportunity to learn more about this offering and to ask questions. A lot of information will be shared at the orientation meeting. If you are not able to attend the meeting, all of the information will be available on the DHHL's website at <http://dhhl.hawaii.gov/awards/> including a recording of the meeting.

4. Do I need a financial prequalification prior to lot selection?

No, it is not a requirement for selecting a vacant lot, however, within 7 days after selecting a lot, you will be required to contact an approved lender to start a construction loan application.

5. Do I need to do anything prior to selecting a lot?

Yes, you will need to attend a Vacant Lot Process meeting that will provide information about the process, timelines, kuleana, etc. If after this meeting you decide you want to proceed to the lot selection meeting, you will be required to sign a Lot Reservation Agreement. If you decide not to proceed to the lot selection meeting, you will be deferred from this offering and will remain on the waitlist based on your application date.

6. Do I need to be present at the Lot Selection Meeting to select a lot?

Yes, you do need to be present, however, if you are unable to attend you can have someone select a lot on your behalf with a notarized proxy. Your representative will need a hard copy of the notarized proxy and a Government or State I.D. in order to select a lot. If your representative does not have both, they will not be able to select a lot. A picture of the notarized proxy and/or ID will not be accepted.

7. Who is responsible for building the home on a vacant lot?

The beneficiary is responsible to manage the building process on a vacant lot. More information will be shared at the orientation and Vacant Lot Process meeting.

8. How soon do I need to occupy my lot?

Pursuant to Section 208 of the Hawaiian Homes Commission Act, "The lessee may be required to occupy... within one year after the commencement of the term of the lease."

9. Can I transfer the lease once I receive the award?

Upon receipt of a lease, you may request a lease transfer after your home is completed because a vacant lot cannot be transferred. The transfer request can be made through the DHHL East Hawaii District Operations Branch, provided all parties meet the conditions of a transfer.

10. Will I have to join the Discovery Harbour Association?

Yes, as a lessee you will be required to join the Association and pay the current annual fee of \$100. Please confirm this with the Discovery Harbour Association.

11. What if the DHHL no longer has my correct mailing address?

You may call the DHHL Contact Center at (808) 620-9500; or you can find the Change of Information form on the DHHL website at <https://dhhl.hawaii.gov/contact/deliver/>

Orientation Meeting Teams “Live” Event Instructions

12. What is a “Live” Event via Microsoft Teams?

A “Live” event is done over the internet using the Microsoft Teams application rather than attending a meeting in person.

13. What do I need to view this “Live Event”?

A desktop computer, laptop, smart phone, or tablet with the ability to connect to the internet.

14. How do I access the Live Orientation Meeting?

On the designated date and time, using your electronic device, go to <http://dhhl.hawaii.gov/awards/> and click on the “May 2021 Discovery Harbour Residential Vacant Lots Offering” link. This will take you directly to the “Live” event.

15. What else do I need to know to view this “Live Event” online?

As Microsoft Teams is only supported by certain platforms, you need to utilize these supported Operating Systems

<u>Supported Operating Systems: (Desktop Computer)</u>	<u>Supported Mobile Operating Systems: (Smart Phones/Tablets)</u>	<u>Supported Web Browsers (Search Engines)</u>	*Enable third party cookies while on Microsoft Teams
Windows 7 & Later (PC)	Android 4.4 & later versions	*Google Chrome	
MacOS X 10.10 & later versions (Apple)	IOS 10 & later versions (iPhone)	*Microsoft Edge	

16. How do I ask questions during the "Live Event"?

Audience microphones will be muted. Select the Q&A panel on the right of the screen to message the presenters and producers. Before sending your questions in the chat box, users have the option to select "ask anonymously."

17. What if I miss the Orientation Meeting?

Visit <http://dhhl.hawaii.gov/awards/> after the Orientation meeting to view a recording of the meeting.

If you have any questions after reviewing, you may call the Contact Center at (808) 620-9500.

All information provided is subject to chang