#### DEPARTMENT OF HAWAIIAN HOME LANDS BENEFICIARY CONSULTATION ON

# **Beneficiary Consultation**

1	<b>Proposed Action</b>	Beneficiary Consultation Policy
2	Status	CONSULTATION COMPLETED
3	Decision-Making	Approved by the Hawaiian Homes Commission on
		January 27, 2009
4	Reports	HHC Item E-1 (January 27, 2009)
	_	Record of Comments (January 20, 2009)
5	Background	SAMPLES OF PLANS:
	Information	DHHL General Plan (2002)
		DHHL Hawaii Island Plan (2002)
		Kealakehe/Laiopua Regional Plan (2009)

#### STATE OF HAWAII DEPARTMENT OF HAWAIIAN HOME LANDS

January 27, 2009

To:

Chairman and Members, Hawaiian Homes Commission

From:

Robert Hall, Executive Assistant ( )

Office of the Chairman

Darrell Yagodich, Planning Program Administrator

Planning Office

Julie-Ann Cachola

Planning Office

Subject: Beneficiary Consultation Policy

#### RECOMMENDED MOTION/ACTION

That the Commission approve the proposed Beneficiary Consultation Policy (Exhibit A) and direct the Chairman to issue quidelines for the Department's implementation and begin the rulemaking process.

#### DISCUSSION

#### Introduction 1.

This submittal and attached Exhibits condenses a year of research, workshops, and community/beneficiary meetings that looked critically at how the Department consulted with beneficiaries in the past and opened discussion on how consultation could be conducted in the future to ensure that it is timely, efficient, and effective.

We are at the decision-making stage in the proposed consultation process. We had early discussions on the notion of developing a beneficiary consultation policy with homestead association leaders and in-house staff. We held open discussions in our homestead communities with both applicants and lessees at eleven (11) meetings that were held throughout the State from August 21, 2008 to September 24, 2008. From the rich input received in these meetings, we developed a draft beneficiary consultation policy. The policy was then

reformatted in order to facilitate easy review and comment. The formatted document was mailed out to all lessees and applicants for their review and comment. The comment period was ended on January 19, 2009.

This submittal takes us through the final stage of the consultation process. Key comments and staff responses are identified and changes to the draft policy are recommended if necessary. Exhibit A is the revised Beneficiary Consultation Policy that incorporates the recommended changes.

#### 2. Summary of Beneficiary Comments and Responses

This section reports summary findings from Exhibit B, which provides a complete "Record of Comments" received from the following sources:

- a. Meeting Notes which identify beneficiary comments raised at each of the 11 Beneficiary Consultation meetings that were conducted statewide between August 21, 2008 and September 24, 2008;
- b. Survey Results which identify beneficiary responses to a short survey that was administered at the conclusion of each of the 11 Beneficiary Consultation meetings; and
- c. Written correspondence from beneficiaries who chose to comment on the Proposed Beneficiary Consultation Policy document that they received in the mail. 1

The majority of comments validate the need for more information on current policies, programs, and procedures. The comments also indicate that there are a number of issues that require further discussion and resolution, including: successorship, subdivision of lots, sale of leases, lowering blood quantum requirements for successors, and loan information.

The table below identifies the key questions/comments raised by beneficiaries in their review of the draft policy. It also identifies staff responses and recommendations.

<sup>&</sup>lt;sup>1</sup> The 8-page beneficiary consultation policy document was sent to the printer/mailer on 11/26/08 and was supposed to be in the mail by 11/30/08. Based on this information, we set the deadline for comments at 12/31/08, affording beneficiaries the 30-day review and comment period. Unfortunately, the U.S. Postal Service implemented a Rule change which delayed the mail out, and it was the Christmas season. The document was mailed on 12/9/08, but beneficiaries did not receive it until 12/16/08 or later. We immediately posted a notice on our website extending the deadline for comments to January 15, 2009.

## 3. Key Questions, Comments, Responses and Recommendations

BENEFICIARY COMMENT	STAFF RESPONSE
1. Why are you talking about this policy and at the same time there are projects going through that have not been subject to consultation?	It takes time to develop, consult, test, and implement a comprehensive consultation policy, as we are attempting to do. It has already taken a year to get this far and there are people who feel we are going too fast! It's important to understand that there will be a transitional period while the policy is being developed. During this transitional period, projects that have already received approvals would be allowed to proceed in order to meet our homestead development schedule. It is not feasible to stop work on existing projects nor would it be feasible to require these projects to start all over.
	Recommend: Establish a point in time, perhaps from the date of Commission approval, after which all projects would be subject to the consultation provision established in the policy.
2. You are proposing to go out for consultation only once a year. Is this sufficient?	We agree that opening the consultation agenda once a year may be too ambitious, but we fear that if we allow the process to be triggered as needed, or more than once a year, decisions can easily circumvent the more rigorous planning process and could eventually evolve into handling all development decisions on an ad hoc basis, i.e., it will encourage spot

decision making. On a practical level, our limited staff resources are already strained to conduct the annual consultation process, which is in addition to their regular duties and functions. We simply don't have the staff resources to handle numerous consultation cycles. Finally, we recognize that there will be a lot of issues up-front that need to be addressedsince they have not been addressed in the past. After these "backlog" issues are addressed, we anticipate that an annual consultation agenda would be sufficient to handle statewide policy issues and amendments to Island Plan land use designations.

#### No further action needed.

3. The federal government has a consultation policy and procedure they use to consult with American Indians and Alaska natives—why don't we use the same policy and procedure?

A review of existing native consultation practices, policies, and procedures of various federal agencies was our first step in developing our beneficiary consultation policy. We looked for something that was user friendly and interactive. looked for a process that could find solutions-that promoted better understanding of each other. Federal consultation policies and procedures do not provide any of these features.

No further action needed.

4. How can we ensure that the beneficiary consultation policy and procedure will continue from Administration to Administration?

There are two ways to establish a beneficiary consultation process and procedure that could survive changes in Administration.

The first is through legislation. The problem with legislation is that it is too general and would not be able to articulate specific processes and procedures as currently specified in the proposed policy.

The second, recommended alternative, is through the promulgation of Administrative Rules (Chapter 91, HRS). Rules still have the force and effect of law and more importantly, the promulgation of Rules lies within the jurisdiction of the HHC. Rules are able to specify detailed procedures, processes, time limits, etc.

For these reasons, our recommended action directs the Chairman/staff to promulgate rules.

5. How will the topics for the annual consultation agenda be determined? How will beneficiaries have input in determining what subjects go out for consultation?

We're considering different ways to set the consultation agenda to address Departmental and beneficiary priorities. At the Department level, we would like to utilize ongoing environmental scans that would be a means to catalog emerging issues that could potentially affect the trust. We could then convene staff from different divisions to review the long list of potential issues and identify priority issues/subjects for consultation. We could bring

the "short list" to our quarterly meetings with homestead leaders to get their input on consultation priorities. We also intend to have a means through our website to allow beneficiaries to "vote" on pressing issues for consultation.

Recommend: The policy state that the agenda for annual consultation would be developed with the input of homestead leaders and beneficiaries.

6. Our primary concern is when the Department intends to issue long term leases to non-beneficiary parties for commercial purposes. Your Land Use Designation of "commercial" does not give us enough information on what kind of development will occur.

The "Commercial" land use designation covers a wide range of land uses and a wider range of building structures. In order to keep beneficiaries informed, engaged, and supportive of our revenuegenerating activities, when General Lessees or potential General Lessees get that work preliminary or conceptual land use proposals are available, they should be shared with beneficiaries.

Recommend: Involvement of beneficiaries early in the planning process.

The recommended changes were incorporated in the policy document. For a detailed discussion of the consultation policy, turn to Exhibit A, which is the Beneficiary Consultation Policy document.

#### A. Next Steps

The Planning Office will start to develop procedures and processes to bring to the Chairman to address implementation issues within the Department and between the Department and Commission.

After a trial period of about 6 months, the Department will recommend rules for the Commission to promulgate.



# HAWAIIAN HOMES COMMISSION POLICY PROPOSAL FORM

Policy Title: BENEFICIARY CONSULTATION POLICY		Policy Number	
		Revision Number	01-26-09
Date Introduced	Chairman's Signature	Date Approved	Effective Date

#### 1. Policy Statement

As an agency entrusted to administer, manage, and invest trust resources to accomplish a variety of goals and objectives that benefit native Hawaiians and their successors, the Hawaiian Homes Commission and Department of Hawaiian Home Lands recognizes that meaningful, timely and effective beneficiary consultation is essential to the successful implementation of Commission/Department policies, programs and projects.

**Meaningful beneficiary consultation** helps promote civic engagement and governance. It builds trust in government and lays a foundation for future partnership.

**Timely beneficiary consultation** ensures that beneficiary concerns and comments are considered when decisions are being made.

**Effective beneficiary consultation** improves the quality and effectiveness of our plans and decisions.

#### 2. Who is a "Beneficiary"?

DHHL beneficiaries are defined as all native Hawaiian s (50% or more Hawaiian) and their successors. This includes:

- Existing lessees (residential, agricultural, and pastoral);
- · Applicants on the Wait List; and
- Native Hawaiians who have not applied for a homestead award.

#### 3. Purpose

The purpose of this policy is to ensure that appropriate beneficiary consultation processes and activities are incorporated into our planning and decision-making, and that they are consistent with the goals, objectives, and guiding principles identified below.

#### 4. Consultation Goals and Objectives

- **A.** To formalize existing consultation processes that properly include and consider beneficiary concerns throughout the process
- **B.** To use various methods to disseminate information and gather input
- **C.** To establish a predictable procedure for timely consultation
- **D.** To ensure that decisions are not made on the spot, but over time, in a larger policy, program or geographic (regional) context
- **E.** To identify where beneficiary consultation can be most effective in DHHL's planning and development process

#### 5. Consultation Guiding Principles

## A. Timely and Consistent Consultation Builds Relationships, Trust and Beneficiary Capacity:

The foundation for successful beneficiary consultation is opening channels of communication early with beneficiaries and stakeholders, and developing collaborative working relationships with them. Effective beneficiary consultation activities should leave individuals and communities stronger and with increased capacity to influence their livability.

#### B. Consultation is Inclusive and Respectful:

Efforts will be made to identify, invite and encourage beneficiaries and stakeholders to be involved early in the planning process. Consultation requires proper outreach—to the right people, at the right time. Early beneficiary consultation allows careful and respectful consideration of their input, feedback, ideas, and visions.

#### C. Consultation Provides Education:

When decision-makers look at different proposals, they must consider all sides of an issue. Beneficiaries can provide better input if they are provided a fair and objective analysis of issues, opportunities, and constraints presented in a particular proposal. If beneficiaries understand the pros and cons on a particular issue, they will be empowered to provide more meaningful input. By itself, education/information provision does not constitute consultation. However, education/information is important to enable effective consultation.

#### 6. Types of Consultation

"Beneficiary consultation" is a stage in the decision-making process when the Department of Hawaiian Home Lands seeks beneficiary and community views on issues and proposals. The Hawaiian Homes Commission keeps an open mind and makes its final decision after beneficiary consultation has been completed.

There are different types and forms of consultation and some forms already occur in our communities in the form of meetings, surveys, reports, and newsletters. Consultation could be a simple educational workshop or a process that is extended over a period of time.

But consultation can also occur after a decision is made, when information about the decision is provided. Consultation could be a simple educational workshop or a process that is extended over a period of time. Table 1 identifies different types of consultation that occur in different situations.

Table 1: Different Types of Consultation

TYPE OF CONSULTATION	WHEN TO USE IT	EXPLANATION
1. Informing	When a decision has been made and communication is required in order to ensure knowledge and compliance with the particular decision.	Explaining the existing policies and procedures, for example, conditions of a homestead lease.
2. Planning	When information, projects, and viewpoints can be considered within a larger context.	Consideration of information, opinions, attitudes and priorities can inform better decision-making.
3. Consulting	When information, viewpoints, and opinions are applied to a specific problem or issue that is being considered.	Obtaining views on proposals or initiatives and taking them into account when decisions are made.
4. Partnering	When the homestead association is economically self-sufficient and able to work with DHHL to provide programs and services in the community	Initiating joint working and decision-making with the beneficiaries.

#### 7. Consultation Categories

The four types of consultation correspond to different "categories," or topics for consultation.

#### A. Information on Existing Programs and Policies:

When beneficiaries are empowered with information, they are better able to utilize existing programs and services. They are able to ensure their "benefit" from the trust. In this way, it is equally important to provide beneficiaries with information on existing programs and policies, as it is to include their comments and concerns in the decision-making process. Beneficiary questions and concerns that fall into this category will be forwarded to appropriate division for response. The Department will expand our website to facilitate information dissemination.

#### B. Development of Department Plans:

Meaningful and timely beneficiary consultation will be sought in existing planning processes. Specifically, beneficiary consultation will be sought in the development and revision of the Department's General Plan, Island Plans, Regional Plans, and specific Program Plans. It is important to include beneficiary input in these plans since they direct and guide implementing actions that follow. Specific decisions and actions of the Department must be consistent with existing plans.

#### C. Changes in Land Use Designations:

Land Use Designations are determined in the development of Island Plans. Island Plans are revised every 7-10 years, but there are situations where a new development proposal is recommending a different land use for a particular parcel of land. Land use changes that deviate from existing plans need to be fully considered, and beneficiaries should have the opportunity to know about the proposed change and its potential impacts. Therefore, changes in land use designation proposals shall be subject to the beneficiary consultation process described below.

#### D. Development of Statewide Policies:

Meaningful and timely beneficiary consultation will also be sought in the development of specific policies. Policies have a direct impact on beneficiaries and should be subject to the beneficiary consultation process described below. It is important to get beneficiary feedback on proposed policies in order for the Department and Commission to consider all ramifications of the proposed policies, especially how it might impact beneficiaries.

#### E. Development Partnerships:

As the Department proceeds in developing the capacity of existing homestead associations to develop revenue streams and programs and services for their homestead community, there will be opportunities for development partnerships. Partnerships between the Department and beneficiary organizations can be articulated in Regional Plan priority

projects or in Memorandum of Understandings. In these cases, the partnership will dictate the method of consultation and involvement in decision-making appropriate for the particular project.

#### 8. The Consultation Process

The process of consultation for changes in land use designations and for the development of statewide policies involves seven (7) steps that ensure proper notification and opportunity for beneficiaries to provide their input and concerns.

#### 1. Proposed Action or Issue for Discussion

Two types of proposals would be considered for consultation: 1) statewide policies; and 2) Changes in Island Plan land use designations. The proposal for action would identify the proposal and would provide a justification or rationale for the change. The proposal would be submitted to the Planning Office which is responsible to schedule and conduct consultation work.

In order to efficiently manage the beneficiary consultation process, the Planning Office will be responsible to conduct statewide beneficiary consultation meetings at the same time, every year. Consultation can also be conducted in other forms such as: workshops, surveys, homestead association meetings, online.

2. Notification will be given to all lessees and applicants impacted by the proposed activities, through direct mail outs, posting on our website, and/or through homestead associations to ensure maximum participation. Notification will be given at least two (2) weeks before the consultation occurs.

#### 3. Presentation and Feedback

The Planning Office conducts annual consultations. The consultations may begin with a meeting of all Homestead Leaders. The Planning Office will facilitate the consultation.

#### 4. Draft Report with Comments Received

The Planning Office will be develop a draft Consultation Report that identifies all proposals brought to the beneficiaries for consultation, and documents all comments received.

#### 5. Review Period

The Draft Consultation Report will be made available to all participants to review in order to ensure that their comments were presented properly. A review period of 30-days will be provided in order for participants to submit any corrections to their statements. The Planning Office will collect all comments/corrections.

#### 6. Final Report

After the 30-day review period, the Planning Office will prepare a final Consultation Report that would document the major comments, respond to

the comments and make recommendations to the Commission regarding the proposed policy or land use change. The Final Report would be posted on our website.

#### 7. Decision-Making

The Commission makes decisions on each proposal. Proponents of the proposal would present their proposal and justification. The Planning Office would present the Consultation Report with recommendations based on the consultation. The Commission would be able to make its decision with consideration given to the proponent of the measure as well as beneficiary comments on the proposal. Decisions would be posted on our website.

#### 9. Beneficiary Consultation Policy Framework

The Beneficiary Consultation Policy Framework (next page) provides an illustration of how beneficiary concerns would be assessed and addressed through one of the four different types of consultation. The framework provides a graphical summary of the foregoing sections that discussed: types of consultation; consultation categories, and the consultation process.

#### 10. Implementation

The Department and Commission are committed to Beneficiary Consultation. This section identifies the specific Departmental actions that will occur in order to ensure the successful implementation of the Beneficiary Consultation Policy. In order to support the intents and purposes of beneficiary consultation, the Commission and Department recognizes that there are certain changes that would be required in the way we conduct our business. These Departmental changes are identified below:

#### 1. The Planning Office will:

- a. Assess proposals for applicability to the appropriate level of consultation.
- b. Maximize beneficiary consultation when developing and revising DHHL plans (General Plan, Island Plans, and Regional Plans) according to planning update schedules.
- c. Manage and conduct the beneficiary consultation process, including the preparation of Beneficiary Consultation Reports for originating divisions and the Commission that contain an analysis of beneficiary comments, and staff findings and recommendations. When the consultation involves development in a particular region, Beneficiary Consultation Reports shall give more weight to comments raised by beneficiaries living in the region, since they will be directly impacted by the development proposal.
- d. Periodically monitor and enforce HHC approved conditions.

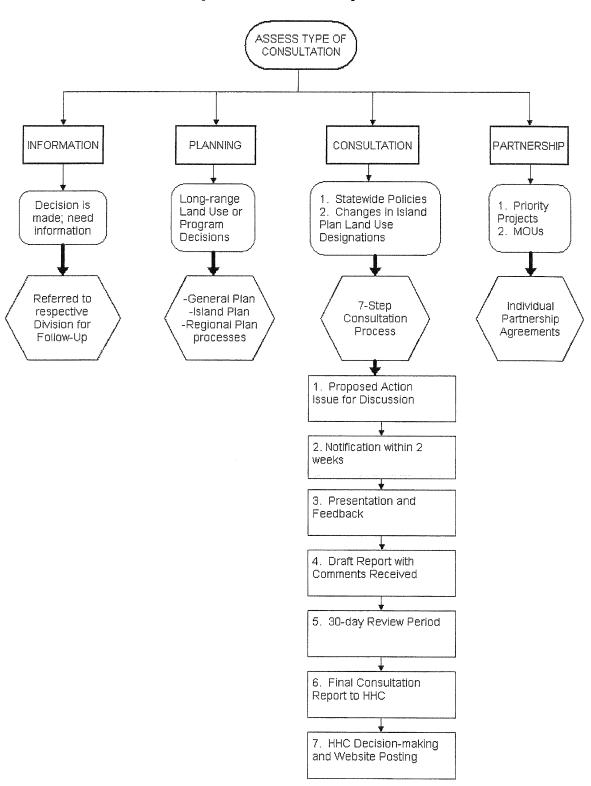
- 2. The Planning Office will receive the following proposals and make them available for beneficiary consultation.
  - a. Preliminary development proposals or conceptual land use plans for lands that have been designated for revenue-generation in the respective Island Plan.
  - b. Proposals to change a land use designation in the Island Plan that includes a description and justification for the proposed land use concept, identifying plan objectives, acres, location, proposed land use designations and impacts.
  - c. Subdivision development proposals (Environmental Assessments/EISs) for lands designated in the Island Plan for homestead residential, agriculture, and pastoral purposes.
  - d. A description and justification for community uses and community economic development uses. This could be accomplished through the regional planning process. For example, a homestead association's proposal for a community center would be available for beneficiary consultation.
- 3. The planning office will facilitate consultation on the development of statewide policies. The Planning Office will receive proposals for new program plans, policies, and legislative proposals for community consultation.
- 4. The Department will promote informed and engaged beneficiaries by managing the dissemination of information through various media (printed newsletters, website development, electronic emails, etc.).

#### 11. Implementing Mechanisms

The Department and Commission will implement the Beneficiary Consultation Policy through the process and actions identified above. As more consultations occur, the Planning Office needs to codify elements in order to ensure that they remain in place, regardless of changes of leadership over time.

Due to the detailed nature of the consultation policy framework and process, it is clear that general legislative language will not be adequate to specify the entire process. Instead, the Hawaii Administrative Rules provide a more appropriate means to codify the consultation process because Rules specify administrative and procedural matters—they can be very detailed. And they also have the force and effect of law. By codifying the consultation process in Administrative Rules, we ensure that, regardless of changes in leadership over time, the beneficiary consultation policy and process will be in place.

#### **Beneficiary Consultation Policy Framework**



#### EXHIBIT B

## PLANNING OFFICE DEPARTMENT OF HAWAIIAN HOME LANDS

# Beneficiary Consultation On Proposed Beneficiary Consultation Policy

## RECORD OF COMMENTS January 27, 2009

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Exhibit B	Notification
Exhibit C	List of Meetings Conducted
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Exhibit E	Meeting Survey Results
Exhibit F	Meeting Notes—11 meetings statewide
Exhibit G	Proposed Beneficiary Consultation Policy
Exhibit H	Beneficiary Feedback Comments on Draft Policy
Exhibit I	DHHL Website

#### **CONSULTATION STAFF REPORT**

#### 1. Background and Scope

At the November, 20, 2007 meeting of the Hawaiian Homes Commission (HHC), Robin Danner, President of the Council for Native Hawaiian Advancement, requested that the HHC support and allow: beneficiary consultation on loan programs; beneficiary consultation on commercial projects; and the establishment of a community development fund. She explained that three (3) legislative bills addressing these issues were proposed in the 2007 session and would be reintroduced in the 2008 legislative session.

In response, Chairman Kane explained, "we support the intent of the measures for beneficiary consultation." However, he wanted to "bring the policy back to the commission level." He proposed, DHHL staff work "to draft policies and rules so that the commission can assure that proper consultation was in place on both the first and second issue."

It was soon apparent that consultation on one specific program and one specific land use (loan programs and commercial projects) would only raise questions and concerns about other programs and projects. It could appear that the Department was actually limiting consultation. Therefore, in order to be consistent with the overall spirit and intent of beneficiary consultation, the Planning Office was instructed to define a general process for gathering input from the beneficiaries (applicants and homestead lessees) on matters that impact homestead areas and surrounding communities or significant policy issues.

# 2. Developing the Proposed Beneficiary Consultation Policy

Our approach was to research different consultation policies of government agencies, tribal governments, nonprofit organizations, etc. It was important to understand terminology, typology, processes, and implementing mechanisms used to promote consultation. Our research ensured that we would not miss items that should be included. The research provided a firm foundation for the development of our consultation policy.

We decided to consult with key stakeholders on a recurring basis. Key stakeholders included: the Hawaiian Homes Commission and Hawaiian Homestead leaders, statewide, that meet on quarterly basis. Throughout the process, presentations were made to these key stakeholders, which provided new information and project updates. During the course of the project, we made 5 separate presentations to the Hawaiian Homes Commission and 4 separate presentations to the Hawaiian Homestead Leaders statewide group.

Since a beneficiary consultation policy would also impact the internal operations of the Department, we took the time to meet separately with the staff of each division. During these meetings, a short presentation was made to introduce beneficiary consultation to the group and explained how it might affect the work of their particular division. The bulk of the meeting was spent answering questions and engaging in open discussion regarding the benefits and potential problems of beneficiary consultation as it related to their specific Departmental function. A total of 8 separate in-house meetings were conducted. These workshops helped to convey to the staff, including clerical staff, the Department's commitment to beneficiary consultation.

The next step was to involve the beneficiaries (lessees and applicants) in the process. To prepare for the beneficiary consultation meetings, we developed a simple presentation that provided basic definitions of terms and identified a simple, 7-step process for consultation. The presentation slides are included as Exhibit A.

Beneficiary consultation meetings were scheduled statewide and invitations were sent to all homestead lessees and all applicants residing in the state of Hawaii. Exhibit B is a sample of the postcard invitations. A total of 22,748 postcards and letters were mailed out, inviting lessees and applicants to attend one (1) of the eleven (11) beneficiary consultation meetings that were scheduled statewide. Exhibit C identifies a chronological list of meetings that were conducted for this project. Table 1 summarizes the meetings that were conducted by the specific consulted stakeholder

Table 1: Summary of Meetings with Consulted Parties

CONSULTED PARTY	NUMBER OF MEETINGS
Hawaiian Homes Commission	5
Homestead Association Leaders	4
1	8
Applicants and Lessees	11
TOTAL	28

Eleven (11) beneficiary consultation meetings were held statewide during the months of August and September. The presentation was delivered by Robert Hall, Executive Assistant to the Chairman, which helped to convey the importance of this project and our commitment to consultation. It also ensured that all attendees heard the same presentation. Staff was assigned to take notes on the comments received. In addition, we decided to administer a short survey at the end of each meeting to capture information about the attendee and their preferred methods of receiving information and providing input. Exhibit D is a copy of the survey administered.

#### 1. Major Findings

This section reports findings from different sources of information, including:

- Responses from the short exit survey administered at the end of each beneficiary consultation meeting (Exhibit E);
- 2. Comments received during the meetings (Exhibit F);
- 3. Staff research on consultation policies and procedures used by other agencies;
- 4. The Department's internal division of work;
- 5. The Hawaiian Homes Commission's decision-making process.

#### 2. Beneficiary Concerns

If there's one finding that is significant, it is the beneficiaries, across-the-board, desire for more information. Whether it is conveyed through more meetings, workshops, more frequent newsletters, or an expanded and updated website...there is a thirst for more substantive information. Beneficiaries want to know what is happening. They want to know how many awards are being made every year. They want to know what lands are being developed for future homesteading. They want to know about commercial lands and how the Department finances homestead development.

In response to the call for more information, it is clear that the success of DHHL's beneficiary consultation policy and process relates to how we can improve our communication, feedback and follow-through with our beneficiaries. We need to

re-evaluate our existing methods of outreach and communication, which include: direct mail-outs, the Ka Nuhou newsletter, and our website. Beneficiaries made numerous suggestions of how the website could be used to address their information and communication needs. So, first and foremost, DHHL needs to improve communications with beneficiaries.

Beneficiaries expressed the need for consultation to be applied consistently with meaningful results. There is a need to commit to consultation—an administrative matter—to rules that have the force and effect of law. This will ensure that consultation will be an integral part of decision—making processes, regardless of changes in leadership over time. General legislative language will not be adequate; detailed enforceable rules will be.

An analysis of the questions and concerns raised by beneficiaries revealed that approximately 80% relate to operational issues. For example, people have questions about how successorship works, or how Undivided Interest awardees are qualified, or they ask if they are able to subdivide their lot. They are asking for information about existing operations, existing policies. This is not to say that the information has never been presented, because it has been presented before. However, as people actually go through the process, for instance, of successorship, they are more attentive and concerned with its implications.

The need therefore, is not only to provide educational material that answers these commonly asked questions, but to also make it available all the time, so people can access it when they need to. The educational material could be used in educational workshops or it could be posted online for people to review on their own. Even a basic refresher workshop on the conditions of homestead leases would provide beneficiaries with a greater understanding, and therefore, empowerment over their situation. For older communities, information on home improvement and repairs would be well received. Consultation in this context would be providing information.

When asked about potential topics for educational workshops, respondents attending the consultation workshops indicated interest as presented in Table 2.

Table 2: Topics for Future Educational Workshops,
By Percent Interested

TOPICS OF INTEREST	Number Interested	Percent Interested
Construction Updates	344	67%
Community Development	321	62%
My Lease Requirements	283	55%
Subdivision Design	280	54%
My Homestead Association	254	49%
HOAP Training Sessions	249	48%
Community Spaces	234	45%
Other Information	116	23%

In order to address the requests for more information about existing operations, we will go through each question or concern and will give them to the respective division for their response. Upon the completed responses, a determination would be made on the method of disseminating the information (workshops, newsletter, website posting, etc.).

With the majority of concerns addressed through a targeted educational curriculum, we can examine the other 20% of concerns and questions raised. Approximately half of these questions, or 10% of the concerns raised relate to statewide policy issues, the most prominent include: 1) the need to lower blood quantum requirements to ensure successorship to children; 2) the selling of leases; and 3) subdivision of lots. For these statewide policy issues, consultation would involve a more lengthy, but predictable process. The recommended process has already been proposed during the consultation meetings and will reviewed later in this section.

The remaining 10% of issues and concerns relate to land use planning. For instance, people want to know where future homestead development will occur. Or they are interested in lands that have been designated for commercial development. Other people simply want to know what is planned in their region, for example, in La'i 'Opua there are a number of villages planned. Homesteaders want to know when the other phases are coming in, how many homes will be constructed, and other development details for the community facilities and commercial areas that appear on the Master Plan.

To a certain extent, some of these issues and concerns would be addressed through education and information regarding Oexisting land use plans, since decisions have already been

made. In other instances where decisions have not been made, beneficiaries would be consulted through the particular planning process (Island Plan or most likely Regional Planning Process).

Consultation through the planning process is considered the most rigorous form of consultation because it provides a long-term view and considers development from an Island or Regional perspective. Further, planning processes involve a number of meetings. It is hoped that beneficiaries will see the value of participating at this level of consultation where decisions are made to guide specific developments.

#### 3. Types of Consultation

The point of analyzing the issues and concerns raised by beneficiaries is that it corresponds to another significant finding regarding consultation. Our research validates our finding that there are many different types of consultation and that consultation can take a number of forms, depending on the situation. Consultation could be a simple educational workshop or one that is extended over a period of time. Table 3 identifies different types of consultation that occur in different situations.

Table 3: Different Types of Consultation

TYPE OF CONSULTATION	WHEN TO USE IT	EXPLANATION
1. Information	When the decision has been made and communication is required.	Explaining the existing policies and procedures, for example, conditions of a homestead lease.
2. Planning	When information is needed to help make a decision.	Gathering information on opinions, attitudes and priorities to inform decision-making.
3. Consulting	When views will be taken into consideration when making a decision.	Obtaining views on proposals or initiatives and taking them into account when decisions are made.
4. Partnering	When we are making a decision with others.	Initiating joint working and decision-making with the beneficiaries.

#### 4. Integration with Departmental Processes

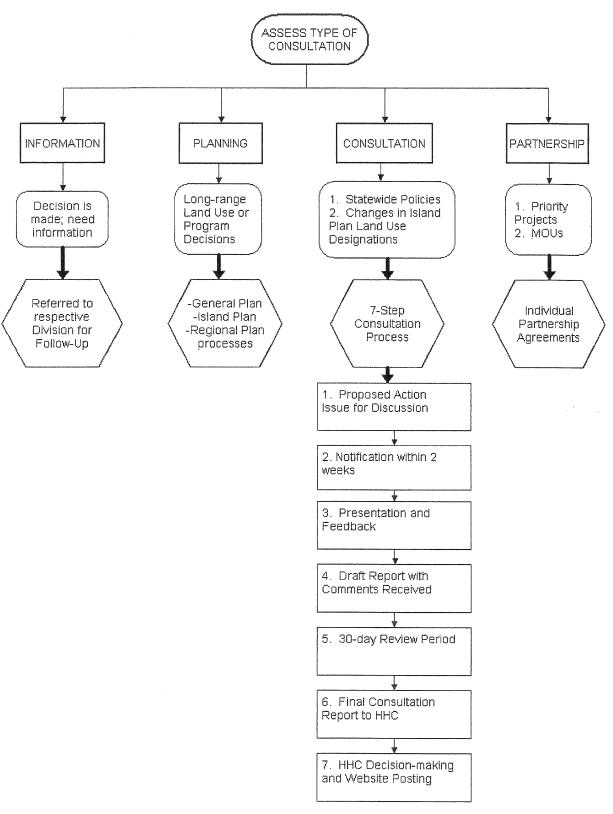
We have examined beneficiary issues and concerns and have identified different levels of consultation. The next step in the analysis involves the integration of consultation with Departmental processes.

The Beneficiary Consultation Policy Framework (next page) provides an illustration of how the Department would handle consultation on different issues and concerns of our beneficiaries.

The first step in addressing beneficiary concerns will assess and apply and the most appropriate type of consultation for DHHL programs and activities. The types of consultation include: 1) information; 2) planning; 3) consultation; and 4) partnering.

If an issue or concern relates to a Departmental program or activity that already exists, then that issue would be considered as one that requires information or education on the existing program or activity. It would be referred to the appropriate division for follow-up. Follow-up could include the development of educational material, pamphlets, a newsletter

#### **Beneficiary Consultation Policy Framework**



article, or a posting on our website. The information would be provided through a range of methods.

If an issue or concern relates to a long-term goal (as in our General Plan) or land use designations (as in our Island Plans), or regional land uses or region-specific projects (as in our regional plans), then the issues would be referred to the planning office for inclusion in existing planning processes. Again, the planning processes that are used to update existing plans or develop new regional plans, are considered the most rigorous form of consultation that Department employs. The planning process looks at a range of different data and incorporates the views and opinions of beneficiaries engaged in the planning process in order to develop plans that are responsive to changing conditions while also being responsive to the needs and desires of area beneficiaries.

#### 5.7-Step Consultation Process

If an issue or concern relates to a statewide policy or if it calls for a change in an Island Plan land use designation, then it would be considered for beneficiary consultation. In this case, the planning office would be responsible for managing the consultation process.

The consultation process would involve 7-steps that have been presented in the beneficiary consultation meetings. A description of each step is detailed below:

#### 1. Proposed Action or Issue for Discussion

Two types of proposals would be considered for consultation: 1) statewide policies; and 2) Changes in Island Plan land use designations. The proposal for action would identify the proposal and would provide a justification or rationale for the change. The proposal would be submitted to the Planning Office which is responsible to schedule and conduct consultation work.

In order to efficiently manage the beneficiary consultation process, the Planning Office will be responsible to conduct statewide beneficiary consultation meetings at the same time, every year. Consultation can also be conducted in other forms such as: workshops, surveys, homestead association meetings, online.

2. **Notification** will be given to all lessees and applicants through direct mail outs, posting on our website, and through homestead associations to ensure maximum participation. Notification will be given at least two (2) weeks before the consultation occurs.

#### 3. Presentation and Feedback

The Planning Office conducts annual consultations. The consultations may begin with a meeting of all Homestead Leaders. The Planning Office will facilitate the consultation.

#### 4. Draft Report with Comments Received

The Planning Office will be develop a draft Consultation Report that identifies all proposals brought to the beneficiaries for consultation, and documents all comments received.

#### 5. Review Period

The Draft Consultation Report will be made available to all participants to review in order to ensure that their comments were presented properly. A review period of 30-days will be provided in order for participants to submit any corrections to their statements. The Planning Office will collect all comments/corrections.

#### 6. Final Report

After the 30-day review period, the Planning Office will prepare a final Consultation Report that would document the major comments, respond to the comments and make recommendations to the Commission regarding the proposed policy or land use change. The Final Report would be posted on our website.

#### 7. Decision-Making

The Commission makes decisions on each proposal. Proponents of the proposal would present their proposal and justification. The Planning Office would present the Consultation Report with recommendations based on the consultation. The Commission would be able to make its decision with consideration given to the proponent of the measure as well as beneficiary comments on the proposal. Decisions would be posted on our website.

In the last instance of consultation where the situation calls for a partnership, as in the case of some of our regional plan priority projects, the particular project or a Memorandum of Understanding between the parties would dictate the methods of consultation and communication.

In summary, we believe the consultation framework allows the Department to be responsive to a wide range of beneficiary concerns. It utilizes existing Departmental processes, like the planning processes that develop and revise our General Plan, Island Plans, and regional plans. It provides a predictable, permanent process for handling statewide policy issues and changes to island plan land use designations, affording opportunities for beneficiaries to comment on the proposals. It provides an advocate within the Department that can best represent the concerns and comments raised by beneficiaries, and provides a means to bring those comments and concerns to the Commission when it is in the process of considering the particular proposal. In the more immediate term, it recognizes the need for the Department to provide more information to beneficiaries that relate to existing programs and policies.

# 3. Distribution of Proposed Beneficiary Consultation Policy-30-day Review and Comment

In the November 2008 a draft Beneficiary Consultation Policy document was developed and formatted for distribution to all lessees and applicants. Exhibit G is a copy of the draft that was mailed out for review and comment.

Beneficiaries were given 30-days to review and comment on the draft. Comments were to be mailed in or sent via email. Exhibit H presents the written comments we received. Exhibit I is a print out of our website page that provided access to the draft document over the internet.



## DEPARTMENT OF HAWAIIAN HOME LANDS BENEFICIARY CONSULTATION

Mai ko kākou mana'o, e hālupa nō kākou From our ideas, we flourish

Department of Hawaiian Home Lands August - Sept 2008

## Tonight's Agenda

- Definition of terms
  - Beneficiary
  - Consultation
- General consultation process  $\mathbb{X}$
- How DHHL has used the general consultation process in the past 黑
- Results of current consultation process 黑
- Feedback about current consultation process X
- How can we improve the consultation process?
- Next steps X
- Survey X
- Adjourn 黑

Department of Hawaiian Home Lands August - Sept 2008

## **Purpose**

Define a general process for gathering input from its beneficiaries (applicants and homestead lessees) on matters that impact homestead areas and surrounding communities.

Department of Hawaiian Home Lands

August - Sept 2008

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## Definition of Terms "Beneficiary"

All native Hawaiians (50% or more Hawaiian) and their successors.

- Existing Lessees (residential, agricultural, pastoral)
- Applicants on the Wait List
- Native Hawaiians who have not applied for a homestead award

Department of Hawaiian Home Lands

August - Sept 2008

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## **Definition of Terms**

#### "Consultation"

#### Meaningful Discussion

✓ Discussion

√ Ask

✓ Check with

✓ Meeting

✓Talk to

✓ Confer with

✓ Session

√See

✓ Discussion with

✓ Conference

✓ Sound out

✓ Seek advice from

Department of Hawalian Home Lands

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## **General Consultation Process**

- 1. Proposed Action or Issue for Discussion
- 2. Notification
- 3. Presentation and Feedback
- 4. Draft Report with Comments Received
- 5. Review Period
- 6. Final Report
- 7. Decision-Making

Department of Hawaiian Home Lands August - Sept 2008

## **DHHL's Consultation Process (example 1)**

CONSULTATION PROCESS	ISLAND PLAN EXAMPLE
1. PROPOSED ACTION	Comprehensive review every 7 years
2. NOTIFICATION	-Notify recognized Homestead Assns on island -Post on Website -Ka Nūhou -Newspaper Ads on Island -Beneficiary population -Larger Community
3. PRESENTATION AND FEEDBACK	-Conduct Surveys -Existing and Original Data -Interview Groups

Department of Hawalian Home Lands

August - Sept 2008

## **DHHL's Consultation Process (example 1)**

CONSULTATION PROCESS	ISLAND PLAN EXAMPLE
4. DRAFT REPORT WITH COMMENTS RECEIVED	-Meeting on-island to discuss Draft Report (Alternatives)
5. REVIEW PERIOD	-Meeting on-island to discuss Draft Report (Preferred Alternative)
6. FINAL REPORT	-Submit to HHC and allow 30 calendar day comment period -Report on comments & staff responses to Chair.
7. DECISION MAKING	Revisions Accepted or Not

## **DHHL's Consultation Process (example 2)**

CONSULTATION PROCESS	REGIONAL PLAN EXAMPLE
1. PROPOSED ACTION	Annual Review and Update
2. NOTIFICATION	-Notify recognized Homestead Assns on island -Beneficiary population -Larger Community
3. PRESENTATION AND FEEDBACK	-Review of Legislation, State funding, CIP Requests, Grant-in- Aids, for priority projects. -Current status of priority projects -Discussion on other issues

## **DHHL's Consultation Process (example 2)**

CONSULTATION PROCESS	REGIONAL PLAN EXAMPLE
4. DRAFT REPORT WITH COMMENTS RECEIVED	- Meeting on-island to discuss Draft Report and Identify new projects
5. REVIEW PERIOD	-Meeting on-island to discuss Draft Report and vote on priority projects
6. FINAL REPORT	-Submit to HHC and allow 30 calendar day comment period -Report on comments & staff responses to Chair.
7. DECISION MAKING	Revisions Accepted or Not

August - Sept 2008

Department of Hawaiian Home Lands

## **Results of DHHL's Consultation Processes**

- **™** Policy
- Legislative
- Regional Plans

Department of Hawaiian Home Lands

August - Sept 2008

1.

# Feedback about Current DHHL Consultation Processes

Department of Hawaiian Home Lands

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#### How Can we Improve the Consultation Process?

- Define and Group Issues:
  - Operational

  - Information/Education
- Build the Capacity of Homestead
  Association leadership and HHAs to serve as conduit to "send-receive" communications
- Align DHHL staff to work directly with homestead leadership

Department of Hawaiian Home Lands

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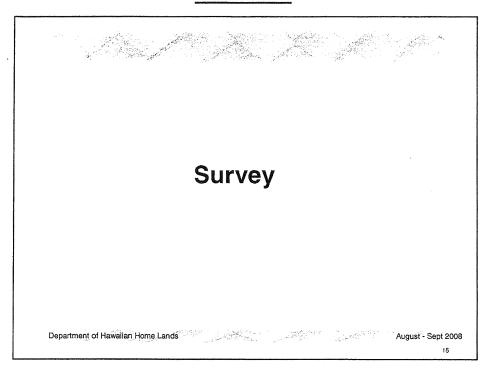
### NEXT STEPS

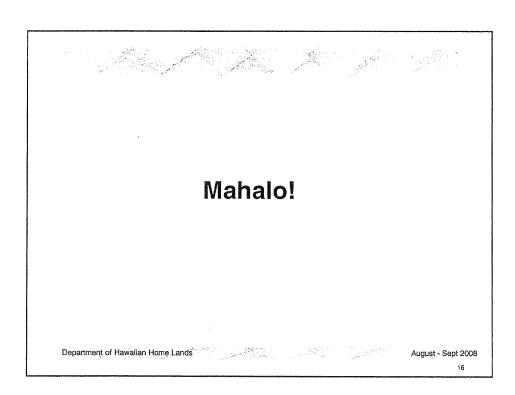
- **Notification**
- **M Draft Report with Comments Received**
- Review Period
- **™ Final Report**
- **™** Decision-Making

Department of Hawaiian Home Lands

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## Department of Hawaiian Home Lands COMMUNITY CONSULTATION

The Department of Hawaiian Home Lands will be conducting community meetings to discuss and define a general process for gathering input from its beneficiaries (applicants and homestead lessees) on matters that impact homestead areas and surrounding communities.

You are invited to attend any one of the "Community Consultation" meetings listed below to share your thoughts.

Papakōlea:

Lincoln Elementary School Cafeteria

Date: Monday, September 15, 2008 Time: 6:00 - 8:00 p.m.

<u> Waimānalo:</u>

Blanche Pope Elementary School Cafeteria

Date: Tuesday, September 16, 2008 Time: 6:00 - 8:00

p.m.

Wai'anae/Nānākuli:

Nānākuli High School Cafeteria

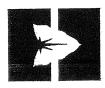
Date: Wednesday, September 17, 2008 Time: 6:00 - 8:00 p.m.

Kapolei:

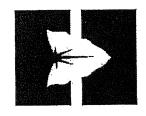
Kapolei Middle School Cafeteria

If you are unable to attend any one of the meetings, you may email your questions and comments to:

dhhl.planning@hawaii.gov



Department of Hawaiian Home Lands Planning Office P.O. Box 1879 Honolulu, HI 96805



DEPARTMENT OF HAWAIIAN HOME LANDS

### **COMMUNITY CONSULTATION MEETINGS**

The Department of Hawaiian Home Lands Planning Office will be conducting community meetings to discuss and define a general process for gathering input from its beneficiaries (applicants and homestead lessees) on matters that impact homestead areas and surrounding communities.

You are invited to attend one of the "Community Consultation" meetings listed below to share your thoughts.

EAST KAUAI

Kapa'a Elementary School Cafeteria Thursday, August 21, 2008 6:00 - 8:00 p.m.

WEST KAUA'I

Kekaha Elementary School Cafeteria Friday, August 22, 2008 6:00 - 8:00 p.m.



### Department of Hawaiian Home Lands COMMUNITY CONSULTATION

The Department of Hawaiian Home Lands will be conducting community meetings to discuss and define a general process for gathering input from its beneficiaries (applicants and homestead lessees) on matters that impact homestead areas and surrounding communities.

You are invited to attend one of the "Community Consultation" meetings listed below to share your thoughts.

West Hawai'i:

Kealakehe Elementary School Cafeteria

Date: Wednesday, September 3, 2008 Time: 6:00 - 8:00 p.m.

<u>Hilo:</u>

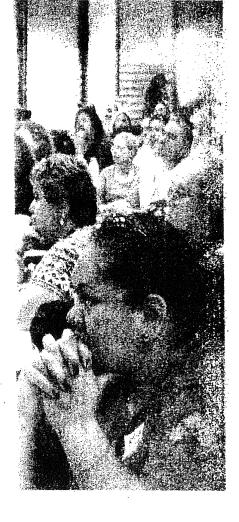
Waiakea Intermediate Cafeteria

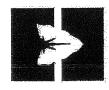
Date: Thursday, September 4, 2008 Time: 6:00–8:00 p.m.

Waimea:

DHHL Waimea Kuhio Hale

Date: Tuesday, September 9, 2008 Time: 6:00–8:00 p.m.





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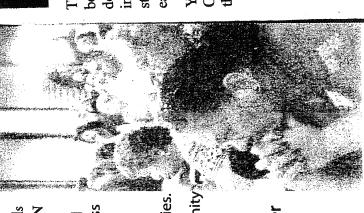


### Department of Hawaiian Home Lands COMMUNITY CONSULTATION

homestead areas and surrounding communities. be conducting community meetings to discuss The Department of Hawaiian Home Lands will input from its beneficiaries (applicants and nomestead lessees) on matters that impact and define a general process for gathering

You are invited to attend one of the "Community" Consultation" meetings listed below to share your thoughts.

Ho'olehua Lanikeha Recreation Center Thursday, August 28, 2008 6:00 - 8:00 p.m.



Department of Hawaiian Home Lands COMMUNITY CONSULTATION

stead lessees) on matters that impact homestead arinput from its beneficiaries (applicants and homebe conducting community meetings to discuss and The Department of Hawaiian Home Lands will lefine a general process for gathering eas and surrounding communities.

Consultation" meetings listed below to share your You are invited to attend one of the "Community thoughts.

Paukukalo Recreation Center Tuesday, August 26, 2008 6:00 - 8:00 p.m.



Department of Hawaiian Home Lands

Honolulu, HI 96805 Planning Office P.O. Box 1879

Department of Hawaiian Home Lands Honolulu, HI 96805 Planning Office P.O. Box 1879

List of Meetings Conducted to Develop a Proposed Beneficiary Consultation Policy

EXHIBIT C

	DATE	CONSULTED PARTY	CONSULTATION MEETING/WORKSHOP
1.	Dec. 8, 2007	Homestead Leaders	HHA leaders, statewide quarterly meeting
2.	Jan. 28, 2008	ннс	HHC Workshop, Ali'i Place
3.	March 25, 2008	Homestead Leaders	HHA Leaders, statewide quarterly meeting
4.	April 18, 2008	Homestead Leaders	Ka Paepae Aupuni Council
5.	April 21, 2008	ННС	HHC Workshop, Kana'ina Building, 'Iolani Palace Grounds
6.	July 16, 2008	Staff	DHHL Staff: Administrative Services Officer/Fiscal
7.	July 17, 2008	Staff	DHHL Staff: Land Management Division
8.	July 17, 2008	Staff	DHHL Staff: Land Development Division
9.	July 18, 2008	Staff	DHHL Staff: Homestead Services Division Branch Chiefs
10.	July 18, 2008	Staff	DHHL Staff: Planning Office
11.	July 29, 2008	Staff	DHHL Staff: Chairman's Office
12.	Aug. 2, 2008	Homestead Leaders	HHA Leaders, Statewide Quarterly meeting
	Aug. 14, 2008	Staff	DHHL Staff: Homestead Services Division, District Office Staff
14.	Aug. 15, 2008	Staff	DHHL Staff: Info. Community Relations Ofc
15.	Aug. 18, 2008	ННС	HHC Workshop, East Hawai'i District Office
16.	Aug. 21, 2008	Applicants and Lessees	East Kaua'i Lessees and Applicants

	DATE	CONSULTED PARTY	CONSULTATION MEETING/WORKSHOP
17.	Aug. 22, 2008	Applicants and Lessees	West Kaua'i Lessees and Applicants
18.	Aug. 26, 2008	Applicants and Lessees	Maui Lessees and Applicants
19.	Aug. 28, 2008	Applicants and Lessees	Moloka'i Lessees and Applicants
	Sept. 3, 2008	Applicants and Lessees	West Hawai`i Lessees and Applicants
21.	Sept. 4, 2008	Applicants and Lessees	Hilo Lessees and Applicants
22.	Sept. 9, 2008	Applicants and Lessees	Waimea Lessees and Applicants
23.	Sept. 15, 2008	Applicants and Lessees	Papakolea Lessees and Applicants
24.	Sept. 16, 2008	Applicants and Lessees	Waimanalo Lessees and Applicants
25.	Sept. 17, 2008	Applicants and Lessees	Waianae/Nanakuli Lessees and Applicants
26.	Sept. 22, 2008	HHC	HHC Workshop, Paukukalo Community Center
27.	Sept. 24, 2008	Applicants and Lessees	Kapolei Lessees and Applicants
28.	Oct. 20, 2008	ННС	HHC Workshop, King Kamehameha Hotel, Kailua-Kona

### EXHIBIT D

### Department of Hawaiian Home Lands BENEFICIARY/COMMUNITY CONSULTATION MEETINGS

### **PARTICIPANT SURVEY**

Thank you for attending the Community/Beneficiary Consultation meeting.

Please complete this survey before you leave tonight. Your responses are greatly appreciated.

<u>Indiv</u>	vidual Information: (check one)
	I am a Lessee
	I am an Applicant on the Wait List
	I am native Hawaiian, but not on the Wait List (50% Hawaiian)
	I am part-Hawaiian (Less than 50% Hawaiian)
Α.	How would you like to <b>keep informed</b> about what the Department is doing? Rank the methods below, in the order of your preference with "1" being your most preferred method of receiving information, and "7" being the least preferred method of receiving information.
	At a community meeting
	Electronic Newsletter that you would receive via email
	A Website
	Printed Newsletter that you would receive in the mail
	Informational Video
	Newspaper Article Through my Homestead Association Leaders
В.	How do you want to <b>provide input</b> to the Department? Rank the methods below, in the order of your preference with "1" being your preferred method of providing input, and "6" being the least preferred method of providing input and feedback.
	Online surveys
	Phone surveys
	Mail out surveys
	Workshops (Face to face meeting)
	Through my elected homestead leaders
	Through community (homestead association) meetings

Construction Updates HOAP Training Sessions Community Development Subdivision Design Community Spaces Information about my Homestead Association Information about my Lease Requirements
Community Development ubdivision Design Community Spaces nformation about my Homestead Association
ubdivision Design  Community Spaces  nformation about my Homestead Association
Community Spaces  nformation about my Homestead Association
nformation about my Homestead Association
•
nformation about my Lease Requirements
Other Information (please specify)
sentation easy to understand?
No

### EXHIBIT E

### BENEFICIAIRY CONSULTATION MEETINGS-SURVEY DATA

### MAIL OUT (LESSEES AND APPLICANTS--No Duplication)

				DIFFERENCE
ISLAND	TOTAL	%	LESSEES	(EST. APPS)
Hawaii	5,163	22.70%	2,337	2,826
Maui	2,856	12.55%	1,357	1,499
Molokai	891	3.92%	777	114
Oahu	12,426	54.62%	3,977	8,449
Kaua'i	1,412	6.21%	726	686
TOTAL MAILED:	22,748	100.00%	9,174	13,574
Number of Returned:	431	1.89%		
TOTAL RECEIVED:	22,317		i	

### ATTENDANCE BY MEETING:

		Number of
	Number of	Attendees
Meeting Place	Surveys	Signed In
East Kauai	37	44
West Kauai	22	22
Maui	86	105
Molokai	22	24
Kona	56	61
Hilo	37	43
Waimea	34	40
Papakolea	54	59
Waimanalo	45	63
Waianae/Nanakuli	47	50
Kapolei	75	49
Total	515	560

### ATTENDANCE BY ISLAND:

Island	Number of Surveys	Number of Attendees Signed In
Kauai	59	66
Maui	86	105
Molokai	22	24
Hawaii	127	144
Oahu	221	221
Total	515	560

STATUS OF SURVEY RESI	PONDENTS:				
STATUS	Number	Percent			
No Answer	8	1.55%			
Lessee	240	46.60%			
Applicant	209	40.58%			
Native Hawn (not app.)	23	4.47%			
Less than 50% Hawn	35	6.80%			
TOTAL	515	100.00%			
Notes: We should have included a category for spouses of both lessees and applicants.					

ABLE TO UNDERSTAND PR	RESENTATION	
ABLE TO UNDERSTAND	NUMBER	PERCENT
Yes	420	82%
No	95	18%
TOTAL	515	100%

### ABLE TO UNDERSTAND PRESENTATION, BY STATUS

		"Yes"		Did Not	
		Understood	Percent of	Understand	Percent of
STATUS	Total	Presentation	Class	Presentation	Class
No Answer	8	7. 3	38%	5	63%
Lessee	240	203	85%	37	15%
Applicant	209	167	80%	42	20%
Native Hawn (not app.)	23	19	83%	4	17%
Less than 50% Hawn	35	28	80%	7	20%
	515	420		95	

	The second s			
METHOD OF GETTING	AVERAGE	ADJUSTED		
INFORMATION	OF RANK*	AVERAGE**		
Newsletter	1.82	2.11		
Community Meeting	2.18	2.64		
Emailed Newsletter	2.14	3.04		
Website	2.43	3.63		
Homestead Assn Leaders	2.86	4.13		
Newspaper Article	2.95	4.18		
Video	3.35	5.32		
1=highest rank; 7=lowest rank				
*Averages are calculated by summing the rank scores and				
dividing by the number of surveys.				
**Blanks/No responses were removed and averages recalculate				

<sup>\*\*</sup>Blanks/No responses were removed and averages recalculated

METHOD OF PROVIDING	AVERAGE	ADJUSTED		
INPUT	OF RANK*	AVERAGE**		
Workshops	1.87	2.21		
Mail Survey	1.91	2.36		
Homestead Assn Meetings	2.34	3.09		
Online Survey	2.29	3.38		
Homstead Leaders	2.54	3.74		
Phone Survey	2.85	4.22		
*1=highest rank; 6=lowest rank				
*Averages are calculated by summing the rank scores and				
dividing by the number of surveys.				
**Blanks/No responses were	removed and av	erages recalculate		

platiks/No responses		

	Number	Percent	Number	Percent	
TOPICS OF INTEREST:	Interested	Interested	Not Interested	Not Interested	Total
Construction Updates	344	67%	171	39%	515
Community Development	321	62%	194	44%	515
My Lease Requirements	283	55%	232	53%	515
Subdivision Design	280	54%	235	53%	515
My Homestead Association	254	49%	261	59%	515
HOAP Training Sessions	249	48%	266	60%	515
Community Spaces	234	45%	281	64%	515
Other Information	116	23%	399	91%	515

	Percent	Percent
TOPICS OF INTEREST:	Interested	Not Interested
Construction Updates	65%	35%
Community Development	61%	39%
My Lease Requirements	55%	45%
Subdivision Design	53%	47%
My Homestead Association	49%	51%
HOAP Training Sessions	48%	52%
Community Spaces	45%	55%
Other Information	22%	78%

		Lessee	99	Applicant	Cant	Native H	Native Hawn (not and )
	Number of			2	1	ואמנוגכ ו	awn (not app.)
Meeting Place	Surveys	Number	Percent	Number	Percent	Number	Percent
East Kauai	37	15	40.54%	16	43.24%	2	5.41%
West Kauai	22	9		13	%60.65	0	
Maui	86	41		40	46.51%	2	
Molokai	22	17	77.27%	8			4.55%
Kona	56	32		16	28.57%	2	
Hilo	37	16		13		1	2.70%
Waimea	34	23		9	14.71%	3	
Papakolea	54	20		24		2	
Waimanalo	45	24		16		3	
Waianae/Nanakuli	47	20	45.55%	12	44.68%	4	8.51%
Kapolei	75	26	34.67%	42	26.00%	3	4.00%
Total	515						
						.10	

# "OTHER TOPICS I WANT TO LEARN MORE ABOUT..."

HTO.	"OTHER TOPICS I WANT TO LEARN MORE ABOUT"	MEETING	STATUS
-	Construction permit requirements	East Kauai	Applicant
2	how we can get involved in community planning process while we are on the wait list.	East Kauai	Applicant
က		East Kauai	Applicant
4	Orchards of fruit trees irrigation system primaculture design	East Kauai	Applicant
2	Wailua project when will we get awarded for it this year?	East Kauai	Applicant
9	What more we can do as applicants	East Kauai	Applicant
7	county permits needed to add additional storage or 2nd garage	West Kauai	Lessee
8	Meeting place for Kakaha Homestead	West Kauai	Lessee
6	right to have a federal commissioner appointed by the secretary of interior	West Kauai	Lessee
10		West Kauai	Applicant
7	HOPE	West Kauai	Applicant
12	When is the Kekaha Homestead next?	West Kauai	Applicant
13	Aguacultural aspects towards educating Hawaii's young	West Kauai	No Response
14		West Kauai	No Response
15	Construction on addition to homes	Maui	Lessee
16	From other Hawaiian organizations for whom we are willing to sign a release form for disclosure	Maui	Lessee
17	General Lease	Maui	Lessee
18	Giving stipends to Native Hawaiians	Maui	Lessee
19	How do you get the key to go back side of the mountain?	Maui	Lessee
20	Loans for home improvements, grants for Hawaiians	Maui	Lessee
21	Money Management	Maui	Lessee
22	One on one conferences	Maui	Lessee
23	Successorship/Applicant	Maui	Lessee
24	successorship	Maui	Lessee
25	Undeveloped lands within a homestead.	Maui	Lessee
56	About Commerical Lease	Maui	Applicant
27	all of the above	Maui	Applicant
28	Blood Quantum.	Maui	Applicant
29	I am on the waiting list but feel I have no say about any homestead or where I am going to live. I just turned 64 and don't think I can qualify for anything now.	Maui	Applicant
30	More about "Loan processing"	Maui	Applicant
31	More staff and knowledge.	Maui	Applicant
32	What is this? HOAP	Maui	Applicant
33	What/Who is responsible for keeping track of Hawaiian Home Lands that is being taken by big developers, stepping on/over	Maui	Applicant
34	title Hawaiiati peoplie. Brilas/Regs Amendment to Act	Maui	Native Hawn
		i.i.cM	No Doenoneo
32	All of the above	Mau	PSILIDE NO LISE
36	Subdividing	Molokai	Applicant
37		Molokai	Native Hawn
88	Job layoff';s Job cut-backs,no jobs! How will we be able to getting housing if our daily lives are all out of wheck.	Kona	Lessee
39	Self Help Homes	Kona	Lessee

E L	"OTHER TOPICS I WANT TO I FARN MORE ABOUT"	MEETING	STATUS
40	Starting a Homestead (Laiopua 4/5 Assoication: Can informatin be sent out to me! Iwalani Enriques P.O. Box 2633 Kailua-	Kona	Lessee
41	Where is the infastruture at this time? All Projects.	Kona	Lessee
42		Kona	Applicant
43	How credit scores & income qualifications affect an application	Kona	Applicant
44	Laiopua phases and all future phases in the area - Progress and next steps info requested.	Kona	Applicant
45		Kona	Applicant
46	Reducing the blood quantium Francisca LLanes - email: xandu 61069 @aol.com email: uluachasa@aol.com	Kona	Applicant
47	waiting patiently for a houselot for me and my spouse1?1	Kona	Applicant
48	commercial RFP's need to include give backs" to beneficiaries	Hilo	Lessee
49	Hawaiian Homes Commission Act, Administrative Rules, Leg. Act., Congressinal Laws	Hilo	Lessee
20	I know Commercial/Industrial Development in our community	Hilo	Lessee
51	The Hawaiian Homes Act 1921 The dept. responsibility to Act and the "Mission"	Hilo	Lessee
52	Workshops of HHCA, 1920 rights of beneficiares	Hilo	Lessee
53	Info on how many new lesees were put on the land for the year.	Hilo	Applicant
54	How the dept. intends to implement assns. Giving community benefits.	Hilo	Native Hawn
22	HHC Act	Hilo	No Response
26		Waimea	Lessee
	2. Lower lessee successorship to 12.5% Hawaiian.		
22	A. What the association minutes are if leadership ONLY invitedWhat's the follow-up?  B. Dept should be communicating to each lessee. Sometimes leadership don't report to the individuals.	Waimea	Lessee
28	Building permits.	Waimea	Lessee
29	Farming compliance while constructing a greehouse . Getting a building permit to comply with DHH.	Waimea	Lessee
9	Good iob making lessees comply.	Waimea	Lessee
9	How can we get water privileges for 'aina that has no water?	Waimea	Lessee
62	Lease rules, limitations currently practiced by DHHL.	Waimea	Lessee
63	Moratorium on subdividing: lower lessee successorship to 12.5% hawaiian.	Waimea	Lessee
64	Please help 'ohanas that really needs help with their lots. Water, electricity.	Waimea	Lessee
65	Water rights and issues.	Waimea	Lessee
99	Complete!!! What is arleady startedPu'ukapu needs water. Regional plans can work.	Waimea	No Response
29	(How to) become board member/community leader.	Papakolea	Lessee
89	Home Improvements for the elderly (55 yrss old, single income with low wages).	Papakolea	Lessee
69		Papakolea	Lessee
70	To become a community leader.	Papakolea	Lessee
7.1	Availlable lots on existing lots.	Papakolea	Applicant
72	Home equity (why not?)	Papakolea	Applicant
73	How do we know what number you are on the list?	Papakolea	Applicant
74	Location of available agircultural, pastoral, and residential lands.	Papakolea	Applicant
75	Where are the lands available on all islands.	Papakolea	Applicant
9/	location and availability of agricultural, pastoral, and residential lands.	Papakolea	Native Hawn

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HTO"	"OTHER TOPICS I WANT TO LEARN MORE ABOUT"	MEETING	STATUS
77	Information not listed, a continuation.	Waimanalo	Lessee
78	Home Owner builder.	Waimanalo	Applicant
79	important agenda's deemed necessary for all who are of Hawaiian ancestry.	Waimanalo	Applicant
80	Islandwide homeownership.	Waimanalo	Applicant
84	personal comments and problerms	Waimanalo	No Response
82	Determination of sccessor.	Waianae/Nanaku	_
83	Funds	Waianae/Nanaku	Lessee
84	More information on succesorship.	Waianae/Nanaku	Lessee
85	Updates on projects that's happening now.	Waianae/Nanaku	Lessee
98	beneficiary that are 25% Hawaiian that is under the agen of 18 years.	Waianae/Nanaku Applicant	Applicant
87	Open forum or a way online to ask a question that anyone may have and be answered.	Waianae/Nanaku  Applicant	Applicant
88	Rebuild association. Show pride thorugh community events.	Waianae/Nanaku	Applicant
68	Reveal income of directors and leaders of DHHL	Waianae/Nanaku	Applicant
06	When will I be getting a chance to actual ly say" live on the Hawaiian Homestead, and I'm proud to finally have a home for my children to enjoy for many years to come, starting now."	Waianae/Nanaku Ii	Applicant
16	witten report of community meetings to be diseminated to attendees included on website. Ka Wai Ola, and other media	Waianae/Nanaku Applicant	Applicant
<u>-</u>	means that are used.	<u>:=</u>	<u>-</u>
92	You should be more aware of the leesees that are falling down on their mortgages, and check up on them because there are	Waianae/Nanaku Applicant	Applicant
SS-2000-200	some families that awakes for their 1st time homeowners. Check on them that "s my concern it's really ugly the way I look at it!!	<u></u>	
93	We need to rebuild our association resore pride through community events.	Waianae/Nanaku	Native Hawn
94	Care of common areas in Maluohai.	Kapolei	Lessee
95	Education, fund and loans.	Kapolei	Lessee
96	Information on lands being developed for commercial use/revenue generation.	Kapolei	Lessee
97	Regional planning community developmenthow to obtain.	Kapolei	Lessee
86	Suuccessor death after lot selectingstill allowing the lessee to purchase the home.	Kapolei	Lessee
66	Who is responsible to maintain community areas?	Kapolei	Lessee
100	Blood Quantum.	Kapolei	Applicant
101	Economic development, funding updates and requirements.	Kapolei	Applicant
102	I found it very interesting to hear how DHHL generates its finances. I would like to hear more about it.	Kapolei	Applicant
103	Information for applicants on their status and good informative information.	Kapolei	Applicant
104	Mortgage payments	Kapolei	Applicant
105	selling of awarded lots.	Kapolei	Applicant
106	Send construction updates to those on the "wait list" more often.	Kapolei	Applicant
107	Update on commercial leases and educational facilities.	Kapolei	Applicant
108	What is the department going to do about the older population (kupuna) that are on low income and don't have the ability to better their financial situation? How will they get "on the land"?	Kapolei	Applicant
109	DHHL should communicate with the community	Kapolei	No Response

SUGG	SUGGESTIONS FOR IMPROVEMENT	MEETING	STATUS
-	Just the expectation of the "Next Step"	East Kauai	Lessee
2	Need microphone some people talk to soft. Community Consultation Meeting Kapa'a Elementary School	East Kauai	Lessee
က	Note: Participant Survey - Individual Information: Participate checked off both: I am a Lessee and I am an Applicant on the Wait List	East Kauai	Lessee
4	One Word: SIMPLIFY I DO APPLAUD THE EFFORTS TO FINALLY SEE DHHL DOING THIS COMPARED TO 15 YRS AGO	East Kauai	Lessee
2	Simplicity	East Kauai	Lessee
9	Simplicity - Mahalo nui for all you're trying to do. Much work to be done and more. Keep up the good work- will try to keep up with you in all your endeavors for our Hawaiian people. Aloha	East Kauai	Lessee
7	IMUA KANE	East Kauai	Applicant
∞	The scattered lota on Hawaiian Homes Lands - should be filled w/ Lessee already - before other projects continue - just my opinion.	East Kauai	Applicant
6	Was the presentation easy to understand? Ans: NOT SURE	East Kauai	Applicant
9	P.A. System! Community	East Kauai	Less than 50% Hawn
1	Community Development for Elderly	West Kauai	Lessee
12	It would have been easier for me to understand if presentation was don in Hawaiian Language (Kekaha)	West Kauai	Lessee
13		West Kauai	Lessee
14	Brining someon with all the knowledge of whats being done with the departments accomplishments of the Homestead land developments. Time frame of informing people with ther responses.	West Kauai	Applicant
15	Do not allow for questions until the presentation of information is pau. Sometimes questions get bunched up at inappropriate times and not allowing for speaker to fully explain.	West Kauai	Applicant
16	Keep all beneficiaries in the loop. Especially those on the wait list.	West Kauai	Applicant
17	Keep up the good job informing us what is giving on. When is our turn to get new home. Thank you	West Kauai	Applicant
18	More meetings should be scheduled.	West Kauai	Applicant
19	Only our community involvement, with clear and concise input or feedback. It's the community that has to show unity.	West Kauai	Less than 50% Hawn
20	1. Too broad 2. Need more control of outburst 3. Make copies of the presentation you showed on the screen. 4. Workshops on your presentation a place to sign up for each or a couple of subjects. 5. Suggestion, make a CD to help with the process.	Maui	Lessee
21	Agenda sent ahead of time	Maui	Lessee
22	Be more specific about beneficiary blood quantum. Upon the death of a leasee everyone should be out of the house, till a legal lessee is designated. It is hard to communicate with everyone involved in the lease.	Maui	Lessee
23	Blood qualification must be lowered	Maui	Lessee
24	Bring the information written form for our records Come better prepared to translate information and to answer questions!	Maui	Lessee
25	E-mail - "homestead ambassador" or individual liaison	Maui	Lessee
26	Excellent meeting! DHHL staff ( presenters) are very respectful & personable in validating each person who wanted and did speak. Thank you so much!!!!!	Maui	Lessee

SUGG	SUGGESTIONS FOR IMPROVEMENT	MEETING	STATUS
27	Have more workshop on specific topics, and educate our association leaders so that we may be able to come to	Maui	Lessee
28		Maui	Lessee
	=1		
29	Informational Video - played on public acess t.v. Highest degree of contact. Need "veto" power to encourage participation through meaningful decision making opportunities.	Maui	Lessee
30	May God Help us all!	Maui	Lessee
31	More communications with our Hawaiian Homes Leaders in Oahu	Maui	Lessee
32	Need to articulate purpose of meeting.	Maui	Lessee
33	Workshops!!!!	Maui	Lessee
34	Continue community meetings	Maui	Applicant
35	If you want more feed back I want more meetings broadcast all meetings and play on Akaku more newsletters every month about projects coming up and the ones in progress change blood quantum because if there is no beneficiaries left what happens to HHLands?	Maui	Applicant
36	Individual stipends	Maui	Applicant
37	Keep mtg to mtg. Break out in smaller groups and get suggestions that way w/ a scribe writing down their thoughts in group.	Maui	Applicant
38	More specific meetings - communicate with applicants when land/homes are coming due.	Maui	Applicant
39		Maui	Applicant
40		Maui	Applicant
41	Still need general info.	Maui	Applicant
42	Stop people from selling Hawaiian home leases. If not ready to build, award It to the next person on the waitlist. This is not pono.	Maui	Applicant
43	The Japanee lady (Gordon) in the Wailuku office get rid of her because she is rude and not help! But funny how her son and his girlfriend wen get one house at Leialii in Lahaina.	Maui	Applicant
44	We need the community to stay focused on the subject yet we need the meeting holders to answer more questions.	Maui	Applicant
45	We need to get communications out to the people . More media involved. Monthly Meetings. Follow ups on minutes	Maui	Applicant
46	We would like more meetings, more often. Also more work shops.	Maui	Applicant
47		Maui	Native Hawn (not app.)
48	Schedule more meetings with everyone so people can speakout, concerns.	Maui	Less than 50% Hawn
49	Attend earlier "myself"	Molokai	Lessee
20	Got side track because local problems - should keep agenda schedule.	Molokai	Lessee
51	Guest speaker - make things clear - I - will be write recommendation soon.	Molokai	Lessee
25	More great presentation	Molokai	Lessee

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Sugg	SUGGESTIONS FOR IMPROVEMENT	MEETING	STATUS
53	Should consider Tele-conference on Molokai (each island)	Molokai	Lessee
54		Molokai	Lessee
55	of unanswered questions.	Molokai	Applicant
56	Allow questions to be completely asked before answering.	Kona	Lessee
22	meeting	Kona	Lessee
	for different issues. But I understand we will have to sacrificemaybe we can start w/ our own homestead association and then leadership can meet.		
58	al workshops started for the first "100" families? Or when will it start?	Kona	Lessee
	How does the dept. choose who qualifies at this time? * Please check as my address has not changed. P.O. box 113 Holualoa, Hi 96725 Phon		
59		Kona	Lessee
09	ughout the year. Especially if we try to keep in contact with you.	Kona	Lessee
61		Kona	Lessee
62	re in Kona. I made 50 this year. I am all for location-location- near the job. People gotta stop it's why no can move ahead! Better to thank KeAkua who has created all living things. When	Kona	Lessee
63	Thank you and God Bloca U Wilson 74 001 Manager St. B 104	Kons	00000
<u>0</u>		VOITA	Lessee
64	I'm 85 year old. I need to know that Hawaiian Homes will walk with the kupunas slowly through out this program.	Kona	Lessee
65	Informing Lessee of the number at all	Kona	Lessee
99		Kona	Lessee
29		Kona	Lessee
89	Plese update website with upcoming events. My family and I are always looking for new information exp for La'iopua. This will be a great communication tool because rumors can be put to rest. We were given plans for Dansoder homes is this still true?	Kona	Lessee
69		Kona	Lessee
2	w-up on Construction being built in the community of construction where meetings are held.	Kona	Lessee
71	We should have more meetings like every 6 months on up date on all this topics with our HOAP and our Lenders to help us get thought this together.	Kona	Lessee
72	Certified kitchen to rent a hawaiian for product production" 2 - Like to know my	Kona	Applicant
73	awaiiantel .net	Kona	Applicant
74	Mahalo nui for "simpliphying" (our language) tonite's meeting !?! My name is: Ella Fukunage(applicant) Ph 808 8953856 or 808 3291013 evening address: 76-6173 Plumeria Rd Kailua-Kona, HI 96740-2209 * priority	Kona	Applicant
75	Update website @ least monthly * this mtg was not on website	Kona	Applicant

00110	SICCECTIONS FOR IMPROVEMENT	CHILLIAN	STATILE
2500	TO LICENSTANCE WHEN I	MEELING	51A103
9/	Why do we (DHHL) allow people to sell their "undivided interets". Shouldn't it go back to DHHL? Why do we allow them to make money before they are in the house. Is there a time limit in which they must live in the home before selling? I see people move in	Kona	Applicant
	You are doing a great job of getting the people on the land. Mahalo, just work on keeping the communication limes opne & connected	Kona	Less than 50% Hawn
78	Aloha. Mahalo nui loa. You both doing a good job. Hope you keep on moving.	Hilo	Lessee
62	Apparentilly - there is still need for more information among beneficiarie. Maybe separate meetings for lesees & for waitlist applicants.	Hilo	Lessee
8	contact community associations to include in the newsletters inform association ltrs.	Hilo	Lessee
8	Good job Bob! It would be great to improve the DHHL newsletter. It has no information of major substance or lissue the dept. is working on. Mele Spencer	Hilo	Lessee
82	Have minutes taken. Use a video or audio recording. Or a Professional hired to take notes. Have this information available to public acess. Archived on the DHHL web:site.	Hilo	Lessee
83	It would help if the consultation process is written as on a hand out to us lessees.	양보	Lessee
84	Need more open communications. Need to stop inventing new processes to get lands to beneficiaries.	Hilo	Lessee
85	Commitment not pono for lesee. No future motive for lease land to be successful.	Hilo	Applicant
86	Job welldone!!!	Hilo	Applicant
87	More down to earth: What is mortgage rates? Why not mortgage pmts @ \$450-500 month. All land, no properties revert back to DHHL, anyways - so no matter what you get its going back	Hilo	Applicant
88		Hio	Applicant
68	Put Hawaiian on theland the hawaiian are getting ripe off. By the State of Hawaii gets 50% Hawaiian home 30% OHA 20% then they charge us Hawaiian taxes like every budy. Why we got to pay like the Japan, Filipino, Haole. That is not right.	Hilo	Applicant
06	Have handout stating what we are suppose to be going over. Have the time's listed on how long each meeting is. Advise people to bring pen & pencil.	Hilo	Less than 50% Hawn
91	Hiked the idea of an "Agenda" with subtopics of the "presentation." The people felt comfortable "sharing" their issues. This was more "informational."	Hilo	Less than 50% Hawn
95	Need to allow beneficiaries opportunity for decision making.     Gap in communication between DHHL working directly with homestead leadership that don't reach beneficiary.	Waimea	Lessee
693	<ol> <li>Water for Pu'ukapu Pastoral lots; main concern!</li> <li>TMK for Pu'ukapu Pastoral lots, so that leases would be able to build their homes whenever they were ready.</li> <li>NOT wait until its your turn to use the TMK.</li> <li>Building more than 1 dwelling on your l</li> </ol>	Waimea	Lessee
94	Building permits. Why dow e have to go through county? Why doesn't DHHL do their own. It would be less expensive to the lessee with no running around. As long as the houses are safe there should be no problems. We do not intend to sell to anyone.	Waimea	Lessee

SUGG	SUGGESTIONS FOR IMPROVEMENT	MEETING	STATUS
95	Follow-up is missing.  Blogall other listed items limit input.  Decisions made concerning each region should be done at the regional location and not in other parts of the state.	Waimea	Lessee
96	Handout of powerpoint	Waimea	Lessee
26	and electricity 18 years ago at Pu'ukapu as stated in my pastoral lease. Why was the state xing of a road (Waiaka Bridge) when no water is even budgeted for Pu'ukapu that was	Waimea	Lessee
86	e to get extra help to work together with staff already in office?	Waimea	Lessee
66	a printed of issues that we should discuss.	Waimea	Lessee
100	Provide handout of powerpoint.	Waimea	Lessee
101	isual learners. These meetings are informational, but just that. What are doing We need more than once a year.	Waimea	Lessee
102		Waimea	Lessee
	<ul> <li>Water to pastoral lands.</li> <li>TMK to pastoral lands.</li> <li>E. Building permits—1. Too old fashion (don't need permits. Hire contractors to make sure builder have proper blueprints/code and build according.</li> </ul>		
103	ome complaint sessions rather than constructive events.	Waimea	Lessee
104	the website being ns on the website for	Waimea	Applicant
105	I would like to receive quarterly reports on updates for all construction projects throughout the state. Help to keep us informed!	Waimea	Applicant
106	Being more specific of our regional area.	Waimea	Less than 50% Hawn
107	We need to be involved in planning!!! Commission are only part time, 8 and out, new Commission comes in during election.	Waimea	Less than 50% Hawn
108	You need to give answers to questions, not just reply that you understand and pass by the subject.	Waimea	Less than 50% Hawn
109	<ol> <li>Less argumental questions from the audience that isn't to do with this meeting;</li> <li>Very iunformative. First time we found out a lot of information. Thank you.!</li> <li>Great presentationgreat presentors. Very, very informativevery knowledgeable.</li> </ol>	Papakolea	Lessee
110	Could we have community leaders attend one of these community consultation meetings? Also may be we could have city council attend to answer more questions on community issues.	Papakolea	Lessee
<u></u>	Distribute through mail/email community meetings, some educational material such as those provided to unidvided interest lessees at Pi'ilani Mai Ke Kai to help others to qualify for mortgages.	Papakolea	Lessee

SUGG	SUGGESTIONS FOR IMPROVEMENT	MEETING	STATUS
445	It is hard to have issued and concerns that council he considered as lass important than the others. You have my	Danakolea	- desse l
-	blessings in trying to. I think you do need categories of division by 2) lessee; 2) applicants; 3) various interests,		
	groups, working to cove		
113	Need food!	Papakolea	Lessee
114	No hard to understand. Need more people to help DHHL.	Papakolea	Lessee
115	Γ-	Papakolea	Lessee
	1. Have someone record on chart paper (vs. PC)(helps validate a person's input/conserns)		
440	Z. Break out in to strian gorups for 13-20 fillinues and bring back filar	Danakoloa	90000
	┰	raparolea	רבסספפ
117	Keep all questions that pertain to the meeting only. All other problems that is going on in your community should be shared amonst your community leaders. Thank you.	Papakolea	Applicant
118	A littlesometimes hard to hear or understand. I rather have one on one communication.	Papakolea	Applicant
119	T	Papakolea	Applicant
120	Have opportunity to submit written questions for disucssion, that way identifical issues ca be addressed without	Papakolea	Applicant
All reports to	diversions or distractions by an individual's list of issues. This would also allow those who are not vocal or		
evi (vicio (vicio	confident to voice their concer		
121	I appreciate that presentation tonight I need to come to more meetings for better feed back.	Papakolea	Applicant
122	I think DHHL should help the Hawaiians with a down payment on a house cause a lot of the Hawaiians that work	Papakolea	Applicant
ing sangan	hard cannot afford a house downpayment but might be able to pay the mortgage. So I think they should funds to		
123	Individuals must increase knowledge: homestea	Papakolea	Applicant
O 20 1878 1887 18	allow other races to complain? What about us? Think Kamehmeha schools. After Lingle administration, what will the security of the DHHL hold? Do		
124	1	Papakolea	Applicant
125	_	Papakolea	Applicant
126	Not fully understandable due to not being completed in its entirety. Finish the agenda presented thenopen for an estions directed to the presented tonic speicifically then open to other personal imporant issues that might be	Papakolea	Applicant
	related.		
127	Please indclude me on any elelctronic information sharing processes/or future discussions.  Haaheo zahlan@vahoo.com	Papakolea	Applicant
128	The law change for spouses to remain on homestead land if they are not Hawaiian until they expire and pass on to their next kin or child. Think about it, it shows humanity for the spouses!	Papakolea	Applicant
129	whatever happened to simplicity?	Papakolea	Applicant

## "SUGGESTIONS FOR IMPROVEMENTS"

SUGG	SUGGESTIONS FOR IMPROVEMENT	MEETING	STATUS
130		Papakolea	Native Hawn (not
	2. On line infromation of DHHL website so all acan see. ٨ - ا منط المن طمعناتسين		app.)
	A. Land use designations 2. Policies		
***************************************	3. Legislative mandates in place		
	4. Regional plans (stauts)		
131	1. Offer a windward office location in Kaneohe to address various issues/problems for windward DHHL homestead	Waimanalo	Lessee
	leesses.		
	<ol><li>Maybe by appointment and offer a mobile office every quarter per calendar year (per month) x 4 months a year. Every district</li></ol>		
132	Each person fill out a form of name, address, etc., lessee, Hawaiian quantum then list topics that they want to hear	Waimanalo	Lessee
	not what to learn about.		
133	Just keep trying to share information nia timely manner. Use all types of communications, since ages (in) groups	Waimanalo	Lessee
	vary so much:	-	
134	Maybe, doing individual concerns at another meeting so we can stay on track with what is at hoand for the meeting of hand. Mahalo Nui Loa	Waimanalo	Lessee
135	More materials and contact and a lot more locations for meetings.	Waimanalo	Lessee
136	Thanks for coming to Waimanalo! Aloha	Waimanalo	Lessee
137	The define wweeksite: keep volunger generations informed. Mahalo	Waimanalo	Lessee
2	Optionally of the wedgets, week younger generalized managers.		,
138	At first, I didn't understand, but during the process of the presentation, it became clar and understandable.	Waimanalo	Applicant
	1 Communication		
	2. Satellite ?? Schedule variuos office hours (rotating) to ocver communication , non-stationery. Windward from		
	Waimanlo t		
139	Give me a homestead now in Waimanalo I waited 40 years (awaiting court decision).	Waimanalo	Applicant
140	Opportunity is at hand. Improve data.	Waimanalo	Applicant
141	Thank you so much for this very informational meeting. Thank you for taking time out of your busy schdules to be	Waimanalo	Applicant
142	Me need to move this project forward in behalf of our Kununasi	Waimanalo	Applicant
143		Waimanalo	Less than 50% Hawn
0.0000000000000000000000000000000000000	things		
ne state en	Keanu, 41-181 Poliala St., Waimanalo, 96795; phone 259-9268 Home or 259-0450 work.		
	3. Subject matter		
144	1. Please provide handouts.	Waianae/Nanakuli	Lessee
	2. Next meeting date or floow up information.		
TO SERVICE STATE OF THE SERVIC	3. Provide timeline.		
145	<ul> <li>-Be more prepared with handouts for people to look over discussed issues.</li> <li>-be honest of what you are really here to ask the community. Don't smoke screen your presentation.</li> <li>-Make sure that you cover all of the facts before asking the communities to agr.</li> </ul>	Waianae/Nanakuli	Lessee
	Thinks dure that you cover an or are taken being a comment of any		

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SUGG	SUGGESTIONS FOR IMPROVEMENT	MEETING	STATUS
146	Can't hearcouldn't understand presentation.	Waianae/Nanakuli	Lessee
147	It is my hope that the issues raised will be looked at and addressed AND that I will received some kind of "wrap up" newsletter or notice on what occurred tonight.	Waianae/Nanakuli	Lessee
148	-low attendance maybe due to lost of trust in DHHLmore than one meeting should be offered at the same location because there are times that our personal schedules (important to me) will no match your business schedule.	Waianae/Nanakuli	Lessee
149	More meetings for more people to attend. The problem is more people got to show up to support what's going on. There's not enough people showing up to visulaize what's happening. Thereos not enough people showing up to get educated about this. Mahalo	Waianae/Nanakuli	Lessee
150	Need to supply a microphone. We need to hear what he/she is saying. We cannot hear-we only see lips moving. Thank you	Waianae/Nanakuli	Lessee
151	-Provide HOAP workshops specific to lessee such as: successorship, lease transfer, hardship, rehab loan, job training, drug addiction, financial education. Thank you ffor coming into our community and asking for our feedback. We appreciate your time.	Waianae/Nanakuli	Lessee
152	<ol> <li>Newsleltter need to go out to leessees and applicants.</li> <li>Handouts-reading materials; it's eaasiwer to follow along.</li> <li>Post meeting dates on your website, and the reasons for the meetings.</li> </ol>	Waianae/Nanakuli	Applicant
153	All these meeting that you and your staff needs to get more people out to understand what is being going on, and check up on those families who is cheating by letting their own family pay all those departments in other words, get them out and help another	Waianae/Nanakuli	Applicant
154	Aloha. God bless you all. Move forward.	Waianae/Nanakuli	Applicant
155	—Communication is needed between all . Without it you have problems. —Don't provide input through community assoication meetings because there is no communication. Please help	Waianae/Nanakuli	Applicant
	reorganizeGreat job. Much easier if leaders would communicate.		
156	handouts.	Waianae/Nanakuli	Applicant
157	Have it written out so we can follow through.	Waianae/Nanakuli	Applicant
158	More community meetings, hands on, I nformation and questions answers. Quaterly meetings in homesland community on anything and everything.	Waianae/Nanakuli	Applicant
159	Newsletter, make piches smaller and add association news.	Waianae/Nanakuli	Applicant
160	The general consultation process requires consistent application.	Waianae/Nanakuli	Applicant
161	<ul> <li>-Utilize a microphone.</li> <li>-DHHL spokesperson to rephrase a question or comment riased from the audience so other attendees are insured of the question/comment was heard correctly. Secondly, the speaker understanding.</li> <li>-work in partnership with the communit</li> </ul>	Waianae/Nanakuli	Applicant
162	Workshopsprocessing viable means to learn more about what DHHL is all about. How todo list. A lot of Native Hawaiians are not literate and don't understand due processso they are in the dark of what to do. Simplify.	Waianae/Nanakuli	Applicant
163	You need a micro phone for the presention so everyone can hear the speaker. I am older and it's hard for me because of my hearing.	Waianae/Nanakuli	Applicant

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SUGG	SUGGESTIONS FOR IMPROVEMENT	MEETING	STATUS
164	Continue to communicate projects approved int the community. Would like to have more of these meetings.	Waianae/Nanakuli	Native Hawn (not
			app.)
165	-I believe if there is a strong association, the communication will flow! Without it, auwe. -Ours is inactive, no communication anwel! We need to reorganize please help us	Waianae/Nanakuli	Native Hawn (not
166	Provide handouts of powerpoint.	Waianae/Nanakuli	Native Hawn (not app.)
167	You must lead by example, a woman (Mrs. Mahoe) talked about an event called Chrirstmas on the Avenue. That	Waianae/Nanakuli	Less than 50% Hawn
	went on for 7 years and then stopped. These are the tupes of events that the DHHL should sponsor and attend to reach the community.		
168	Developer need to plan roads correctly.	Kapolei	Lessee
169	Explain why DHHL prefers not to implement consultation through legislation.	Kapolei	Lessee
170	Have better signage for meetings. "Where and When"	Kapolei	Lessee
171	Keep up the great work by continuing to help our people. God Bless.	Kapolei	Lessee
172	Pay attention to General Contractor's reputation on worksmanship; not just bid price. Might be cheaper, but in the long run, bad product. Houses last shorter time.	Kapolei	Lessee
173	Please have more meetings to discuss issues in our community.	Kapolei	Lessee
174	Please publish staff members' email addresses.	Kapolei	Lessee
175	The presentation was somewhat easy to understand	Kapolei	Lessee
Manage to	1. All information should be available via email and website.		
	- 1		
176	Waianae Valley has a Parkwhy can't a community facility/oarj be repaired there. Is it being done?	Kapolei	Lessee
177	1. I suggest using the Midweek as advertising/communicqting to reach Hawaiian population. 2. Advertise on our city bus-kau inoa did a good job doing that.	Kapolei	Applicant
178	1. Would like for the 50% blood quantum to drop for the sake of my kids if something should happen to me.	Kapolei	Applicant
	<ol> <li>Suggest that you should send out to applicants a guideline to help them get things ready and together to get a lease to help the process go fas</li> </ol>		
179	6,500 sq. ft properties? I would like to thank the gang led by Micah. I feel that there has been more iinformation since Micah took over. We hare more information than before. Mahalo Nui Loal	Kapolei	Applicant
180	Beside having the website for planning, how about newsletter to lessee and applicants, sent to their homes?	Kapolei	Applicant
181	More opportunities for lessees to be awarded.	Kapolei	Applicant
	More development on Oahu. Continue to keep applicants informed about the awards and upcoming awards.	<b>3</b> -2-0-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	
182		Kapolei	Applicant
183	Not allowing lessee to sell their lots before moving into their homes. To make money on land that is not theirs to sell.	Kapolei	Applicant
184	fer "daytime wee	Kapolei	Applicant
185	Providing an update on website listing information of all meetings or minutes of the meeting.	Kapolei	Applicant

November, 2008

S	Jeel	SUGGESTIONS FOR IMPROVEMENT	MEETING	STATUS
L	186	186 This was my first meeting. Very informative.	Kapolei	Applicant
L	187	187 Updating your website will really help answer questions and help update us on what's happening.	Kapolei	Applicant
la porçonado	188	188 What is DHHL doing about that big open lot next to the high school? When Kaupe'a was being built, they said it	Kapolei	Less than 50% Hawn
n problement		was going to be a recreation center, but HHFDC is thinking about building low income housing units. Why not		
enema.		DHHL jump on it?		

### **EXHIBIT F**

### **DEPARTMENT OF HAWAIIAN HOME LANDS**

### COMMUNITY CONSULTATION MEETING NOTES

**TOPIC: COMMUNITY CONSULTATION** 

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11. Kapolei	Kapolei Middle School	Sept. 24, 2008	23

### East Kauaʻi Kapaʻa Elementary School August 21, 2008

### **KEY POINTS**

- Notification is the most important element. People cannot attend if they are not notified.
- DHHL could create the DHHL Register, similar to the Federal Register which provides daily publication of rules, notices, etc. This allows individuals to have individualized input without having to attend the meeting.
- Beneficiaries, especially retired professionals, should help DHHL and/or homestead communities by volunteering their expertise.

### **DETAILED COMMENTS**

<u>Attendance</u>: Executive Assistant Bob Hall, Commissioner Hanchett. PLO Julie-Ann Cachola. KDO Roland Licona and Erna Kamabiyashi. Estimated 40 people attended and 44 signed in. Began with powerpoint.

- 1. The #1 issue is notification. The stakeholder's group is too small. Need to invite all on the waiting list.
- 2. Attendance is poor. Forget about paying for newspaper ads; you have to beef-up notification. For instance, all lessees from Pi'ilani Mai Ke Kai should be a priority; everyone should be notified. It's hard to come out for a meeting if you're not notified. Use email notification—beef up this strategy. You need to get a strategy for notification and a strategy for email notifications. A good example is last Saturday. We had a Pi'ilani Mai Ke Kai meeting. At the meeting, they said we would have input in the design committee, but didn't know when this would occur—so notification is important. The Department could also utilize personal networks. For example, I have a radio show and would be happy to inform people about your meetings.
- 3. Beneficiaries need to make a commitment to help. Ask beneficiaries about their talents and interests. Ask them for their of contribution—planning, organizing, phone calling, committee work, etc. I am 50 years old on the Waiting List. I may not get a house in my lifetime, but I can contribute to the Hawaiian community. Elderly can't afford \$320,000 for a house
- 4. I authored legislation calling for this to be a standard practice. Administrative process is OK. You can't limit consultation to leaders or Hui Kako'o. One thing you could do is create a DHHL register, similar to the Federal Register. The Federal Register is the official daily publication for rules, proposed rules, and notices of Federal agencies and organizations, as well as executive orders and other presidential documents. It identifies the topic, dates for comments, who to submit your comments to, etc. The register provides individualized notification and can give people direct input, so they don't have to come to a meeting in order to provide input.
- 5. How will I know if you took my input and considered it? If you can't do this, people will loose confidence in the consultation process. How will we know that our ideas were considered? How will we know that you listened to us?

**END** 

### West Kauaʻi Kekaha Elementary School August 22, 2008

### **KEY POINTS**

- Staff Note: A Hawaiian Language interpreter is required whenever meetings are conducted in West Kaua'i. Ilei Beniamina is willing to help. She can be reached at Kauai Community College.
- HSD workshops might be helpful.

### **DETAILED COMMENTS**

Attendance: Executive Assistant Bob Hall, PLO Julie-Ann Cachola, Jessie Ho'omalu, KDO Erna Kamibayashi. Estimated 30 people attended and 22 signed in. Began with powerpoint.

- 1. Does the DHHL have a website with information?
- 2. Homestead Associations are making divisions for the applicants.
- 3. If you don't have a lease, you are 2<sup>nd</sup> class beneficiaries.
- 4. People sell their leases, transfer their lease to someone else, then they go back on the list.
- 5. Response: the process of selling leases is not illegal. This process was started in the late 1980's.
- 6. Laws have been changed, but not disseminated to beneficiaries.
- 7. Improve communication level.
- 8. Notification/Education
- 9. Federal Mandate: rights of beneficiaries need to be represented by the Dept of Interior.
- 10. HOAP Program: What happens if the elderly cannot afford to obtain a homestead?
- 11. Response: Self-Help Housing and Habitat programs available.
- 12. DHHL can you build the house you want if you have the finances?
- 13. Moloa'a Lands –why exchange? Why shouldn't Hawaiians be able to have multi-million dollor views?

**END** 

### Maui Paukukalo Community Center August 26, 2008

### **KEY POINTS**

### Comments on Successorship:

- Successors should be qualified while the lessee is still alive. In the meantime, the lessee should make sure the successor is qualified.
- How can we keep lands in the family given that blood lines are getting more diluted?
   Can we lower the blood quantum?

### Comments on Consultation regarding Commercial Land Uses:

- We know that the parcel (80 acres at Pu'unene) was designated for commercial use, but we want to know what is being planned. What kind of commercial uses? What will it look like?
- If you're going to offer land, it should be offered to lessees first—right of first refusal.
- 9
- Can we have a consultation process for the 80 acres at Pu'unene?
- If it's not conducive to beneficiary desires, we will kill the project.
- Does anyone check the background of these companies? The Monsato Corporation is being selected to general lease our lands. This corporation has been kicked out of Europe and India,,,they poison plants.
- When native American Indians generate income, they each get a portion of the revenue. When DHHL generates income, where does it go? Can some be diverted to families?

### Comments on consultation:

- Is consultation going to be Department-initiated or can the community generate/initiate action?
- How will the consultation process work with the development of regional plans? The regional plans are not "beneficiary friendly
- Look for volunteers —lots of people can help with mail outs. Also, all mail outs should be on the website. Send postcards that identify the web page they can go to for the information. Use the beneficiary consultation logo to mark items requiring consultation.
- Video tape workshop and put on public access T.V. On the postcard tell us when the workshop will televise. Use SIC—have SIC make media centers in each community to do teleconferencing.
- The big newsletter format is bad—too costly, hard to copy, etc.

### **DETAILED COMMENTS**

Attendance: Deputy Director Kaulana Park, Executive Assistant Bob Hall, Commissioner Perry Artates, PLO Julie-Ann Cachola, LMD Linda Chinn, MDO Mona Kapaku, Jane Gordon, Maria Ornellas. Estimated 80 people attended and 105 signed in. Began with powerpoint.

- 1. I just went through a terrible ordeal regarding successorship. I just want to tell all leases to make sure all your successor paperwork is complete. Make sure your successor has the required blood quantum. The Department doesn't tell you if you have it right..how can you know if the person is dead? It was very depressing. Please be careful on successors; don't wait till the person dies.
- 2. Regarding the Armory Site, we just found out about the Transition Shelter...surprise! No one

consulted with Paukukalo. We don't know what's happening behind the scenes regarding transfer of lands. The community had to stop it (the Transition Shelter project). Collaboration is two ways. What is the current disposition of the land? Are we still talking about community use/management of this parcel? Is this still in the process? Is the Armory still a part of the discussion?

Yes.

- 3. There's a lot of land in Maui Land and Pine inventory that belongs to Hawaiian people. They fought MLP in court and won. So people should check –they might have some land there. Do you think we could have workshop on how to trace lands (title search)?
- 4. Consultation is a means of getting us together to communicate. Maybe a step before consultation is "beneficiary empowerment." We just got our home. Some communities have a better sense of community.
- 5. Regarding the Regional Plan, in 2006, the community saw the Armory coming up, so the Homestead Association invited the community to vision about what they wanted for the site. We incorporated the ideas in a Multipurpose Education Center and swimming pool. This would be a place for kupuna to educate children—to help provide day care, since they are otherwise home alone. So using the kupuna's vision, we wanted to build a multipurpose high tech center for our children..to give them the tools they need for tomorrow. This center could benefit over 2,100 people. Educational classes could be provided in "money management" (HOAP) as well as other classes.
- 6. Question: who is going clean the contamination on the land?
- 7. Daniel: We did it already. We cleaned it up. Phase I and II is already cleaned up.
- 8. Thank you for bringing this up. My concern is with the regional plans. How will the consultation process work with the development of regional plans? The regional plans are not "beneficiary friendly," for example, Honokowai Regional Plan only involved stakeholders. Please make an attempt to include beneficiaries.
- 9. Is consultation going to be Department-initiated or can the community generate/initiate action?
- 10. Can we have a consultation process for the 80 acres at Pu'unene? I heard the Fong Construction got the Master Lease for the parcel. We know that the parcel was designated for commercial use, but we want to know what is being planned. What kind of commercial uses? What will it look like?
- 11. One thing is for sure, if its not conducive to beneficiary desires, we will kill the project. There is one thing to make these developers responsive: give the lessees veto power. This would empower us as a true stakeholder.
- 12. If this was the mainland, when the Indians generate income, they each get a piece of the action. In Kihei there are lands for revenue generation but how is the money being used? Can some of the money be diverted to families?
- 13. How can we keep lands in the family given that blood lines are getting more diluted? Can we lower the blood quantum?
- 14. I got qualified for a loan by the USDA, but they are out of money and I have to wait till next year. Now I'm trying to get DHHL to help—20% so they do 80%. So what's the hold up? Are we going to get help?
- 15. I agree that communication needs to happen more than one time.

- 16. Monsato Corporation is being selected for general lease, to use our lands. Does anyone check the background of these companies? This corporation has been kicked out of Europe and India...they poison plants. You have to screen the people that get our leases. This is basic fact-finding—put questions in letter form. Who decides what lands are residential, pastoral, commercial? What are the benefits of commercial development?
- 17. 90% think it's a residential meeting—should hold workshops on specific awards agricultural, pastoral, residential.
- 18. The "communication factor" half of the time you don't know what it means—you have to put it in layman's terms. What would it mean for us...You need a Homestead Ambassador. Someone educated in the press. Have someone who lives in the community get information and determine how to get the communication out for deliberation. Designate leaders to do this.
- 19. Utilize the website more. Need maps.
- 20. Newsletter should be sent out every month. I had to come to this workshop cold—the newsletter could be used to help prepare for meetings.
- 21. Look for volunteers —lots of people can help with mail outs. Also, all mail outs should be on the website. Send postcards that identify the web page they can go to for the information. Use the beneficiary consultation logo to mark items requiring consultation.
- 22. The big newsletter format is bad—too costly, hard to copy, etc.
- 23. If you're going to offer land, it should be offered to lessees first—right of first refusal.
- 24. Video tape workshop and put on public access T.V. On the postcard tell us when the workshop will televise. Use SIC—make media centers in each community to do teleconferencing.
- 25. Infrastructure is the most important, therefore revenue-generation is important. Native Alaskans get stipends.
- 26. I'm concerned about how our blood quantum is going. With the inter-marriages, what's going to happen to 25% Hawaiians?
- 27. Are you three the only ones doing this meeting?
- 28. I came prepared to share about Keokea Farmlots Association. We did a capacity building grant. We used it educate ourselves regarding grants management. We also did a workshop with Kamana'o Mills regarding burial sites. So if you take the means to educate ourselves, you will be able to make informed decisions. We also sent a letter to Micah asking how to assign a staffer that we could work with directly.
- 29. Is there an address for additional comments?
- 30. Put the workshops on DVDs—something that people can request and look at –you could prioritize workshops this way.
- 31. I have a comment regarding that "ambassdor" idea. I just want to say that the District Manager does a real good job .. she can answer all questions. Mona runs a great operation!

END

### Molokai Lanikeha Community Center August 28, 2008

### KEY POINTS

### Comments on Community Consultation:

- Need Continuity Everytime the Governor changes, the Chairman and directions change. Need staff who will stay to provide continuity.
- Need to choose our Hawaiian Homes Commission members.
- Notification is Critical Sometimes direct flyers are not enough, especially on an island where most people have post office boxes.
- Better Communication and Follow-Up Need to discuss issues upfront, the DHHL and beneficiaries, first. Best not to disagree at the Legislature. Better follow-up and response by DHHL to beneficiary inquiries and complaints.
- KISS Keep it simple. These terms and processes are foreign to us.
- Better Access to Information Access to Commission submittals and minutes on the web. Teleconference the Commission meetings.

### Comments on Other Specific Issues:

 No public meeting on Moomomi Beach management by a private group; no advanced knowledge of license to Sandwich Isles Communication; we want to manage the Lanikeha commercial kitchen.

Memorable Quote – "We don't need rehabilitation, we need opportunity"

### **DETAILED COMMENTS**

Attendance: Commissioner Henry Tancayo. PLO Darrell Yagodich and Julie-Ann Cachola. HSD George Maioho. Estimated 35 people attended and 24 signed in. Began with powerpoint.

- 1. Is this something new? Everytime there is a new Administration, policy and direction changes.
- 2. Final decisions still made by the Hawaiian Homes Commission. We the beneficiaries are not recognized, we are not heard, and they do not care. How will community consultation change that?
- 3. How do beneficiaries choose who we want to represent us? Beneficiaries should pick who they want.
- 4. We need more notification of meetings. Maybe newspaper ads and posters around town. More ways to get the word out.
- 5. This issue came up last legislative session. A bill was introduced on community consultation because beneficiaries felt the department not making decisions that benefit them. The bill did not pass and the department is now addressing concerns.
- 6. What is happening too is the department is testifying against bills put forward by homesteaders who are testifying for it. This is not good; we need to communicate.

- 7. It is very frustrating, how we are treated. We are simple people who want to live a happy life and love one another. When we make a complaint, we become the victims. We become the ones who suffer.
- 8. As an example, I wen to a meeting. DHHL gave 350 acres at Moomomi to a group to manage. We the beneficiaries should have a say on this. I am partially paralyzed, paid for airfare and had to borrow money to fly. Why do we have to suffer because of DHHL decisions?
- 9. I called the Chairman's Office 30 times and all he did was write me a stupid letter. I talked to the land agent and the Chairman still did not call back. The Molokai Commissioner knew this was a problem and he asked how do beneficiaries feel? They said 100% support, but they only had one meeting.
- 10. We as beneficiaries, need to get involved. How we treat this is the way we want to be treated. Today my family has a family reunion at Moomomi. Six generations of Makanani. When others call for the key, they get it. When I call Mac Poepoe for the key, he wants a \$300 deposit.
- 11. DHHL is responsible for all Hawaiian home lands. DHHL is supposed to manage the lands, not someone else. When I ask DHHL, they say there are no funds and no staff to take care of the land. If DHHL has none, then give the land back to the Native Hawaiians. That land did not belong to any one entity, it belongs to all of us.
- 12. How will DHHL correct this? Can he write a proposal? What should have been done? What is his position? He did the right thing, he went to the Hawaiian Homes Commission. But what kind of followup after that?
- 13. I need to be informed. I often do not check my Post Office box. Sometimes I am off island. It is good to have others around to ask and remind us.
- 14. I was involved with Moomomi Beach from the beginning. We cleaned up the place 5 cars, 3 truckloads of rubbish. We got tired of asking DHHL to do everything for us. So we did it on our own. That place was rebuilt by love. We need to stop arguing and huli our hands. If we all get together, we can do it. Kuhio said to rehabilitate the Hawaiians. We don't need rehabilitation, . . . we need opportunity. Why are we grumbling? Get plenty land at Moomomi.
- 15. Moomomi was the first community control project, but not the last. The homestead associations were given Lanikeha Center and Kalamaula Park. We felt is was our responsibility to take care of Kiowea, to take care of Lanikeha. What the DHHL is trying to do is to turn over more areas for community management. So how we will be arguing against each other vs. against the DHHL. There will be conflict. Some people will take it personally.
- 16. I cannot relate to you. You are State people, not Hawaiians. We have resources dedicated to Hawaiians, like Kamehameha Schools, OHA, DHHL. I was shocked OHA gave money to DHHL. Why, OHA should be doing that all the time. Everybody seems so separated by their own individual missions.
- 17. Every time the Governor changes, everything changes. And the manao is lost. The continuity is lost. And they are in Honolulu. We find out late. So we go to civil disobedience. So I am committing 15 years of my life to this. So will you (DHHL staff) too?
- 18. How often does the Hawaiian Homes Commission meet and is there a report afterwards? Are their meetings teleconferenced?

- 19. We wanted to take steps to manage our own assets. We want to do a policy manual and want to be fair. First, Lanikeha, then Kiowea and lots of people want to use the Commercial Kitchen at Lanikeha. They complain the price is too high.
- 20. Why have regional plans when we already have an island plan?
- 21. I am not quite sure what you are trying to accomplish. We need a surgeon. I am not sure who you guys are. I hear we're all Hawaiians, but I don't know whether you're Hawaiians or a State agency. I am never sure whether you guys are a resource. You guys have been the enemies the State. All these years against us. We need a surgeon to cut this from the State. The terms and processes you use are so foreign to us. OHA is the same way.
- 22. Teleconference all Hawaiian Homes Commission meetings. We want to hear who is saying what. Have teleconference facilities in every District Office. Use Olelo to broadcast.

END

### West Hawaii Kealakehe Intermediate School September 3, 2008

### **KEY POINTS**

Comments on Undivided Interest Program:

- I was just awarded an Unidivided Interest lease at La'i 'Opua. I am concerned regarding the financial assessment because the assessment doesn't pertain to when the home is going to be built. With the economy fluctuating I'm worried about how much it will cost. I'm ok now, but what am I looking at in two years, I need to know what I'm aiming for.
- What are the price ranges for the homes?
- When will the Lots be constructed?
- How do we know what's going on?
- How do I get my name off the "deferred list" and back on the "active list"?
- Since our blood line is decreasing, what are you doing to lower the blood quantum requirement for successors?

### **DETAILED COMMENTS**

Attendance: OCH Micah Kane, Bobby Hall. PLO Julie-Ann Cachola, Jessie Ho'omalu. HSD Jim Dupont. Estimated 45 people attended and 61 signed in. Began with powerpoint.

- 1. When you talk about alignment of staff we want to know who we are talking to.
- 2. I was just awarded a lease at La'i 'Opua. I am concerned regarding the financial assessment because the assessment doesn't pertain to when the home is going to be built. With the economy fluctuating I'm worried about how much it will cost. I'm ok now, but what am I looking at in two years, I need to know what I'm aiming for.
  - A: We need to do a better job of working the banks to anticipate economic fluctuations. Now, since work opportunities are limited, we are getting better prices for homes. There is more competition to keep workers working.
- 3. I'm an awardee at La'i 'Opua. I did the assessment, but don't know what category I fall in.

What is the cost of building a home at La'i 'Opua?

- A. Price Range: \$180,000 \$250,000
- 4. I'm an awardee at La'i 'Opua My understanding is 100 units has been built, and 10 vacant lots are available. What is happening, to the other 200 lots?
  - A: Infrastructure is being put in for 116 units.
    - 100 units are estimated to go in one year
    - 100 units estimated to go next year. Minimum of 10% to be devoted to vacant lots.
- 5. I'm an Applicant. You're saying that the Undivided Interest leases will be finished in a period of 3 years. When will you open up new awards?
  - A: DHHL looking at various awards to maximize our lands. Time and money are issues.
- 6. Any general idea as to when new awards would be happening?
  - A: 2009/2010 You must stay engaged in order to get your opportunity.

I am Happy to have received notice about meeting. The letter I received is good.

- 7. I was so excited I got a notice for this meeting. Some people say they don't get notices.
  - A: That indicates that they need to update their address by submitting the appropriate form to the Department.
- 8. I am on the Deferred list. How do I get off this list and on to the active list?
- 9. Since our blood line is decreasing, what are you doing to lower the blood quantum requirement for successors?
  - A: It requires Congressional approval—they have to agree to drop blood quantum. Then we'll need to have meetings and public hearings to change the administrative rules, but the first challenge is us—the community has to agree.

Will you have a meeting on this sometime soon?

- A: We have plenty of meetings—to change the rules, it requires us to conduct public hearings
- 10. My name is Bo Kahui and I was the President of Kaniohale Community Association, but now I'm working full-time for La'i 'Opua 2020—many of you have heard me talk about our work. I just was to emphasize that you have to get involved and stay involved. There are many community facilities that wouldn't have happened without community consultation. We have to stay involved. A good example is how I got my lot. My number was 1280, so I didn't think I had a chance, but when they went through the process, I noticed a lot of people weren't there. I was number 80 to pick my lot--and I told my brother to come down because he had 3,050. He picked the last lot. That's because so many people don't engage and stay involved, so now we are on the land. So I went from Honolulu to Kona. I didn't want to live in Kalihi but there is going to be 5,000 units in this small area, that's like 20,000 people. What's important to me is what's important to our families. Staying engaged explains where we are going in the next millennium and how we are going to get there. So now we've got a lease for a community area and we have an opportunity to generate income to support our programs. So we went back to the community to see what kind of revenue generation activity we need. The community said, food and medical--because we spend money on these things anyway, so now we're developing those elements..and by using our services. we are reinvesting in our own community.
- 11. My name is Dora Aio and I am the current Pres0ident of Kaniohale Community Association.

- I want to reiterate what Bo is saying: keep qualified, stay qualified, keep your address current. We are all looking at the same goal.
- 12. If I have an Undivided Interest Lease, how soon can we know we are actually getting a home?
  - A: there is a process. We send letters out on a regular basis to make sure you are engaged with a lender.
- 13. We had meetings, then HOAP came with their services, but that's it...we haven't heard anything for over a year.
  - A: The next step is lot selection.
- 14. How do we know what is going on? How do we know when you will be doing lot selection?
- A: You will receive a letter probably in 2009. Go to Regional Plan meetings—that another way to find out what's happening in your region. You can also check DHHL's Website at www.hawaii.gov/dhhl.

**END** 

### East Hawaii Waiakea Intermediate School September 4, 2008

### **KEY POINTS**

Comments on Community Consultation:

- Document the meetings in minutes and make accessible on the website or send us a copy.
- More information and ongoing contact needed, especially with undivided interest lessees.
- Open major issues up to community consultation before taking action.

Comments on Other Specific Issues:

- We're waiting too long for our homesteads. By the time we are offered one, the prices have gone up and our incomes are fixed. We cannot qualify financially. Some lessees do not use their land while applicants still wait for land.
- Why do we allow lessees who pay \$1.00 a year sell the land (lease) for thousands of dollars?
- Does DHHL ask the State for monies, how much does the State provide? Do agencies using Hawaiian home lands pay fair market value rent?

Memorable Quote – "You must learn about the Hawaiian Homes Commission Act. What you have can be taken away."

### **DETAILED COMMENTS**

Attendance: OCH Bobby Hall. PLO Darrell Yagodich and Julie-Ann Cachola. HSD Bill Davis, Margo Noah, Maddie Kaeo. Estimated 45 people attended and 43 signed in. Began with powerpoint.

1. I want a 1 – 3 acre lot near Waimea at under \$450 per month mortgage. How do I go about

- this? I have waited too long. Can I make an offer for an abandoned property in Waimea?
- 2. I have waited too long and I want my homestead now. You have to challenge the State to provide the monies. You are only building for the ones with money. What about ceded land and sugar land revenues?
- 3. My number came up and the homestead parcel was taken by someone in Honolulu who took it from me. I want my land to give to my daughter.
- 4. Hawaiians are people of love. I got notified of homestead awards three times. I applied for my children and was denied each time because of my cash flow. How can we work to make it possible?
- 5. I went to a meeting at Laiopua. I asked to be contacted four years ago. I signed my paper and was told in one year I would have my land. What is happening?
- 6. I see Hawaiian home lands for sale. If you only pay \$1.00 for the lease, is it okay for them to sell it for \$10,000?
- 7. My mom is 73 years old and 50% Hawaiian on the list. Prices keep going up. Now she is on Social Security and she cannot afford it.
- 8. You must learn about the Hawaiian Homes Commission Act. What you have can be taken away. Act 17 amended Section 208 of the HHC Act and was not consented to by Congress. So now you have something called a transfer to persons who are ¼ Hawaiian without Congressional consent. How can I get a copy of the HHC Act? DHHL should make it available so we can learn from it.
- 9. DHHL takes a long time to get monies for their homes, so the beneficiaries sell it outside.
- 10. I want to see energy put into making homestead awards, not based on financial capability. How much are we valued?
- 11. DHHL wants to be financially self-sufficient. DHHL should charge fair market value rent for government agencies that use Hawaiian home lands.
- 12. How much money does DHHL get from the State of Hawaii? Does DHHL ask for the money from the State of Hawaii?
- 13. For those of us who attend these meetings, send us a letter with the meeting minutes. Often we are in the dark and we don't know how to help. Understand the HHC Act and amendments to it. This creates more clarity.
- 14. Many of the five-acre farm lots in Makuu are empty and others want land and have none. So what do you do?
- 15. I agree that minutes should be taken of our comments. Maybe set up a website link to meeting minutes.
- 16. Is this a new process? DHHL communication sucks. Same process for what the Hawaiian Homes Commission is going to act on? For example, the exclusive contract with Sandwich Isles Communications (SIC). We knew nothing about this. Now we cannot avail ourselves of fiber optics, only new lessees can. That should be open to beneficiary consultation.

**END** 

# Waimea DHHL, Waimea Kuhio Hale September 8, 2008

### **KEY POINTS**

- The issue here is getting water up mauka. What is the problem? Pu'ukapu Pastoral lots have no water, no electricity, but we have phone service. You come in with new development in Lalamilo, and new regional plans, but you didn't finish the 1<sup>st</sup> project.
- We want to build our homes, but have only 1 TMK for several hundred lessees. No one can build without it. So only one family can build at a time. When it's pau, then the TMK is released to the next family.
- Its time that the staff and commission address the fact that our children cannot purchase a home. The Median prices of homes you are constructing is \$320,000—way too much. DHHL should revisit subdividing lots to create ohana lots. If you can qualify and you have the land, then you should be allowed to consider subdividing your lot. Take a look at the rules again. Look at today's conditions.
- The HHCA was written by white Congressmen and then rewritten. But it never had Hawaiian input on how it is constructed. To me, the whole idea, the way it is written up accommodates a western way of settlement on the land. It needs to be amended so it can benefit us more.
- I hear the word beneficiary and think about generations to come. Now in Kuhio Village, we don't have successors. We're working to ensure that we can extend leases to 199 years... but what good will it be if we can't designate any successors?
- My question is about the lawsuit. I hear that it will affect HHLs—is this true? I'm thinking
  that Micah's trying to get people on the land so it will be harder for others take it away. All
  Hawaiian Trusts are vulnerable to lawsuits. I'm thinking that maybe that's the next stepdivide up the land and have families settle.
- You need more information on the website. And it needs to be updated all the time. I've searched the entire site—and while some information is provided, there's not a lot there. You need to provide more information, deeper levels. Minutes of meetings, handouts, meetings scheduled; all mailouts should be on the website.

Quotable Quote: We have the biggest land base on the island, so we should have the biggest amount of water available. We're surrounded by water. The water is flowing, but it's not flowing to Hawaiians. This is our most important concern.

### **DETAILED COMMENTS**

Attendance: OCH Bobby Hall, Denise Iseri-Matsubara. Commissioner Malia Kamaka. PLO Julie-Ann Cachola, Jessie Hoomalu. HSD Jim DuPont. Estimated 45 people attended and 40 signed in. Began with powerpoint.

- 1. You say that the alignment of staff is in process, but when we call in, we get transferred all over the place—this gets us upset!
- 2. What's happening w/Lalamilo lots?

- A: We're having problems getting our subdivision approval from the county.
- 3. How long are we looking at to get the subdivision approvals? How do we get answers? Wasn't the first home to be done by 2007? Nothing is being down now.
  - A: We took over a lot of work when we took over the FredCo, houses.
- 4. What are the components of the policy that you will take to the HHC?
  - A: It will identify steps in a process. It will identify where we can improve in our follow-up and communication.
- 5. The Draft that will be prepared --will that be coming out to beneficiaries? I would like to see the proposal before it goes to the HHC.
- 6. I think the process you use fulfills the Department, but if you look at the community, how does it help us? Like the regional plans, does that mean there will be 19 new developments statewide that we have to compete against?
  - A: No each regional plan doesn't mean a new master planned development.
- 7. What process does DHHL follow when hiring consultants? Lots of time consultants are hired; they do the work, but the development doesn't happen. Then you have to hire new consultants. That wastes time and money.
  - A: We follow the state procurement process.
- 8. The issue here is getting water up mauka. What is the problem? Pu'ukapu Pastoral lots have no water, no electricity, but we have phone service. You come in with new development in Lalamilo, and new regional plans, but you didn't finish the first project up mauka. DHHL had money to do a subdivision, but it was never done—we heard the money was used to finish Lalamilo. Water is our lifeline. We need water. We want to build our homes, but have only 1 TMK for several hundred lessees. No one can build without it. So only one family can build at a time. When it's pau, then the TMK is released to the next family.
- 9. So let's open communication. We keep hearing the word "larger community." Why are we worried about them when our people are on the dirt? It's sad because for years we've been going to meetings...and we end up fighting each other. With only one TMK, families can't subdivide lots for their sons—so they have to fight. Why do we have to fight each other? We can't move ahead. Plus, we shouldn't have to fight about water. There is a water line, but it's low pressure. If you want to see something happen, make Hawaiians happy. I would follow. We have the biggest land base on the island, so we should have the biggest amount of water available. We're surrounded by water. The water is flowing, but it's not flowing to Hawaiians. This is our most important concern. Waimea used to have a lot of rain. We still have rain, but not like before. Please take our concern back and work on it.
- 10. Its time that the staff and commission address the fact that our children cannot purchase a home. The Median prices of homes you are constructing is \$320,000—way too much. We can't reach that. Staff needs to revisit the idea of subdividing land. Families can't go out and qualify for homes; the price is way above what they can afford. Since we have a land base, we need a plan for families to build ohana lots. Ag lots and pastoral lots should be allowed to expand the use of our lands to accommodate our families.
- 11. The Ag-Task Force was a big joke. It did not work. Something else needs to be put in its place.
- 12. Normally if you build more than one house, you call it "worker's quarters". Some have 5

- acres. There is financing available for 2-4 units. Perhaps those with 1 acre of land could do this. In the past, DHHL didn't like this, but since housing projects are slowing down, maybe they could consider it again. If you can qualify and you have the land, then you should be allowed to consider subdividing your lot. Take a look at the rules again. Look at today's conditions.
- 13. We held a Mayoral Candidate forum and found out that candidates feel the county doesn't have jurisdiction on HHLs, therefore we know that they don't understand our roadblocks.
- 14. The HHCA was written by white Congressmen and then rewritten. But it never had Hawaiian input on how it is constructed. To me, the whole idea, the way it is written up accommodates a western way of settlement on the land. It needs to be amended so it can benefit us more.
- 15. The State Legislature can make changes if it enhances Native Hawaiians benefits.
- 16. We come to meetings year after year, but we haven't finished the 1<sup>st</sup> thing we set out to do 15 years ago. The Pu'ukapu group formed a hui to provide water. Now, 15 years later, there's three times the amount of people up there. I would be tickled if we can take care of problems we had before and do new stuff..but it's hard to come to meetings when the 1<sup>st</sup> item is still not done. DHHL doesn't bring things to closure.
- 17. I hear the word beneficiary and think about generations to come. Now in Kuhio Village, we don't have successors. We're working to ensure that we can extend leases to 199 years. .. but what good will it be if we can't designate any successors?
- 18. I am an outsider—we built our house in Pu'ukapu and are self-sufficient. I read everything, because my husband is legally blind. Obviously we have questions like everyone else, but I want to commend Micah on all that he's done. My question is about the lawsuit. I hear that it will affect HHLs—is this true? I'm thinking that Micah's trying to get people on the land so it will be harder for others take it away. All Hawaiian Trusts are vulnerable to lawsuits. I'm thinking that maybe that's the next step--divide up the land and have families settle.
- 19. Does Parker Ranch still have some of HHLs?
  - A: They have a revocable permit around the reservoirs.
- 20. Your proposal doesn't cover decision-making...and there's no mention of decision-making on your survey.
- 21. The County's Community Development Plans all have websites. There's rules for each area, there's information on what's happening in each area. Waimea community has an excellent website. Do you have a webmaster that regularly updates the website?
- 22. You need more information on the website. And it needs to be updated all the time. I've searched the entire site—and while some information is provided, there's not a lot there. You need to provide more information, deeper levels. Minutes of meetings, handouts, meetings scheduled; all mailouts should be on the website.

**END** 

### Papakolea Lincoln Elementary School September 15, 2008

### **KEY POINTS**

- Inheritance of the property- the spouse doesn't have blood quantum so the spouse has to leave, but they should be allowed to stay. Change the laws to stipulate that if the spouse survives, they can stay in the home until they pass.
- I made a will and created a living trust. So if something happens to me, they can sell my house and put the proceeds into my living trust (since I have no successors). But HHLs said I couldn't do this. They should be helping us out instead of saying it can't be done.
- My mother had a place in Papakolea Lady was Hawaiian, children did not have blood quantum to succeed. Why can't the Hawaiians borrow money against the house and use the home equity? My mother tried to change the law but couldn't. We're looking at changing the Administrative Rules—this is the beginning step to make change. We tried to give our kids, but then they end up fighting. This should one legislative change that DHHL promotes.

### **DETAILED COMMENTS**

Attendance: OCH Bobby Hall. PLO Julie-Ann Cachola, Jessie Hoomalu. Estimated 65 people attended and 59 signed in. Began with powerpoint.

- 1. Do the people know their elected leaders? There are some here tonight.
- 2. The newsletter good source of information because some people don't have a computer=-so the website not available to many of the homesteaders.
- 3. The Ka Nuhou and the OHA newspaper provide good information.
- 4. Is there a division to lobby for more funds in Congress to get more money into Hawaiian lands. Money is slow to come.
- 5. Are there any plans to make us sustainable communities, because that's where a lot funds can come from.
- 6. I am from Ewa Beach, I was given a letter saying there would be a lot selection but two year moratorium. Who is going to be responsible for putting in infrastructure? The lessee? Or who? What's happening?
- 7. Inheritance of the property- the spouse doesn't have blood quantum so the spouse has to leave, but they should be allowed to stay. Change the laws to stipulate that if the spouse survives, they can stay in the home until they pass.
- 8. I made a will and created a living trust. So if something happens to me, they can sell my house and put the proceeds into my living trust (since I have no successors). But HHLs said I couldn't do this. They should be helping us out instead of saying it can't be done.
- 9. My mother had a place in Papakolea Lady was Hawaiian, children did not have blood quantum to succeed. Why can't the Hawaiians borrow money against the house and use the

home equity? My mother tried to change the law but couldn't. We're looking at changing the Administrative Rules—this is the beginning step to make change. We tried to give our kids, but then they end up fighting. This should one legislative change that DHHL promotes.

- 10. Large trees are hanging over into my yard. Who's responsible to cut the trees?
- 11. At the corner of \_\_\_\_ and Kaulula'au, it's a rubbish dump. I've tried to get DHHL to come up and clean it.
- 12. Cars go up and down the street. They don't watch the stop signs—and there's a lot of kids walking on the street.
- 13. Maybe we need a big trash bin container in our community so people can dump their rubbish.
- 14. Blood quantum needs to be changed because our children don't have enough to inherit. How long is this process going take? Our children don't have a voice because they don't have the quantum.
- 15. Have you had any complaints about the construction of the homes in Kalawahine?
- 16. Regarding the Waimanalo Kupuna Project, it shouldn't be "put away." Why can't we build kupuna housing here on the slopes of Puowaina and it could be used as a hurricane shelter.
- 17. Why do we have to wait so long for Waimanalo? Is it the land or money?
  - A: both.
- 18. When will construction start for the land subdivided in Waimanalo?
  - A: broke ground early this year.
- 19. When will the Undivided Interests in Kapolei choose lots?
  - A: December --orientation in October.
- 20. Will Kapolei finish before Waimanalo?
- 21. When applications are lost, is there any way there can be an announcement? They said my application burned, but I didn't know. The original date of application was 1961.
- 22. My application was in place in 1950. I turned my lot over to my son. Lots of people are not prepared to handle a mortgage. Thank you for giving us the opportunity to learn about how to handle our money.
- 23. For the October 4th Orientation, who gets the mail out?
  - A: The 350 Undivided Interest Lessees already selected.

**END** 

## Waimanalo Blanche Pope ElementarySchool September 16, 2008

### **KEY POINTS**

- Have a DHHL satellite office in Waimanalo to provide services conveniently.
- The DHHL Administration keeps changing. You need to be involved with your homestead association.
- Have meetings all over, not just in homestead communities. Hawaiians want to learn more.
- We want Hawaiian home lands and DHHL services along the Windward Coast -Kaneohe, Kahaluu, Waiahole, Laie.

#### **DETAILED COMMENTS**

Attendance: Chairman Micah Kane and Executive Assistant Bob Hall. PLO Darrell Yagodich, Julie-Ann Cachola, and Uluwehi Lota. HSD Jessie Hoomalu. Estimated 60 people attended and 63 signed in. Began with powerpoint.

- 1. With that general consultation process, how long does that take?
  - A: It depends on the issue- eg redefining blood quantum will take longer. The greater the impact of the issue, the more time will be spent on the issue. For example, selling of leases requires changes in the Act. It's a deep issue --regulating something that could affect all of us. What we are trying to do is narrow the communication gap substantially by educating beneficiaries on processes that make it more difficult for people who are against us. The better we are aligned, the better we communicate, then it would be harder for other people to oppose us. The difference between our alignment is where our opponents will be more effective. Thus if you get a letter regarding a regional plan meeting, it should trigger in your mind, that land uses for the ahupua'a will be discussed and it is a very important process—so hopefully, you will attend that meeting. The regional plans create a knowledge base that will be very effective for us.
- 2. How long would this process be, I know it can vary, but if you look at the room, you just asked how many people were applicants or lessees more than 50% of the people here won't be alive, I feel the top communication problem that takes us away from the department is that you moved to the west side, many of the kupuna have personal things they need to talk about and they have to drive to Kapolei. Or by phone, and by the time they get down there they forget what they are talking about. We need an area like a satellite city hall nearby where we can go and ask our questions and conduct our business with your staff...right now, we're farther apart than together.
- 3. There's no sucessorship problems because nobody wants to live in Waimanalo.
- 4. I felt myself being put off by DHHL because my last name is haole. That's what they said to me, that's a communication gap --you're on the west side, we are here.
  - A: That's good feedback, there are ways we can deal with this, maybe we can migrate our staff and schedule regular appointments on the windward side.

- 5. The process is lengthy, we might not see the end.
  - A: We inherit decisions that were made before our team. That's a good thing, he raised about kupuna. Perhaps staff can come once a month like a HHL satellite-- that would be alignment of staff. Especially for households in older communities like Anahola, Keaukaha, Panaewa.
  - A: Staff has suggested a bus so we could have a mobile unit.
- 6. What about kupuna housing?
- 7. Are you going to establish satellite or what?
  - A: It depends on what the community wants, we have worked with your leaders so we can look at solutions. We don't have to have a building. In the interim before communities take on management authorities, staff can come to the community center or even house visits. Our concern is that we want to make sure that the staff is utilized and not just idle.
- 8. So it is understood that you folks would look at this?
  - A: If we see a satellite office, I am making a recommendation: Let's look into this seriously for a Waimanalo satellite office so all requests for DHHL staff like sucessorship,, loans, etc can be handled here.
- 9. Looking at the applications wait list I've lived on homestead and I'm 72 years old what bothers me is that we come to these meetings and choose topics to talk about but the applications is the issue, we're not the ones you should be seeing you should be talking to the applicants.
- 10. Lucy Akau 1969 I was so happy to join Hawaiian Home Lands, but when they send notices out not many people show up. Are people interested? If they go to meetings then they will know what's happening. What are people paying for property taxes? They have benefits but what are you doing to help? We need to help the department get our grandchildren on the land. We need to get involved in the community. Gov Lingle is the only one who helps Hawaiians, Micah is a good leader. Go home, look at your vision, your children, and get a mission to help them get on the land I go to OHA. Kupuna got to get out and help the keiki.
- 11. I have a question on alignment of staff to work with leadership. To me, I believe Waimanalo is a community where you have personal issues. What we want to talk about you don't want others to make decisions for us, you become a community when you live in the area. When DHHL comes out to our community we see it as a one shot deal, a hit and run. Are you expecting us to make the decision on this tonight? You can't expect us to come in tonight with all our mana'o. Survey is good, it counts us being here, each community is different, Waimanalo should include who ??? Maybe the paper will be more filled but it hasn't addressed the issues or concerns that are dangling out there, the economy is bad, the last thing I want to do is come to a meeting and see things in black and white.
  - A: I think its balancing consultation with production, the more we talk, the less homes we are producing, we have been producing a lot of homes and we haven't been talking.
- 12. That's why I brought up how long will this process take? The administration is going to change and if this is the process and we have a new administration, then this new administration could wipe it all out and say we are going to start from scratch and do something else.
  - A: In the last 60 days, you were invited to at least 4 meetings, 2 regional plan meetings 1 stakeholder meeting, and this one. We are trying to better define what we are doing,

- 13. Roxxane VP Waimanalo Community Association: I've been here since 1969, I've gone through 5-6 administrations but in the past three administrations we have prospered under the different administrations and we've worked well with Micah and we are trying to reach out to the community, my whole life is dedicated to the homestead. I'm protecting my house, because I cannot afford to purchase land, so we have to protect our house, our land, for our families. We have a website. <a href="www.waimanalohawaiianhomestead.org">www.waimanalohawaiianhomestead.org</a>. We meet on the first Monday of each month at 7:30 pm, we are going to have more property. Things are moving so come join us. I got a notice of the meeting and I was so excited because it's the first one we've received and now I'm hearing about other meetings but didn't receive anything.
- 14. My concern is that there is still a lawsuit against Hawaiian homelands. I live in Kahaluu, and my concern is communication. In September I received a letter saying I'm off the waiting list because to qualify you have to be financially set and I'm facing an eviction from my house and I've never gotten a letter saying that someone else got it, this area needs more communication. DHHL has come a long way, but if you have a satellite, two times a year, then you can get more people to apply because why would someone from Waimanalo or Kaneohe or Kahaluu go to Kapolei?\Q: When did Waiahole lands open up?
- 15. Uncle Tony: If you listened to the presentation, here's the opportunity for native Hawaiians to participate in the process of bettering our community, use this process, work with DHHL, it's going to be give and take so left hand knows what the right hand is doing, this understanding is so important we make an effort to work with the department and we go back and forth on issues, but the end result is we have kupuna housing, a QLCC, KS preschool, and we did it with a few people, we had a lot of flack but come out and look at this place. This will open our door to more ahead and we will stand tall and be proud of the community we live in.
- 16. Waiahole Valley—when did this open up?
  - A: In 2003 the planning office made recommendations on lands to acquire. The Governor said if we are really serious about helping Hawaiians then we should look at lands and identify which lands could be developed quickly. Leialii, Waiahole, Kapolei, Laiopua. Waiahole had challenges, but since there was so much interest in residing in Kaneohe side, we decided to take Waiahole. But we ran into many challenges: water, the lo'i, rather than upset them, we have 17 random lots.
- 17. Kupuna said that if any roads have "homestead" in it's name, then they were Hawaiian Home Lands.
- 18. We are from Kaneohe, we have no representation, Waiahole, Haiku Valley, nobody represents these two areas, we want to be like Waimanalo, Kaneohe, Kahaluu, so we can help you guys, don't sell lands over there.

END

### Waianae/Nanakuli Nanakuli High School September 16, 2008

### **DETAILED COMMENTS**

Attendance: Executive Assistant Bob Hall. PLO Julie-Ann Cachola and Jessie Hoomalu. Estimated 50 people attended and 50 signed in. Began with powerpoint.

- 1. Kamaki Kanahele: I wanted to present a history of the community's point of view, I've been the president of the HHA for Nanakuli for 20 years, SCHHA have 27 organizations I'm the chairman, I wanted to share what SCHHA has done. We added 100 years to out leases, we fought for tax exemption in the first 7 years with each county, we are the largest native Hawaiian community org. in state of Hawaii, and 31 items that affecting your lives. Micah is the first chairman who has worked with me, there's no question that I support it, it took 24 organization to go to legislature opposing the dept. in order to get this presentation. We want to guarantee when the governor changes consultation doesn't go. The reason SCHHA was created = we decided we want to decide. There is a piece missing to present there was a bill in the legislature requiring DHHL to consult with the beneficiary, wanted a law that say DHHL has to consult on everything, that way new admin. Would not be able to change that. All of SCHHA's voted for this bill, the only dissenting vote was DHHL's vote.
- 2. Another concern is what's happening at Ma'ili. I attended a celebration for new housing, until I heard a presentation saying it would be built on Hawaiian home lands for homeless people. I asked Kaulana how is it that these homeless just show up and they get on the land when we have 20,000 people waiting for years, how can you choose the homeless over the houseless.
- 3. On Kaua'i Wailua beneficiaries were surprised that they continually use our land when we have thousands waiting on the list. We want to be consulted. Question is when. When we found out we were stunned that's why we got together to support the bill. That's why this presentation tonight is an excellent one, but there's no guarantee. The only way to do it is to support the bill, which is why were not supporting this policy. If they cannot guarantee this process don't support it. We want it to be in the law.
- 4. Is there a project attached to this process right now?
- 5. We want to know so you don't go away and say later that you consulted on a certain project.
- 6. You mentioned 12 projects that have been approve, and that are ever-changing, I don't want this cause money talks. I want all the way threw
- 7. So the other six projects in the work to approval, do you go threw this process
- 8. I'm sorry you don't have any handouts, I recommend hand outs of your presentation, you didn't say it will be on the website.
- 9. KK: I sit on the Waianae Nanakuli Neighborhood Board, when the voice of America site came up. There's a lot of land on the Waianae coast, just recently Lualualei magazine road, the navy wanted to transfer the road, representative kept commenting DHHL didn't want the road, and nothing to do with the road. And Hawaiian homelands are taking that position.

- 10. Q: who decides who gets consulted?
- 11. Is it every beneficiary that gets consulted? Some concern regarding consultation does it restrict us if I have a lease in Nanakuli, and I have a concern on another island or Kalaeloa, I feel we have an interest in Kalaeloa as beneficiary, and that we should be consulted on all issues.
- 12. R: It would be limited to this community. If we can get info out to the broadest extent that's what we'd like to do. It does require a commitment form beneficiaries too regarding the road issue.
- 13. Hanalei: DHHL denied our right to have to road that's why we followed up on the 11 thousand acres for 50 staffs. Lualualei road.
- 14. How long has the process been in place? Has it been applied to timeshare projects, then the question is who is notifications going out to.
- 15. If you have a process and it was streamlined for Wailua. We can't support
- 16. Kamaki:if the process is there and not being applied then poho. We have to just trust you folks to do the right thing.
- 17. R: now you know the process and can hold us accountable
- 18. Q: all associations are going to resubmit the bill next session in 2009. Will dept. support it.
- 19. This is not a process I feel you oust us out if we had policies it would be fixed, every time the admin change things change. DHHL has never been honest with us, we want land for taro, Andy update info.? Everyone gives me different answers. This is the blinds infront of out eyes. Tell us what projects have been approved not what DHHL wants its too late, way too late.
- 20. Seems like what we receive from you is not what's getting out to the people because you can only do so much. If their not going to read the newsletter or come to the meetings we have to figure out how to excite people to want to come out. Thank you for coming out to out community
- 21. Charlita Naone: I came tonight to ask our neighbors about Christmas on the avenue its an awesome event that was held for 5 years people all over came to Nanakuli unfortunately we haven't had the event. Bring it back to the county. My neighbors and I organize the event on the dirt road, were asking you to take time and look at what we've done I hope you can support the event.
- 22. So many lessees don't know about HOAP if we follow this process will I get my home quicker. The other thing is we will be in out home for the next 30-40 yrs. Have you identified your successors? Held workshops to help. You're not going to support legislation explains why not.
- 23. R: we don't want to be subjected to legislation for everything . trust should be managed by trustee. Were in opposition on any other body managing the trust
- 24. 8 years ago there was a Waianae homestead meeting director said he was going to do something, but it was going to take time to do planning; now a new director is doing new plans and hiring new engineers, when money was already paid out. Now we have a new planner and need new money but were still waiting. How long will we wait. How long till we get something in writing signed and pono.
- 25. R: we hope to finalize by the ending of the year.

- 26. Q: is it guaranteed?
- 27. R: It's a feeling I'm getting regarding Kimo's question who are you consulting. I'm focusing on a Molokai project they all agreed to it. Opposition in a homestead coming up the big project in Molokai. A lot of things are putting Hawaiians against Hawaiian, and we don't want this. We have a lot of new things to do.
- 28. Can you guarantee we have a place, 400,000 dollars is not affordable, but land for everyone how can you help us get that.
- 29. Now that Hawaiian home lands is in Kapolei, what are goals to something build for continuous training. Are you planning to sustain the Hawaiian education?
- 30. Someone can build a house for 50.000 material, might cost a lot, Kapolei you can't plant trees there's a lot other them feeling the down turn of the economy. Are you going to allow us to use the building too?
- 31. Plenty property no houses on land, how long is the process. Other houses are boarded up, how long does that take to get leased out
- 32. R: involves a legal process, because were still under something have to try to do it faster we haven't approached Nanakuli we want to in Kula, its hard to build the lot
- 33. After comm. Meeting is finished can we get rules
- 34. Been in place for while
- 35. It takes a long time to take property away so had to retire so we better come home before you take our award away.
- 36. I was required and had to do away with my cesspool, had to qualify for loan to repair my home. Sewage cost more than water. I use water to water my plants. I asked the city the same questions and they said I have to ask DHHL. Why do I have to pay more sewage then water? Put a meter on my sewage
- 37. Bottom line is we all need to follow Dept. rule.
- 38. So is this something we can do? Go to legislator so we don't have to be required to hook up to the sewer system.

### Kapoleii Kapolei Middle School September 24, 2008

#### **DETAILED COMMENTS**

Attendance: Executive Assistant Bob Hall. PLO Julie-Ann Cachola and Jessie Hoomalu. Estimated 50 people attended and 63 signed in. Began with powerpoint.

- 1. MKO beneficiary constitution wasn't an issue before were building units no body cared, but when we started building 1,000 units nobody care, we began revenue generation. We can still survive because we have our own income.
- 2. The purpose of this meeting is to gather input from beneficiaries that means applicants and lessees.
- 3. Over the past 6 years we've progressively moved forward, were moving fast questions are raising.
- 4. We want to look at a process to peoples concerns, but we want to put people on the land
- 5. Agreement on process, a generic process.
- 6. Results of out constitution process will be land use decision. Once decided we want to presue it.
- 7. The other time of issues will include policys recommendation regarding blood quantum, legislation.
- 8. 2 years ago in Hilo someone purposed to raise from 200,000 to 250,000 good idea just got approved
- 9. But in spite of these steps we will still go in community and get question of what your doing?
- 10. So we want to build the capacity of HHL of lessees we want staff to work directly with diff. Community's.
- 11. Q: how up to date are the staff, at HHL, do they know the ramification of what their applying for, is your staff updated on each law and rule change?
- 12. A: our staff is up to date, but there's so much activities its hard, if don't know refer to those that do know.
- 13. Q: the subject regarding LMD and land subject matters will that constitution?
- 14. A: Yes, all the LMD projects should go out.outcome of these meeting will be draft policy., all of the land uses are defined in the island plans, take them very seriously, process is not meant to talk about day to day work. But we want to work on a broad sense of com. Participation.
- 15. Q:So does that mean anytime HHC approves something they have to go out for benefic consultation?
- 16. A: NO, we have that for the island plan process, but an issue like sale of lessees or reducing the blood quantum for successor we have to go out for BC before going to commission.
- 17. Q: when do you notify applicants?

- 18. A: challenge in house we want to move fast to get applicants on land, but we must balance with what were doing.
- 19. Your website needs to be better managed, let the beneficiary know what's happening.
- 20. How do you disseminate applications is there a way to ask for mailing addresses we need workshops regarding the dept. and how it works we want education and water.
- 21. Set aside land for wind energy
- 22. Can we look at land for hydro projects
- 23. On Maui you should provide electricity to solar photo voltaic panels
- 24. We have a pilot project in Waianae where out goal is NetZero electricity, so were testing the theory.
- 25: Q: will you be revisiting the rule about successorship so minor children can also succeed?
- 26. For future homestead are you looking at energy sufficient homes?
- 27. KK: As a beneficiary I would like to say I appreciate your time thank you.
- 28. This should go thru legislation we want to protect BC and make sure it stays in tact with a new admin. We want to be able to save your work for new admin. We believe should be down threw legislation.
- 29. Q: can you give us construction data? for interest in Kapolei?
- 30. Regarding Bumpy Kanahele, I heard he's going to have a Hawaiian Con Con—what's up with that? Is it part of HHL KOH?
- 31. Who's maintaining Maluohai and Kaupea? Looking getto.
- 32. We're working on landscaping.
- 33. Should BC go through legislation even though they say No we still should seek changes.
- 34. Is there a public list of employees email addresses easier then calling no one answers their phone?
- 35. What's the difference between DHHL and OHA?
- 36. Gas prices going up cost money, will property taxes increase?
- 37. We're developing as a second city, when we look at recreation center in the future where are they going to go? Where do we stand in the whole community maybe each Hawaiian home lands should have their own rec center.
- 38. Croc center is ok but in 8 years the issue will become parks. Because we need to travel to Pearl City so we're looking at used forts what the department can do to help to build these for children.
- 39. It's hard to choose btw. Parks and home so we use regional plan to work these issues out.
- 40. DHHL gave me a homestead in Kaumana in the forest they needed to build a bridge I asked why; they had to pay for it.
- 41. I'm worried about the economic situation. How will Hawaiians be impacted if they cannot get loans DHHL pays for the lot and infrastructure. So through DHHL the price of a house goes down.

**END** 

### EXHIBIT G

DEPARTMENT OF HAWAIIAN HOME LANDS

### Proposed Policy on Beneficiary Consultation

### Aloha Hawaiian Home Lands Beneficiaries:

After several meetings with our homestead leaders, eleven meetings in our communities, and in-house discussions among our staff, we are pleased to present this proposed policy on beneficiary consultation.

This proposed policy incorporates our existing consultation efforts and outlines a new process to address issues relating to statewide policies (like blood quantum questions, or the sale of leases), and changes in land use designations (like agricultural to commercial).

In this brochure, you will find an explanation of:

- Why we are committed to consultation,
- Who would be involved in consultation,
- How we propose to consult, and
- When we will consult.

Please take time to review this proposed policy and we are asking for your writen feedback. We will gather your comments through **December 31, 2008.** 

We understand many of you are interested in receiving more information on our existing policies and programs, like how successorship works, lease requirements or construction updates. We've heard your requests for information and are currently working on different ways to get that information out to you.

Thank you for contributing your time and mana'o to improve the way we can relate to each other and learn from each other so that the Hawaiian Home Lands Trust can continue to be responsive to native Hawaiian needs and opportunities.

Aloha and mahato

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Micah A. Kane, Chairman

Hawaiian Homes Commission

### Policy Statement

As an agency entrusted to administer, manage, and invest trust resources to accomplish a variety of goals and objectives that benefit native Hawaiians and their successors, the Hawaiian Homes Commission and Department of Hawaiian Home Lands recognizes that meaningful, timely and effective beneficiary consultation is essential to the successful implementation of commission/department policies, programs and projects.

**Meaningful** beneficiary consultation helps promote civic engagement and governance. It builds trust in government and lays a foundation for future partnership.

**Timely** beneficiary consultation ensures that beneficiary concerns and comments are considered when decisions are being made.

**Effective** beneficiary consultation improves the quality and effectiveness of our plans and decisions.

**Purpose** The purpose of this policy is to ensure that appropriate beneficiary consultation processes and activities are incorporated into our planning and decision-making, and that they are consistent with the goals, objectives, and **guiding principles** identified below.

- Timely and consistent consultation builds relationships, trust and beneficiary capacity
- Consultation is inclusive and respectful
- Consultation provides education

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### Denociding Consultation

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- 2 To use while using a troops to always are a
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DHHL proposes the use of four types of consultation: informing, planning, consulting and partnering.

- **A**Informing To be used when a decision has been made and communication is required. This type of consultation is used to explain existing policies and procedures, for example, conditions of a homestead lease.
- B Planning To be used when information is needed to help make a decision. Gathering information on opinions, attitudes and priorities to inform decision-making.
- consulting To be used when differing view-points will be taken into consideration when making a decision. The HHC and DHHL will consider various views on proposals or initiatives and take them into account when decisions are made.
- Partnering To be used when HHC and DHHL are making a decision with others. This type of consultation involves a commitment and agreement to work in partnership. In this case, there could be joint decision-making with beneficiaries.

DHHL's four types of consultation occur at different times.

**Informing** and **planning** consultations are **always occuring.** Many of you have already participated in these consultations that include HHC community meetings, homestead leadership meetings, informational workshops and regional plan meetings.

In addition to those types of consultation, DHHL proposes a new **Seven-step consultation process** that we will implement **once a year**.

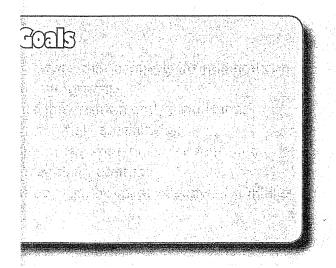
This **consulting** process applies only to changes in land use designations and statewide policies. These steps ensure proper notification and provide opportunities for beneficiaries to offer their input and concerns.

- Proposed Action or Issue for Discussion
  - 2 Notification
  - 3 Presentation and Feedback
  - 4 Draft Report with Comments Received
  - 5 Review Period
  - **6** Final Report
  - 7 Decision-Making

**Partnering** consultation is another new process DHHL looks forward to using in the **future**, especially as more Hawaiian homestead associations build their capacity and resources to become partners in the community.



These symbols correspond to parts of the "Beneficiary Consultation Policy Framework" chart on the following page



The commission and department recognize that certain changes need to be made in how we conduct our business. This section identifies the specific departmental actions that will occur to ensure the successful implementation of this Beneficiary Consultation Policy.

### The Planning Office will manage the beneficiary consultation process by:

- Assessing proposals for applicability to the appropriate level of consultation.
- Maximizing beneficiary consultation when developing and revising DHHL plans (General Plan, Island Plans, and Regional Plans) according to planning update schedules.
- Conducting the beneficiary consultation process.
- Preparing of Beneficiary Consultation Reports for the Commission that contain an
- analysis of beneficiary comments, and staff findings and recommendations. When the consultation involves development in a particular region, Beneficiary Consultation Reports shall give more weight to comments raised by beneficiaries living in the region, since they will be directly impacted by the development proposal.
- Periodically monitoring and enforcing HHC approved conditions.

### The Planning Office will make land use development proposals available for beneficiary consultation.

### Proposals consistent with Island Plan land use designations:

- Development proposals for revenue generation.
  - Development proposals for homestead lots for lands designated in the Island Plan for residential, agriculture, and pastoral purposes.
- Development proposal for community uses and community economic development.
   This could be accomplished through the regional planning process. For example,

a homestead association's proposal for a community center would be available for beneficiary consultation.

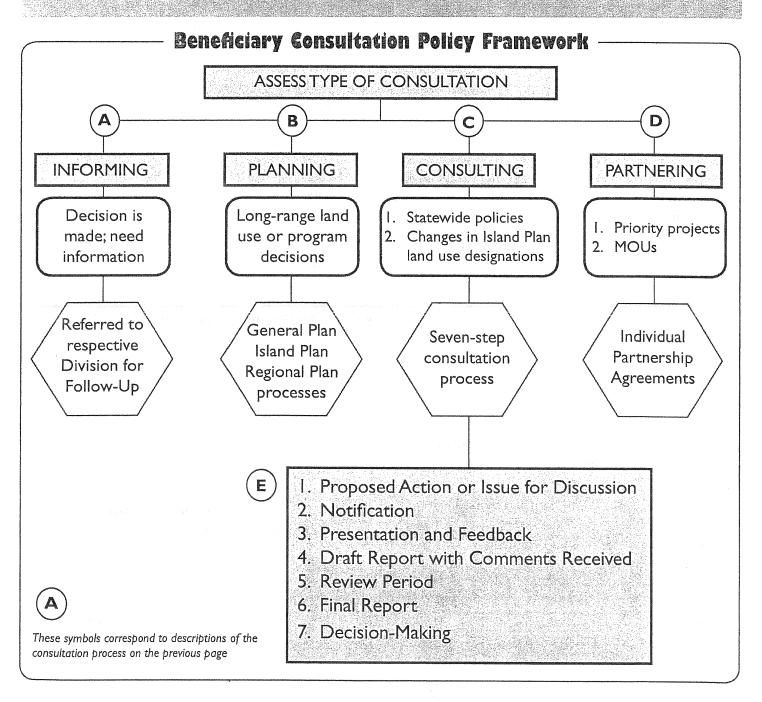
### Proposals <u>not</u> consistent with Island Plan land use designations:

- Proposals to change land use designations in an Island Plan would include a description and justification for the proposed land use concept, plan objectives, acres, location, proposed land use designations and impacts.
- The Planning Office will facilitate consultation on the development of state-wide policies. The Planning Office will receive proposals for new policies and legislation for community consultation.
- The Department will inform and engage beneficiaries by widely disseminating information through various media (printed newsletters, website development, electronic e-mails, etc.).

### Implementing mechanisms

The commission and department are committed to Beneficiary Consultation. This document is a critical step because it establishes the overall goals, objectives, scope and procedures that the department will use to consult. Some of these methods are tried and true and will continue. Other approaches identified here are new. As more consultations occur, the Planning Office will be able to indentify elements that should be codified in our Administrative Rules. As a part of the Hawaii Administrative Rules (HAR), our beneficiary consultation policy and processes remain in place, regardless of changes of leadership over time.

Another mechanism that could establish this policy is legislation, but due to the detailed nature of the consultation policy framework and process, it is clear that general legislative language will not be adequate to specify the entire process. Instead, the Hawaii Administrative Rules provide a more appropriate means to codify the consultation process because Rules specify administrative and procedural matters—they can be very detailed. And they also have the force and effect of law.



<b>Providing feedback</b> Please take time to review this proposed policy. We are asking for your feedback and we will gather your comments through December 31,2008. Please write your comments below, detach this form, and mail it to us at P.O. Box 1879, Honolulu, HI 96805. You may also submit comments by e-mail to <a href="mailto:dhhl.planning@hawaii.gov">dhhl.planning@hawaii.gov</a> , or by fax to (808) 620-9599.
Mahalo.
Your comments:
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DEPARTMENT OF HAWAIIAN HOME LANDS
P. O. BOX 1879
Honolulu, Hawai'i 96805



### Manexayounanako

DHHL is interested in your comments regarding our policy on Beneficiary Consultation. We will compile your comments and present them to the Hawaiian Homes Commission at its regular meeting in January. The proposed policy in its entirety, as it was submitted to the commission in November 2008, may be viewed on our website at www.hawaii.gov/dhhl.

Please mail, e-mail or fax your comments to us no later than

Desember 31, 2008

MAILRO, Box 1879, Honolulu, H. 96305

E-MALISTAL Planning @havaits gov

FAX(808) 610-0500

Mai ko kākou mana'o, e hālupa no kākou - From our ideas, we flourish

### Comments Related to Beneficiary Consultation Policy

COMMENT		ID#	1
commissioners years later. In the cannot afford the who can mainta	e a very organized proposal that I would certainly support. Just a comment: In 19 to please consider building Kupuna complex and this became a reality with the Whis day and age, we are seeing our children residing with their parents or relatives e rent. Please consider apartment rentals (units) for single people, elderly, or you in with low paying jobs. Not for welfare recipients but for those who are able to acents that may lead to consultation and education in moving into a single family how	laimanalo s because unger gene cquire som	project they eration ne
KEYWORD	Rental units for single, elderly, or young people.		
		II "	
COMMENT		ID#	5
and simple). The be maintained (i	olicy on beneficiary consultation sounds like a make work project. I believe in KI erefore, in my opinion the existing consultation processes are adequate and work fit ain't broke don't fix it). The policy statement cited is an excellent one! It is cled and should be strongly stresses and implemented for all involved. Mahalo	kable and	should
KEYWORD	Existing system adequate		
COMMANDATO		ID 4	7
COMMENT	Il the necessary information we all have received should have been well explaine	ID#	
family benefit ar offered many se Partnering: Hov	ning" is very important to know all the guidelines and future that makes a commund the welfare of our children's future.3). Consulting: Hawaiian Home Lands, man rvices or questions that have been answered and expressed in scheduled meeting wonderful the State has given HHL the theorized green light to move forward aren their power and blessed spirit to move forward! Mahalo	agement h ngs or by r	nas
COMMENT		ID#	10
a newsletter to a ownership? Mic	consultation is a very crucial step to successor ship is awaiting his turn advise all of the upcoming planning in work and where we stand with the next rou ah Kane, you've done great! This framework is great. Note: We do receive everalled information on them. Mahalo	nd of	
KEYWORD	Newsletter on projects; Ka Nuhou, more info		
COMMUNITA		ID #	12
COMMENT		ID#	
is not the intent leased land or o	good! A few comments and questions.1). Sale of leases by recipients should b of the HHL Act.2). Please explain the county taxes after 7 years residency. Are n the house?3). When my 99 year lease expires, is the lease automatically rene e explain procedure. Mahalo	taxes on t	he
KEYWORD	Sale of leasesTaxes after 7 years.Procedure for renewal 99 year lease.		
COMMENT		ID#	14
	r category be added to your framework. Political considerations required	1 "	
KEYWORD	Framework include political considerations		
	·		i i

Thank you for the opportunity to comment on the basic policies of consulting with the commission on the following issues. "Blood Quantum" - Do not lower the blood quantum to qualify for Hawaiian Home Benefits until all pure 100% Hawaiians are given the benefits. "Sale of Leases" - Sales should be made back to the Department of Hawaiian Homes ONLY and distributed to other Hawaiians as the policy stated. "Commercial Lease" This lease should be granted to Hawaiians with 50% blood quantum as primary lessee and that the primary lessee can be given the opportunity to sub-lease to other non-Hawaiians as a business venture. "Ranch lease / Pastoral Lease" - Same as commercial. Mahalo - concerned Hawaiian at Lai O Pua Kona.

21

25

ID#

KEYWORD Sale of Lease; Blood Quantum; Commercial leases, Pastoral lease.

COMMENT ID # 22

Charts are too busy! Keep it simple. Our people not reading and understanding all the verbiage. I recommend the following regarding consultation:1). Establish one telephone number to call.2). Have the operator receiving the call direct the person to whomever can assist the caller to whichever type of consultation (planning, consulting, preparing etc) they are seeking.3). Set up a time, date, and place for meeting. DHHL may consider sending background information to recipients prior to meeting. Meanwhile, keep up the good work you folks are doing. IMUA!

KEYWORD Keep it Simple, One Telephone number to call

COMMENT ID# 23

Thank you for the information concerning the beneficiary consultation goals. Right now I understand them. Aloha for caring.

KEYWORD

KEYWORD

**COMMENT** 

COMMENT ID# 24

Have no comments on your good progress. Thank you - Happy Holidays

I believe all this policy consultation should be out to the voters of the State of Hawaii not only the beneficiaries of Hawaiian people, but to all different nationality of races to benefit the Hawaiian race with professional experience and consultation like OHA did to have non-discrimination to all people living in Hawaii. I believe this policy is dragging its consultation policy where it discriminates against one group against each other then the other way around. I think you should look to the future where President Elect Barrack "Kamehameha" Obama will have the Hawaiian Nation as Independent Nation within the State of Hawaii. Like American Indians and Alaska Eskimos. So be patient like the old folks said, good things will come around for the injustice that white men laws has done to the Native People of Hawaii!!! Mahalo and God Bless You All!!

KEYWORD Open consultation to all races.

COMMENT | ID # 26

This is a great proposed policy, it will help with communication which is needed. Input for: Leialii Phase II - I prefer to not have it be built by a developer. Would like to have it owner built where we can pick our own design, materials and control the cost. We would need just a 2 bedroom with 2 baths. Things I do not like about Phase I: Enclosed garages and can't have clotheslines in the yard (not very energy efficient). Homes built "too close" to the road/street developer didn't space the homes where the owners could utilize the lot better. Because of this, there is a lot of cars parked our on the streets. You have a large backyard and very small front yard. 2 bedroom units are the ones upstairs, downstairs kitchen and living room. When you get old, a bedroom upstairs is not a very good option. Would prefer 1 level homes. Terrace lots - a lot of the Phase I homes needed brick walls (most people I know don't have extra money to build this). Rumors going around that Phase II would be located above Phase I divided by the highway instead of behind the civic center. Please do not let this happen. I would hate to see Phase II children faced with having to cross a busy highway. Please keep the Hawaiians together the way it supposed to be! Don't let the Haoles talk you out of it. Mahalo for listening.

KEYWORD Leiali'i problems; Phase II allow owner-builders

COMMENT | ID # 27

Went to the meeting and just listening to every ones comments was interesting. Most of us feel the ones with more Hawaiian blood should be first in line for land. I'm 5/8 Hawaiian more than 1/2 and still waiting for my ag. lot so I hope I will get it soon. It's been 25 years or more since I applied for land and still waiting.

KEYWORD Long wait for Ag Lots; blood quantum

COMMENT | ID # 28

If decisions are already made, what are the chances of changing them? There should be a process before the informing. An example, who decided to make tight roads so narrow in Kaupea? Who decided not allowing them mail delivery? I'm sure residents of Kaupea would have objected to the implementation of these planning strategies. Planning should take into consideration: roads to handle traffic congestion, instead of building roads to relieve congestion. Consulting should insure that a recipient is not using his position on the list to make monetary gains. Partnership should be between two parties and not three.

KEYWORD Subdivision design; roads; mail delivery

COMMENT ID# 30

I believe this is a good program. However our successors should remain 25% to obtain our land and if any successor(s) are not 25% then our family percentage to succeed our lease should be dropped below 25% so our immediate families of lesser than 25% can obtain our lease home and continue on our family bloodline without being cut off our property. Our immediate family would consist of daughters, sons, grandchildren, great grandchildren and so on, even if their percent is below 25%. Keep our successors in our family despite their percent of Hawaiian only if the 25% successor in not available.

KEYWORD Successorship to less than 25% blood quantum-keep in family line.

COMMENT ID# 31

The problem of getting information out to the people is that is it hard to get the people. Kawaihae Hawaiian Homelands is about 50% filled with homesteaders. Many work or are "part time" lessees. Though information is disseminated by mail to the designated lessee that is not necessarily the person living on property or really cares about what's happening at their particular homelands. Therefore, I think it's necessary that the beneficiaries of homelands are identified as the "overall concept of this appointment" be properly addressed. Standards need to be identified and enforced so that Hawaiian Homelands becomes a place of quality living and opportunity for the people.

KEYWORD Kawaihae; lessees not occupying lands

### COMMENT

ID#

32

I strongly believe that Micah should really examine the people that works in the Dept. of HHL. Sometimes people that work in the same Dept. think that they have the right to be rude, bad attitude, not really concerned for the Hawaiian people. They don't want to hear it. They're not concerned because they already have a title. People in the Dept. of HHL let the HICDC run the whole self help project with crooked business and contractors. When I asked for help from the Dept. of HHL there was no one to help. Not even Kupuna's finally get their home, but some homes are on blue rocks. Extra cost for them. I think Kupuna's should have Kupuna residence only and younger adults have their own residence? If you know what I mean. Kupuna's like quiet and privacy. I have waited 30 years for ag. lot. I got res. lot. I was told I was going to have a 3 bedroom house then I was told I had to move to Hilo. I could not commute to either island. Then I was turned down for a 3 bedroom. I'm the only one who has 2 bedroom. I'd really like to sit down and talk to Micah if he has the courage to talk with me.

KEYWORD

Staff at DHHL have bad attitudes toward beneficiaries.

#### **COMMENT**

ID#

34

I feel that Hawaiian Homelands should consider lowering the blood quantum to inherit to 18%. This would be beneficial for Homeland holders who have children that do not make the 25% mark. In my case as a single parent my son would qualify if I had originally had his fathers information. More Hawaiian people are in interracial relationships as well. Another suggestion is that Homelands "review" properties in the Nanakuli area for excess trash, broken down cars and empty lots that are being used as storage. They are an eye sore and lowers the property value for everyone. Micah Kane has been doing a great job and has really taken HHL into the 21st century for the younger generations. Mahalo for a job well done.

KEYWORD

Lower blood quantum for successors; Nanakuli lots need inspection.

#### **COMMENT**

ID#

36

Thank you for this contact. I was not aware of this process in the beneficiary process as I will soon be looking into this program, beneficiary consultation. I like this proposal and feel it's education to the lessees. Thank you again for the opportunity. Mahalo

KEYWORD

Education

### **COMMENT**

ID#

38

Recent contacts with staff/office members have been very satisfying and informative. As for the proposed policy on consultation, it is just wonderful to implement. Imua. I'm waiting for information on changes to existing policies as well as new ones. Mahalo

KEYWORD

Contacts have been informative

#### COMMENT

ID#

39

1). Stick to the list. Help those who have waited for years.2). Lessees should not be selling outside of the list.3). When selling, stick to the appraisal. People are asking for excessive amount of cash on the side.4). Lessees should be allowed to see every step of the building process of their home.5). We also should have the plans of the home we purchase. Like what kind of materials are being used.6). I feel that the materials used to build our homes are inferior and are breaking down and our homes are only 8 years old. Especially the plumbing. I paid \$500 for a fan upgrade and bought the same one for \$30. Where was the people responsible when all this was going on.7). So, before you can do all this planning and consultation policies and projects make sure the quality of the homes you are in charge of building are not substandard. There are 8 people that I know of that are having plumbing problems around me. Our home insurance doesn't cover all the costs. SHAME! SHAME!

KEYWORD

Sale of Leases; building materials interior and substandard-ensure quality; reduce cost of building homes.

I am very excited to have been informed that continuing efforts by the Hawaiian Homes Commission to assist qualified Hawaiians in updating the status quo on possible land distribution and use. As I am qualified to acquire Ag. here on the eastside of the Big Island, I patiently wait to be contacted. There are a lot of rumors circulating that the rotation to acquire land if I am recently qualified may take 20 to 40 years. Am I now to assume the efforts on your behalf to have consultations with us is to update us on our rotation position and enhance our chances? I have just recently heard that I may purchase an existing lease here on the Big Island, if so, how may I gain information on acquiring a present lease property by purchase? I am 67 years old and my wife and I live in Puna (Hawaiian Paradise Park). I am employed full time and have very good credit status. We are planning to grow fruit trees and feed the homeless. If your efforts need volunteers, I will be glad to assist you with this Beneficiary Consultation Policy. Mahalo P.S. Thanks for keeping in touch, I appreciate it!

KEYWORD Ag land

Ag lands; how to buy a lease? Consultation on position on wait list and awardsNeed regular contact..

### COMMENT ID # 42

I recently attended a meeting on the proposed land acquisition and energy policy at Washington Middle School. The presentation started late (about 20 minutes). The intention was to break into groups and discuss the presentation and give comments. The first portion regarding proposed land acquisition went smoothly. The audience broke up into groups and discussed what was proposed, however the second portion regarding the energy policy was unable to be discussed by the audience because time ran out. As a whole, I think DHHL has a good policy on beneficiary consultation and the presentation was conducted well.

KEYWORD Land Acquisition and energy policy meeting at Washington Middle School.

### COMMENT ID# 43

Thank you for the opportunity to share information for consultation. Such gatherings make for good results as you have accomplished much throughout the years. Through the efforts of DHHL Hawaiian families have homes, land, farms and animals for food as well as conduct business. You've also provided financing for improvements within communities. Mahalo for all your hard work. Aloha nui.

KEYWORD Thank you

### COMMENT ID# 44

applaud you for developing a proposed Policy on Beneficiary Consultation process... a long awaited comprehensive mechanism to hear and weigh beneficiary mana'o regarding issues, concerns, and opportunities which impact us as homesteader residents, farmers, and/or ranchers. This is a good start. The "upside" is that once it is accepted and implemented that we all stay true to the process for which this beneficiary consultation is intended to accomplish. Given the time to iron out the "bugs" in its early implementation, the "downside" would be that you do not follow the rules of your own policy. For example, we homesteaders now share a limited consultation process but as the Pana'ewa regional plan is being developed and input from the Pana'ewa farmers is still forthcoming, you have already put out to bid the proposed industrial lots which were originally designated as agriculture lots. I believe the Pana'ewa farmers oppose this change of land use... taking away what was farm lots for industrial use to generate income to fund DHHL operating costs. While I personally don't oppose revenue generation from Industrial Lots, I believe that you have other areas such as parts of lands adjacent to our Hilo Airport for industrial use. However, I understand that you are the only department of the State that don't receive any operational funds from the general fund of the State budget. The State receives revenues from Hawaiian ceded lands and you are entitled to these monies for staffing and operation costs. The monies derived from industrial leases can then accelerate your housing program and fund projects for farmers and ranchers. In conclusion, you are on the right track! I know it will take a while to iron out the "kinks", I hope that I will live long enough to appreciate the fruits of your endeavor. Merry Xmas and a Happy New Year

KEYWORD Pana'ewa Industrial Lots taking away ag land, no consultation. Good policy, make sure to follow

Letter written to the Governor, cc: DHHL Re; beneficiaries on Hawaiian Home LandsConcern: What happens to the home of a lessee and spouse after they die, leaving no heirs or beneficiaries? It is our understanding that DHHL will notify or advertise to our relatives that our home is available. If there are no takers or qualifiers then all other qualified lessees or lessees-to-be can respond. We have no argument with that. What happens to the equity from the sale of that home? According to DHHL the equity will go directly to them. This is grievously unfair. It is OUR equity earned by us and we should have a say in where it should go. We would like that equity to go into our trust. Changes need to be addressed where a lessee's wishes are legally honored. The question remains, what do we do now?Do we continue to live on the land, knowing the consequences without beneficiaries or try to encourage change or revisions to a policy that may be out-dated? One such change could be that lessees in our situation be given the right of choices as to what they want done with their equity from the sale of their homes. Example: 1) put into their trust; 2) go to a charity or charities of choice; 3) go to DHHL for the betterment of fellow lessees of good standing, etc. Or must we give-up our dreams of living on Hawaiian Home Lands, sell our home, take the equity an start over again on the outside? I am interested in receiving more information on existing policies governing beneficiaries of DHHL especially pertaining to this particular subject matter and anything relating to it. We also need input from DHHL as far as past experiences with lessees who were in the same situation and how they resolved it. We also ask that you kindly respond in a timely manner as your action or non-action will dictate our fate as to how our future as senior citizens on Hawaiian Home Lands will play out. Thank you for your time and consideration.

KEYWORD If no successors, what happens to equity in house?

COMMENT | ID # 46

am DHHL beneficiary who is on the waiting list since 1992. However, I hope one day I will own my own home where my family and I will one day have two or more generations grow under one roof. I think by reaching out to the community and seeking input from DHHL beneficiaries is a great idea. Having an open mind and listening to our concerns or opinions is a great start before getting into any project. However, I am concern being the Hawaiian blood line is descending with many interracial mixture of culture. My two children who only has 25% Hawaiian and 50% Black; I am concerned of their benefit in becoming a DHHL beneficiary or a successor. (If, should one day I am awarded a Hawaiian Home or should they one day as adults want to apply). Would DHHL one day change their policies for Hawaiians who have less then 50% Hawaiian? Would DHHL consider as 15% or higher be eligible for Hawaiian Homes? I am also concern for the Hawaiians who are unable to qualify for a home/mortgage. Despite there is programs for DHHL beneficiary to help them to become eligible and it is free through DHHL; however, would DHHL ever consider creating a housing unit or community as rental agreement based on DHHL blood line and earnings of income? You probably had already received some suggestions on my concerns or similar ones; however, I always had questions about these two concerns for DHHL and this was my opportunity to share with you. Thank you for giving this time to address my concerns and input on things. I have filled out your surveys and always looked forward for your newsletter. Keep up the great work and I hope one day to receive a letter for future Hawaiian Home development real soon. I am not one of those lucky ones for Kapolei Homes; but one day I will be one! Much Mahalo

COMMENT ID # 47

Dear Mr. Micah A. Kane: We reviewed the proposed Beneficiary Consultation Policy. As a starter we agree with it and the only comment we have is that the seven step consultation process will occur only once a year. Hopefully it will be sufficient. Mahalo

KEYWORD 7-step consultation process only occur once a year-sufficient?

COMMENT ID# 48

Thank you for giving me the opportunity to voice my concerns. I would like to see the blood quantum for successors to be reduced to one-eighth percent. We worked so hard on building our Lana'i home and have invested so much money in our home that we would like to see it remain in our family for generations. Mahalo for your consideration.

KEYWORD Lower blood quantum for successors to 1/8th.

1). Current beneficiary successor form provides for designating a non-Hawaiian spouse to receive the net proceeds. However, it doesn't provide for designating a successor in the event the lessee and the named non-Hawaiian spouse should die together, e.g. in an auto accident, fire, etc.2). Consideration:a. Allow for naming a qualified Hawaiian son/daughter as successor while providing the non-Hawaiian spouse the "right of tenancy". This will allow the lessee's wife/husband the right to continue living in the home they spent most of their life in. Where they either gave birth to or fathered their Hawaiian children. Where if they didn't have the "right of tenancy", could be forced to leave, if not by their children/step-children then by their spouses (we know it has happened many times). And should this happen not only are they without a place to live but they will also lose all the equity in the home as well. orb. Amend the form to include designating either a qualified successor, or unqualified one to receive the net proceeds in the event death noted in para. 1 above.

KEYWORD

Successor form doesn't address event that lessee and spouse die together-net proceeds should go to successor. Allow "right of tenancy" to non-Hawaiian spouses in the event lessee dies.

COMMENT ID# 50

Current Policy: DHHL Forms requires going to DHHL to obtain the forms, pen the information in, submit the form by mail or hand carry it to DHHL. And in some cases, only to find out later that the information was not acceptable or that the form was lost (as was in my case after hand carrying to the DHHL). Suggestion: Make DHHL forms available to download on the Internet so that the information can be typed in and submitted electronically. Even if accepting electronically completed forms is not possible it will at least be a way for DHHL to check the form for accuracy before it is submitted.

KEYWORD Put DHHL forms online so they can be typed and verified for accuracy.

COMMENT ID # 51

The beneficiary consultation policy framework is a good organizational tool for individual managers/leaders to use as a check-n-balance system where everyone's concerns have equal opportunity to be heard and to be considered. We must always revisit the mission statement of DHHL during the process so that we do not stray from the primary purpose of the DHHL. Sometimes hard decisions will be made because of this. Each region will have their priority/need that is paramount in their perspective. However, it may not be so for others. Therefore, a consensus needs to be taken where everyone gets something rather than nothing at all. We must always care for our Kupuna, first and foremost, for they are our link to our heritage - thus their voice should always be heard. Then we must weigh our motivation/heart's purpose on what we are about to do. Will it perpetuate who we are as Hawaiians - united in an effort to live peacefully together on our land.

KEYWORD

Policy provides check-n-balance system. Always revisit the mission statement; do not stray. Take care of kupuna first; make sure voice is heard.

Maika'i nui! More we know and understand, the more we can live in "Lokahi". More you listen and explain, the more you will be "Ho'omau". Aloha.

KEYWORD

COMMENT ID# 56

I'm looking into the ceded lands on all of our Hawaiian islands. These lands are not for sell. The Native Hawaiian people are the one to decide what the land will be used for. I say the lands can be leased or rented to any business, people who agree their building are exempted while they build on the leased lands and until it is paid in full on the total cost of the building at the end of that year. This building then becomes owned by the Native Hawaiian people and while also having helped the business people increased their shares of income through the number of years they were exempt. The business peoples should employ and train the Native Hawaiian people for work while exempted on the leased lands. This will help improve themselves in the business they are employed for. Our beneficiary can then have an opportunity for self reliance. Again the ceded lands are not for sell by the decision of the Native Hawaiian people - business.

KEYWORD

Ceded lands not for sale; can be rented/leased and exemptions can be used to require businesses to employ and training Hawaiians while exempted. When lease is over, building goes to Native Hawaiians.

Mahalo for this process. Due to my work schedule (I live on Molokai and work on Maui and commute daily on the ferry), I am not able to attend meetings held during the week. The fact that we are given a chance to respond to this process is much appreciated. I would like to see more Hawaiians on homestead land, we have too many homeless Hawaiians. Large acres can be divided into smaller parcels; give people a piece of land and work with other government agencies for less strict rules on how to and what to build. If someone can build a shack with less amenities then they should be allowed with regulations in cleanliness and neatness of their place. The State issue dealing with the sale of leases should consider through. Many Hawaiians have made money off of the sale of a lease. I think it's a shame and a slap in the face to all of the Hawaiians who are on the list and have been for years. That has to STOP! If people don't want their place/lease, then they should give it back to DHHL to disburse to other Hawaiians. The Hawaiians talk about the po'e haole ripping off Hawaiian lands but in essence, they do the same...'auwe. Good luck with the process. Mahalo.

KEYWORD Appreciate opportunity to respond. Put more Hawaiians on the land; allow less strict rules on how and what to build.Sale of leases-does not honor wait list.

COMMENT ID# 58

I think the policy on Beneficiary Consultation is important to all of us as a community because it informs us as to what is happening and is essential to the successful planning of programs and projects.

KEYWORD Beneficiary consultation is essential.

COMMENT ID# 60

I don't understand much of this to be honest. The only thing I do understand is who is a beneficiary? All Native Hawaiians 50% and their successors. I have 50% Hawaiian. My kids don't. I can't even have them as my beneficiary. How many others probably have this same problem. I don't know what to do! I got the letter for Kapolei Phase I but didn't reply in time. Kapolei II came and I didn't get the letter. I don't understand that either. I just don't know who can help people like me. Maybe you folks can explain. I guess what you mailed to me is good but I don't understand it. Can someone help answer my questions? Thank you.

KEYWORD Inconsistent mailouts-don't understand. Someone answer my questions.

COMMENT ID# 61

1). Not all Homestead projects are created equal. Such as: Pre-developed "associations" and even thereafter. Policies have to be wide-range. a. Agriculture b. Ranching c. ResidentialApproach to each category may be different.2). Policies/addressing successorship that are so called standard across all categories would work.3). Should address safety-first4). Should benefit all and that individual concerned should be considered long and hard before giving them rights and privileges that no one else can have.5). Educate beneficiaries on pride of ownership, the privilege and welfare of all.

KEYWORD Different approaches and policies for different leases. Successorship all the same.

COMMENT ID# 67

DHHL should not do spot rezoning. Each Hawaiian Homes community should have a plan that the lessees of that community agree to and their wishes should have precedence over outside developers. Some DHHL communities already have these plans paid for by DHHL to consultants gathering dust in your files. HHLs should not be bartered and traded by DHHL for political favor or pressure from outside groups. DHHL lessees should be able to have a democratic process, whereby lessees may vote for or against proposed changes in their community.

KEYWORD No spot zoning; do regional plans; community involvement in planning region.

COMMENT ID# 68

Having reviewed this policy of consultation which is certainly at a high organizational level, I'm not sure my understanding is adequate being a new applicant, I'm not sure where I fit in this policy framework. I suppose being in attendance at smaller meetings in our residential areas and participating in question and answer sessions will be key to our understanding. Thank you for this correspondence.

KEYWORD Where do applicants fit in process?

**COMMENT** ID# 69 Whatever the committee had implemented and voted on the Beneficiary Consultation Policy Framework is okay with me. Everything was well planned. You have my utmost support and the community as well. Mahalo Nui Loa. Support Plan KEYWORD ID# 71 **COMMENT** To whom it may concern, I am in total agreement with the dept. of Hawaiian Home Lands proposed policy on beneficiary consultation. My acceptance is made without doubt, that such a process will be a win, win situation for all beneficiaries and their successors. Imua! A. Kaleohano. Support policy KEYWORD 72 **COMMENT** I would think that after all this time, a simple explanation would develop. When a specific question is addressed by a homesteader, i.e. blood quantum, is consultation where one goes? then what! how long is the process. Who follows the issue! Is the homesteader informed? How. The policy framework is time, but what/where does homesteader fit? How many people are to be hire to initiate the policy framework. Are they trained to deal with homesteaders who have waited a while for answers. KEYWORD Clearer process 74 COMMENT The framework seems to show steps that can take a long period of time before (us) the people can actually get into a "Hawaiian Home". Many of us are getting old and the wait is long. When can we get some solid information about lands on the Westside of the big island and why is the construction taking so long? I am an applicant on the wait list, is there any sight for me to see in my life time? To get in the door and off the wait list? Questions such as-when is the Kona construction expected to be completed? Knowing this will give applicants like me hope that we may become lessees. Why are other areas outside of Kona more available? The areas are so far from civilization that people need to travel so far to find work. KEYWORD Why is construction taking so long? What is timeframe? 78 **COMMENT** ID# BLOOD QUANTUM! Husband 75% Hawaiian, Wife 0% - wife helps pay for mortgage, husband dies: wife is out. Award: Somehow, I keep seeing the same elder (100% Hawaiian; I'm sure) being awarded property and transferring the lease to their child (adult) over and over. Discouraging. KEYWORD Non-Hawn Spouse 79 COMMENT ID# Thank you for including me in your proposed Policy on Beneficiary Consultation. I appreciate setting up of goals and including lessees in the process. But I don't think I understand the Benefits to me. What does Beneficiary Consultation mean? It seems confusing.

What does this mean for me?

KEYWORD

COMMENT		ID#	81
As a beneficiary, I	appreciate that my comments and concerns will be considered when decisions eciate that we will be informed of new proposals and have a chance to give our		
KEYWORD			7.
COMMENT		ID#	84
lands be set aside tuition for Hawaiiar was taught by a su or lease rent was i much in these eco	rack on long-term land use. Request Statewide policies be changed to include to encourage and allow our people to join the business community. OHA on a set to attend to class on how to open a business, avoide the pitfalls, and succee accessful O'ahu retired business worman. The business plans were excellent, the properties of the provide help in areas other than homes. Our young farmomic times.	Maui has pai d. This class out lease of la	d s adn
KEYWORD			
COMMENT		ID#	85
many families as priority as I see madrive. Your offering been my preference "land" to build my the equipment to famme instead of page 1.	on is why the short feedback time? As for homestead issues, I know tehre's a new possible into "livable" homes. Homes they can move into as soon as completed any young families struggling to make ends meet and the tension that goes along to me has been of that nature. Selecting loans on predetermined model home. I do not wish to take out a loan at this time in my life. I have always desired own type of dwelling. We have friends who would be willing to construct our how acilitate its action. Why isn't land offered to those who have the menas to constaying a mortgage loan for your pre-packaged deals?	d. That is of ng withtthat nes has neved d an awared me along wit	high er of h
KEYWORD			
ſ		TT	
COMMENT		ID#	86
establishes guideli beneficiaries, wan others charged wit	our future work easier by establishing a Beneficiary Code for Trust Managemer nes for management of our trust. This will be the Bible of the beneficiary value applied to the management of our trust to be followed by DHHL staff, commiss the trust management responsibility.	s that we, as	
KEYWORD			
COMMENT		ID#	87
reaction to your quappellant process. proposal. If there is read it. Your propoproposed applicati What statutory pro	k you for the opportunity to comment on your Policy on Beneficiary Consultation lery is that the proposed policy is dangerously open-ended and further aggravare it is not clear in my mind if the goal as mandated by the 1920 HHC Act is consist an oversight provision speaking to your policy on beneficiary consultation proposal is generally broad and does not allow the reader to understand a clear examon, outside of what generally would be considered good and acceptable busine visions allow for this proposal? If this is a policy proposal or amendment without subject to public scrutiny? Thank you for your response in advance.	ted without a sistent with yo posal I failed mple of your ess practice.	our

Consultation is happening nationally with other native people and there is standard legislative language that we as Hawaiians could adopt to insure consultation will continue from administration to administration. A new chairman is sure to pick up a copy of the HHCA before he reviews the administrative rules. Adopting the existing language on consultation is the most desirable solution to beneficiary consultation. Consulting to get feedback from beneficiaries particularly when trust lands are designated for activity other than putting Hawaiian families on the land (i.e. commercial development) is of utmost importance. One concern with this policy is that consultation is a process where beneficiary input should be gathered prior to the planning. However, the process within this policy allows for consultation after the planning is done. The goal from the point of view of a beneficiary is that we should be included at the front end of the decision making process. I am confused about why individual partnership agreements is a part of consultation. Consultation is about comments and input from the beneficiary community as a whole. The intent of the policy is great. Seeing that DHHL is making the effort to consult its beneficiaries is awesome. However, I believe if we review the existing consultation legislation that exists for other Native people, we will see tremendous differences in what the federal government considers consultation vs. the policy recommended here. It is difficult to understand how DHHL can plan at this point to consult once a year when we are unsure of what issues may arise throughout the year. Again, there is uncertainty in the concept to insure that beneficiary input will be considered in the decision making process. Planning and informing are just that.....planning and informing. Combining this with the consultation process makes the policy confusing. Again, I suggest we refer to the federal consultation policies in place to bring clarity to this subject.

KEYWORD

COMMENT ID# 92

Unfortunately, I am not able to view the proposed policy in its entirety on your website as of this date.

Thus, leaves me partly in the dark to comment on an overview policy.

However, I believe it is always a good thing learning to come together in an effort to move forward positively

I can comment on my direct experience talking with kupuna in the keaukaha area

I can not help but feel the intimidation in their reaction to the proposed policy letter they received.

Codify, what does it mean asked kupuna?

What is Beneficiary Consultation Policy?

Another kupuna asked, "you can write fo me"?

"I don't wanna comment because I no understand what they like"?

"How come nobody from the department no come talk to us about dis"?

I'm realizing - are their voices going unheard?

Are the voices of kupuna not counted (for those who do not understand)?

Is there representation for those who need one on one help and for those who live alone?

Who will help kupuna have a voice in matters they don't understand?

Is it too late for feed back input to make changes before the policy is implemented?

As I understand, is not the Beneficiary Consultation Policy Framework already set in place?

KEYWORD



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January 21, 2009

Darrell Yagodich Program Planning Manager Department of Hawaiian Home Lands P.O. Box 1879 Honolulu, HI 96805

Aloha Darrell:

Mahalo for the opportunity to provide input on the Department of Hawaiian Home Land Beneficiary Consultation policy. CNHA is a beneficiary – serving organization, with members that elect our board of directors and participate in our Native Hawaiian Policy Center. In fact, over 70% of our staff at our nonprofit and affiliate company, Hawaiian Homestead Technology, are beneficiaries of the Hawaiian Homes Commission Act.

We thank Chairman Kane and your office for pursuing the recommendation of community leaders, homestead associations, beneficiary-serving organizations and other Native Hawaiian organizations, that have worked with us at the Native Hawaiian Policy Center to propose the implementation of Beneficiary Consultation. As you know, we believe it is a vital component to fulfilling the mission of the trust and connecting to the priorities of the beneficiaries it serves.

We have reviewed the Draft Beneficiary Consultation policy and make the following recommendations:

- 1) Meet with community leaders of the Native Hawaiian Policy Center to review the draft content to provide direct and real time feedback;
- 2) Review the consultation policy and practices of the federal government with Native peoples, including Native Hawaiians to capture the essence of consultation and the tried and true approaches the current policy as written is not streamlined and overwhelmed by subjects that are not consultation, but rather informational or training;
- 3) Revise the policy to require Beneficiary Consultation on the primary priority by which CNHA and others recommended this policy when the trust intends to issue long term leases to non-beneficiary, private interest parties for commercial purposes. No other topic takes precedent over this priority.

Again, mahalo nui - sincerely for the work and focus on perfecting a policy that honors the voices of the beneficiary community. While we could not meet the short deadline of less than 3 weeks to respond, we hope that submittal will be included in your deliberations.

Sincerely,

Robin Puanani Danner President & CEO

1-15 May 1-15

### WAIMEA HAWAIIAN HOMESTEADERS' ASSOCIATION, INC.

P. O. Box 6753 Kamuela, Hawaii 96743 January 19, 2009

M KANANI KAPUNIAI

Pu'ukapu-Pastoral '90+ Director- **President** 

N DUKE KAPUNIAI

Honoka'ia

Director - Vice-President

SHARON MEDEIROS

Puʻu Pulehu

Director - Secretary

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KENNETH/LAVERNE KANIHO

*Pauahi* Director

BERNARD ALANI, JR

Pu'ukapu-Farm>'85
Director

**BETTY LAU** 

Kuhio Village Director

JOSEPH KEALOHA

Pu'ukapu-Farm '85+ Director

FRED LAU

Kuhio Village Director

HENRY "SOLI" NIHEU

Pu'ukapu-Farm '85+ Director

**DERRICK HONDA** 

Pu'ukapu-Pastoral <90
Director

TO: Darrell Yagodich, Planning Division

Department of Hawaiian Home Lands

FROM: M Kapuniai, President

RE: DHHL Proposed Policy on Beneficiary Consultation

I believe this policy lacks simple clarity, limits "consultation" to once a year and limits the topic of discussion **only** to changes in land use designation.

- 1) The Policy Statement, Purpose, Guiding Principles, and Beneficiary Consultation Goals, as stated, all say the same thing, using the same words; the *WHY*, column #1.
- 2) The *HOW*, column #3 is incorrectly titled the information within describes *when* different types of "consultation" is projected to occur.
- 3) The *WHEN*, column #4 should be entitled **how** or **process**; The seven step process should be used for all types of "consultation", and, not just once a year.
- 4) The **IMPLEMENTATION** identifies the DHHL Division which will implement the policy and decide what project will receive "consultation".
- 5) Big missing topic is the *WHAT*. Mr Akoni made the *what* very Clear yet the *what* is missing.

I believe we beneficiaries expect to be included in, but not limited to:

- 1) Proposed Commercial Development Leases in their area/community
- 2) Proposed authorities to be delegated by the Hawaiian Homes Commission to any Homestead Community Association
- 3) Legislative Package items

Guiding Principles for this program should reflect the vision of Prince Kuhio Kalanianaole for the "rehabilitation" of his people on lands set aside for that purpose – should include three objectives which enhance the beneficiaries on their path toward rehabilitation.

I believe this policy needs a major revamping and is therefore not ready to be approved as a tool to meet the vision of Prince Kuhio. Also, lack of availability of your power point presentation was not helpful.

Thank you!

Phone: (808) 890-2311 (Res) 936-0157(Cell)

Email: duke@sandwichisles.net

A member of the Sovereign Councils of Hawaiian Homelands Assembly

# **EXHIBIT EXHIBIT EXHIBIT EXHIBIT EXHIBIT EXHIBIT II**



# DEPARTMENT OF HAWAIIAN HOME LANDS BENEFICIARY CONSULTATION

**Questions and Feedback** Please e-mail DHHL.Planning@hawaii.gov

### **Beneficiary Consultation Brochure**



Click here to view the brochure Click here for a printer-friendly version of the brochure

Note: Comments and feedback that was due on December 31st has been extended to January 15th.

### **Beneficiary Consultation**

- Proposed Land Acquisitions
- Draft Energy Policy
- West Hawaii Land Use Amendments