

<b>WATER SYSTEMS</b>			
<b>Section</b>	<b>Proposed Rule</b>	<b>Reason for the Rule</b>	<b>Impact/Effect</b>
10-4-61 Purpose	Would set forth the purpose for adopting rules to govern the water systems.	To provide the reason and purpose for adopting rules to cover the operation of DHHL's water systems.	Ensures a clear understanding of why the rules are adopted; prioritizes management for the health and safety of the communities served by the systems.
10-4-62 Applicability	Would set the parameters of the rules and their applicability.	To provide the intended applicability and scope of the rules.	Identifies the category of water systems that are subject to the rules.
10-4-63 Administration	Would provide that the chairman is responsible for implementation and enforcement the rules.	To specifically provide for the administrative authority and vest it in the chairman.	Reiterates the chairman's administrative powers in contrast to the commission's policy setting powers.
10-4-64 Definitions	Would provide definitions for terms that are specific to the water systems rules.	To avoid ambiguity in the meaning of certain terms that have specific purpose and meaning in the context of the water system rules.	Provides clarity and certainty in relation to certain terms that may have a different meaning or reference outside of the water system rules.
10-4-65 Public water spigots	Would provide conditions for use of public water spigots, maintained by the department, where beneficiaries would be allowed to fill previously inspected tanks with potable water for their personal use.	To provide an alternative method to home connection for beneficiaries to obtain potable water for personal use.	Ensures beneficiaries have access to potable water even if they don't have service at their residence.

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10-4-66 Fire hydrants	Would provide for priority use of fire hydrants by the fire department and conditions under which consumers could obtain metered water from fire hydrants connected to DHHL water systems.	To ensure emergency use and access of fire hydrants by the fire department. To provide an alternative method to obtain metered water.	Provides priority use for emergency services, and allows consume to fill water from fire hydrants with appropriate tools, containers, meters, and permits.
10-4-67 General conditions for water service	Would provide the general conditions for water service including system capacity, metering, and location.	To set forth, in general, what is required for connection to and service from a DHHL water system.	Provides transparency by telling you what is needed to receive water service at the consumer's premises.
10-4-68 Application for water service	Would provide more detail about the application process and compliance requirements for water connection and service.	To provide information on how to apply and connect to the water system as well as conditions that need to be met for initial service, continuation of service, or transfer of service.	Provides transparency by telling you how to apply for and maintain water service. This section provides information on how to become and continue to be a consumer with water connection and service at your property.
10-4-69 Accessing the consumer's premises	Would allow access to a consumer's premises for the purposes of protecting health and safety of the public drinking water system.	To ensure that department water technicians and employees will be allowed access to the consumer's property for purposes of protecting the public drinking water system and the safety of the water.	Ensures safety of water and the systems by making sure authorized employees can access water system components to protect the system and water safety for consumers on the system. It means you have to allow access for the purpose of protecting the safety of the water system.

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10-4-70 Installation of water service	Would describe the process and requirements for installation of water service, including metering, supply pipe and backflow prevention, shutoff valve, repairs, and costs.	To provide information about the process for obtaining water service connections, the requirements for proper connection, and associated costs.	Provides transparency of process and service conditions; ensures safety and quality of the water delivered. Tells you what you need to know about the supply pipe, plumbing, service connections, shutoff valve at your property. Ensures the water system is protected from contamination by making sure proper service connections are made and maintained.
10-4-71 Responsibility for equipment	Would set forth the responsibilities of the consumer for equipment that may be required for water service at the consumer's premises and responsibility for any maintenance, repair, and damage to equipment belonging to the department.	To provide clear information about responsibility for installation, care, maintenance, repair, and replacement of equipment based on ownership or responsibility for damage.	Provides transparency by telling the consumer of their responsibilities and potential expenses in relation to equipment.
10-4-72 Electrical grounding	Would provide specifics related to electrical grounding safety requirements.	To provide safety information and requirements related to electrical grounding and the water systems.	Aimed at protecting health and safety through proper electrical grounding and hazard prevention.
10-4-73 Cross-connection control and backflow prevention	Would provide the specifics of cross-connection control and backflow prevention, including installation, maintenance, repair, testing, and inspection. Would also provide for shut-off in hazardous situations.	To provide safety standards and procedures that prevent contamination and protect the safety of water in the system.	Helps to ensure water delivered by and contained in the water system is safe from source to delivery.

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10-4-74 Interruption of water supply and emergency condition	Would allow for interruption of service for repair or for conservation purposes; also provides water shortage procedures and conservation measures.	To provide procedures for proper management of water resources in situations that require service interruption or conservation measures be implemented.	Provides notice of procedures and helps ensure proper management of water resources; helps to protect health and safety on the system.
10-4-75 Water pressure and elevaton conditions	Would provide conditions for water service where the elevation of the premises would affect water pressure.	To enable water service as practicable when physical location of the consumer's premises is prohibitive of adequate water pressure.	Helps provide water service to beneficiaries in cases where the physical location of the property is prohibitive or less than optimal for water service from the DHHL system.
10-4-76 Water service rates	Would provide for the establishment of water rates and fines; would also set forth the requirements for classification as an agricultural consumer who pays agricultural rates.	To provide notice of rate setting and the information necessary to qualify for agricultural rates.	Provides notice and transparency of rate setting so that consumers are aware of where information about rates can be accessed and how to qualify for agriculture rates.
10-4-77 Meter reading and rendering of bills	Would provide the schedule for meter reading and billing.	To provide notice of how often meters will be read, the billing schedule, and methodology for billing.	Creates transparency of process by providing information about the timing of meter reading and billing.
10-4-78 Obstructed meter fine	Would provide for a fine to the consumer when the meter cannot be read because of an obstruction.	To specify maintenance responsibilities of the consumer and to discourage meter blocking of any kind.	Provides notice and creates transparency of conditions that would result in a fine to the consumer. By telling you what to expect if the meter is blocked and cannot be read, it promotes accuracy of billing.

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10-4-79 Tampering fine	Would provide for a fine to the consumer for meters that are tampered with and a charge for costs to repair the meter.	To discourage tampering with meters which can result in inaccurate billing and potential damage or contamination to the system.	Provides notice and transparency of conditions that would result in a fine to the consumer and protects the system.
10-4-80 Payment of bills	Would provide for when bills become due, how bills can be paid, and that there are consequences for non-payment.	To provide notice of timeframes for bill payments and the consequence for non-payment.	Provides notice and transparency of billing practices. Protects the system by helping to ensure its financial solvency and maintenance.
10-4-81 Delinquency, shut-offs, and collections	Would describe the process used when an account is delinquent, including additional fees, collections, and suspension and reconnection of service.	To provide notice of the process and procedures followed when an account is delinquent.	Provides notice and transparency of delinquency and collections practices so that consumers know the steps of what will happen if the account becomes delinquent, the time frames for each step, and options of how to cure the delinquency.
10-4-82 Restoration of water service	Would provide the conditions under which water service would be restored after suspension and would allow a payment plan agreement to be structured.	To provide notice of requirements for restoration of service following suspension due to delinquency and provide an option to help account holders become current with payments.	Provides notice and transparency of service restoration conditions and practices by telling you what you need to do if water service is discontinued because of delinquency.
10-4-83 Meter test and adjustment of bill	Would allow meter testing for accuracy and bill adjustment if the meter is found to be more than 5% fast.	To ensure accuracy in metering and billing, and fairness if adjustment in favor of the consumer is necessary.	Allows consumers with reason to believe their meter is inaccurate to have the meter tested and adjusted, if necessary.

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10-4-84 Unscheduled meter replacement	Would allow the consumer to request a meter replacement, at their own cost, outside of a routine replacement.	To account for various circumstances that may lead the consumer to need or desire a meter replacement at a time other than what the scheduled routine replacement would occur.	Keeps options available should a consumer need an unscheduled meter replacement.
10-4-85 Leak adjustment	Would allow an adjustment to the water bill if the consumer reports a leak and repairs the leak within 30 days of detection.	To allow for reasonable billing practices if there is a leak, which has been repaired, and to encourage reporting and repairing any leak on the consumer's side of the meter.	Protects the consumer through reasonable billing adjustments and protects the water resource by encouraging leaks to be fixed promptly.
10-4-86 Water charge adjustment	Would allow for timely correction of billing errors and a credit or refund to the consumer, if applicable, as well as an appeal process.	To allow for fair billing practices.	Protects the consumer through fair and accurate billing.
10-4-87 Insufficient funds fee	Would allow the department to charge a fee for bounced checks.	To charge a fee to the consumer for the expense incurred for bounced checks.	Standard fee that protects the water systems and the trust; every dollar the department spends on fees from bounced checks is one less dollar there is to maintain and repair the water systems.
10-4-88 Meter turn on/turn off fee	Would allow the department to charge a one hour labor fee plus costs when a <i>consumer requests</i> the meter be turned off or turned on.	To allow a consumer request to turn the meter on or off if needed and to account for the labor required to accommodate such a request.	Provides flexibility to the consumer allowing for repair or improvement work by the consumer; also protects the water system.

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10-4-89 Connect/disconnect administration fee	Would allow the department to charge a fee when there is a change in account status due to administrative action, such as disconnection due to delinquency, or when a special meter reading is required because of a transfer of account, for example.	To allow a fee to be charged when additional administrative action is necessary on an account.	Standard fee that protects the water systems and the trust; every dollar spent on additional costs is a dollar less that can be spent on repair and maintenance of the water system.
10-4-90 Consumer's sale of water	Would prohibit a consumer from selling water from the department's water system.	To prohibit the sale of water from DHHL water systems. Consumers serviced by the water systems do not pay for water, they pay for the maintenance and repair of the system that delivers water to their premises.	Maintains fair, reasonable, and responsible use of water resources from DHHL systems and discourages misuse.
10-4-91 Compensation	Would prohibit department employees from accepting or demanding personal compensation from a consumer.	To ensure no employee accepts personal payment for services rendered.	Protects consumers from unlawful charges and protects against favoritism or unfair treatment based on a system of bribes.