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Report

Prepared for:



**State of Hawaii
Department of Hawaiian
Home Lands**

DHHL Lessee Survey, 2008

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March, 2009**

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EXECUTIVE SUMMARY

The Department of Hawaiian Homelands (DHHL) conducted a Beneficiary Needs Survey in 1995, 2003 and their latest update in December 2008. Over the past five years, the number of Hawaiian Homestead Lessees increased 28 percent from 7,192 to 9,236 leases. Within this group 8,002 (87%) are Lessees and another 1,234 (13%) are Lessees that have received awards for undivided interest leases. This is a significant increase in the speed in which new awards are being made and the total number of Lessees being served by DHHL. Since the last study, DHHL has broken ground or expanded nine new communities. In addition, 70 percent of the undivided interest beneficiaries expect to have their lots available within the next two years.

Even with the significant change in number of Lessees, the demographic composition of Lessees has not changed significantly over the five years between surveys. The median age of lessees has increased slightly by more than five years to 56 years old, however the distribution of ages has stayed approximately the same. Average household size stayed relatively the same at four, and the number of children in households decreased by 7 percentage points.

Total household income has increased over the five years. However, 51 percent of lessee households still fall below the Housing & Urban Development (HUD) 80% of Median Income guide in 2008.

Approximately 5,487 lessee households have identified a need to expand their Homestead unit. The more crowded the housing unit and the greater the need for bedrooms, the greater the likelihood that the Lessee's 2007 household income fell below 80%

An estimated 40 percent of Lessees reported that their current unit required repair work, which translates to 3,201 units. About half of the units require relatively minor repairs while another quarter may need more extensive repair work to correct structural problems within foundations, roofs, walls, plumbing and electrical work. The need for repair is directly related to the age of the unit (the older the unit the greater the need for repair). The need for repair is also directly correlated to lower incomes and the lack of financial resources.

The survey identified major issues that the Homestead Communities are facing under four main areas. The major drivers of community ratings were enforcement of community rules, reduction in crime and violence within the community, community guidelines and few houses vacant for along time. It is important to look at problems and strengths by specific communities – many of the communities reporting drug-related activity in the last iteration continue to stress that as a big problem.

There are additional facilities that Lessees desire, particularly recreational and educational facilities. Some feel that playgrounds and community centers as well as preschools and job training facilities will improve their communities. There was also interest in a small medical clinic located within their communities.

DHHL has done a good job in expanding the number of Homesteads, and there are still challenges to increase the number of awards at the same time helping current Lessees to improve their homes. In addition, community members have expressed a sense of safety within their homesteads. Despite issues that need to be solved such as abandoned cars and trash, Lessees tend to rate their communities particularly high and do not consider moving away. In fact, many hope that their future generations continuing living on the homestead land. Many agree that this would be a possibility if DHHL decreases blood quantum requirements.

INTRODUCTION

The Hawaiian Home Lands program and the Hawaiian Home Lands trust was created out of legislation pushed through Congress by Prince Kuhio in 1921 and was turned over to the State of Hawaii in 1959. During the following year, the Hawaii State Legislature created the Department of Hawaiian Home Lands (DHHL). The mission of the Department is to manage effectively, develop raw land for use by qualified applicants, facilitate land leases, and to develop and maintain self-sufficient and healthy communities on homestead land. To ensure that Departmental strategies and services are aligned with the interests of beneficiaries, DHHL has periodically commissioned surveys to identify their needs and preferences.

BACKGROUND

In 2008, the Department of Hawaiian Home Lands authorized a study among all of its beneficiaries -- current lessees and applicants for land awards. The purpose of the study was to replicate a similar study conducted in 1995 and 2003 to bring to light the current conditions of lessees and applicants, their needs and interests. In particular, DHHL needed information suited to the Department's relationship with the U.S. Department of Housing and Urban Development (HUD) under the Native American Housing Assistance and Self-Determination Act of 1996 (NAHASDA). HUD programs are designed to facilitate housing production and community development among qualified population segments. It would be necessary to associate all information on beneficiaries with the qualification requirements for NAHASDA programs.

OBJECTIVES

The overall goal of the project was to provide DHHL with a comprehensive body of information to support planning for delivery of land awards to applicants and provides opportunities for community development among Homestead communities. Specific objectives for the Lessee Survey included:

- To update lessee profiles;
- To profile the lessee HUD income levels;
- To measure the condition of homestead housing units and estimate any needed repairs or refurbishment;
- To gather lessee impressions of current community conditions and needed improvements; and
- To measure lessee satisfaction with DHHL performance.

METHOD

The overall study consisted of five parts as described in the appendix to this report. There were two major survey involved, one focusing on lessees, and one focusing on applicants. This report covers the findings of the survey of DHHL lessees. The applicant survey and other project components are covered in reports submitted separately.

The Lessee Survey was designed to provide large-sample, statistically reliable data on all lessees who were registered as of November 2008. The survey was split into two samples of traditional Lessees and Lessees who had received an "Undivided Interest" award. The survey was a self-administered mail survey designed to provide very broad coverage of the lessee group.

Two survey instruments were developed, one for lessees who had received an undivided interest award and another for the remaining lessees. The survey instruments included items that were directly comparable with the 2003 survey, as well as areas of interest for 2008. The survey instruments were mailed to all DHHL lessees with current addresses in the DHHL database. A total of 9,236 surveys were mailed out to both groups: 8,002 lessee surveys were mailed; and 1,234 surveys for Undivided Interest lessees. We received completed survey forms from 2,126 Lessees, a return rate of 26.6 percent, and 286 Undivided Interest Leases, a return rate of 23.2 percent. Overall, the sample error for the mail survey was plus-or-minus 1.72 percentage points at the 95 percent confidence level. Further details on methods used to complete the entire 2008 survey project are located in the appendix to this report.

LESSEE PROFILES

Over the past five years, the number of Hawaiian Homestead Lessees increased 28 percent from 7,192 to 9,236 leases in November 2008. Within this group 8,002 (87%) are “traditional “ lessees and another 1,234 (13%) have received awards for undivided interest leases. The traditional leases provided homes to just less than 34,000 men, women, and children populating the homesteads. There is also an estimated 1,234 households who received Undivided Interest Homestead Awards. These awards accounted for 4,936 individuals who will be moving to homestead land; many within the next two years (70 percent or 3,455 family members).

The lessees were spread across Hawaiian Homestead communities across the State. About 48 percent of them were located on Oahu, 23 percent on the Island of Hawaii, 22 percent in Maui County, and 7 percent on Kauai. Among the lessees, the majority of the leases are residential leases (89 percent), followed by 8 percent agricultural and the remaining 3 percent pastoral.

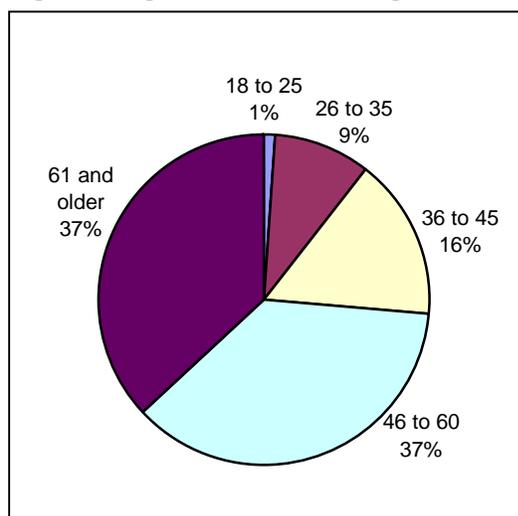
Detailed demographic comparisons between the lessee and undivided interest award segments as well as comparisons to 2003 results are found in APPENDIX C. Below, the focus of the demographic profiles will be on the Lessee population.

DEMOGRAPHIC CHARACTERISTICS

Age

More than three-quarters of the lessees statewide were over the age of 45, and 37 percent were between the ages of 46 and 60. Just over another third were 61 or older (Figure 1).

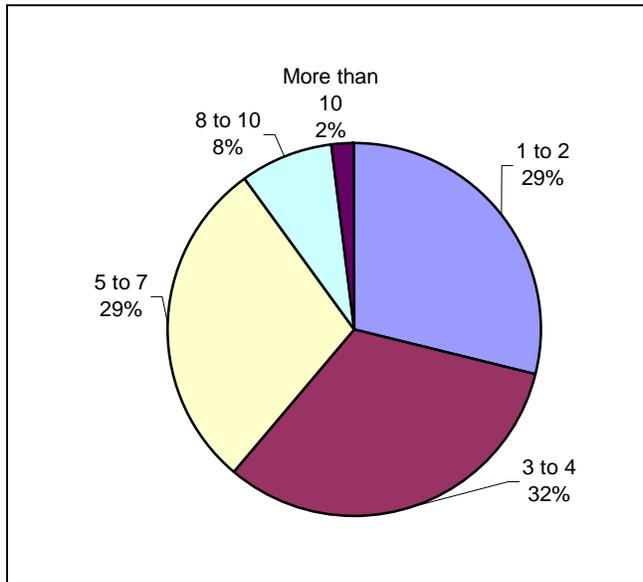
Figure 1. Age Distribution Among Lessee Adult Population, 2008



DHHL leaseholders are slightly older than they were in 2003 with their median age in 2008 at 55.6 years old compared with 50.4 in 2003 and 46.4 years in 1995. This reflects the annual aging of the largest group of recipients. The Hawaiian and Part-Hawaiian population of Hawaii is notably younger than that of other ethnic groups due to the presence of many children. The population of householders (adults responding for the household) is also much younger. The median age for all householders in the state is about 38. The median age for Hawaiian and Part Hawaiian householders is only 25. By comparison, the lessee householders had a much older representation.

Household Size

Figure 2. Household Size Among Lessee Population, 2008



Most DHHL lessee households consist of 3 to 7 people (61 percent; Figure 2). However, the percent of households with one to two members has increased from 23 percent to 29 percent since 2003.

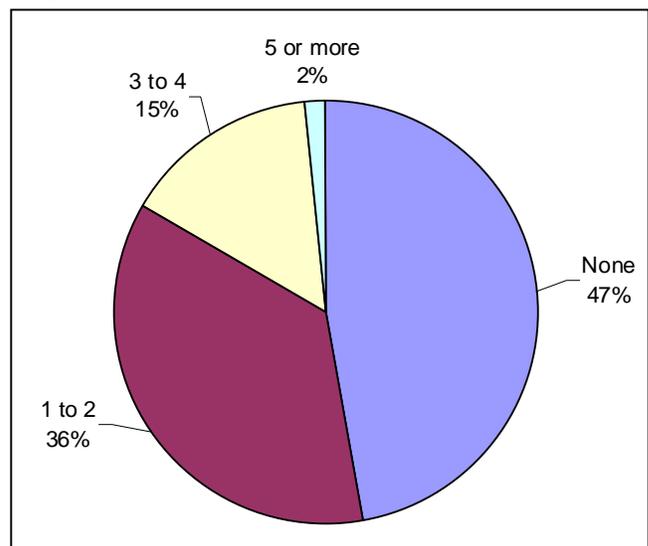
The pattern is consistent with Census data, and with all of our past studies with the lessees. Household size for lessees has stayed relatively the same as the 2003 study with a mean of 4.2 members.

Children

There was a decrease in the number of households with children in 2008, down to 53 percent from 63 percent. About 36 percent of all lessee households had one or two children, similar to 2003 (Figure 3). An additional 15 percent of households have three to four children again down from the 20 percent in 2003. Also two percent of households have five or more children compared with six percent in 2003.

While the number of households with children are down and the total number of children per household is down, lessee households still are more likely to have children compared with the Census data that show only 24 percent of all households in Hawaii have one or more children present.

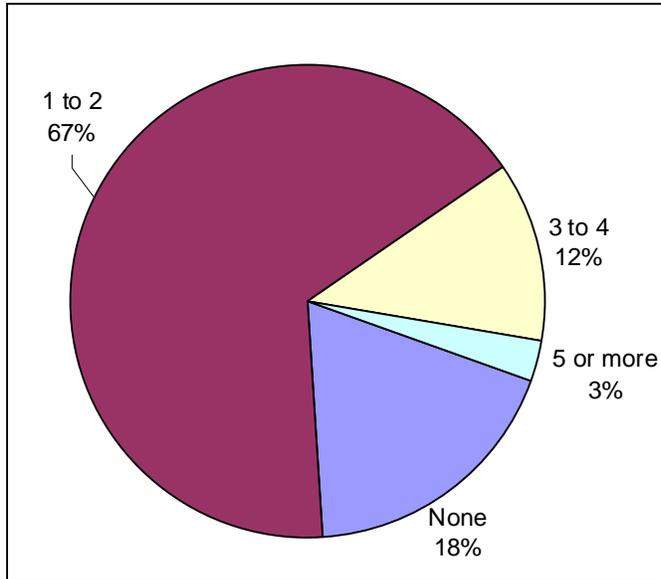
Figure 3. Number Children in the Household



Employment Status

Figure 4. Number of Employed Adults in Household

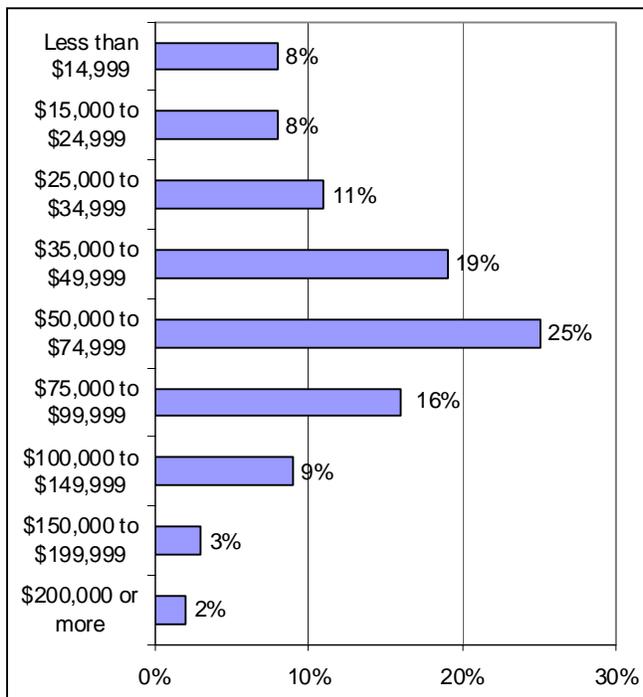
The majority of lessee households (82 percent) have one or more adults who are currently employed (Figure 4). This is a decrease from 89 percent in the 2003 study.



The Census data show that 81 percent of the Hawaiian and Part-Hawaiian population 16 years of age or older were in the labor force, similar with 82 percent of all persons over 15.

Household Income

Figure 5: Household Income Distribution among Lessees, 2008



The annual household income for lessee households in the State of Hawaii is distributed across the entire range of income categories (Figure 5), peaking in the \$50,000 to \$74,999 income range. The median household income among lessees was slightly lower than the peak at \$48,731.

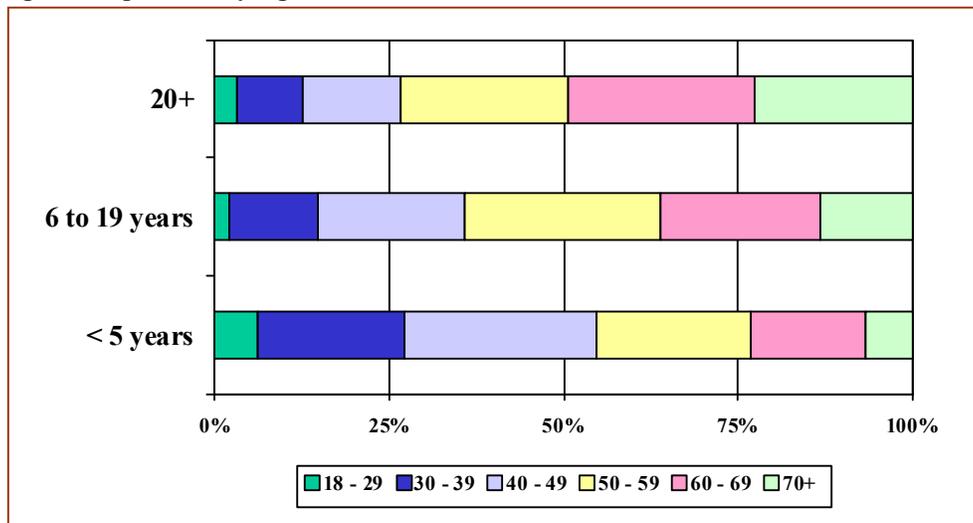
Compared with the previous study, household incomes were up. The median household income for lessees was \$48,731 in 2008 and \$41,947 in 2003, a difference of \$6,784. Although lessees' income has increased notably, it is still lower than the median household income for the State at \$63,746.

Changing Characteristics of Lessees

Of the surveys returned, 19 percent were from respondents in homes that were five years or younger, 36 percent were in homes that were six to twenty years, and 45 percent in homes 20 years or older. This is an example of the increased speed at which awards are being made, plus perhaps that newer lessees are more likely to respond to surveys relative to longer-term lessees.

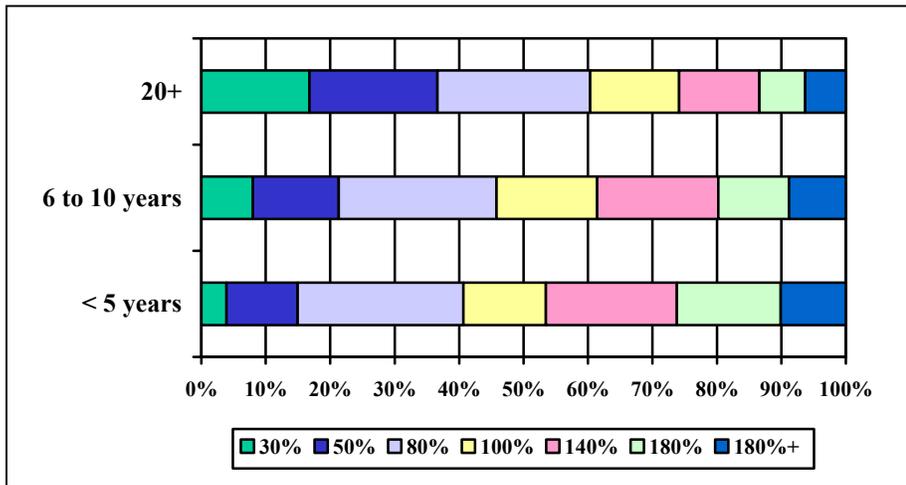
In reviewing the factors that are contributing to the changes in demographics, it appears that more recent lessees are younger, have smaller households and higher household income. As shown in Figure 6. Using “age of home” as an indicator for number of years as a lessee, we see that within the past five years the median age of respondents is between 40 to 49, for lessees in homes age 6 to 19 years the median age is within the 50 to 59 age range, and for those in homes over 20 years the median age borders on 60 to 69.

Figure 6: Age of Respondent by Age of Home



Likewise, the reduction in number of households falling below the 80% of HUD Household median income level may be due to more of the recent lessees having smaller households and higher incomes. Figure 7 below shows the HUD median income ranges by age of home. As can be seen only 40% of more recent lessees fall below the 80% HUD level, while 60% of the 20+ years homes/households fall into this range. The difference is particularly notable at the 30% and less of HUD median income range. The longer-term lessee is significantly more financially disadvantaged than the more recent lessee primarily due to large household size and lower household income.

Figure 7: HUD Median Income Breakouts by Age of Home



ECONOMIC CHARACTERISTICS

The fact that ethnic Hawaiian households are larger than many other ethnic groups in Hawaii calls for a more comparable measure of economic well-being. Two such measures are available from the sources used for this study – the poverty rate and the percent of household below HUD guidelines for housing assistance. Both are presented in Table 1.

Table 1: Economic Characteristics of Hawaii Residents, Ethnic Hawaiians, and DHHL Lessees

Indicator	All Hawaii Households	Hawaiian and Part-Hawaiian Households	DHHL Lessee Households
Lessee Survey 2008: Estimated Percent of Households with Incomes below 80 Percent of HUD Median	NA	NA	51
Housing Policy Study 2006: Estimated Percent of Households with Incomes below 80 percent of HUD Median	45	46 ¹	70
US Census: Percent of Households below Poverty	11	16	13

The United States Department of Housing and Urban Development measures economic well-being by setting specific income guidelines for each household size. HUD guidelines are further refined by setting guidelines separately for each of Hawaii's four counties

¹ For 50% Hawaiian the percentage below HUD 80% was 54 percent, and for other Hawaiian it was 40%.

The Lessee Survey 2008 was refined specifically to measure HUD income levels by modeling the income categories within the survey. This provided closer estimates based on household sizes and incomes reported by lessees in each county and arrived at the figure shown in Table 1. The percent of lessee households with incomes below 80 percent of HUD median was 51 percent.

The Hawaii Housing Policy Study in 2006 was also designed to measure HUD income levels. Table 1 shows that, in 2006, the percent of Hawaii household below 80 percent of the HUD median income was 45 percent. Note the percent of Lessee households below HUD 80% was 70 percent – higher than the survey, but the sample size was significantly smaller.

The U.S. Census poverty rate is calculated using the household income for households of different sizes. It expresses comparative economic well-being independent of household size. In the 2000 Census, the poverty rate for all households in Hawaii was 11 percent based on 1999 household incomes. The poverty rate for Hawaiian and Part-Hawaiian households² was notably higher at 16 percent. The poverty rate for households on Hawaiian Homestead lands was somewhat lower at 13 percent – still higher than for the State as a whole. We should note that the Census poverty rate was calculated over about 5,000 of 7,000 Homestead households located in 12 Homestead communities across the State, and the information is dated due to inflation and the changing economy over the past eight years.

Regardless of which measure we use, the economic well-being of DHHL lessee households in Hawaii is lower than that of the State as a whole. The poverty measure suggests lessees are somewhat better off than other ethnic Hawaiian households, and less advantaged than the average household in the State. The HUD measure, which is usually acknowledged to be more appropriate for housing decisions, suggests that lessees are much more likely to be among the low and moderate income households of Hawaii.

HOUSING SITUATION

While the evidence is strong for the economic disadvantages of the DHHL lessees, their housing situation is quite favorable. The Housing Policy Study from 2006 data shows they have larger units than the general population or other ethnic Hawaiian households. They are much more likely to live in single-family detached units that were preferred by all segments of the Housing Policy Study households. They were also the least likely group to report being at risk of homelessness.

Moreover, DHHL lessees were more likely than any other group to report that they were satisfied with their current housing units and they as likely to report satisfaction with the size of the current unit. This is despite the fact that lessee households had slightly higher crowding and doubling up rates than other ethnic Hawaiian households. Finally, the lessees were the least likely group in Hawaii to want to leave their current homes.

The system of providing Hawaiian Home lands awards appears to have worked well for the current lessee families. The awards have been applied to a group of families with disproportionately lower financial resources. The awards have provided housing for lessee

² A “Hawaiian household” is a household in which the householder (persons answering census questions) is Hawaiian or Part-Hawaiian.

families that appear to be above the level that might be expected for households in similar economic conditions. Finally, the housing assistance has produced satisfaction that is higher than for families of similar economic backgrounds. The service provided seems to meeting its goals of providing adequate housing to the Hawaiian population.

CONDITION OF HOUSING UNITS

Housing units on DHHL Homestead Lands have produced sufficient shelter and satisfaction for many lessees over the years. At the same time, those units are more crowded than non-Homestead homes, and many of the units are older. One of the major objectives of the present study was to investigate the extent of need that may exist among the lessee group for expansion and refurbishment of existing units.

CROWDING AND THE NEED FOR EXPANSION

The U.S. Census Bureau defines crowding in terms of the number of people per room in a household. A ratio of 1.01 to 1.50 persons per room is considered crowded, and higher ratios are defined as severely crowded. Crowding rates among lessee households (46%)³ are notably higher than those for other Hawaiian households (14%)⁴ and much higher than for other households in Hawaii (8.8%)⁵.

In order to alleviate these overcrowded conditions and better accommodate members of the household, approximately 68 percent of all lessees are considering adding rooms to their homes. The number of lessees on each island who would like to expand their homes, and the average number of rooms needed to fit their needs are shown in Table 2. Results showing an average of two and half more bedrooms is under consideration, which is an increase of nearly one bedroom more than the previous study in 2003. The base for that Table is all lessee households residing on Homestead land with a house already constructed.

³ DHHL Lessee Study 2008

⁴ Housing Policy Study 2006

⁵ United States Census, 2000, SF4.

Table 2: Interest in Adding Rooms by County

Island	Types of Rooms to be Added						Total	
	Bedrooms		Bathrooms		Other Rooms		Families*	Rooms**
	Families	Rooms	Families	Rooms	Families	Rooms		
Honolulu	2,620	2.5	2,596	1.7	2,548	1.4	2,682	5.8
Maui County	1,180	2.3	1,183	1.7	1,171	1.2	1,250	5.9
Hawaii	1,147	2.1	1,125	1.5	1,163	1.4	1,196	5.4
Kauai	330	2.3	354	1.8	328	1.4	359	6.3
State	5,277	2.4	5,258	1.7	5,210	1.3	5,487	5.8

Base is 8,002 lessees with houses on their award land; State totals weighted by County

*Number of families requesting any of the three additions (bedrooms, bathrooms, and other rooms)

** Average of all three types of rooms (bedrooms, bathrooms, and other rooms) added together per household.

The Lessee Survey identified a need for expanding Homestead units for about 5,487 lessee households. Adding bedrooms was the most considered form of expansion. Two-thirds of the households surveyed would like more bedrooms. Their interest in adding bedrooms was related to crowding conditions in the home. In addition, 79 percent of the households requested that more than one type of room be added to their home.

Furthermore, crowding and the need for additional bedroom space were related to the financial status of the household. Of the households reporting a crowding ratio of more than two persons per bedroom, 58% of these households fell into the 80% HUD Median Income category or below.

AGE OF UNITS AND THE NEED FOR REPAIRS

The average age of the homestead lessees was 21.5 years old, slightly older than the average for the State. There is a direct correlation between the age of the home and the need for repairs: of the homes that are 20 years or older, more than half of them need minor or major repairs. Of the homes that are 30 years or older, 60 to 72% of them require minor or major repairs.

The Lessee Survey questioned respondents about the current condition of their homes and the need for specific types of repairs. Table 3 presents the results of that effort. As shown, compared with the 2003 survey, the percent of homes requiring repairs has increased significantly and the type

Table 3: Repairs Required by Type of Repair

Type of Repair Needed	2008 Number	2008 Percent
Structural (foundation cracked, etc.)	768	24%
Roof (leaking, sagging, etc.)	864	27%
Walls (holes, damage, etc.)	896	28%
Windows need replacing	1,120	35%
Electrical problems	832	26%
Plumbing problems	1,056	33%
Sewage problems	320	10%
Exterior work (painting, siding, gutters)	1,793	56%
Needs minor repairs throughout	1,761	55%
Any repairs needed	3,201	

Base is 3,201 lessees with houses on their award land and needed any type of repair; repairs are multiple responses.

Overall, 40 percent of all lessees reported the need for repairs to their current units. That suggests a need for repairs to about 3,200 units, up by about 300 units (10%) from the last study in 2003. Just over half of those units will require fairly minor repairs such as paint and minor carpentry work. Another quarter may need more extensive repairs to correct structural problems to foundations, roofs, walls, and plumbing and electrical work.

The need for repairs was related to the age of the unit (the older the unit the greater the need for repairs). Otherwise, repairs were spread across the entire lessee population. There were very minor differences related to geography, although Oahu and Kauai had the largest percentage of lessees who reported the need for major repairs to their home.

FINANCING EXPANSION AND REFURBISHMENT

Just over half of the homestead lessees who needed some home repairs said they could not afford to pay for the repairs need at their homes as shown in the table below. Another 18 percent said they would have to borrow money from the bank, and 13 percent would use other resources in order to pay for the repairs. The remaining 14 percent indicated ability to pay for the needed repairs. That suggests that among the 3,201 units needing repairs, as many as 1,772 may need assistance in financing their home repairs. Need is spread fairly evenly across the state, being dependent on the age of units and the financial resources of the lessee families.

Table 4: Ability to Pay for Home Repairs

Island	Ability to pay for needed home repairs								Statewide Representation	
	Yes, with cash		Yes, with a bank loan		Yes, with other resources		No, can't afford it		num	pct
	Num	pct	num	pct.	num	pct	num	pct		
Honolulu	218	13%	331	20%	200	12%	916	55%	1,665	52%
Maui	69	12%	81	14%	92	16%	334	58%	576	18%
Hawaii	113	16%	105	15%	92	13%	394	56%	704	22%
Kauai	50	20%	60	24%	18	7%	128	50%	256	8%
State	450	14%	577	18%	402	13%	1,772	55%	3,201	100

Base is 3,201 lessees with some repairs required to their Homestead housing unit; Weighted percentages

Table 5 shows the HUD income status of lessee households in need of home repairs. Overall, those whose homes were in need for repairs were more likely to have incomes in the lower (below 80%) income brackets. Among those who could not afford to pay for home repairs, more than 67 percent (1,287 out of 1,837) were in the lower income bracket. In other words, the 3,201 households with needed repairs, about 1,837 cannot afford the payments and would need assistance. Among that group, 1,287 may qualify for assistance under Federal programs.

Table 5: HUD Income Status for Households Needing Repairs

Ability to pay for needed household repairs	Household Income Above or below 80% of HUD Median					
	Under 80%		Over 80%		Total	
	num	pct	Num	pct	num	pct
Yes, cash	192	10%	218	17%	410	13%
Yes, other	231	12%	346	27%	577	18%
Yes, loan	211	11%	166	13%	377	12%
Cannot afford	1,287	67%	550	43%	1,837	57%
Total with needed repairs	1,921	100%	1,280	100%	3,201	100%
% Homes Needing Repair	60%		40%			

Base is 3,201 lessees with some repairs required to their Homestead housing unit; Weighted percentages

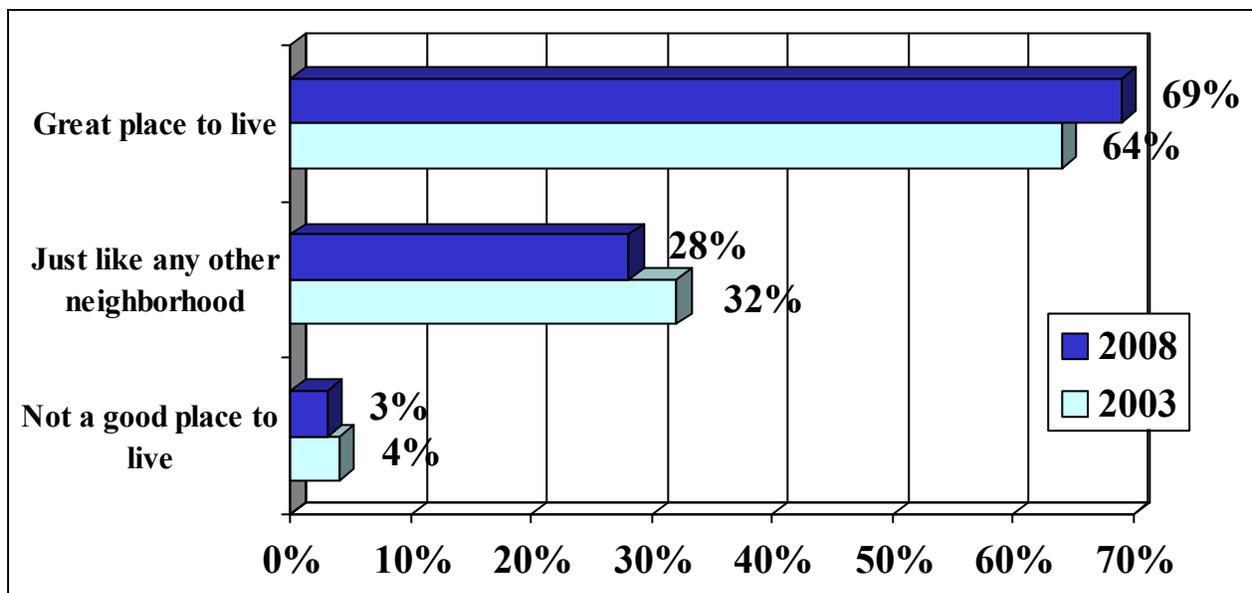
COMMUNITY CONDITION AND PREFERENCES BY HOMESTEAD COMMUNITY

The 2000 Census listed about 60 DHHL Homestead communities throughout the State of Hawaii of which 31 communities were large enough to list any population by the Census. Homestead Lands are located on five islands in Hawaii as shown in Figures 7 through 11. In 2008, DHHL provided a list of 39 Homestead communities where lessees resided. The largest of these communities are Nanakuli and Waimanalo, representing approximately 23% of all homesteads.

COMMUNITY EVALUATION

Most lessees like their Homestead communities and few would consider moving away. Figure 6 shows their ratings of their communities. Over two-thirds said their communities were a “great place to live” and only three percent gave negative ratings, with both results showing improvements since the last study.

Figure 8: Lessee Evaluation of Homestead Neighborhood



While overall evaluations were up, the percent of respondents who say “everything considered, if given a chance they would stay in this neighborhood,” was down to 80 percent from 90 percent in 2003. As noted earlier, lessees on Hawaiian Homestead Lands were much less likely than other Hawaiians or non-Hawaiians to want to move to a new home.

Figure 9. Homestead Locations on O'ahu

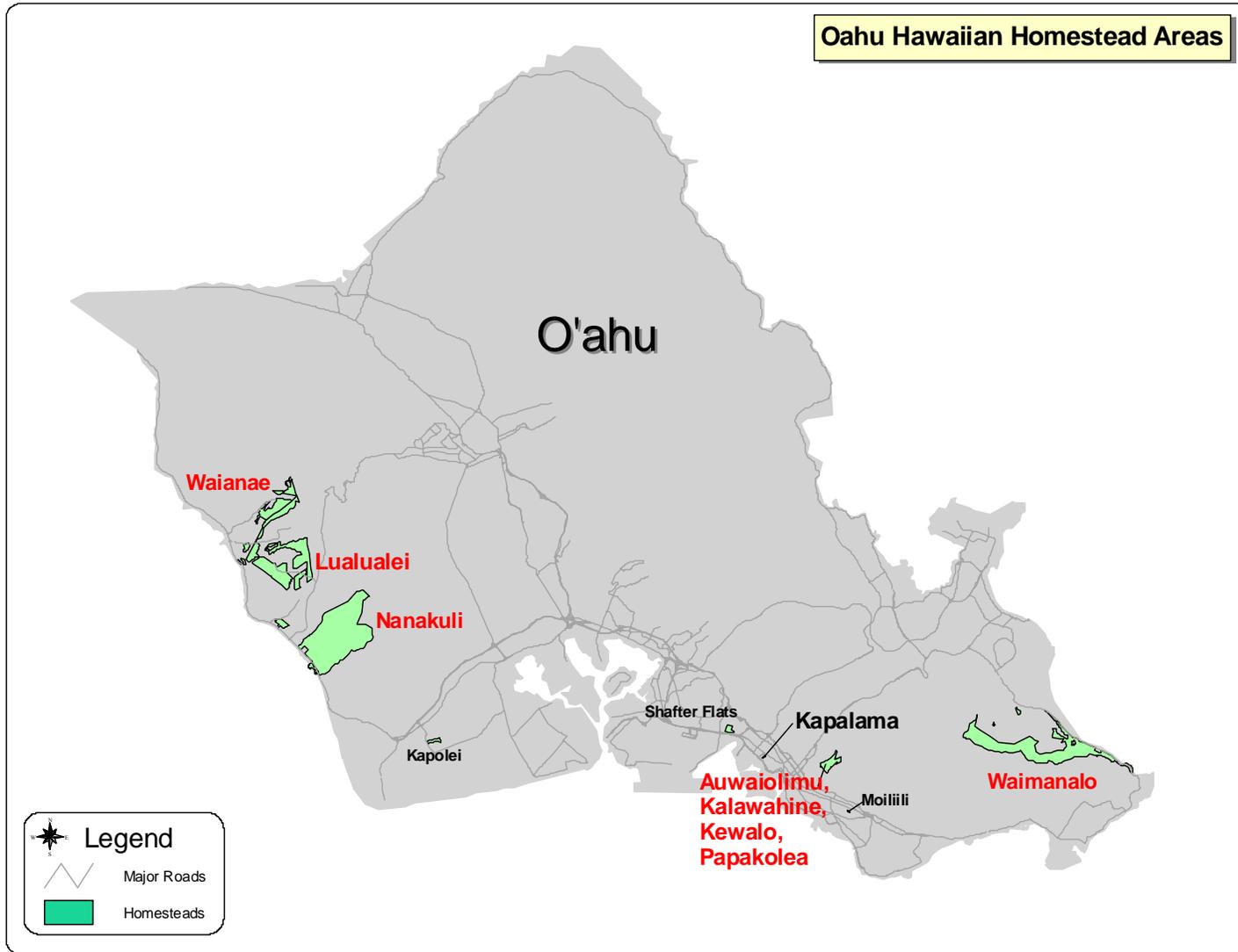


Figure 10. Homestead Locations on Maui

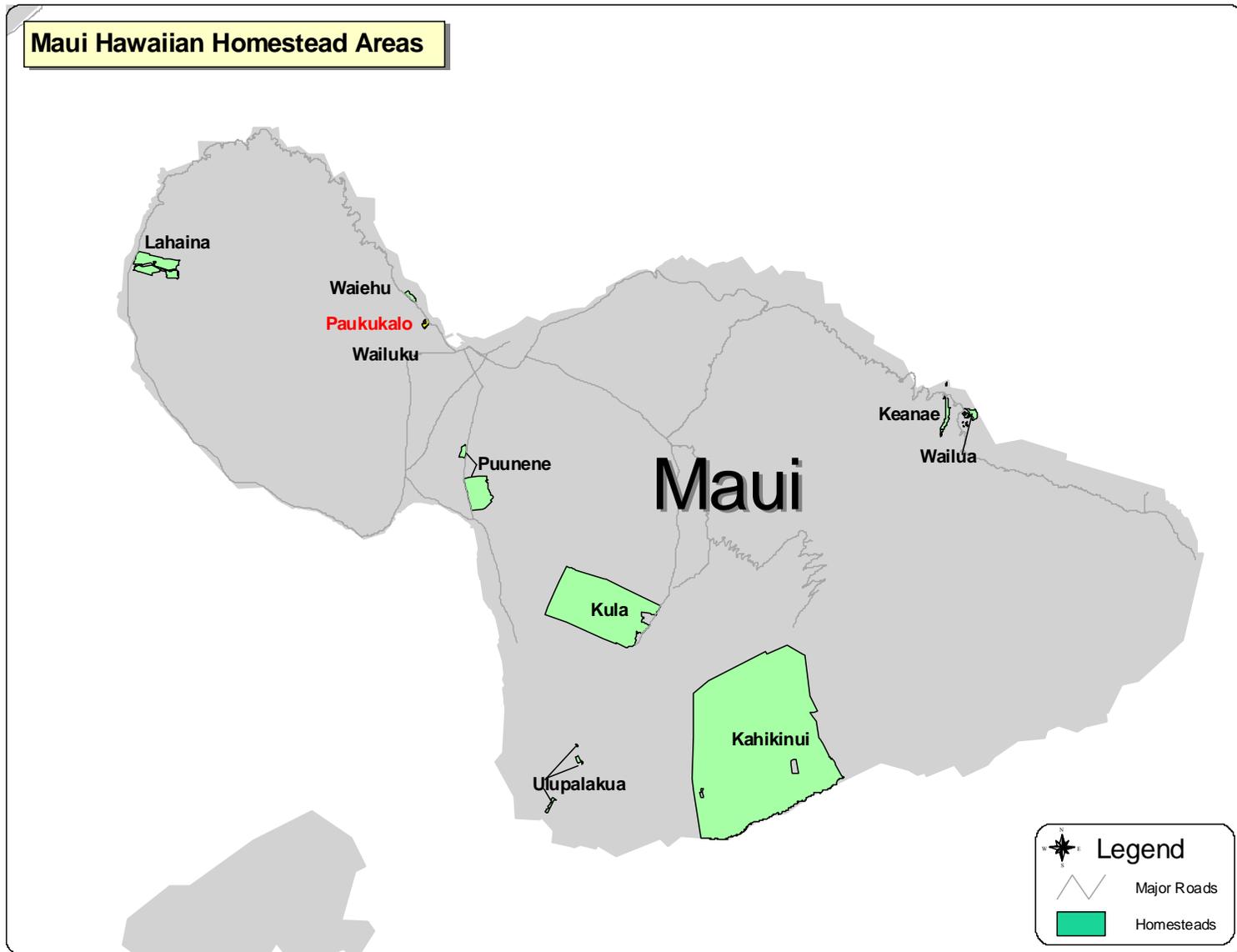


Figure 11. Homestead Locations on Hawai'i

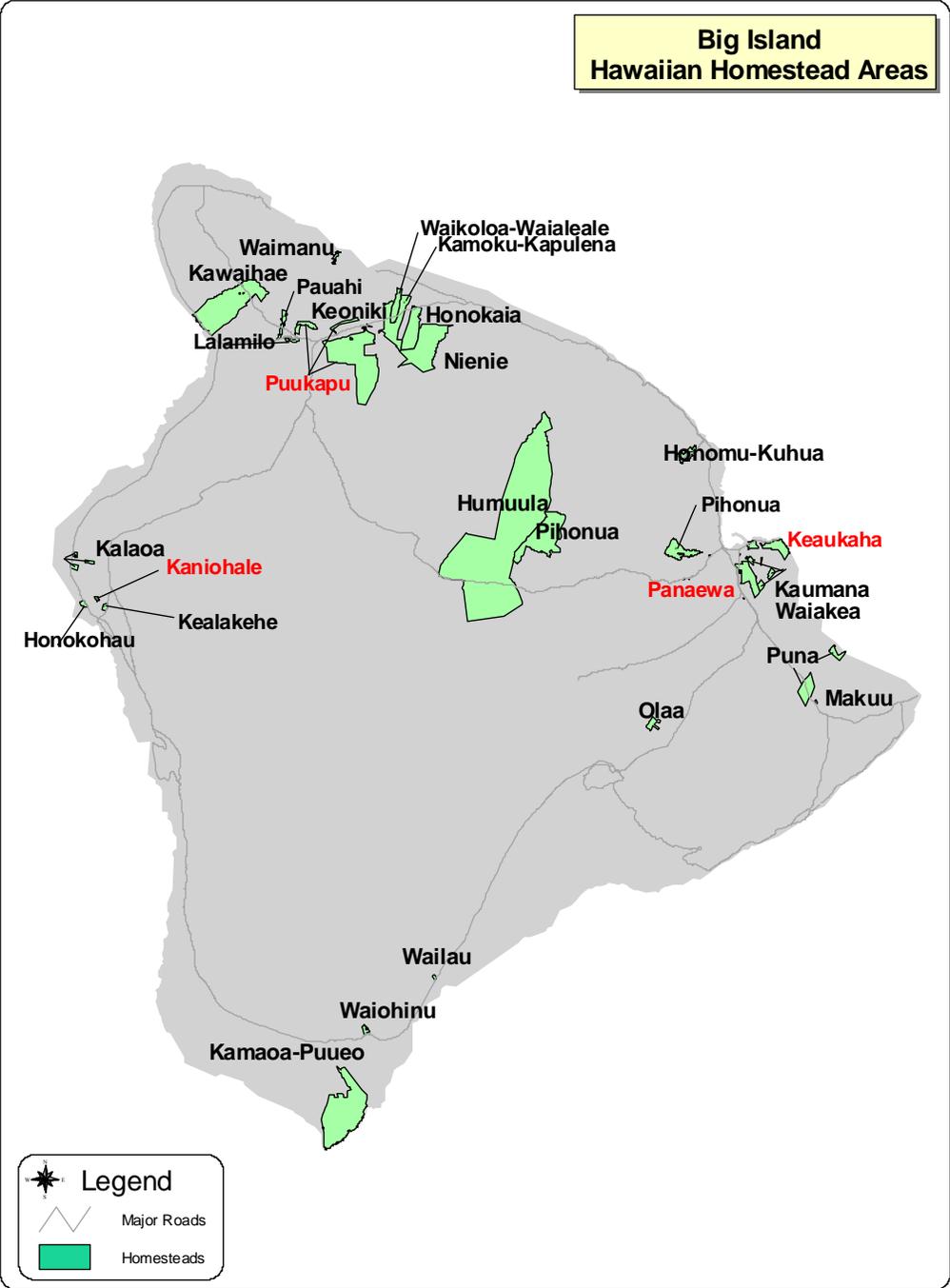


Figure 12. Homestead Locations on Kaua'i

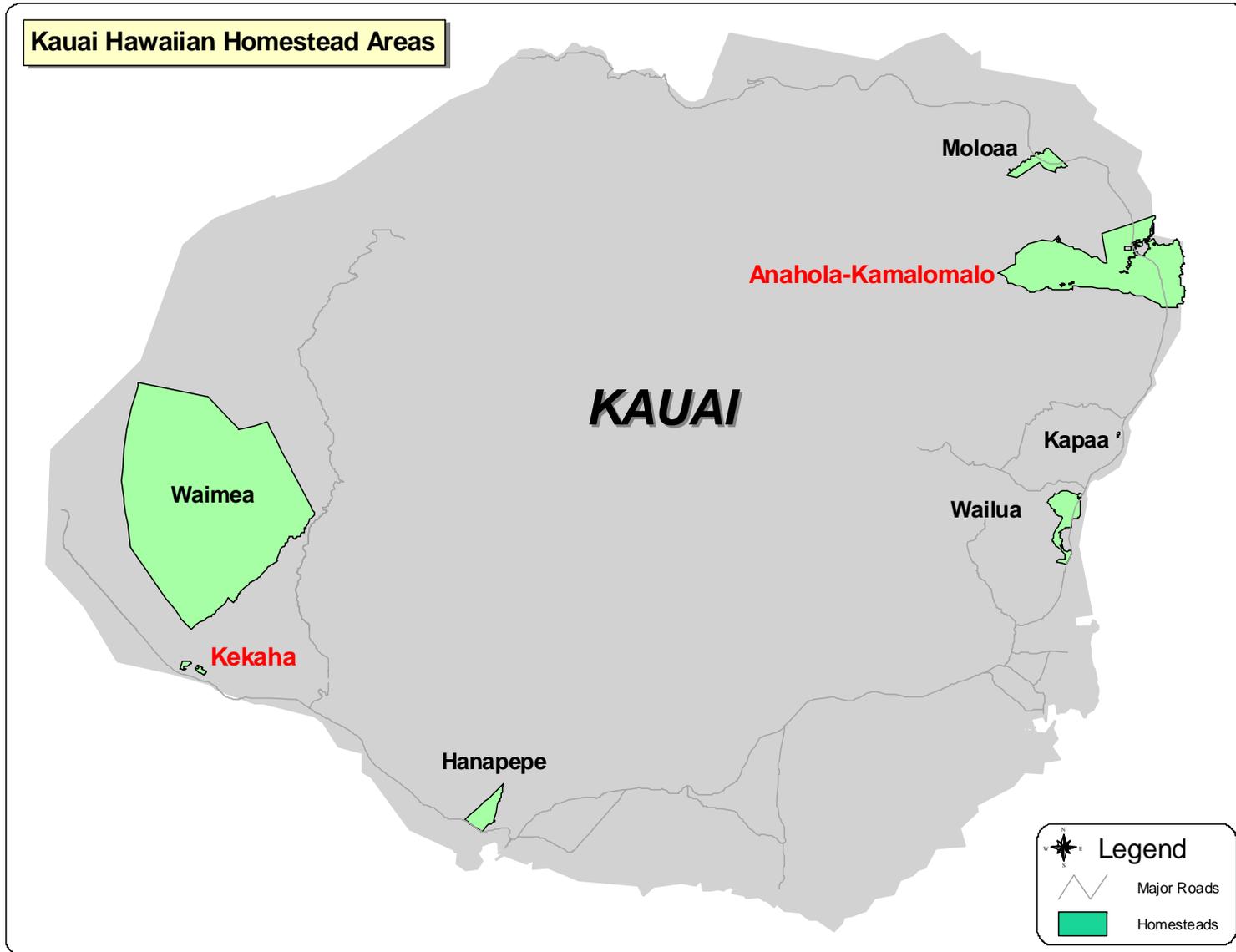
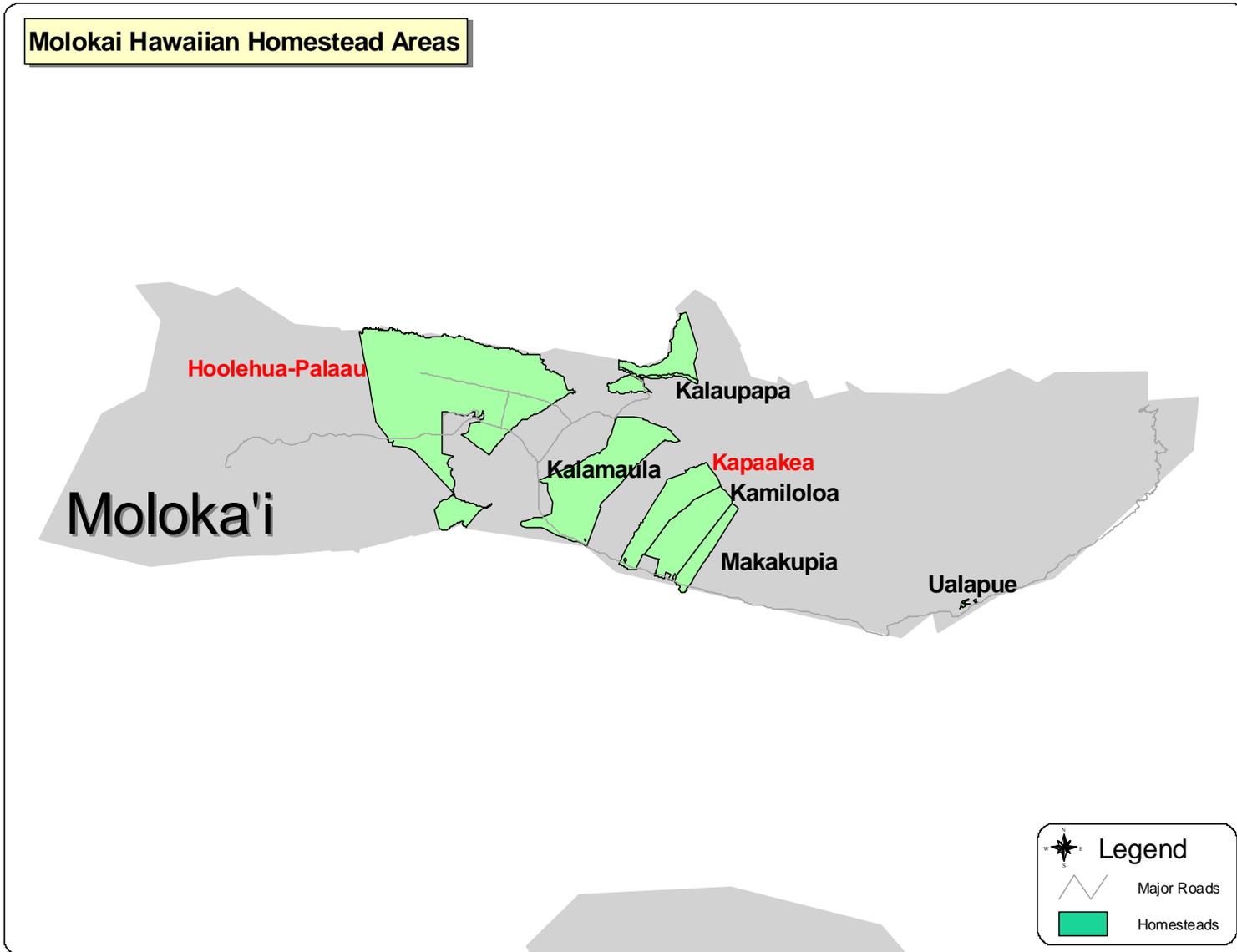
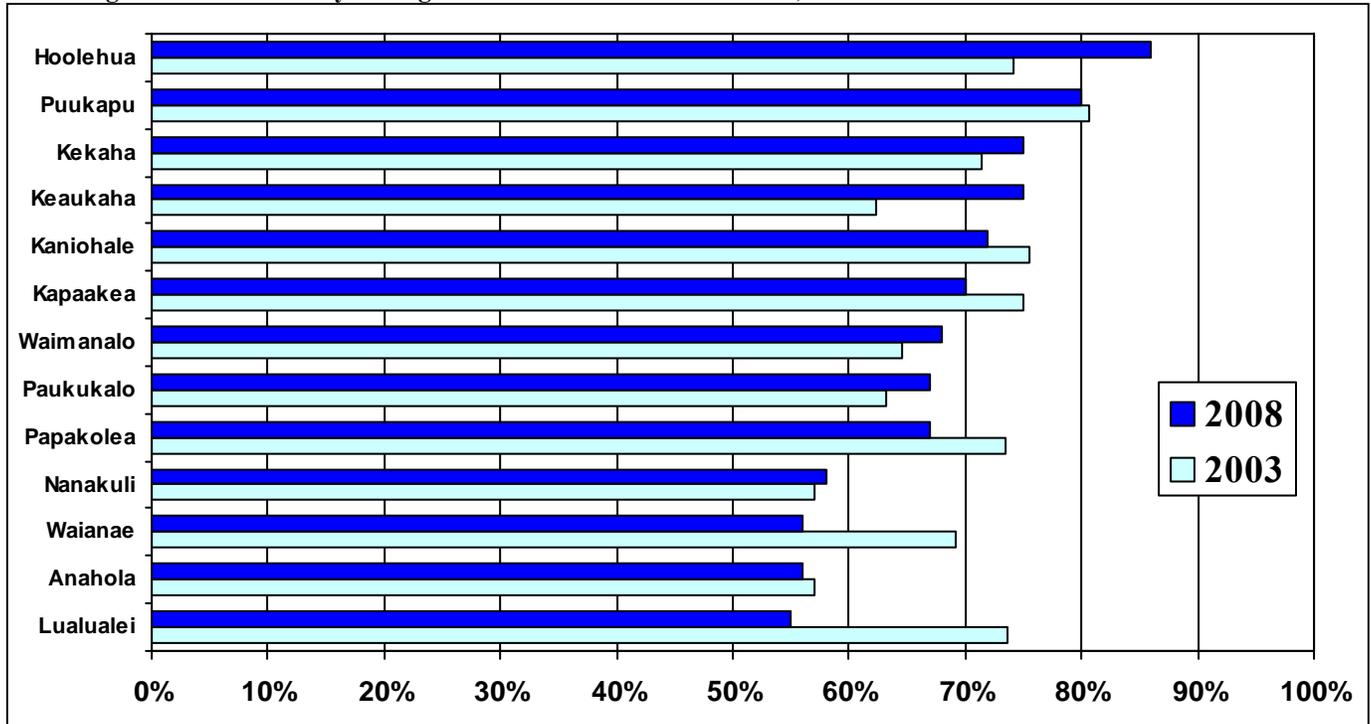


Figure 13. Homestead Locations on Moloka'i



High ratings for communities were almost universal across all Homesteads. Figure 12 shows community ratings for the larger communities identified in the 2000 Census and reported on in 2003. Among these communities, six had higher ratings than in 2003, five had significantly lower ratings, and three remained about the same.

Figure 14: Community Ratings in 13 Homestead Communities, 2008



Percent of lessees who rated their communities "a great place to live".

COMMUNITY PROBLEMS

Even in communities rated as favorably as the Hawaiian Homestead communities, there were some problems identified. Those issues within communities expanded slightly from what presented in the 2003 survey. Each lessee respondent was asked to rate the list of items as a big problem, a small problem, sometimes a problem, or not a problem at all. Table 6 shows the results of that inquiry among lessees who rated the issues as a big problem.

Table 6: Problems in Homestead Communities

	2003 Lessee Problem ^a	2008 Lessee Problem ^a
Neighborhood Problems		
Community Quality & Maintenance		
Dogs running loose	48%	68%
Abandoned cars or trash in yards	47%	46%
Nowhere for the children to play	43%	44%
Yards not being maintained	42%	39%
Crime in the Community		
Drug dealers living in the neighborhood	58%	29%
Drugs being sold in the neighborhood	58%	29%
Crime/violence in the neighborhood		19%
Community Organization		
No enforcement of community rules	41%	33%
Lack of community guidelines	33%	24%
Lack of community association	27%	20%
Community Structure		
Homes not being maintained	40%	37%
Lots that are still vacant	29%	28%
Houses vacant for too long	32%	22%
Too many non-homeowners	28%	16%

a. Percent of survey respondents who said that each item was either a “small problem” or a “big problem” in their neighborhood.

The most serious community problem cited by current lessees was dogs running in their neighborhoods. Over two-thirds (68 percent) of all survey respondents felt this was a “big problem” in their areas, and the sentiment was noted across all communities.

The 2003 study found that drugs and drug dealers were the major problems in their communities. Overall this was not as big a problem as in 2003, however, in some of the communities this rating continues to be high: Kewalo, Nanakuli, Waianae, Waimanalo, Paukukalo and Anahola.

We should note that the ratings presented here should not be read as prevalence estimates. They are measures of how serious the problem is. Past research suggests that citizens are less

concerned about the most prevalent problems in their communities than they are about those over which they have no control. People are likely to seek help from outside agencies for problems they feel they cannot control themselves.

The most serious problems rated by lessees in 2008 were in the quality of life and community maintenance issues area. Lessees in nearly all communities felt that their communities had problems in this area. Behind dogs, the second most serious problem on the list was unsightly abandoned cars and trash. The level of concern rose to just short of half of the survey respondents. Clearly the number of people who feel these are “big problems” in the neighborhood was significant. It might also be reasonable to assume that many of them considered these are issue over which they had little control.

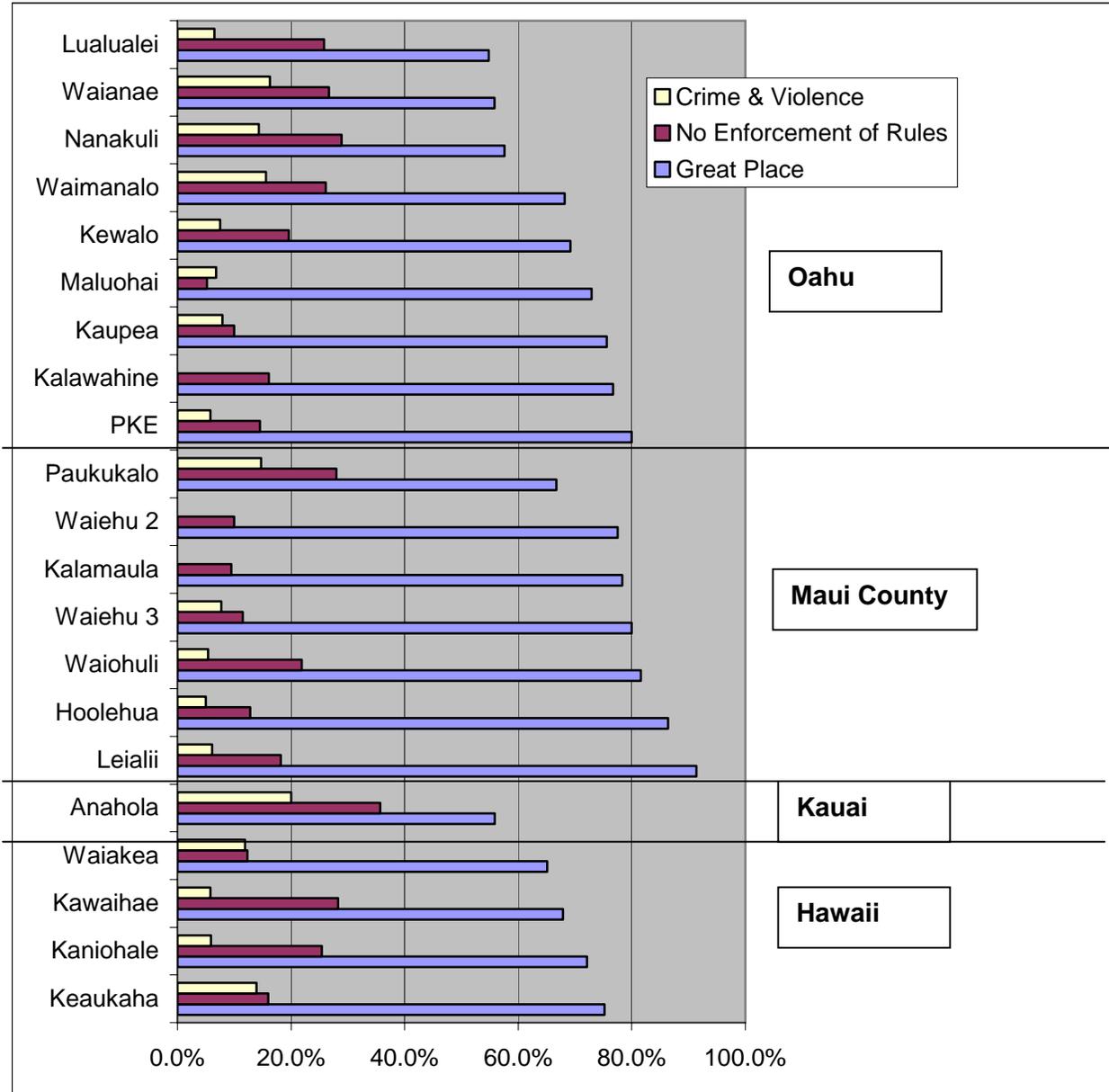
The third most pressing community problem was a lack of community organization. Other data in the survey suggest that many lessees feel that community organization is an important issue in Homestead communities and look to DHHL for assistance in solving the problem. About a third of the lessees said that there was no enforcement of community rules, and 24 percent felt there was a lack of community guidelines. On a positive note, results show that there have been some improvements in these areas since the last study. In addition, about 20 percent felt that the lack of a community association was a big problem in their neighborhoods, which also showed improvement since 2003.

Finally, there was agreement among about 30 percent of lessees surveyed that the current make-up of their communities was a “big problem”. They were concerned that homes in their neighborhood were not being properly maintained. That was related to the fact that there were vacant lots and homes in the neighborhood, and that some people in the neighborhood were not homesteaders.

When looking at the “drivers” leading to ratings of a community, those communities that were rated “excellent” were more likely to consider the following smaller problems compared with the communities who were less likely to rate their community excellent and consider these issues bigger problems” no enforcement of community rules, crime and violence in the neighborhood, lack of community guidelines, and houses vacant for too long.

Figure 15 shows the communities with responses greater than 30 and their overall community rating as well as the degree to which they consider the issues a big problem. The communities are sorted by county, then by the lowest rating for my homestead neighborhood is a great place to live. Within each county the lower the ratings for the community, the greater the perception that their community does not enforce the rules and that there is crime and violence in the community.

Figure 15: Community Ratings & Big Problems



COMMUNITY WELL BEING

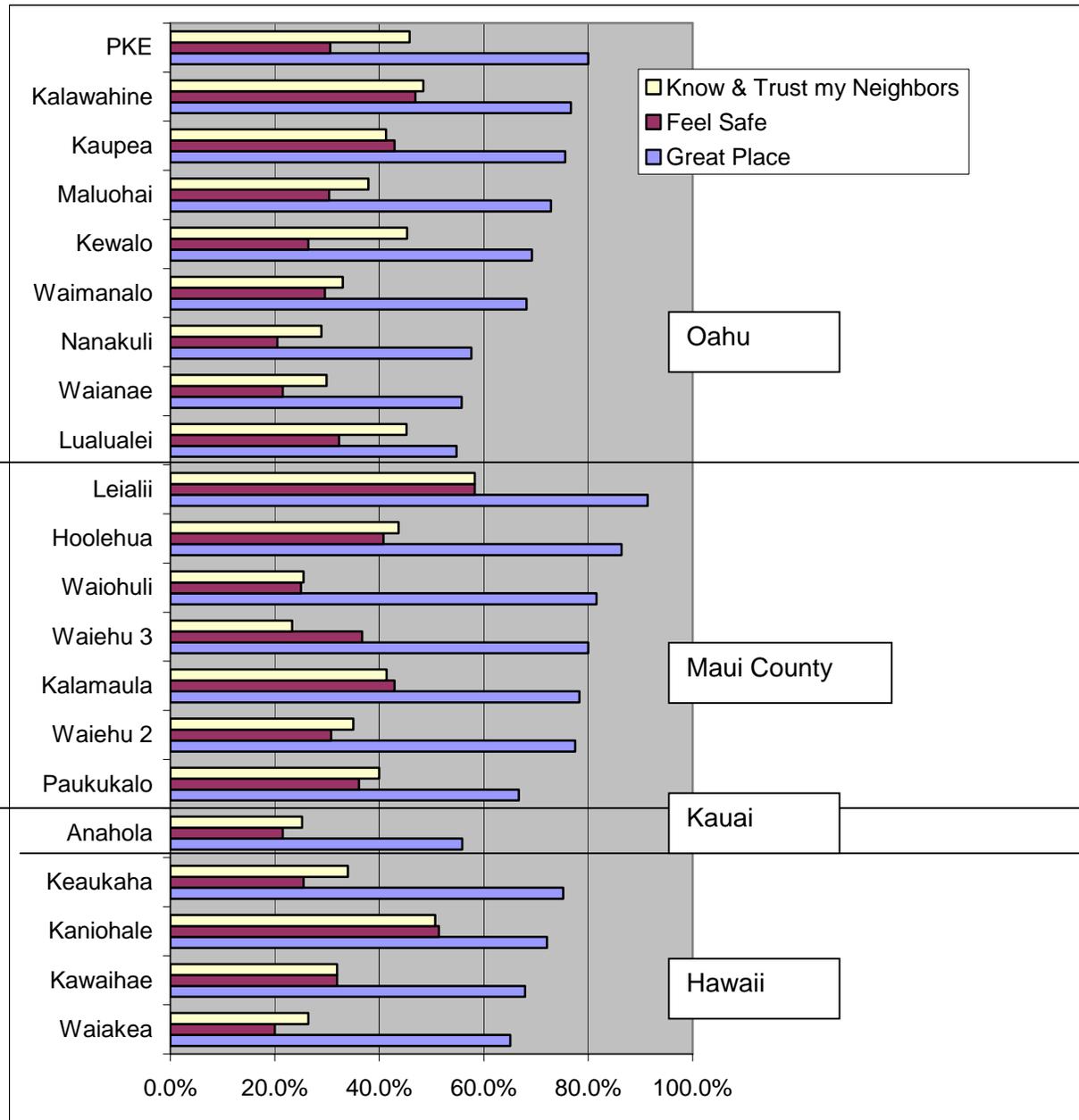
In 2008 four questions were asked to get a sense of community well-being and social interaction. The responses shown in the Table 7 below, suggests that overall neighbors know each other and look out for each other. Approximately 76 percent of residents feel safe in their community day and night. Interestingly given that everyone in the community should be Hawaiian/part-Hawaiian, only 66 percent of respondents agree that residents in their community share Hawaiian cultural values.

Table 7: Sense of Community Well-being

	2008 Lessee	
	Agree	
	Strong	Total
In our community, we look out for each other	33%	84%
I feel safe in my Homestead Community walking around in the day and night	30%	76%
I know and trust my neighbors	34%	81%
Residents in my community share Hawaiian cultural values	22%	66%

Here again there are differences among communities. Those communities with more residents strongly agreeing with each of these statements the greater the likelihood of a higher rating of their community as shown in Figure 16 on the following page.

Figure 16: Positive Community Factors

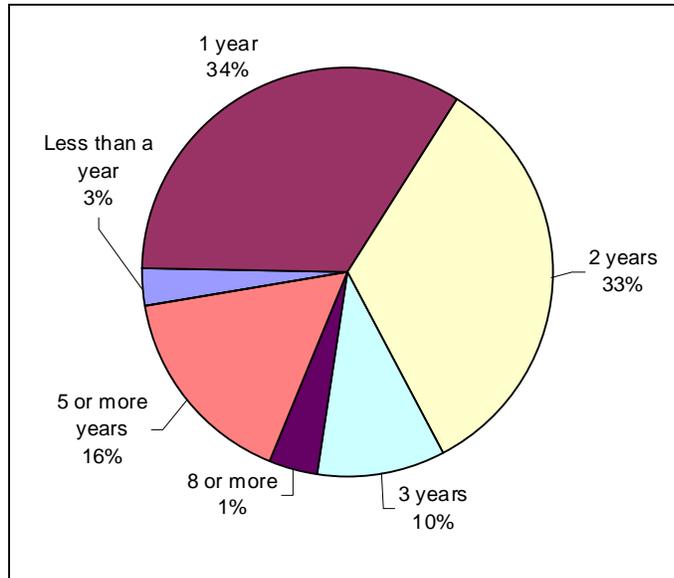


UNDIVIDED INTEREST

Undivided interest beneficiaries account for 14 percent of the homestead award population (1,234 households). For this latest iteration of the study, this segment was separated from the Lessee population primarily because they had not yet moved into a community therefore could not answer questions about their home or community.

Lot Availability

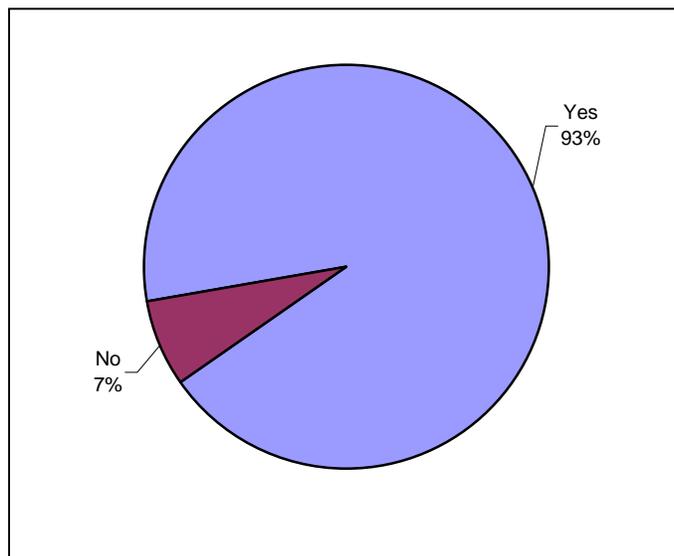
Figure 17. Years Expected Until Lot is Available



The majority (70 percent) of the undivided interest households expect to move onto homestead lands within the next two years. There is an estimated 1,234 households who received Undivided Interest Homestead Awards. These awards accounted for 4,936 individuals who will be moving to homestead land, which translates to an estimated 3,455 men, women, and children within the next two years.

Financial Ability

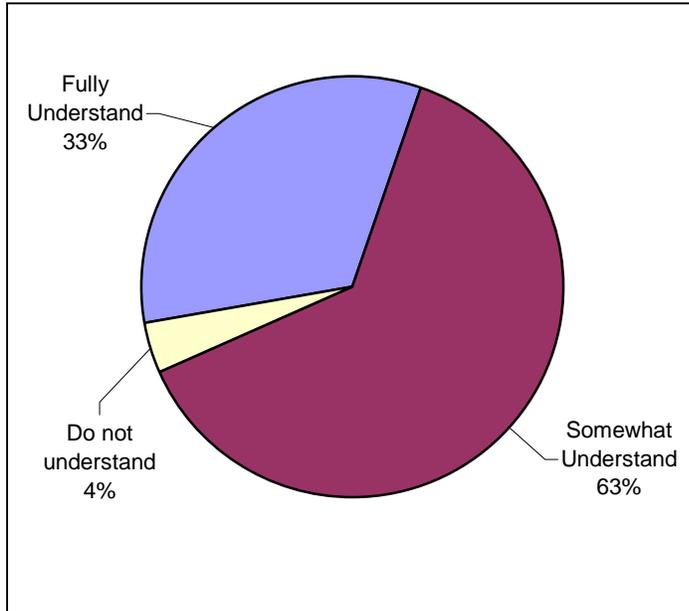
Figure 18. Financially Prepared When Lot is Available



Almost every household (93 percent) who has received an undivided interest award will be financially able once their lot is available. Among the 7 percent who are under financial constraints, just over half (55 percent) expect to have their lot available within the next two years. In addition, none of these families have household incomes over \$75,000.

Understanding Undivided Interest Award

Figure 19. Self-Ratings in Understanding Undivided Interest Award



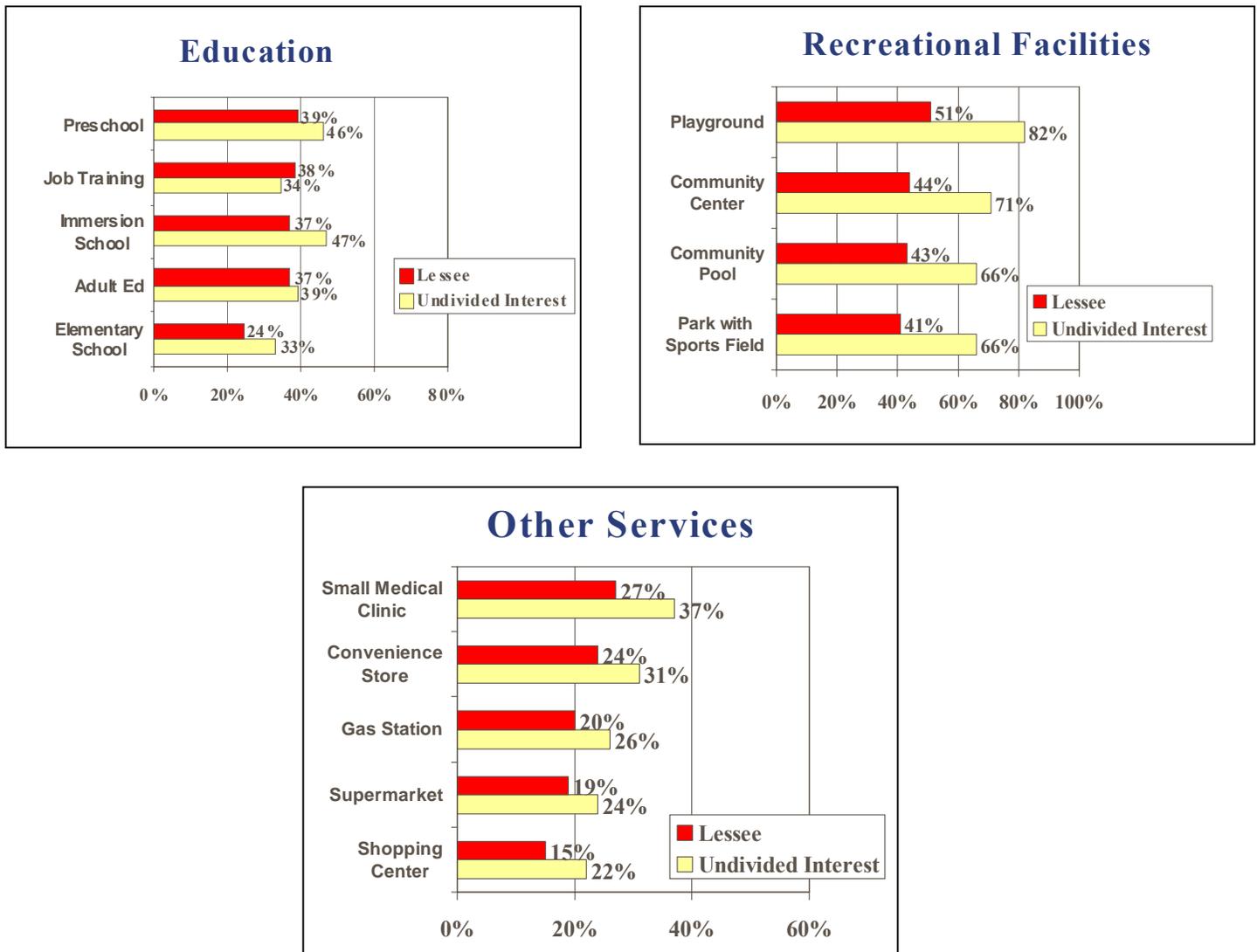
Among the undivided interest beneficiaries, almost everyone (96 percent) understands their award to some degree, but 63% recognize that their understanding may be limited. 4 percent say they do not understand at all and would like more information. All of the beneficiaries with uncertainty believe their lots will be available in the next two years.

COMMUNITY IMPROVEMENTS

The Lessee Survey instrument was designed to gather additional information on how the broader group of lessees felt about different types of community improvements. Overall, over a third of the lessees and undivided interest respondents were interested in having additional educational facilities in their neighborhoods. More recreational facilities were of interest to close to half of the lessees and about three quarters of the undivided interest respondents. Just over a quarter were interested in having medical facilities of some sort in their communities, and an equally high percentage expressed an interest in having different types of stores added to their communities.

Figure 20 shows the details of the community preference issue. The graphs show the percent of all lessees and undivided interest respondents who wanted each type of community improvement to be located inside their community. For almost every improvement, undivided interest lessees showed greater interest in having that improvement within their community.

Figure 20: Preferred Improvements inside Homestead Communities



Adding recreational facilities was the most desired community improvement among lessees. The details show that there was greater interest in playgrounds and equally high percentages that wanted a community center, pool, or sports field.

Among educational facilities, the high interest was in preschool, 38% of respondents said they already had an elementary school in their community. There was also equally high interest in adult-specific education such as job training, and adult education. In addition, Hawaiian immersion schools were of high interest within the communities.

Additional services were third on the list as an improvement in the homestead community. About 27 percent wanted medical facilities located near their homes, but another 25 percent preferred to have a facility within a 10-minute drive from their home. A quarter of the lessees wanted to have stores located near their homes. Around one out of five lessees reported that convenience stores, gas stations, supermarkets, and even small shopping centers would be useful additions to the neighborhood.

POLICY ISSUES

Lessees were also in agreement about many policy issues related to the condition of their homes and neighborhoods. The list of issues used in the survey was developed from results of the lessee focus groups conducted in 2003 as well as a set of focus groups and executive interviews conducted among DHHL staff prior to the survey's initial development. The 2008 survey tracks these issues with the same list presented five years prior. In addition, the Lessee opinions on a list of such issues show reactions that are consistent with much of the information provided to this point in the report.

Table 8 presents lessee responses to three sets of policy issues related to their communities, how they should be organized, the role that should be played by DHHL in their communities, and community leadership issues. The response options in the survey were the standard Likert scale options, "strongly agree" "agree" "disagree", and "strongly disagree". Most lessees chose the "agree" option, and we have presented both the "strongly agree" and the "total agreement" (strong agree plus agree) for all items.

Lessee Role in Homestead Communities

Five of the statements presented to lessees explored the issue of the extent to which lessees felt responsible for maintaining their home and following the rules and guidelines set forth for their community. More than 90 percent of all lessees believe that the burden of maintaining the house and yard falls on the family who resides in that house. They felt that individual Homesteaders were clearly responsible for knowing the rules and following them. The sentiment seems strong as you read through Table 8 on the following page.

Table 8: Policy Issues

POLICY ISSUE	2003 Lessee		2008 Lessee		2008 Undivided Interest	
	Agree		Agree		Agree	
	Strong	Total	Strong	Total	Strong	Total
Lessee Role in Community Management						
Each family is responsible for maintaining their house and yard, and should be made to do so	55%	93%	56%	92%	65%	85%
a family should know the rules and be willing to follow those rules before accepting the award	53%	92%	53%	93%	58%	96%
Families should be responsible for community standards including setting and obeying rules	51%	89%	50%	90%	64%	97%
Communities work better with strong community participation in the Community Association	43%	89%	42%	87%	52%	93%
DHHL Role in Homestead Community						
If a Lessee makes money by selling their award, any profit should be shared with DHHL			13%	22%	14%	29%
DHHL should work with homeowners to be able to afford the home repairs	46%	88%	56%	91%	49%	85%
Some homestead land should be set aside to generate financial income so that communities and DHHL can be self-sufficient			31%	65%	34%	73%
Leadership Issues						
I am willing to actively participate in my community association - by attending regular meetings	20%	76%	21%	72%	35%	59%
I am willing to take a leadership role in my community	11%	38%	10%	36%	18%	54%
Future Generations						
My hope is that my family lives in this community for generations			53%	88%	64%	95%
Currently, there are Lessees who are 25% Hawaiian because they have inherited property from a parent who was 50% Hawaiian. Now is a good time to reduce the blood quantum requirements to 12.5% so their children can inherit the family home.			54%	73%	47%	74%

The majority of lessees on each island (90%) felt that residents of Homestead communities should be responsible for establishing community rules as well as observing them, which is similar to the results of the last study. Most (87%) felt that community associations would promote cooperation with the rules.

DHHL's Role in Homestead Communities

Because community standards and organization are keys to developing community satisfaction among lessees, the organizational questions in this section are very important. Lessees were asked to specify their level of agreement with three statements about the role DHHL should play in their community. More than 90 percent of lessees agreed that DHHL should work with homeowners to help them afford to make home repairs (this directly relates to income), and two-thirds (65 percent) felt some homestead land should be set aside to generate financial income so that communities and DHHL can be self-sufficient.

Community Involvement

Close to 90 percent of lessees on each island agreed "communities work better with strong community participation in the Community Association." Lessees are certainly willing to put action behind their belief, with more than 75 percent indicating that they are willing to actively participate in their community association. Further, 36 percent reported their willingness to take a leadership role in their community. Active participation by community members is a critical element in the efforts to address the problems that exist in Homestead communities throughout the State.

Future Generations/Changing the Blood Quantum Requirement

As revealed earlier in the study, Lessees do not want to move away from their communities. This is also evident in their hopes that later generations of their families continue living in their community, with 88 percent of the Lessees in agreement. This will be more achievable if the blood quantum requirements for property inheritance decreases to 12.5 percent from 25 percent. In fact, 73 percent of the survey participants agreed that this change needs to be made as later generations marry and have children with individuals of non-Hawaiian ancestry.

EVALUATION OF DHHL SERVICES TO LESSEES

The final objective of the Lessee Survey 2008 was to measure their satisfaction with the services that are provided by DHHL. Table 9 presents the results of that effort and tracks the 2003 Lessee evaluations. The table reports the percent of lessees who rated each type of service with a 4 “Good” and 5 “Very Good” on a five-point scale.

Table 9: Evaluation of DHHL Services

ISSUE	2003 LESSEE	2008 LESSEE	2008 UNDIVIDED INTEREST
DHHL Service			
Friendly service from staff	82%	84%	95%
Availability of staff when I need them	71%	74%	
DHHL's ability as a landlord	69%	74%	
Understanding your needs	69%	71%	82%
Returns your calls quickly	68%	67%	79%
Communication			
Usefulness of the newsletter	86%	87%	92%
Providing information	75%	79%	88%
Good communications with lessees	77%	78%	90%
Ability to answer your questions	75%	78%	90%
Usefulness of the DHHL website	61%	74%	83%
DHHL Overall		84%	93%

Service

The level of service provided to lessees by DHHL was also included in the ratings portion of the study. The four items used to evaluate services were:

- Friendly service from staff
- Understanding of your needs
- Returns your calls quickly
- Availability of staff when I need them
- DHHL's ability as a landlord

Friendly service from the staff rated highest of the DHHL service, which increases slightly to 84 percent in 2008, up from 82 percent in 2003. There was even higher ratings for friendly service (95 percent) among those with undivided interest leases. DHHL's services also showed improvements for availability (74 percent), landlord abilities (74 percent), and understanding the lessee's needs (71 percent). DHHL's lowest rating was for returning calls quickly (67 percent), which did not show much improvement since the study was conducted in 2003.

Communication

Lessees and Undivided Interest respondents were asked to evaluate DHHL on five issues related to how well DHHL communicates with its beneficiaries. Lessees scored DHHL from very good (5) to very bad (1) on the following items:

- Good communications with lessees
- Ability to answer your questions
- Providing information
- The usefulness of the Newsletter
- The usefulness of the DHHL website

DHHL's information dispersion has increased all around since the last study with the newsletter rating the highest at 87 percent. DHHL also rated relatively high in providing information (79 percent), good communication with lessees (78 percent), and ability to answer questions (78 percent). DHHL's biggest improvement was its website (74 percent), but it still holds the lowest position in the ratings.

Overall, DHHL rated fairly high at 84 percent among Lessees and 93 percent among those with an Undivided Interest lease.

Drivers of Satisfaction with DHHL

When considering all the elements of service and communications together, the primary drivers for Lessees contributing to greater satisfaction with DHHL were:

- ❖ Providing information
- ❖ Ability to answer questions
- ❖ Usefulness of the DHHL website
- ❖ Quick return of phone calls
- ❖ Good communication with Lessees.

This is consistent with many other organizations' customers want fast responses to their questions and ongoing high quality of communications.

For Lessees with Undivided Interests, the primary drivers for satisfaction were: DHHL's ability as a landlord, and good communications with lessees. While DHHL received high ratings from this group, the earlier questions about understanding the nature of an undivided interest showed that only 33 percent fully understand an undivided interest, therefore more effort may need to be done in this area.

APPENDIX

APPENDIX A: SURVEY INSTRUMENTS

LINDA LINGLE
GOVERNOR
STATE OF HAWAII



Lessee Survey

MICAH A. KĀNE
CHAIRMAN
HAWAIIAN HOMES COMMISSION

KAULANA H. PARK
DEPUTY TO THE CHAIRMAN

ROBERT J. HALL
EXECUTIVE ASSISTANT

STATE OF HAWAII
DEPARTMENT OF HAWAIIAN HOME LANDS
P.O. BOX 1879
HONOLULU, HAWAII 96805

«FIRST_NAME» «LAST_NAME» «SUFFIX»
«STREET»
«CITYSTATE» «ZIP»

Dear Hawaiian Home Lands Lessee:

The Department of Hawaiian Home Lands (DHHL) continues to search for ways to manage and make more of our Hawaiian homelands available for productive uses by our native Hawaiian beneficiaries. The first step is to gather some information from everyone who currently has a lease. Please fill out this questionnaire and send it back to us via the enclosed pre-paid envelope.

Part of the information on the form is to update your records. We want to make certain we have correct information in order to serve you properly. The other questions will be used to make plans to better serve your communities. SMS Research has been contracted to conduct the survey to gather information from lessees and another survey is being conducted with applicants. Individual replies are strictly confidential. If you have any questions regarding this survey, you can call Faith Sereno Rex of SMS Research at (808) 537-3356. If you have questions regarding DHHL, please call Bob Freitas at (808) 620-9484.

Please take the time to read the instructions and answer the questions that apply to you and return the completed survey by **December 15, 2008** in the postage-paid envelope enclosed.

Thank you for your kōkua.

Aloha and Mahalo,

Micah A. Kāne, Chairman

Hawaiian Homes Commission

2008 DHHL LESSEE SURVEY (N=2126)

- 1. Do you currently have a Homestead Lease?**
 Yes 99%
 No [Please skip to Q18] 0.5%
 Unsure. I don't know. 0.5%
- 2. What type of Homestead Award did you receive?**
 Residential 89%
 Agricultural 8%
 Pastoral 3%
- 3. Do you currently have a house on your Homestead lot?**
 Yes [Please continue] 91%
 No [Please skip to Q18] 9%

If you do not have a house on your Homestead lot
Please skip ahead to Q18

- 4. Do you have a mortgage on the house now?**
 Yes 74%
 No, I paid it off already 26%
 No, my children have the mortgage 0.3%
 No, someone else has the mortgage 0.4%
- 5. Since you first received/built the house, have you added any rooms?**
 Yes 20%
 No 80%
- 6. Have you made any other improvements on the house or land?**
 Yes 64%
 No 36%
- 7. Is the house the right size for you and your needs?**
 Yes 69%
 No, it should be larger 31%
 No, it should be smaller 1%
- 8. Currently, what is the condition of your house?**
 Excellent [Please skip to Q11] 35%
 OK [Please skip to Q11] 25%
 Needs minor repairs 26%
 Needs major repairs 14%

- 9. What types of repairs are required?**
 Structural [ex. foundation cracked] 24%
 Roof [ex. leaking, sagging] 27%
 Walls [ex. holes, damage] 28%
 Windows need replacing 35%
 Electrical problems 26%
 Plumbing problems 33%
 Sewage problems 10%
 Exterior work [ex. painting, siding, gutters] 56%
 Needs minor repair throughout 55%
 (Multiple response)
- 10. Will you be able to pay for the necessary repairs for your house?**
 Yes, with cash 14%
 Yes, with a bank loan 18%
 Yes, by other means 12%
 No, can't afford to pay for repairs 56%

Now we would like to ask you about the
 Homestead community where your
 award land is located

- 11. Looking around at your neighbors' houses, would you say that most of them are...**
 in the same shape as your house 55%
 in better shape than your house 13%
 in worse shape than your house 12%
 in much worse shape than your house 5%
 I don't know 15%
- 12. Would you say that your Homestead neighborhood is ...**
 a great place to live 69%
 just like any other neighborhood 28%
 not a good place to live 3%
- 13. Everything considered, if you had a chance, would you...**
 stay in this neighborhood 80%
 move away from this neighborhood 8%
 not sure 12%
- 14. Where do you go if you have any questions or problems about your house or community?**
 County Government 5%
 Community President 4%
 Community Association 18%
 Go straight to DHHL 45%
 Lawyer 2%
 Ask my friends 15%
 I don't know 11%
 (Multiple response)

15. Are you currently living in the house on your Homestead Award?

- Yes 95%
- No, my kids live there 2%
- No, someone else lives there 1%
- No, I rent it to others 0%
- No one lives there 1%
- Other [specify below] 2%

16. What do you intend to do with the house in the future?

- Pass it on to my children or relatives 88%
- Sell it back to DHHL 1%
- Sell it to someone else 2%
- Transfer it to someone else 1%
- Just hold on to it 3%
- I don't know 4%
- Other [specify below] 2%

17. The following questions are about the community in which your Homestead Award is located.

In the Homestead community where your award is located, are the following a "Big Problem," "Small Problem," "Sometimes a Problem," or "Not a Problem?"

	Big Problem	Small Problem	Sometimes a Problem	No Problem	Don't Know
Abandoned cars or trash in yards	27%	19%	21%	30%	3%
Lots that are still vacant	13%	15%	6%	53%	13%
Homes not being maintained	18%	19%	18%	37%	8%
Yards not being maintained	19%	20%	22%	33%	5%
Drug dealers living in neighborhood	22%	7%	11%	22%	38%
Drugs being sold in neighborhood	23%	6%	11%	21%	39%
Nowhere for the children to play	32%	12%	13%	40%	4%
Dogs running loose	25%	18%	26%	27%	3%
No enforcement of community rules	21%	12%	17%	32%	18%
Houses vacant for too long	12%	10%	9%	47%	22%
Too many non-homeowners	8%	8%	7%	37%	41%
Lack of community guidelines	14%	10%	14%	41%	20%
Lack of community association	11%	9%	12%	49%	19%
Crime/violence in the neighborhood	10%	9%	12%	49%	19%

18. The following statements relate to you and your Homestead Award. Please mark how strongly you agree with the statements below. "Strongly agree," "Agree," "Disagree," "Strongly Disagree," Or "Don't Know."

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
The families who live in each Homestead community should be responsible for managing their community standards, including setting and obeying the rules.	50%	40%	4%	2%	4%
Before moving into a community, a family should know the rules and be willing to follow those rules before accepting the award.	53%	40%	4%	1%	3%
Each family is responsible for maintaining their house and yard, and should be made to do so.	56%	36%	6%	1%	2%
DHHL should work with homeowners to be able to afford the home repairs	56%	35%	5%	1%	4%
Communities work better with strong community participation in the Community Association	42%	45%	5%	1%	8%
I am willing to actively participate in my community association – by at least attending regular meetings.	21%	51%	10%	2%	17%
I am willing to take a leadership role in my community.	10%	26%	26%	5%	34%
I feel safe in my Homestead Community walking around in the day and night.	30%	46%	12%	4%	8%
I know and trust my neighbors	34%	47%	8%	2%	9%
In our community we look out for each other.	33%	51%	5%	2%	9%
My hope is that my family lives in this community for generations.	53%	35%	3%	1%	8%
The residents in my community share Hawaiian cultural values.	22%	44%	9%	2%	23%
If a Lessee makes money by selling their award, any profit should be shared with DHHL.	13%	9%	28%	31%	19%
Some homestead land should be set aside to generate financial income so that communities and DHHL can be self-sufficient.	31%	34%	9%	7%	18%
Currently, there are lessees who are 25% Hawaiian because they have inherited property from a parent who was 50% Hawaiian. Now is a good time to reduce the blood quantum requirement to 12.5% so their children can inherit the family home.	54%	19%	11%	12%	5%

19. In my current or future Homestead community, I would like the following services "Inside the Homestead community," "Within a 10-minute drive," "In the nearest city or town," "Already have what I need," or "Don't need."

	Inside the Community	10-minute Drive	Closest Town	Already Have	Don't Need
Pre-school	39%	14%	6%	31%	10%
Elementary school	24%	21%	8%	38%	9%
Hawaiian immersion school	37%	16%	14%	22%	10%
Adult education classes	37%	18%	20%	16%	9%
Job training classes	38%	18%	25%	9%	10%
Convenience store	24%	24%	11%	31%	10%
Gas station	20%	28%	13%	29%	10%
Supermarket	19%	27%	16%	27%	12%
Neighborhood shopping center	15%	24%	23%	22%	16%
Small medical clinic	27%	25%	17%	25%	8%
Community center	44%	13%	7%	31%	5%
Park with a playground	51%	10%	4%	31%	5%
Community pool	43%	13%	16%	8%	21%
Park with sports field	41%	13%	7%	31%	7%

20. Please rate DHHL on the following items:

	Very Good	Good	Bad	Very Bad	Don't Need
Good communications with Lessees	17%	61%	13%	6%	2%
Friendly service from staff	23%	61%	9%	4%	3%
Ability to answer your questions	18%	60%	15%	3%	4%
Returns your calls quickly	14%	53%	19%	6%	8%
Understanding of your needs	14%	57%	17%	6%	6%
Providing information	17%	62%	15%	4%	3%
The usefulness of the Newsletter	25%	62%	7%	2%	3%
The usefulness of the DHHL website	16%	58%	7%	1%	18%
Availability of staff when I need them	13%	61%	16%	5%	5%
DHHL's ability as a landlord	15%	59%	12%	7%	6%
DHHL OVERALL	20%	64%	10%	4%	3%

The following questions relate specifically to DHHL

21. Do you think DHHL should concentrate only on land awards or should they be involved in creating other kinds of housing for Hawaiians?
- Stick to awarding land 29%
 - Provide other kinds of housing options 60%
 - I don't know 11%

22. Do you think Homesteaders should equally contribute to the costs of infrastructure to enable a more sustainable community?
- People should help pay..... 14%
 - DHHL should pay all 56%
 - DHHL should pay some 19%
 - It doesn't matter to me 11%

Other Hawaiian Agencies

23. Which of the following Hawaiian agencies best meets your needs?
- ALU LIKE..... 15%
 - OHA 12%
 - DHHL 31%
 - Kamehameha Schools 20%
 - Ka Lahui 2%
 - None of them are the "Best" 17%
 - They are all about the same 43%
- (Multiple response)

Now we would like to ask you about the house you live in now, whether it is on Homestead land or not

24. Do you own or rent the house in which you live?
- Own 92%
 - Rent 6%
 - Sharing with others, no rent..... 1%
 - Occupy without rent payments 1%

25. What kind of home do you live in now?
- Single-family house 94%
 - Townhouse, duplex, multiplex 2%
 - Apartment 1%
 - Condominium..... 0.3%
 - Other (specify below) 2%

26. How many rooms are there in your house?
(please write the number in the boxes provided below)

		BEDROOMS
		BATHROOMS

(Provided in final report)

27. What is the age of your home?

			YEARS
--	--	--	-------

(Provided in final report)

28. If you could change your existing house, how many additional rooms would you like to have?

<input type="text"/>	<input type="text"/>	BEDROOMS
<input type="text"/>	<input type="text"/>	BATHROOMS
<input type="text"/>	<input type="text"/>	OTHER ROOMS

No changes to existing house 32%
(Provided in final report)

In this survey we define "Homestead Family" as all the people who have or will move with you to your Awarded Homestead land

29. What is your gender?

Male 45%
Female 55%

30. What is your current marital status?

Never married 10%
Married 66%
Separated 2%
Divorced 9%
Widowed 14%

31. How many including yourself are part of your Homestead Family?

<input type="text"/>	<input type="text"/>	PEOPLE
----------------------	----------------------	--------

(Provided in final report)

32. What are the ages of the other members in your Homestead Family? Please enter the household members' relationship to you followed by their age, for example: "Son 10"

Relation	Age
Yourself	

(Provided in final report)

33. How many adults in your family are employed?

<input type="text"/>	<input type="text"/>	PEOPLE Employed full time
<input type="text"/>	<input type="text"/>	PEOPLE Employed part time

(Provided in final report)

34. What is the zip code for the workplace(s) of those adults? Please enter the household members' relationship to you followed by the zip code of their workplace.

Relation	Zip Code				
Yourself	<input type="text"/>				
	<input type="text"/>				
	<input type="text"/>				
	<input type="text"/>				
	<input type="text"/>				
	<input type="text"/>				
	<input type="text"/>				

(Provided in final report)

35. What percentage of Hawaiian does each member of your Homestead Family have? Please enter the household members' relationship to you followed by their percent Hawaiian, for example: "Son 25%"

Relation	Percent			
Yourself	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

(Provided in final report)

36. Do you or any members of your Homestead Family own any real estate other than your Homestead Award land?

Yes 24%
No 73%
Don't know 2%

37. About how much does your Homestead Family have in savings right now?

None 23%
Less than \$5,000 32%
\$5,000 to \$24,999 17%
\$25,000 to \$49,999 5%
\$50,000 or more 8%
I don't know 16%

38. If you were to build, buy, or repair a home in the next 4-years, about how much do you think you could afford to pay each month for your mortgage or loan?

Less than \$200	16%
\$200 to \$499.....	26%
\$500 to \$799.....	15%
\$800 to \$1,099	13%
\$1,100 to \$1,999	10%
\$2,000 or more.....	3%
I don't know	19%

39. In 2007, what was the total income of all the people in your Homestead Family?

Less than \$10,000	4%
\$10,000 to \$14,999	3%
\$15,000 to \$24,999	7%
\$25,000 to \$34,999	10%
\$35,000 to \$49,999	16%
\$50,000 to \$74,999	20%
\$75,000 to \$99,999	13%
\$100,000 to \$149,999	7%
\$150,000 to \$199,999	2%
\$200,000 or more	1%
DON'T KNOW/REFUSED	19%

40. Do you have a computer in your house?

Yes	74%
No [Please skip to Q44]	26%

41. If yes, is your computer connected to the Internet?

Yes	87%
No [Please skip to Q44]	13%

42. If yes, do you or another member of your household use the computer to send emails or access websites through the Internet?

Me alone	11%
Me and others	60%
Others, not me	18%
No one	6%
Don't Know/Refused	4%

43. What is your current e-mail address? *This will only be used to update the DHHL Lessee Database.*

_____@_____

(Provided in final report)

44. Please feel free to write any additional comments in the space below.

(Provided in final report)

45. Can you please enter the 5-digit zip code of your Homestead?

--	--	--	--	--

(Provided in final report)

46. Can you please enter the first 3 digits of your homestead phone number? *Please do not enter your area code 808. If you do not have a homestead phone number, enter 999.*

--	--	--

(Provided in final report)

Undivided Interest Survey

LINDA LINGLE
GOVERNOR
STATE OF HAWAII



MICAH A. KĀNE
CHAIRMAN
HAWAIIAN HOMES COMMISSION

KAULANA H. PARK
DEPUTY TO THE CHAIRMAN

ROBERT J. HALL
EXECUTIVE ASSISTANT

STATE OF HAWAII
DEPARTMENT OF HAWAIIAN HOME LANDS
P.O. BOX 1879
HONOLULU, HAWAII 96805

«FIRST_NAME» «LAST_NAME» «SUFFIX»
«STREET»
«CITYSTATE» «ZIP»

Dear Hawaiian Home Lands Beneficiary:

The Department of Hawaiian Home Lands (DHHL) continues to search for ways to manage and make more of our Hawaiian homelands available for productive uses by our native Hawaiian beneficiaries. The first step is to gather some information from everyone who currently has a lease. Please fill out this questionnaire and send it back to us via the enclosed pre-paid envelope.

Part of the information on the form is to update your records. We want to make certain we have correct information in order to serve you properly. The other questions will be used to make plans to better serve your communities. SMS Research has been contracted to conduct the survey to gather information from lessees and another survey is being conducted with applicants. Individual replies are strictly confidential. If you have any questions regarding this survey, you can call Faith Sereno Rex of SMS Research at (808) 537-3356. If you have questions regarding DHHL, please call Bob Freitas at (808) 620-9484.

Please take the time to read the instructions and answer the questions that apply to you and return the completed survey by **December 18, 2008** in the postage-paid envelope enclosed.

Thank you for your kōkua.

Aloha and Mahalo,

Micah A. Kāne, Chairman
Hawaiian Homes Commission

2008 DHHL UNDIVIDED INTEREST SURVEY (N=286)

- 1. Do you currently have a Homestead Award?**
 Yes 90%
 No [Please skip to Q8] 8%
 Unsure. I don't know. 2%
- 2. What type of Homestead Award did you receive?**
 Residential 54%
 Agricultural 0%
 Pastoral 1%
 Undivided Interest..... 45%
- 3. In how many years do you expect to have your lot available?**
- | | | |
|--|--|-------|
| | | YEARS |
|--|--|-------|
- (Provided in final report)
- 4. Will you be prepared financially to qualify when your lot is available?**
 Yes 93%
 No 7%

- 5. How would you rate your level of understanding on the details of your undivided interest award?**
Fully understand, and no other information is needed..... 33%
Somewhat understand, but more information is needed..... 63%
Do not understand at all 4%
- 6. What do you intend to do with the award in the future?**
 Pass it on to my children or relatives 85%
 Sell it back to DHHL 0%
 Sell it to someone else 2%
 Transfer it to someone else 1%
 Just hold on to it 7%
 I don't know 5%
 Other [specify below] 1%
-

7. The following statements relate to you and your Homestead Award. Please mark how strongly you agree with the statements below. "Strongly agree," "Agree," "Disagree," "Strongly Disagree," Or "Don't Know."

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
The families who live in each Homestead community should be responsible for managing their community standards, including setting and obeying the rules.	64%	33%	2%	0%	1%
Before moving into a community, a family should know the rules and be willing to follow those rules before accepting the award.	58%	38%	2%	0%	1%
Each family is responsible for maintaining their house and yard, and should be made to do so.	65%	31%	4%	0%	0%
DHHL should work with homeowners to be able to afford the home repairs	49%	36%	8%	0%	7%
Communities work better with strong community participation in the Community Association	52%	41%	5%	0%	2%
I am willing to actively participate in my community association – by at least attending regular meetings.	35%	59%	3%	0%	4%
I am willing to take a leadership role in my community.	18%	36%	17%	1%	29%
My hope is that my family lives in this community for generations.	64%	31%	1%	0%	4%
If a Lessee makes money by selling their award, any profit should be shared with DHHL.	14%	15%	30%	21%	20%
Some homestead land should be set aside to generate financial income so that communities and DHHL can be self-sufficient.	34%	39%	10%	5%	13%
Currently, there are lessees who are 25% Hawaiian because they have inherited property from a parent who was 50% Hawaiian. Now is a good time to reduce the blood quantum requirement to 12.5% so their children can inherit the family home.	47%	27%	12%	8%	5%

8. **In my current or future Homestead community, I would like the following services** "Inside the Homestead community," "Within a 10-minute drive," "In the nearest city or town," "Already have what I need," or "Don't need."

	Inside the Community	10-minute Drive	Closest Town	Already Have	Don't Need
Pre-school	46%	20%	12%	7%	15%
Elementary school	33%	29%	14%	13%	12%
Hawaiian immersion school	47%	20%	19%	4%	10%
Adult education classes	39%	21%	31%	2%	8%
Job training classes	34%	22%	35%	1%	9%
Convenience store	31%	32%	23%	9%	6%
Gas station	26%	34%	24%	11%	5%
Supermarket	24%	32%	30%	10%	5%
Neighborhood shopping center	22%	31%	32%	7%	8%
Small medical clinic	37%	30%	23%	6%	4%
Community center	71%	15%	8%	5%	1%
Park with a playground	82%	9%	3%	5%	1%
Community pool	66%	12%	13%	2%	8%
Park with sports field	66%	17%	9%	5%	3%

9. **Please rate DHHL on the following items:**

	Very Good	Good	Bad	Very Bad	Don't Know
Good communications with Lessees	27%	63%	7%	3%	0%
Friendly service from staff	41%	54%	4%	2%	0%
Ability to answer your questions	31%	59%	7%	3%	0%
Returns your calls quickly	19%	60%	11%	4%	5%
Understanding of your needs	20%	62%	11%	4%	3%
Providing information	30%	58%	8%	3%	1%
The usefulness of the Newsletter	30%	62%	5%	1%	2%
The usefulness of the DHHL website	30%	53%	6%	1%	10%
Availability of staff when I need them	20%	60%	13%	3%	5%
DHHL's ability as a landlord	21%	59%	8%	4%	9%
DHHL OVERALL	29%	64%	5%	3%	0%

The following questions relate specifically to DHHL

10. **Do you think DHHL should concentrate only on land awards or should be involved in creating other kinds of housing for Hawaiians?**
- Stick to awarding land 28%
- Provide other kinds of housing options 62%
- I don't know 10%

11. **Do you think Homesteaders should equally contribute to the costs of infrastructure to enable a more sustainable community?**
- People should help pay..... 17%
- DHHL should pay all 53%
- DHHL should pay some 21%
- It doesn't matter to me 9%

Other Hawaiian Agencies

12. Which of the following Hawaiian agencies **best** meets your needs?

- ALU LIKE..... 13%
- OHA 10%
- DHHL 36%
- Kamehameha Schools..... 18%
- Ka Lahui 1%
- None of them are the "Best" 16%
- They are all about the same 34%

(Multiple response)

Now we would like to ask you about the house you live in now, whether it is on Homestead land or not

13. Do you own or rent the house in which you live?

- Own 37%
- Rent 48%
- Sharing with others, no rent 10%
- Occupy without rent payments 5%

14. What kind of home do you live in now?

- Single-family house 61%
- Townhouse, duplex, multiplex 12%
- Apartment..... 15%
- Condominium 3%
- Other (specify below)..... 9%

15. How many rooms are there in your house?

(please write the number in the boxes provided below)

		BEDROOMS
		BATHROOMS

(Provided in final report)

16. What is the age of your home?

			YEARS
--	--	--	-------

(Provided in final report)

17. If you could change your existing house, how many additional rooms would you like to have?

		BEDROOMS
		BATHROOMS
		OTHER ROOMS

No changes to existing house 0
(Provided in final report)

In this survey we define "Homestead Family" as all the people who will move with you to your Awarded Homestead land

18. What is your gender?

- Male 49%
- Female 51%

19. What is your current marital status?

- Never married 10%
- Married 71%
- Separated 3%
- Divorced 11%
- Widowed 6%

20. How many including yourself are part of your Homestead Family?

		PEOPLE
--	--	--------

(Provided in final report)

21. What are the ages of the other members in your Homestead Family? Please enter the household members' relationship to you followed by their age, for example: "Son 10"

Relation	Age	
Yourself		

(Provided in final report)

22. How many adults in your family are employed?

		PEOPLE Employed full time
		PEOPLE Employed part time

(Provided in final report)

23. What is the zip code for the workplace(s) of those adults? *Please enter the household members' relationship to you followed by the zip code of their workplace.*

Relation	Zip Code				
Yourself					

(Provided in final report)

24. What percentage of Hawaiian does each member of your Homestead Family have? *Please enter the household members' relationship to you followed by their percent Hawaiian, for example: "Son 25%"*

Relation	Percent			
Yourself				%
				%
				%
				%
				%
				%
				%

(Provided in final report)

25. Do you or any members of your Homestead Family own any real estate other than your Homestead Award?

- Yes 39%
- No 60%
- Don't know..... 2%

26. About how much does your Homestead Family have in savings right now?

- None 11%
- Less than \$5,000 33%
- \$5,000 to \$24,999 27%
- \$25,000 to \$49,999..... 6%
- \$50,000 or more 13%
- I don't know 10%

27. If you were to build, buy, or repair a home in the next 4-years, about how much do you think you could afford to pay each month for your mortgage or loan?

- Less than \$200 2%
- \$200 to \$499..... 10%
- \$500 to \$799..... 13%
- \$800 to \$1,099..... 32%
- \$1,100 to \$1,999 30%
- \$2,000 or more..... 7%
- I don't know 6%

28. In 2007, what was the total income of all the people in your Homestead Family?

- Less than \$10,000 2%
- \$10,000 to \$14,999 2%
- \$15,000 to \$24,999 5%
- \$25,000 to \$34,999 7%
- \$35,000 to \$49,999 17%
- \$50,000 to \$74,999 28%
- \$75,000 to \$99,999 20%
- \$100,000 to \$149,999 9%
- \$150,000 to \$199,999 2%
- \$200,000 or more 2%
- DON'T KNOW/REFUSED 7%

29. Do you have a computer in your house?

- Yes 78%
- No [Please skip to Q33] 22%

30. If yes, is your computer connected to the Internet?

- Yes 91%
- No [Please skip to Q33] 9%

31. If yes, do you or another member of your household use the computer to send emails or access websites through the Internet?

- Me alone 13%
- Me and others 65%
- Others, not me 14%
- No one 6%
- Don't Know/Refused 2%

32. What is your current e-mail address? *This will only be used to update the DHHL Lessee Database.*

_____@_____ (Provided in final report)

APPENDIX B: DATA TABULATIONS

Table A. Demographic Characteristics of Lessee Population, 1995, 2003 & 2008

		2003 Lessees	2008 Lessees	2008 Undivided Interest	State of Hawaii General Population ²
Age	18 to 25**	1%	1%	1%	76%
	26 to 35***	7%	9%	14%	
	36 to 55 ⁺	15%	39%	47%	
	46 and older ^{**+}	77%	75%	64%	
	Median	50.4	55.6	51.8	36.2
Household Size	One	3%	9%	5%	21.9%
	Two	20%	20%	20%	29.7%
	Three	17%	15%	18%	17.8%
	Four	20%	17%	22%	14.9%
	Five	15%	14%	16%	7.8%
	Six	9%	9%	9%	3.8%
	Seven or more	13%	15%	10%	4.1%
Have children in the household		62%	53%	57%	23.8%
Marital Status	single, never married	18%	10%	10%	30.7%
	Married	44%	66%	71%	54.9%
	Separated, widowed, divorced	38%	25%	20%	14.4%
Type of Unit (current housing)	single family home	92%	94%	61%	73.9%
	multifamily home ³	4%	3%	12%	7.0%
	apartment	1%	1%	15%	10.0%
	Other	3%	2%	9%	9.1%
Tenancy	own/pay mortgage	89%	92%	37%	56.5%
	Rent	9%	6%	48%	43.5%
	occupy without payment	3%	2%	15%	
Median Household Income		\$41,947	\$48,731	\$61,207	\$49,820 ^{****}
Income	Less than \$10,000	10%	Detailed on the Following page	Detailed on the Following page	7.9%
	\$10,000 to \$19,999	11%			9.5%
	\$20,000 to \$29,999	13%			11.1%
	\$30,000 to \$39,999	14%			11.3%
	\$40,000 to \$49,999	13%			10.3%
	\$50,000 to \$59,999	11%	25%	29%	9.0%
	\$60,000 to \$74,999	14%			11.6%
	\$75,000 to \$99,999	8%			12.7%
	\$100,000 or more	6%	14%	13%	16.6%

		2008 Lessees	2008 Undivided Interest	
Income ²	Less than \$10,000	4%	2%	
	\$10,000 to \$14,999	4%	3%	
	\$15,000 to \$24,999	8%	6%	
	\$25,000 to \$34,999	11%	8%	
	\$35,000 to \$49,999	19%	18%	
	\$50,000 to \$74,999	25%	29%	
	\$75,000 to \$99,999	16%	21%	
	\$100,000 to \$149,999	9%	9%	
	\$150,000 to \$199,999	3%	2%	
	\$200,000 or more	2%	2%	

² US Census Bureau, 2000

³ Includes Duplex, Multiplex and Condominium

***+ Source is 2000 U.S. Census Bureau

APPENDIX C: OPEN RESPONSES

Lessee Open Responses

- #17-We do have a park, grass only, but nothing for the children to do. A couple of vacant lots as they are constructing to be built, some materials have been missing. The lighting is not good-too dark to see at night.
- #18. Not right that lessee sells their award without moving in or after a short period of time to realize a profit. New lessees should be required to live or use their award for a minimal initial time frame.
- #18.if a lessee makes money by selling their award, any profit should be shared with The Department of Hawaiian Homelands. If the award refers to a lessee who sells before taking or acquiring the lease or never moved on the property "should not make any profit at all" but award be given back.
- #18-I strongly agreed to breakdown of 25% Hawaiian to 12.5% Hawaiian so my children can inherit my home. My children and grandchildren. Also, for future generations to pass on to their children and grandchildren.
- #18-should a lessee decide not to keep an award, the lessee should return the award to The Department of Hawaiian Homelands to be awarded to another person and not be sold to make a profit! I think it really defeats the purpose for The Department of Hawaiian Homelands to allow this to happen. Mahalo.
- #19: Our park is too small, more homes are built with families. Another park is desperately needed to accommodate the incoming families with children.
- #21 While I feel The Department of Hawaiian Homelands should continue developing single family homes, perhaps multi-family units maybe more affordable and fit the needs and lifestyle for others.
- #28. Would like to build downstairs to make homecare sturdy. The extra rooms will be convenient for visiting family and guest.
- #28. Extra bedroom is needed to accommodate annual visits of 3 children and their families who live on the mainland. Additional bathroom is needed downstairs to accommodate those who work outside on the farm. #4-I built the house with my own funds.
- #39-My son didn't live with me until 2008.
- 15. My mother lives here, she completed this survey. Q20. Fantastic! This is the first of any kind of communication for over 30 years. (except for the newsletter)
- 21. The Department of Hawaiian Homeland should look into apartment rentals for Hawaiians. If a lessee sells their home, the The Department of Hawaiian Homelands should be get a 0% of the sale. Also, the lessee should not be allowed back on the list and if they are, they cannot be allowed to sell their lease again.
- A family member was recently bit by a neighbors dog. However, it was the second such incident from the same dog. Can we include in the newsletter "friendly" reminders that pertain to homeowners, such as "homeowners are responsible for their dogs." etc..
- A loan through The Department of Hawaiian Homelands involves 90% interest fees. I can't afford to pay that. Is there any way to decrease that amount.
- Above all I am very grateful to be able to have a home that was awarded to the aina. I enjoy living in the home that is low rated in Ho'olehua.
- Above rules and regulations of immediate area and community are, disobeys signs, parks, cars throughout area, main roads with disregard to no parking signs, attitude, neighbors are from Kona area, appears or have the impression if you are not from Kona.
- After living in the homestead for 10 years why do we not have our children's playground as promised and where is our dues money going?
- Aloha ke akua.

- Aloha Mai, my ohana and I moved back with mom because of the economy and the loss of jobs. Our home needs repairs but our credit doesn't allow us to take out personal loans.
- Although I have notified your office of my name change in 1989 and I still got award letters and informational newsletters.
- Although my income seems to be fairly high, I just can't seem to be able to afford to fix or rebuild. Any information on how to better budget to be able to leave my children a home that shouldn't need much repairs would be really helpful.
- Am unable to fill in my Hawaiian percentage as I am still waiting for Lea Takara to confirm 100% Hawaiian. For now I believe I'm 78%. I have inquired several times and have not been given some kind of answer.
- Any award sold should be completely taken off the award listing. Awards such as land only.
- Appreciate all the efforts of The Department of Hawaiian Homelands to improve the quality of life for native Hawaiians.
- As a retired couple and living on a fixed income we can't afford to add a patio which we would like and enjoy.
- As a widow having a change in my home will do a lot of good, right now my home is infested with termites and the frame of my house has dropped some.
- As an older Hawaiian woman it is important that I prepare for the years when I will be frailer. My needs will be different and therefore I would need financial help in structuring a suitable entry/exit for these needs.
- As far as lowering the blood quantum, it should only happen after all 50% Hawaiians have received an award, otherwise it just wouldn't seem fair to those who were 50% Hawaiian. Molokai needs special attention when my land is located, there is no infrastructure.
- As for me and my family we're proud to have received this home when we truly needed a home to stay in. We're very proud of our community neighbors and friends here on Oahu. We're from Maui we love Maui too, but under medical situation we had to stay here.
- As marked in this survey The Department of Hawaiian Homelands needs to take a more aggressive step in holding lessees responsible for maintaining their property and ridding it for abandoned vehicles both on property and curbside.
- As of December 28, 2007 I was laid off from work along with everyone else. A total of 2 thousand or more. Today I'm trying to get my contracts license and be self employed, any kind of help I can get now will help me greatly.
- As of June 6, 2008 my wife Violet was diagnosed with cancer, and do to the fact that this house that we have, are not in the condition to have her come home. Plus, she's not receiving any money or SSI or nothing. We both live on my small retirement of 206 a month.
- As we don't live in the neighborhood we don't know.
- As with the best aids, we also need state of the arts medical facility close to us in Anahola, Mahelona is not medically equipped.
- Association dues too expensive, why do we have to pay electricity, water, common areas. My sprinkler is off and I take care of my own common area.
- At least The Department of Hawaiian Homelands is taking steps to survey homesteaders. I feel key issues in our community are empty or lots with shacks or junk cars on them.
- Attached is a letter I've written and rewritten. I have procrastinated mailing pictures which aren't attached, but wanted The Department of Hawaiian Homelands to be aware of the foundation problem I am having.
- Awarded lease was terminated with no formed notification. Still no formed or courtesy information delivered to myself as a former lessee.
- Back yard gardening, household allow lessees and homeowners to utilize the buffer zone for back yard gardening in view of maintenance of area. Whose responsible for maintaining the buffer zone?

- Be able to have internet services. Bring back the best yard/maintained award, give incentives to homesteaders (quarterly). 3.get community to help clean-up neighbors yard. Only Molokai born to be or run for President or Vice President for Homestead.
- Because my property is in lava zone 2. I can't get a loan to build.
- Being awarded our home in Waianae and qualified for the mortgage and home improvement loan allowed us to fix up this house which was the best thing that helped us become new homeowners. We learned a lot going through the renovations.
- Beneficiaries need more assistance, respect and honesty. It's not just a matter of obtaining a lot, any lot. It's about our lives, our homes, we need assistance from the start of the process until we are sitting in our completed homes.
- Blood quantum from 25% 12.5%. Where do we stop, when we run out of blood quantum. Then they will be no Hawaiians on the land.
- Blood quantum need's to be lowered now. People with 50% or more are old and dying. Young adults with less than 50% need to be able to get land awards now.
- Bloodline should be lowered for our children with at least 25% to qualify for homestead lands in the future.
- Building a home on the land at my age of 51 will not benefit me, my wife and children. It actually created tension with my wife. My father is working the land for now. When my father passes on I would like to build a house only if I can pass it to my kids.
- Bus stop in front of my leased property is a problem. There are a lot of things people have a right to do it and it bothers me.
- Can The Department of Hawaiian Homelands find a bank or a financial service bank that would help us as lessees to borrow on the equity on our house. It's hard for us homesteaders and The Department of Hawaiian Homelands because of leasehold land. That's where we as Hawaiians lose out, think about it.
- Can The Department of Hawaiian Homelands lower my mortgage payments. Do you carry mortgage insurance?
- Can we set things up in our community for our kids.
- Cars/trucks speeding, makes it unsafe for children or just unsafe for everyone. #22: Staff member very unfriendly, moody, lots of people make comments on her rudeness, long time there.
- Change successors of lease to include nieces and nephews with at least 25%. Bedrooms in homes should be at least big enough to fit 2 queen size beds with walking spaces. Teach plumbing, roofing, electrical, carpentry etc.
- Change the manager from Kamuela. He should crackdown on people who do drugs and not using properties, give to the ones that are making a good of live for themselves and taking care of the lot.
- Concerned about my children keeping our homestead! I think that, for new awards, 50% should be given priority. I think once the homestead has been awarded, and family keeps within the rules and policies, that they should be allowed to stay until they choose.
- Concerning the land tax issue, the county had me fill out some papers 2 years ago later mom was exempt. She now pays 60.00 a year. It's important that the office people know this information.
- Concerning the pre-shaped, empty lot, between Mareina Street and Kaululaau Street, houses are a dump site of decayed green wastes, old lumber and very loose rocks and boulders, that poses a great danger to Kaululaau Street. I've contacted Mr. Piper from The Department of Hawaiian Homelands and expressed my feelings.
- Consider alternatives to energy. Hanapepe is windy and hot, could there be windmills and solar panels that could sustain several houses so our electric bill isn't so high? How can we reduce the cost of sewer. This is a pain along with the high price.
- Considering the make up of the people the report is obligated to serve, things are pretty good. Community members are very active and they're good in community needs. Mahalo.

- Contractors should be screened well enough to be suitable of building a home. Also, homesteaders should have better homes and lands to choose from.
- Cost of living is too high, must cut out expenses not affordable. I would really appreciate any kind of help to take care of the repair to the structural foundation of my house.
- Crime, drugs and the police are bad. Police on the Leeward coast should be replaced by new cops who like to fight crime.
- Current plans to provide water is long overdue. Improvement of roads would improve the land of abuse on our vehicles and bodies as we travel on our dusty and washboard roads.
- Currently high speed internet cable is being installed on Molokai to connect service. The Department of Hawaiian Homelands communities sadly this service will be available only to lessees with newly constructed homes.
- Currently I live in California. I do have a care taker who lives in my home, she covers the utilities and takes care of the house, my job opportunity permits me to live on both places. Mahalo!!
- Dark at night, no street lights. Speeding cars-new home owners, new neighbor. Non turn key homes-don't follow rules, painted my trash can and road, he parks all over up blocking my mailbox everyday, the houses makes me look poor because they are like mansions.
- DCCR rules and regulations are not being followed or enforced. Community association members are self serving and not looking out for the best interest of the community. Association appears to be on a power trip always threatening but never doing anything.
- Department of Hawaiian Homeland has not taken any responsibility for the damages to my brand new home caused by hazardous trees on its property. The 80-100ft tall Albizzia trees should have been removed before homes were built as I predicted.
- Design subdivisions with bus services in mind. An area where a church can be built and a small store.
- Desperately need mailboxes. Should have the option to install secured mailboxes at residence home. Postal service needs to accommodate homestead homes. Need more enforcement of illegally parked vehicles. Lots of congestion and safety hazards.
- Did not answer most of questions "ban" The Department of Hawaiian Homelands, hardly go to office and when I do, personnel in there are very unfriendly. Treat customers like it's their land to give away. This is the Molokai office.
- Don't remove people from their problem that you Department of Hawaiian Homeland remove like me sister.
- Drugs and underage drinking is a big problem in our neighborhood, we need to do something about it.
- During a continuous heavy rain, water runoff from the street onto my driveway, into my carport, to my front door step, causes me to shovel mud and debris from these areas. A street drain, or driveway drain at the top of my driveway should be installed.
- During development too many variances was given. Example, Sidewalk only on one side of street, road width is not standard design, no driveways.
- Eligible applicants should be allowed to build their own homes within each subdivision, as opposed to not having a choice, especially if a home could be built for less than what the developer is selling if for.
- Everything is going fine. I hope to get into it soon in the near future, for my son who is now 9.
- Excessive parking on corners blocking sight for on coming vehicles.
- Families should be informed and made to realize that these communities are family communities with children. If they have problems dealing with children they shouldn't accept the award. I am experiencing problems with one neighbor who doesn't have children.
- Feral cats stray, limited street parking, cars blocking sidewalks.
- Fifty percent or more of my neighbors, need to know about respect and consideration for others. They need to be taught respect of life of neighbors.

- Financing should be more readily available for homebuilders without stipulation for contractor builder grants and or financial help should be available for preparing the ground for a house and for crops. Need someone that's more knowledgeable than Glen Sako.
- Fix my lot. In need of dirt, rocks and boulders. I can't pay for it or even the trucking fee, than I need a machine and operator. After I strongly feel to keep the yard maintained.
- For questions pertaining to improvements upon my home, my family doesn't necessarily need other than more bedrooms, but would prefer to have larger bedrooms. Bedroom sizes are way to small. Also, my spouse would be more inclined to join the community association.
- From Filipaa to Onuonu Street on Paipai Street it needs speed bumps.
- Get rid of Kimo Deponte he's useless.
- Give me a mail box in front of my house and account for my dues.
- Give out awards, raw land to young, wait list. Give out pastoral and farm. The Department of Hawaiian Homelands land should be policed by homestead.
- Good job.
- Great place to live at in Kona, house lots and homes are a little smaller compared to Kapolei, but we are happy and thankful for what we have!
- Greed, why is interest the same as the house
- Hawaiian families are being abandoned of their culture and values, replaced by western influences, concepts, conveyances, rules and regulations. The Department of Hawaiian Homelands should be responsible to oversee, direct, implement, regulate, devise and revise CCER!
- Hawaiian home apartments, town house complexes, may be needed in the future in order to house more families. Home ownership and do-it-yourself workshops would be helpful for homeowners to better maintain their home. Utilities and elder expense relief is also needed.
- Hawaiian Homelands and The Office of Hawaiian Affairs should work together and open a bank for the Hawaiian people and get other groups to participate in a bank with low interest for Hawaiians, so they can afford to pay their loans.
- Hawaiian Homelands should have commercial Hawaiian Homelands on Molokai Farm Cottage Industry. Educate Hawaiian Homelands on financial literacy.
- Hawaiian lessees would have the opportunity to rent their homes out, to pursue to buy another home.
- Hawaiian quantum of 12% Hawaiian should be the number one priority during the next ten years. I know many Hawaiians that are less than 25% Hawaiian that are in their forties that are not qualified for a homestead.
- Hawaiians most disadvantaged in western world. Mentality-economic, education, housing, ability to succeed? In mother land (Hawaii) Hawaiians are minorities of their own lands foreigners, developers, arrive here in homelands of high-financial, gains millions.
- Hawaiian's should be required to join their local association. Hawaiian's should be automatically enrolled in their homestead association. The Department of Hawaiian Homelands should maintain a list of native Hawaiian's as defined in the HHCA 1920. This would enable The Department of Hawaiian Homelands to fight.
- Help us clean up our neighborhood!
- Home owners association need to have precise set of alert regulations to work with. They should not have to take a set of regulations, and make determinations out of context to "make the pieces fit".
- Homestead community meetings should be every month in our community. Lack of community participation and involvement of existing beneficiaries.
- Homestead families should be able to use the community at no charge, I called more than one time and never received a call back after leaving home.
- Homestead housing should be more affordable. Most Hawaiians have a difficult time paying a mortgage above \$1,000.00, ours is \$1690.00 and with 2 children is difficult.

- Homestead lots should be used as residential and not as raising livestock for sale. If they do, they should keep them confined and control dogs barking.
- Homestead properties should be awarded to those waiting for 20 years or more. Homestead homes should not be rented for profit. All qualified lessees should be able to live on any island they prefer. Water should be available for all ranches and farm lands.
- Homesteaders should be given first opportunity, by lottery to swap and buy and sell back to The Department of Hawaiian Homelands to live closer to where one has been employed for 15 years or more if homes on Hawaiian Homelands are newly built or currently being built become vacant.
- Homesteaders should receive 0% mortgage and home equity loans for the homes within Hawaiian Homelands. This should be available through The Department of Hawaiian Homelands and Office of Hawaiian Affairs.
- Homesteaders with leases should not be allowed to sell their leases. The Department of Hawaiian Homelands should manage the homestead associations like the way the Honolulu City and County administers and manages the neighborhood system.
- Hope information requested will provide helpful feedback to The Department of Hawaiian Homelands about what's needed to improve living on Hawaiian Homelands on all islands.
- How can The Department of Hawaiian Homelands control the lands when majesty Akahi Nui, King of Hawaiian Islands Kingdom of Hawaii Nation is the true and lawful owner of the entire archipelago, he is sovereign heir.
- How do I go upon getting a home improvement loan from The Department of Hawaiian Homelands? If I can, who do I call for greatly appreciated information.
- How do I obtain information regarding history of my awarded property? I would also like to speak to someone regarding future planning and development of infrastructure put in with in our community. I would like to build a home soon.
- How do they consider 98.3/4% Hawaiian not full blooded Hawaiian. Other ethnic groups if you're over 50% you are consider full blooded.
- How do we pay our annual lease?
- How long do we have to wait for my agriculture land to be awarded?
- How soon do you think we will be done. I would really like to know as soon as possible. Maybe The Department of Hawaiian Homelands can write something about this question in thier newsletter.
- Husband and wife are both not in good health. Husband in and out of hospital and wife has back problems.
- I also have three other children not living on homestead right now, I don't have no comments.
- I am a fifth generation lessee having inherited this property from my late mother. Both parents were 100% Hawaiian. My career (classical pianist) makes it necessary for me to be away momentarily.
- I am a new lessee at Kaupea, I love my home. I'm in model three the only problem I seem to have is that the attitude in the garage. To enter it it's right about the washing machine, they should have made the hole more to the left side. I can't get into the attic.
- I am a pastoral homesteader with very little or no utilities. Using the land is difficult. However, building on it has been very discouraging. No infrastructure or ability to get permits. Built anyway, we need immunity.
- I am a widow, my husband passed away last year. My son and I live at 644 Pumehana Street in Wailuku Maui. My home is badly in need of repair, the wood, area windows from the salt air, also sewage problem.
- I am completing this survey for my mom who is currently incapable of doing so.
- I am grateful for Hawaiian Homes, and for a place to live for me and my family, but disappointed in the way our community has become, for years our keiki has no place to play, I've gone to the association meeting before and it was upsetting.

- I am pleased to have a place of my own through the sands of my birth. A little piece of heaven. For I am a Keiki O Ka Aina, child of this land. Returning to the sands of my birth.
- I am really disappointed in the quality of the house. The foundation is still sinking after ten years. The caulking is terrible, the paint is peeling and it's clear they did a horrible job. There appears to have been no primer coat applied.
- I am retired and I am disabled.
- I am retired, fixed income. I want to fix up the place but can't afford to, due to my income (\$800 a month). My house needs some repairs, termite damage, electrical system is okay.
- I am saddened to hear what the governor wants to do with our ceded land. Isn't there anything we can do? Why do you suppose Governor Lingle is doing this?
- I am very happy that you sent us this survey and asked the questions you did. Many of the questions asked were major concerns we had about our community.
- I am very interested if awarded in a builder owner program and self help program.
- I applied with 6 children I want my home to accommodate all my children and grandchildren if needed. Economy is too much my children can't afford the rent outside.
- I appreciate all that The Department of Hawaiian Homelands Kapolei Association and members have done to keep me informed and to make Mahiohai a great place to live and raise a family.
- I appreciate this opportunity.
- I believe that the purpose of The Department of Hawaiian Homelands is to award lease. Homesteaders shouldn't be able to sell and profit from being awarded a lease.
- I believe the blood quantum should be lowered to 12.5% for successor ship.
- I currently live next to a lessee who rents his house to non-hawaiians, non-homeowners and non-family member.
- I did not answer question 35 because The Department of Hawaiian Homelands doesn't have an accurate percentage of Hawaiian for my self or any of my family members. I will work this issue out directly with The Department of Hawaiian Homelands myself.
- I don't feel a lessee should be allowed to sell their award. I feel they should return the award to The Department of Hawaiian Homelands to award to someone else on your list.
- I don't feel comfortable giving out my email address. I need to know that it will not go any further than The Department of Hawaiian Homelands and a better reason for the update being that I never gave it out to begin with.
- I don't know our e-mail address only my daughter in-law knows.
- I don't like the idea of The Department of Hawaiian Homelands leasing out Moomomi Beach to a fake homesteaders association. It's not for the majority of homesteaders in this area.
- I don't receive mail at the physical address. Communication including associations meetings should be sent to p.o. box 1205 Kailua-Kona, HI 96745.
- I don't think it's fair for people to sell their homestead lease. It's like selling the land which we don't own. I would love to get a residential on Maui, Waiohuli 1/2 to 1 acre.
- I don't think The Department of Hawaiian Homelands should allow lessees to sell their award before even building or living on the property. If these people don't intend to live there, they should be forced to give it back to The Department of Hawaiian Homelands so it could be given to the next person on the list.
- I don't think we should be paying for property tax since we don't own the land. I hope in the future we could own our own land, without paying for it. It should be awarded to us, since The Department of Hawaiian Homelands is letting people sell their leases.
- I don't want to put a "house" on my lot now since if I die my husband and children can't inherit it. I can't afford a large mortgage on a home. I inherited this lot from my grandmother.
- I enjoy living in my homestead because it's older and we don't have or want to be in an association. I like the country living. My neighbors and I know each other and watch out for each other.

- I feel it's time to reduce the blood quantum to 12.5% because Hawaii is the melting pot of the United States with a majority of inter-racial marriages.
- I feel some questions were to personal so I didn't answer them.
- I feel that banks and credit unions should consider giving Hawaiian Home leases an option to apply for home equity loans for home improvements, education, and or bill consolidations with a low annual percentage rate.
- I feel that Department of Hawaiian Homeland should follow the letter of the act in regards to water without charge, they should increase the amount of effort used to involve the uh extension services and really encourage native Hawaiians to be more self sufficient.
- I feel that if a lessee doesn't use or want his or her homestead award he or she should forfeit there lease verses selling for a profit.
- I feel that if there is a home on the land then the home owner should have the right to sell to whom eve they choose and keep all monies.
- I feel that lessees should not be able to sell their homestead award for profit or for any other reason. If the lessee doesn't want their homestead award it should be given to someone who needs it.
- I feel that lessees should not be able to sell their homestead award for profit or for any other reason. If the lessee doesn't want their homestead award it should be given to someone who needs it.
- I feel that Micah Kane has done a lot and is good for The Department of Hawaiian Homelands. He and other staff workers like Vernon Nishimura have been helpful, supportive and understanding. Especially verson in my situation of my home mortgage.
- I feel that the blood quantum should be changed immediately. I feel that people shouldn't be allowed to sell their homestead properties for profit beyond any improvements made to the property.
- I feel that the current Department of Hawaiian Homeland staff is unable to be available when needed. Also, once they are available, they are unable to assist you with your request and transfer you to a different department.
- I feel that The Department of Hawaiian Homeland is doing everything they can to accommodate those on waiting list.
- I feel that The Department of Hawaiian Homelands should lessen the blood quantum from 50% to 40%-30% to become eligible as a lessee of Hawaiian homes. At this date and time, the requirement should definitely be lessened. I also feel that lessees should be able to build a cottage on their loy.
- I feel that we should be allowed to build an additional dwelling on our properties that are large enough to accommodate another dwelling. Either for rental money or for family. I also feel that you should not be able to sell your homestead.
- I feel the blood question should be lowered to 25% due to a lot of intermarriage and the blood line is getting lower and lower that way our grandchildren will be able to take our homestead and not be homeless.
- I feel The Department of Hawaiian Homeland is doing a better job within the last 10 years as compared to the past, however, there have been times when I have called to ask a question and left messages and no one returned my call.
- I feel The Department of Hawaiian Homelands should help Hawaiian's financially who own there own houses who doesn't have enough percentage of Hawaiian to qualify with a homestead house and lots.
- I feel the law should change for the handing down of lessee as long as it's your wife or husband, children or grandchildren. They should not be force to sell because of not having enough blood quantum. And even if the spouse don't have Hawaiian they should be able to remain.
- I feel the parking for Hawaiian's on homestead land is a huge problem. As you know Kaupea, and will always be a parking problem. In fact there was a 6 family neighborhood brawl in 2007. It was horrible the four letter word was constantly being spoken.

- I feel the way The Department of Hawaiian Homelands properties are appraised is unfair.
- I feel very thankful and privileged to live here in this homestead, many members of my moms relatives, uncles, auntie's, cousins live here and have been in this "hood" since it opened in 1964. I'm happy for my children and grandchildren that they will always have a place.
- I feel we should be able to own properties and be able to run or own a business within our community like a store, laundromat, saimin stand.
- I filled out the survey on a residential house in Keaukaha.
- I had an incidence of rock fall in my yard after the geologist assured me that everything was alright. The Department of Hawaiian Homelands said "I was on my own". Thank god it didn't kill anyone. It cost me \$4,000 to repair and had to rent a buster to break the boulders.
- I have 1 problem living where I live and it's currently being corrected. As I look around my neighborhood, I see places un-kept since the beginning, un-kept yard, non-uniformed mailboxes, storage shed in front, garages un-kept cars speeding up and down the main drag.
- I have 3 children, 2 of them can afford to qualify for Hawaiian Homes leases but they do not have 50% Hawaiian, need lower the blood quantum and help get my children of Hawaiian blood on Hawaiian land.
- I have a cousin who wants to relocate from California back to Honolulu, she qualifies with 1/4 Hawaiian blood quantum. Why can't I transfer my lease to her?
- I have been trying to call your Kapolei office with no response. My question is, do you have home repair grants.
- I have been waiting for over 20 years for my pastoral lease. I have waited for over 33 years for my residential lease award in 2000.
- I have been wanting to build a small house on the property but I'm nervous about who to trust and how to go about it.
- I have had to rebuild due to guard shifting things to the past 59 years.
- I have horses and would like pastoral land in Waimanalo, I inquired a longtime ago but got no answer.
- I have listed a few main problems that I've encountered since I've lived here since 1979. Unfortunately, the majority of problems have escalated within the last 15 years.
- I have pastoral land in Puukapu, Waimea, we have 15 acres of lease land with no water, no tax key, raw land which we can't improve.
- I hope in the future that (quantum) is not an issue to hand down lands to our ohana. If you have Hawaiian blood that should be enough.
- I hope these surveys are not conducted annually because this is a lot of personal information that I don't necessarily like giving out.
- I inherited this lease from my father, he is 85 years old. I hope to have him with us on Keokea land before he dies. I think that would make him happy. Thank you.
- I know of a lot of other lessees that are renting their homestead to someone else. We need farm lots distributed soon.
- I like the speed bumps, there should be some on Kahaopea Street too. Also, perhaps a safer crosswalk for residents and school kids at Puainako and Pilipao. Animals should be kept on owners property or fenced in, not free to roam unless on a farm.
- I live alone and do minor repairs like termite treatment.
- I live and occupy a Kaniohale lot, but want very badly to get back to my roots in Hilo area.
- I live in Kaupea and my biggest concern is our mail situation. I know that it has been brought to The Department of Hawaiian Homelands attention awhile ago. From over a year ago, we were told that cluster boxes were going to be built on each street. This still hasn't happened.
- I love where I live, I pray to find a better job so I can make improvements on my place but I have only a part time job.
- I need help with a loan to build a new home.

- I needed to calculate my children's blood quantum based on the information I have submitted to The Department of Hawaiian Homelands. Currently, I am not clear as to how many generations back does The Department of Hawaiian Homelands include to calculate this issue.
- I plan to give this lease home to my son and his family. I signed up for homelands since high school, 1974 graduate. We got the lease in 1997 and moved in 1999 December it took us 14 months to build 14 homes self help program which was great.
- I presently reside on the mainland. I'm awaiting completion of agriculture lots in Keakea, Maui. Because of high airfare costs, I would really appreciate more than 30 days notice in order to book a more affordable flight, and to schedule time off with my employer.
- I realize the financial advantages that real estate can create, as well as the economic state and the welfare of the Hawaiian people are afflicted with.
- I really hate the community president because he looks like he only thinks for himself. I really hate the association dues because it doesn't do anything for my family and my home.
- I really love living in Princess Kahanu, the neighborhood is great and people are busy, but friendly. I just wish the kitchen, dining room, living room and bedrooms were bigger, because to build now is very expensive.
- I really need help for a new home!! Now and not in 4 years.
- I really need help to fix my home.
- I recycle everything and try to stay green, I don't use insecticide or pesticide sprays or chemicals, I plan to go to solar electricity in the future.
- I re-did my 2 bathrooms, re-roofed my house, painted exterior, I Need to fix and paint inside and would like to re-tile my floors. I love living in my community, I wouldn't have anywhere else.
- I refuse to acknowledge my or my families total income in 1999 or 98.
- I refuse to answer some of the questions because it's personal.
- I strongly agree that it would be a good time to reduce the blood quantum to 12.5% my family and I built this house and we have lost family members that helped us, and there are way too many memories to loose. I would like to pass over this house to my children.
- I strongly agree that the blood quantum should be covered to 12.5% Hawaiian so my grandchildren can inherit our home. My son works very hard to pay for our home so he can pass it on to them. He wants to make some extensions around the house but he's can't.
- I strongly believe what The Department of Hawaiian Homelands is doing is wonderful. I don't believe in sovereignty for Hawaiians. We need to find our place in this established government by continuing to improve programs and organizations dedicated to Hawaiians.
- I strongly feel that our community is in need of a preschool to meet the demand for early education for children living on Hawaiian Homestead.
- I strongly feel that the lessee for the homestead should not be allowed to sell their lease for a profit. Instead it should be returned to the Hawaiians.
- I submitted paper work to transfer my current homestead to my son in July 2008. I was told by Maria Ornellas that the process takes 3 months. It is now the middle of November 2008, can you tell me how long does it really take to process the transfer.
- I support the reduction of blood quantum for succession.
- I think it is very important to lower the blood quantum requirement for successors to 12.5% for future generations.
- I think land awards should be given to new lessee and have them secure financing and build their home to their own needs. They probably could build a more affordable home working with a contractor they select and doing an owner-builder home.
- I think our Hawaiian homelands are doing great at present, if there any changes I hope it's for the better for everyone.

- I think that The Department of Hawaiian Homelands should be more forceful with awarded vacant lots. Either force the awardees to start to build within 6 months or forfeit (give back) the lot to Department of Hawaiian Homelands. Then The Department of Hawaiian Homelands can award these reclaimed lots to people on the waiting lists.
- I think The Department of Hawaiian Homelands is doing a great job. This survey will allow you an even greater opportunity to meet the needs of the Hawaiian people. Thank you for breathing continuous life into this department Mr. Kane and for your compassion, blessings to you.
- I think the department rules are out dated and need to be revised. The rules are based in a deficit model that enforces rules, rather than an assessment model that encourages interaction and collaboration.
- I think this is so great doing a survey. We really need some community rules. There are people that takes care of their place and there is people that don't care. People that sells drugs from their home, should lose their home and people who have chicken fights.
- I was awarded a five acre parcel in Lualualei Valley. I can't remember the name of the ridge because there was no infrastructure implemented, The Department of Hawaiian Homelands sent a letter to all agriculture lessees that they could chose another parcel that was available, I never heard anything else.
- I was awarded my lease sometime in the late 80's early 90's Waiohuli Phase I. Due to my ignorance and lack of seriousness of communication with the department 2 months ago, I was given several options to move forward.
- I was awarded the homestead lease in 1987 and the land is still vacant. Without any infrastructure work with the land. It's almost anything but impossible to do anything in the meantime. After 21 years of waiting, we're retired now and not getting any younger.
- I will rebuild and clear my homestead lot located in Hilo. I was currently employed with MCA America.
- I wish I could afford a computer and afford a new car.
- I wish The Department of Hawaiian Homelands can keep providing housing and housing services for all Hawaiians, even the homeless. It is sad to see our Hawaiians on the beaches with no homes. I could even be in there positions, should disaster strike.
- I wish the front of the homestead could be more clean, like the dry reefs and around the homestead sidewalks and get all the cars it's really ugly and a bigger community center.
- I wish there was now a regulation in our neighborhood. Our neighbor has over 20 years living in that home. Two make shift tents in the yard 8 cars on the street and sidewalks. You never know who is coming and going in that house.
- I wish there were more Hawaiian homestead homes near downtown easier to work my place.
- I wish we could have more street lights in our subdivision.
- I wish you guys could pay off my loan and (The Department of Hawaiian Homelands), and give me a bigger loan so I can fix up my house!
- I would accept money from Hawaiian hands. I think we should have money because they are selling land, and we Hawaiians should be benefiting.
- I would like drug dealers eliminated from my neighborhood.
- I would like our community of Kuhio Village to be a positive thriving healthy community example of the Hawaiian way.
- I would like The Department of Hawaiian Homelands to develop lands for commercial uses. The proceeds from commercial leases could be used to establish community farm and land clearing services.
- I would like The Department of Hawaiian Homelands to fully complete what they started in agreements with Village of Kapolei's postal service convenience pathway to wide.
- I would like them to have a program where middle the class are able to get assistance for home improvement.

- I would like to be able to borrow at very low interest rates, loans for home improvements since we can't qualify for home equity loans. The Department of Hawaiian Homelands or The Office of Hawaiian Affairs should provide a program like this for homesteaders of middle class income.
- I would like to give up agriculture land to get a house on Oahu but it doesn't seem reasonable. I don't want Waianae or Kapolei which is so far and unreasonable for me and my sons who are employed in town.
- I would like to have information and resources on obtaining a loan, monies for future home improvements, etc. As a new homeowner/lease holder, I remain confused about what's available to The Department of Hawaiian Homelands lessees. Also, I really believe there should be more parks and activities.
- I would like to have our monies put towards a Native Hawaiian Mortuary on the outer islands, as well as a cemetery.
- I would like to know about "survey results" when all are counted. #34-my son is self employed he works as a landscaper, they go where jobs are.
- I would like to know how we can receive a list of homes that are on the foreclosure list. My children are living with me because they can't afford the mortgages on the outside. They would rather invest and repair a home that is in our homestead area.
- I would like to rebuild my house, but I have a mortgage too. Are you able to help me?
- I would like to remodel my home if The Department of Hawaiian Homelands or the Office of Hawaiian Affairs can help me out on any government funds that out them to apply for or lower my mortgage.
- I would like to see an empty Department of Hawaiian Homelands office and more involved in to get leases to maintain yards and upkeep homes.
- I would like to see Kahilu Road pavee because it's used like a bypass road on a daily basis for traffic flow to Waimea town. I would like to see something done of all of the pig parts being thrown on the side of our road like it's a rubbish dump.
- I would like to see The Department of Hawaiian Homelands create a retirement community of condominiums to cater to the elderly Hawaiians in Hawaii. As more Department of Hawaiian Homeland lease holds are being made available (ex, walmart, home depot) some of these rental monies could be used to provide housing.
- I would like to see the land (water retention basin) be put to use, rather than left as is. Waiehu Kou 3.
- I would like to see the quantum needed to at least 38% Hawaiian, to be eligible to be awarded Hawaiian Homestead.
- I would like to suggest that The Department of Hawaiian Homelands lower the qualifying blood quantum, so that anyone who has Hawaiian can qualify to be awarded a homeland.
- I would like to talk about our mailbox situation. I live in Kaupea I am for home delivery. If not cluster on Kama Aha Street near off streets centered. Landscaping within and around community should be done by Village of Kapolei Association, Please fight for these.
- I would love to have a bigger yard and a bigger house up stairs and down stairs for me and my family.
- I would love to rebuild my home to have the space and comfort for me and my family.
- I would very much like to have the blood quantum lowered as my children can inherit their home. I think it is important for families to be able to inherit their parents homes under the condition that the direct lineage be traced back to the original.
- I'd like to build without having to get a City and County permit, plans could be okayed by The Department of Hawaiian Homelands, I would like to be able to take the roof line out to property line.
- If a lessee makes money by selling their award and not wanting a home they should be removed from The Department of Hawaiian Homelands listing and pass on to people that have been waiting for along time.

- If a lessee wants to sell his award the award should be taken back by The Department of Hawaiian Homelands. Give the award to someone who needs it not to make money off it.
- If a person who's awarded Hawaiian Homelands and do not build a home on it for 5 years, which they need to build, the land should be given back to The Department of Hawaiian Homelands for another name to be pulled.
- If I could, I would like to build extending rooms and bathrooms because I live on a corner lot and more driveway would be good. The problem is my home is too small.
- If lessees currently are able to sell their leases for profit without any home on such leased property, lessees with home property should be able to sell their awards for home and land at market value. Otherwise, a lawsuit is knocking.
- If my ancestors were here I would have a lot of land. We go back to Kamehameha the first. Kameeiamoku and Kamanawa were my Great-Grandfather and Grand-Uncle. You should know them, they're the twins on the state emblem.
- If The Department of Hawaiian Homelands were to provide alternative energy resources at an affordable cost to install and maintain photovoltaic, solar panels and wind power, perhaps the quality of life would improve for the homesteaders.
- If there are other options to receive financial assistance, please advise us of them. I would like to consolidate bills and or receive equity, but was told that I am unable to do this.
- If we could hire our own contractors, we wanted a different house.
- If we have one of the first originally awarded pastoral lots approximately 12 plus miles away, no electric only water. Why do we have to have a permit to construct a small dwelling with a bathroom? For sanitary purposes we need a restroom because of our children.
- If you are interested in homestead in the neighborhood, how would you be able to have a family member to be a lessee?
- If you have a 1 acre residential home, could you build another home on it? Could you rent your residential home to anyone beside your family?
- I'm 74 years old and I'm looking forward to seeing my family in a home that they can call their own. I worked all my life and I would love to see my wife and 4 of my children and 8 of my grandchildren in their own home.
- I'm a home owner on Hawaiian Homestead at The Village's of Iaiopua, #lot id. I just wanted to know when will The Department of Hawaiian Homelands be attending to my many letters that have been sent about my hillside on my lot.
- I'm building the home for my mother, she has dementia. I have power of attorney for the property. I've asked to have the property signed over to me because I am her benefactor and was told that it could not be done.
- I'm concerned about lessees who are building more than one home on their lot. From what I understand, Waiohuli accepts 1 home and 1 accessory dwelling (700ft).
- I'm confused as to why people are raising horses, pigs and chickens in this residential area. When I ask people in this area, including The Office of Hawaiian Affairs officials, they say Hawaiians they do what they like.
- I'm Ms. Katherine Kuwada (son) dob 11/24/41. I want to thank The Department of Hawaiian Homelands for this survey and what we as homesteaders want and need. It has been a longtime coming and I'm very happy to be part of the best community here on the Big Island of Hawaii City.
- I'm not currently on the land so it was not right to answer the questions without knowing.
- I'm proud of the homestead I have, my neighbors are good.
- I'm sorry that I was unable to complete this survey due to tenant in common with cousin who wanted to buy me out but has not yet. She is having problems selling her house and doesn't want me living on the property.
- I'm sure, most of us are appreciative to be placed in The Department of Hawaiian Homelands land, however, the process of getting through the bureaucracy is frustrating and time consuming.

- I'm trying to do the best that I can, with what I got. God only knows that I'm a steward of the land!
- I'm very happy to live in my own home. The only problem I have is I'm working at Maui Tropical Plantation.
- I'm very pleased to see how The Department of Hawaiian Homelands made this survey to understand the general needs of the lessee. I hope this will be a positive effect to move ahead for future homeowners to benefit our children.
- Improvements on my aged lease includes one other home with 4 bedrooms, 3 baths, permitted as a workers house and occupied by my daughter, her husband and their four children.
- In 1920 act fed agree too award homestead lease of 50% Hawaiian blood today the reading of Hawaiian homelands act qualify 100.
- In 2007 our income was high. 2008 my husband got really sick and placed on disability SSI, our income has dropped to 35,000 year. Part of his disability is due to severe asthma and the vog contributes and aggravates that condition. We are desperately trying.
- In 2009, I will not able pay my mortgage because lost of my job. I Can't find a job because of my age. I would have to put my house on the market. My children don't want to take over the lease, because they don't want to live on the west side.
- In a few years my son, Adam Kaleohano Robert will retire, my home is in his name as beneficiary. The Department of Hawaiian Homelands has this information on file.
- In any living environment there should be basic services included including fire services, water supply, safe driving roads for all inhabitants and medical services.
- In being awarded a lease I don't understand how The Department of Hawaiian Homelands can award a lease to an applicant and then one applicant turn's around and sells the lease to another applicant for a profit.
- In building our home it was self help, everyone working together to build 12 homes. Never had carport, but with year's, I will need permit to build a carport.
- In Kaupē'a homestead area we live, we live against a ditch between Barbers Point and our home, we think a bridge to the school and a walk path for the kids to enter the school from the Makai side would be great.
- In our Department of Hawaiian Homeland office there is only one staff member who has never been helpful. She worked there for many years a lot of complaints. Gaining friends and family about her but it's all good now we are very happy with her.
- In question 28 I want to have a big home to be a loving foster parent and give back to the community.
- In the month of August 2006 my daughter got ill. She experienced severe back pains which lasted for approximately 8 months. We took our daughter to Stanford Medical a cure for my daughter has set us back.
- In the next few years, I would like to make a loan to build a larger house with 6 bedrooms 4bathrooms, and larger living spaces. The existing house now it's very crowded. Need more space, family getting bigger.
- In this subdivision, we need help with drain's being cleaned, rivers maintained, and abandoned cars. People should be responsible for there own trash.
- In Waimanalo there is a lack of a strong community association that could enforce the community rules. When I talked to one of your representatives I was told that Waimanalo comes under the rural guidelines and that community association rules! Guidelines
- In your next newsletter please list the addresses and locations of The Department of Hawaiian Homelands department offices in the different homestead districts.
- Income doesn't include son and daughters income because they are not and have not stayed with us in the house. When they return home in the near future their incomes will be included.
- Increase and accelerate efforts to place more Hawaiians on residential lots, especially for those who are low income. Approaches such as self-help constructions, which reduce cost, should be expanded.

- It has taken the Molokai field office a very longtime to respond to the assignment of the lease to my daughter. They cited the moving of facilities in Oahu as the main reason.
- It took forever to be awarded. It's beautiful but have no money to maintain yard. If The Department of Hawaiian Homelands could supply once a month it would be great. One acre is big but wonderful.
- It took several months for The Department of Hawaiian Homelands to process my beneficiary designation form, due to The Department of Hawaiian Homelands employee's lack of follow-up, I had to constantly call and finally had to go in to pick it up because she failed to mail my copy to me.
- It would be more beneficial for The Department of Hawaiian Homelands to explain in detail about the personal questions you are asking. We aren't concerned about the current situation at our home and "do not" want to pay more on mortgage.
- It would be nice to get a home repair loan that is affordable to pay back and for people with bad credit. We have lots of problems with our cesspool. Help us that would be appreciated.
- It would be nice to get the homeless families to make it a point and to move into shelter housing so that other families can enjoy the scenic views of our community, such as our beaches and parks.
- It would be nice to have info on all the Hawaiian agencies.
- It would be wonderful to have The Department of Hawaiian Homelands owned and operated schools and business to provide jobs and security for lessees as well as upgrading our community for future operations. Outside our community we see million dollar homes and other agencies like Walmart.
- Items 14 and 20 regarding The Department of Hawaiian Homelands locally speaking, going to The Department of Hawaiian Homelands is a no win situation can't get answers, rude, pre-judgemental, not open to conversation two sided. Missing records from files. A big problem in general.
- It's a must, very important to lower blood quantum. Over 1/2 the people living in Waiohuli fall at the 25%.
- It's become very obvious that the home located on Akakuu Street the (big blue house) deals drugs out of that home. People and cars go there at all times of the late night and early morning.
- It's been more than a year since I turned in a new sucesorship application and still have not received any reply, why is it taking so long. Please process my application as soon as you can.
- It's frustrating trying to qualify for a home either you're making too much or not enough! In my life time I would like to enjoy a nice home with 3 bedrooms, 2 baths a garage and yard.
- It's hard to get the drug dealers/users out of the community.
- It's not fair the homestead land, I don't live on or never seen it. I have to pay the price for? Within the year 2000 a person came to my home and explained about the homeland, he said he was going to get in touch but he didn't.
- It's unfortunate that storm drains here are not put into the properties. I experienced a flood when the rains came last year.
- I've been living at 214 Pueo Drive Kula for over 6 years. My home was the 5th house built, across the street there's 2 lots that haven't been touched yet, I now understand that it's up for sale at \$100.000.
- I've been on the list for agricultural and pastoral but never was rewarded. I've been on the list since 1979 and not sure what's been happening.
- I've tried contacting Department of Hawaiian Homelands over a year ago several times and never got a response. I got angry enough to not call again to help with my problem. Don't know if you can help now!!!
- I've tried to make a loan to fix up our home but after taking my brother in with his 4 kids it has made it really hard. Now I'm back on bills house which needs repairs, I just don't know what to do.

- Jamal built our home 34 yrs. Ago. Since we have a lot of issue with our home, we felt that our home was built with cheap materials - therefore the flooring has holes in every room where heavy traffic occurs.
- Jim Duponte needs to be replaced! He is not in favor of the homesteaders.
- Junk cars in neighborhood 4 to 5 cars and a truck. No plumbing, water coming straight out of shower into yard.
- Just a note to add that we also have a lot of roosters and chickens running wild, yes it's a big concern.
- Just trying to make ends meet. We are very blessed to have this house. My wife and I are very proud to be in this Hawaiian home.
- Kaupea homestead needs mail delivery or cluster mail boxes. Mahalo.
- Kukuiahale Street is very busy, know what is going to happen when unit 6 comes in?
- Kupuna housing should not be managed by the outside, vendors suck as Prudential Realty.
- Lacomia-Some family members rate poorly. Love Erma. Poor survey form. Does not provide space for comments.
- Landlord ability many unleashed and not friendly dogs. Condition of some homes using porta-potty, tarps for roof or side of house unpainted plywood that is mildewed.
- Lease #8054 lot no. 80 Puukapu, Hawaii. We would like to build a house and move our family to our homestead property. But we are unable to get a construction loan because of no infrastructures. Do you know if The Department of Hawaiian Homelands has plans for water and electricity to be installed?
- Lease awards should not be allowed to transfer an award for money for more than \$1.00 (per Hawaiian style: a dollar with love!)
- Legalities grading plan was terrible. Lessee's had to spend too much money to build walls to keep water and mud from entering their homes.
- Lessee's make money, if lessee build find out if build and sell is fine, but The Department of Hawaiian Homelands must have lessee removed home property. Homestead loans generate financial, yes for the person who gets that property-self-sufficient and yes we all need help.
- Lessee's should be given the option to purchase their land to fee simple this will give us real home equity and more opportunities for our Hawaiian children.
- Lessees should not sell their award for profit. Hawaiian Home Commission should stop all sale of right and not pono!! Give to next lessee or waiting list.
- Living in our Hawaiian Homes community.
- Living with other Hawaiians is wonderful! The drug dealing on the corner of Kapahu Street and Anianiku must stop!! I believe it is a federal offense because of the elementary school right down the road. The drug dealing traffic is humongous most nights.
- Loans should be easier to qualify at any lender, we should become a nation before it's to late.
- Lots of car speed in the residential area, is there a possibility for speed bumps to be put in?
- Love the big lot and wonderful view. It helps neighbors to have their own personal space. The Department of Hawaiian Homelands has been very helpful in the building process. Too bad Kamehameha Schools don't treat Hawaiians with the same respect. They have forgotten the true meaning.
- Lower blood quantum from 50% to 25% to apply. No selling of vacant lots, if lessee is unable to use in a timely manner and can't pass down to family member, then lot should go to next person on the waiting list.
- Lower successor percent of children to 18%.
- Lower the blood quantum to 12.5% because most families living in lessee homes are living with 50% lessee. Make it affordable for the less than 50%. If you lower the blood quantum, send the survey back out there will probably be more positive responses.
- Mahalo for caring about The Department of Hawaiian Homelands lessees.

- Mahalo for the opportunity to offer feedback. As our ongoing generations blood quantum continue to lessen, we fully and strongly support the changing of the 50% blood quantum required for homestead applications be adjusted and redefined to proof of ancestry.
- Mahalo for the questionnaire hope it helps. Sorry for being negative to some of the questions.
- Mahalo.
- Make rules in my area for people to keep their yards clean. The Department of Hawaiian Homelands can help kupuna get a loan through them instead of a bank at a low interest rate to do repairs to own home.
- Make sidewalk for our kids who walk to school.
- Many farm lots, 10 acres or more are not being used by beneficiaries for farming.
- Margaret is my mom. I am Scott K. Furtado Jr., and I live on Molokai and in the process of transferring the lot. My dream is to live and own my own house on my own land on Molokai.
- Micah and the state is giving away land that should be used for housing Hawaiian beneficiaries. The Department of Hawaiian Homelands staff that I've dealt with are attitudinal, uninformed, and need training in customer service. The receptionist was the only congenial and helpful individual.
- Micah Kane is doing a great job. We need more people like him.
- Molokai doesn't know anything. Why is it okay to rent a Department of Hawaiian Homeland property home.
- More face to face discussions with neighborhood board members. More home assessments throughout the homesteads to determine fixing of roofs, yards, walls, fences, and driveways etc.
- More input, help should be given to homesteaders to find best financial institutes for mortgage loans with preferably in the same banks, etc.
- Most of the lessees in my community seems to like living in substandard conditions. They can be poor financially and still keep a good home appearance by simply picking up trash around their house and follow rules on having pets and live stock or farm animals.
- Most of us are in violation to the covenant that we agreed to with The Department of Hawaiian Homelands. Does The Department of Hawaiian Homelands enforce it? This is a big problem. Yards not maintained, boats in the yard, cars on the lawn, on street parking boats, trailers & landscape equipment parked on the road.
- Most questions not applicable due to my age, I'm satisfied with things as it is now.
- My 7 acre agriculture land is hard to farm. I am now disabled and my children are adults and my grandchildren are too small to work. My wife does the farming and works full time to support us. There are no funds to assist with farming costs, no resources for the agriculture.
- My agriculture property is not useable, therefore it's sitting there empty. I would like to have a residential award to build my home before I leave this earth.
- My biggest complaint is the barking dogs problem we have on our street Makaili Place, this problem has been going on for at least 4 years and nothing has been done. Please do something for all of us on this street.
- My children are waiting for Hawaiian homes in Waimea Kuhio Village.
- My concern is that lessees don't live on their property and furthermore turn it into rentals. Therefore, taking advantage to themselves in what is intended as a help for Hawaiians who otherwise would not be able to have a home.
- My daughter is waiting for her homestead to be done. How long will it take? It's located behind-back roads. I know one is being built but we are waiting for the second one to be done. Will it take long? Will someone notify her soon?
- My daughters are on there own they don't live with us.
- My deceased husband who was homeowner. I live on set income because of my disability. Yes, I do need help to repair our home, because it's 35 years old. Thank you for finding ways to help our family needs. We do need your help, soon, Mahalo.

- My experience with a Department of Hawaiian Homeland representative has been unpleasant. There was a mishap with transferring the lease from my mom to me. Our lender processed the mortgage loan document without considering the 2007 HUD requirements, The burden fell on my ohanas shoulders.
- My family and I currently moved into our new home. I have always lived on homestead lands and always looked forward to having my family be a part of this lifestyle.
- My family and I feel blessed to live and play in our community. We appreciate living on homestead land. Mahalo!
- My father passed away October 15, 2008. I am my father's successor. I also turned in his wealth certificate (October 2008). I'll be waiting for the new deed with names transferred.
- My financial status has no bearing on this survey therefore I'm leaving it blank.
- My grandchildren are under 18 years of age and there are 6 children. We are currently receiving welfare for all 6 children.
- My home faces Mokiawe Street and it's a narrow roadway. There's a dangerous problem on this street, cars are being worked on and blocking fire hydrants, some vehicles don't have current license plates or safety stickers.
- My home is 31 years old, I was awarded my home in 1973. My home is in need of improvements but because of my credit no one will help. I didn't ask to get sick nor expect to have a son and husband die so young leaving me.
- My home is in due need of repairs. We have fumigated twice for termites. We have done some repairs for example, a new roof, added solar heater, septic tank. We pay for repairs out of our own pockets, when we can afford to do so.
- My homestead in anahola on kauai g-1 don't know zip code.
- My homestead was not awarded. It was brought from ohana. I was on the list for over 30 years. Never was awarded one I had to buy it from my family in whom sold it to me for over 14 years. My husband was 100% Hawaiian that makes my children over 50%.
- My husband and I don't currently live in our homestead residence, we care for an elderly parent in another part of Hilo.
- My husband and myself are greatly blessed with our new home and neighborhood, Mahalo Ke Akua and The Department of Hawaiian Homelands for making it possible I hope many Hawaiians are blessed as we have been. Please continue your great work for many other native Hawaiiana to prosper.
- My husband was 100% Hawaiian.
- My income is from Social Security disability beginning January 2008.
- My kids use it for homework, research, I don't use it at all.
- My lease is in Puukapu Waimea, Hawaii I don't know the zip code.
- My mother sent this to me so I filled it out. We are in the process of building her house.
- My neighborhood is a great place to live overall. It's convenient because I have other family members which live nearby. There are some concerns though, cars speed by and we need speed bumps.
- My next door neighbors are loud and trouble makers. When there fathers were alive everything was so nice.
- My oldest niece, husband and three children are currently waiting notification from section 8. Their family is growing and they need their own place.
- My only complaint is, nobody uses their garage to park their car, therefore, leaving no parking on the streets for guests. We don't even have a driveway or a sidewalk on one side of the street.
- My original lease that was given to me by my father from The Department of Hawaiian Homelands included the lot that is in front of me. But when I received it somehow my land was cut in half causing The Department of Hawaiian Homelands to award that lot to one of my relatives.
- My primary concern is the growing number of homeless families that are taking permanent residence at the beach, park. Their cars add to the traffic in the area.

- My problems are with the bathrooms and kitchen. They have cracks and are peeling and if it was be taken apart. Then you have to repair the floor and walls on either side because it is upstairs. The kitchen is so small that only 1 person at a time can go into it.
- My son and his family have been awarded a residential lot in Ho'olehua and are actively consulting contractors to begin building.
- My son is currently staying home to take care of me the lessee, due to changes in my medical condition. He would like to return to work whenever it will be possible. So to repair the house would be difficult since he can't help to pay at this time.
- My son Richard corellas moved home July 4, 2008 to help me. He is a teacher at Molokai High School. We are in the process of getting settled and adjusted to one another. He's lived in New York for 44 years.
- My son will be the next lessee on my homestead.
- My transportation is riding the bus. The bus drivers are having a difficult time driving the shuttle bus, 401, 403 and 402 route because there are too may automobiles parking on both sides of the road.
- My views on The Department of Hawaiian Homelands is somewhat bad because all the information I have shared locally with them pertaining to the neighborhood has been blown off. If not there has been no improvement (has gotten worse, in fact!) or justice in this neighborhood.
- My wife and I have a 1 acre Noni field which we both maintain.
- My wife is having problems with her paperwork for her percentage of Hawaiian. We know that she has at least 50% but are having problems with the paperwork.
- My wife would like to open a convenience store on our property.
- Need a good person a mason that can repair cracks in the foundation and a carpenter to do minor repairs.
- Need another middle school in Waianae and need rental housing for those can't afford to buy.
- Need help finding information on my mom and dads marriage records, I don't have it. Not even identification in church. My parents lived on 125 King Street (Keaukaha) in the late 1940s-1955. How come you don't have any record on them. I would like to extend my home.
- Need low interest loans for home repair, need low interest for home mortgage to pay down mortgage.
- Need more assistance in funding for building of homes once the award of land has been granted. I have been working with Home Street Bank for 2 years and still not done.
- Need the roads paved in the neighborhood, the stop sign at the corner of Kauhane and laukea Street on the makai corner.
- Need to check with families about homeownership, finances education, etc.. Work with families where grandparents raising grandkids, financial assistance, emotional support, etc.
- Need to have more information on transfer of lease, also help with paper work on transfer.
- Need to help homesteaders get loans for repairs and extensions. Need to find a way to help people on the leeward side to lower sewer fees because we use water for our yards the sewer fees are ridiculous. Help!!! Our yards are all dried up.
- Neighbor with 14 dogs, the stench sometimes gets really bad, the closest neighbor is afraid of the man in the house.
- Neighbors do a terrible job at abiding by parking rules. Cars are parked very close to the corner of streets making it difficult to enter streets safely.
- Neighbors living in my area single family has too many cars, also they bring home big trailers or big trucks and park them on the street where we live. Fumes and noise from trucks early morning is very annoying.
- New awardees should be able to present their plans with the approval of The Department of Hawaiian Homelands staff. Land area should have enough space to grow vegetables or fruit trees.

- New water lines, speed bumps, residents are speeding, including police (not emergency). Fire hydrates should be checked every 6 months, electrical lines should be checked.
- No cable service available in homestead community therefore internet access is extremely limited dial-up only.
- No comments at this time!
- No selling award for profit.
- No storage, no cupboards for towels.
- No value in land to get a home equity loan to repair home, private school tuition, college or new car. That is why Hawaiian Homesteads have so many junk cars in the neighborhood.
- No words can express my appreciation and gratitude to The Department of Hawaiian Homelands for allowing me to occupy and own my own home at Leialii Homestead in Lahaina Maui. I commend Mr. Micah Kane and The Department of Hawaiian Homelands staff and employees for their diligently placing native Hawaiians on homestead.
- Not safe for my daughter to walk our dog, because there's many loose dogs that are aggressive.
- Now days too many people are selling Hawaiian Homelands, and going back on the list, should be stopped!!! Pass it on to the next guy.
- Number 38 we would need to consolidate our debt into the mortgage.
- On the present condition and location of my home, am I able to subdivide my lot? If yes, will I get separate water and sewer lines?
- On waiting list for pastoral, I have cattle, horses, sheep and it's very hard and expensive to rent pasture lots.
- One son is disabled and collects SSI. The other son just got laid off from his job. My granddaughter works for Tesoro Nanakuli. I work 19hrs. a week for the City and County of Honolulu, Maintenance Department of Emergency Management, and work weekends for Campbell Estate Koolina.
- Originally the mortgage was through Wells Fargo than The Department of Hawaiian Homelands bought it back when that happened. I have bought the mortgage current then it was in limbo I manage to pay two months but still getting hassled by former mortgage.
- Our children with 25% Hawaiian should be able to sign for homestead.
- Our community is beautiful because of the people. Some of the houses and yards are not maintained and looks really bad. We all agreed to keep our land and houses maintained. Why doesn't someone from The Department of Hawaiian Homelands come around and check once in a while.
- Our community needs to be more informed through the homestead association that makes decisions for all the beneficiaries of Ho'olehua. They have made crucial decisions that brings disharmony in our community. Why?
- Our financial status is personal and we don't feel we need to divulge this information.
- Our homestead community hall is much too expensive to rent.
- Our house opala, needs to be landscaped and taken care of, but right now have had a lot of health issues, and kids.
- Owner builder, I want to build my own house, I have an interest in a contractors course building homes.
- Pauline is profoundly disabled from a traumatic brain injury and is under the care of our family. This form was filled out by her husband.
- People living across the street from my house have too many junk cars in their yard. The lady of the house is a nice person, easy to talk to, however one of her sons (she has 2 sons) control all the junk cars. The sidewalk is blocked with junk and whatever.
- People who have houses already should be last on the list. There's a lot of Hawaiians that can't afford a house, why not make apartments for them to purchase or rent.
- Please ask Micah Kane to consider developing the stadium bowl land on Isenberg Street, into a condominium with commercial space on the ground level. Similar to Marco Polo with a grocery store or 7-eleven.

- Please expedite a payment by phone system. I've been patiently looking forward and waiting for the past 54 years.
- Please offer the benefits that my mom and kupuna had before, the most important one is to get a loan from The Department of Hawaiian Homelands at 3%.
- Please support and assist community!!! We are in dire need of safe roads throughout our community!
- Please take away the land that not used and give it to people who will use it. It's really a waste looking at it. You're welcome to come and see us anytime.
- Prefer not to reply on unanswered questions.
- Problem parking on the street is a big problem. Don't follow the rules. Our park in the back is hard to see the kids and go there to play. They play in the streets need a better park. Some people have the house but hardly live in it.
- Property that is a part of the park it should be better maintained, "no" one wants to take responsibility to maintain the vacant land such as the park.
- Put a mortuary or cemetery on our land. The Department of Hawaiian Homelands should get families financial help not go all out to disqualify them because of financial hardship.
- Q.17: The Department of Hawaiian Homelands needs to monitor or have personnel to keep on top of these problem situations, we had massive blow up projects, but people still are dumping stuff in open areas. We are a homestead community and not the dump!!
- Q18 talks about sharing the profit with The Department of Hawaiian Homelands from money made by selling a lessee's award. I believe instead of this option, The Department of Hawaiian Homelands should consider capping the appreciated value.
- Q-21. You should concentrate on land awards so people can move in sooner, especially for those on Maui. Q-22. I don't think we should contribute to cost of infrastructure.
- Q22. Because The Department of Hawaiian Homelands owns the land.
- Quantum should be changed from 50% to 44% why are lessees allowed to sell and vacant lots. Should they be turned back to The Department of Hawaiian Homelands? These people and realtors are making a big cut.
- Question #8. When I first moved into my home I heard a leak coming from my upstairs bathroom "in the wall" of my common bathroom. I did call and the plumbers did come and check it out, so for awhile we did not use the upstairs shower, and everything was fine.
- Question 21I would like to see apartments or homes for the elderly. As to comments on question 18. I do not think communities should tell a person how they can live setting rules are great but, when it comes to rules such as you need enclosed garages etc.
- Question 22: Not so much pay equally but should be accountable for some cases. Question 23: I find they all like to be helpful at times along with Kamehameha Schools. I feel Office of Hawaiian Affairs should play a much more helpful role in helping lessees on homestead awarded lands.
- Questions asked are really personal questions. Some of these questions should be asked at The Department of Hawaiian Homelands office.
- Questions concerning the improvement of The Department of Hawaiian Homelands and the future of the lessees is fine! But you have crossed the line with questions that are personal (financial). Whose benefiting with all these personal answers. Not everyone is honest.
- Re: sewer fees. I am not connected to the system, yet I continue to be billed each month. My address is on the other end of my property and because the back end of the property falls within the 100ft(?) Designation of a sewer line, I am being charged.
- Re:#9-a new home is obvious, it was built in 1950. #14 HPD was called 24 hours, barking dogs, mopeds with loud mufflers, auto alarms and boom boxes. #20 I have not had too many contacts with The Department of Hawaiian Homelands, #23 don't know about them or their programs.

- Recently a piece of tattered paper caught the corner of my eye, on a store front bulletin board. For sale Department of Hawaiian Homelands lot residential ph# listed below. Disbelief and heart - stricken after years and generation of toiling to finally have a place called home.
- Reduce blood quantum to 12.5% asap. Many buildings are added to homestead lots, which is apparently not allowed, because when we ask to do it we are told no.
- Reducing the blood quantum below 25% to assume lease is good.
- Refer to question 20 rated very bad. We communicate our needs, if it is not in agreement to The Department of Hawaiian Homelands agenda it is only when we threaten to take legal action something happens.
- Regarding community association. I feel that they do little if anything to help our community.
- Repairs should be performed before I accept the house. Issues hole in floor under shower; uncapped flush out etc.
- Request approval of reverse mortgage. Decrease home foreclosure, by awarding grants.
- Residential homes should have extra land so they can have gardens and fruit trees. Homesteaders will be more sustainable because were homesteaders. When the Matson containers don't come homesteaders will continue to survive because they'll have their earth.
- Right now my brother-in-law & sister-in-law are living with us. This is a temporary arrangement. My son who lives on the mainland is the survivor to inherit my homestead. He has 3 children and they intend to move back to Hawaii in the future.
- Rules and regulations should be evaluated, wait time for simple decisions is too long, staff should also be re-evaluated. A lot of duplication of paper work should be eliminated.
- Rules are not enforced! This neighborhood is deteriorating with abandoned vehicles in peoples backyards, lots and lots of roosters being raised in backyards are smelly.
- Shelter for kids at bus stops. More clean ups to help people who don't have anyone to help them.
- Should be able to have 2 loans on the house equity etc.
- Since I was denied a loan from the two branches here in Hawaii, when I was awarded a lease in 2005 I took out a loan from my bank in Georgia to pay my cash for my house here in Kekaha. My note is \$1,255.50 monthly since may 2005.
- Since much of our Hawaiian families are intermarried and the blood lines are becoming largely diluted a change must be made in acceptable blood quantum. Originally the homestead act proposed by Prince Kuhio addressed this ongoing dilution.
- Since my wife doesn't have any blood equation of Hawaiian, would she be able to live here in our home till she passes away? Please respond to our question by mail so we can keep it in our records. My precious wife passed away, and I remarried.
- Small driveways too short, people do not park in their driveways. Sometimes parking can be a problem.
- Some of the answers were with reservations because it depended on additional information attached to the question.
- Some of these questions did not provide adequate options or choices, I added in other options for those questions. Are we going to see the results for this survey? If so when?
- Some people need little more help with loans, so they can get there life out of the pay check to pay check thing.
- Some questions weren't able to really answer correctly. No one knows the future its only a vision. Things do change over the years, majority of the time it's "politics".
- Some questions, I haven't answered because I felt that the department was being intrusive on my privacy. I answered my best and as honest as I could.
- Specific to Waiohuli Maui, ohana dwelling should be permitted for the following reasons. It is legal by law, it provides affordable home for ohana and it's just good common sense.
- Still waiting for my pastoral lot award. I should be number 124 on the list I think. Need to speed up this process of awarding the pastoral lots.

- Stop lessees from selling their lands for profit. That is just not right.
- Storm drain parallel to kahilinaeae is being used by upper neighbors as drain for their laundry water. Drain also overgrown and not free for flow to any future large rain
- Such an inconvenience to not have a mail box at my residence. We are the only subdivision in the island with no mail service. Shame on those planners. Why are we paying into the Kapolei Association? Each resident is responsible their common areas.
- Such an inconvenience to not have a mail box at my residence. We are the only subdivision in the island with no mail service. Shame on those planners. Why are we paying into the Kapolei Association? Each resident is responsible for their common areas.
- Terri Loo had given the City and County Tax Office the list of residences here in series 7. Some are paying taxes and some are not. I and the City and County in Kapolei and Terri Loo, both had given the town tax office a call but I'm still waiting for my land tax bill.
- Thank you for all your hard work! Aloha!
- Thank you for allowing me and my ohana to win our first home. We are trying our best to take care of this precious gift, so our grandchildren can share our inheritance. My aloha goes out to The Department of Hawaiian Homelands and Governor Lingle and their staff. Job well done!!
- Thank you for conducting this survey.
- Thank you for my place here in Waimanalo.
- Thank you for our home, we are grateful for our home, we have painted our house two times in the years we lived in it. We've changes our roof and made improvements.
- Thank you for this survey. I also would like to suggest for Papakolea a playground improvement not only for children but for grownups as well.
- Thank you so much Micah Kane, Linda Lingle and Duke Aiona. Thank you for a great staff at The Department of Hawaiian Homelands. You guys gave us hope, especially in keeping our family together. I always see you and your staff at meetings and want to say how grateful we are.
- Thank you! Good luck!
- Thank you, Micah Kane for improving and helping with Hawaiian Homelands and all native Hawaiians.
- The "country" atmosphere is both endearing and ridiculous. Burning rubbish, stock-filing junk, un-appealing curb, lack of pride to just keep the yard trimmed and clean, parking on the side, parking up to the street corner limiting vision to on coming traffic.
- The answers I provided for question #19 were based upon my Department of Hawaiian Homeland lease being a part of a pre-existing community that already has most of the aforementioned services.
- The association doesn't enforce rules, dog, cat fecal matter in front lawns. Cars parking in driveway or turning around leaving big tire tracks on driveway, must stop!
- The association should be disbanded. We Hawaiians should be left alone and live how we choose to live.
- The children of this community need a place to play, a park with grass and swings needs to be introduced.
- The community common areas are poorly maintained.
- The computer was a gift from their grandparents and uncle so they could to their school work. All 3 go to a Hawaiian Immersion school. All the kokua you can give to help pay for repairs are much appreciated, Mahalo.
- The Department of Hawaiian Homelands is turning into a real estate. How shame when lessees get their land free and they hire a realtor to sell their land at a very ridiculous high price.
- The Department of Hawaiian Homelands and it's administration has been working and planning in the area of providing housing for our people.

- The Department of Hawaiian Homelands and our Kaniohale Association, are doing the best without their everyday staff. I have always gotten quick response to my favorite questions through the years. The presence of the West-Hawaii Chief Officer on Wednesdays at our KCA center is good.
- The Department of Hawaiian Homelands could further increase services of very good status by making available number to assists and programs with numbers to help.
- The Department of Hawaiian Homelands does an adequate or good job. So much of their energy is taken up with the Hawaiians who have petty issues or those who feel entitled that they do not need to play by the rules. We are all better than that.
- The Department of Hawaiian Homelands gives Hawaiians a great opportunity to own their own home. The Department of Hawaiian Homelands should always make it affordable for families while still maintaining "quality" workmanship from contractors. Surveys like this should be mailed at least once every other year.
- The Department of Hawaiian Homelands has always been good to me and my family, and has always helped us when we need it. With one exception, I hope has changed over the last 16 years. That is helping lessee's verify their quantum of Hawaiian. They gave my wife a bad time with her document.
- The Department of Hawaiian Homelands has made tremendous strides in providing homes to its beneficiaries. I'd like to see The Department of Hawaiian Homelands compensated, shared in the profits from beneficiaries who don't intend to reside at The Hawaiian Homelands, but simply use it as a way to make money only.
- The Department of Hawaiian Homelands has not been responsible to the "mission" the rehabilitation of Native Hawaiians through the use of trust lands as stated in Hawaiian Homes act of 1920. I feel the Department and The Hawaiian Homes Commission are not doing enough for the Native Hawaiians on trust.
- The Department of Hawaiian Homelands I'm not transparent.
- The Department of Hawaiian Homelands is doing a very good job. One thing is the application branch. I had counselor named Macbeth for the past 6 years. I have enough information to show that I have 52% Hawaiian but she never turns in my folder and file to her supervisor.
- The Department of Hawaiian Homelands is just to slow with awarding the Hawaiian people. There Hawaiian departments was created to help the Hawaiian people and yet some of us are still waiting for help.
- The Department of Hawaiian Homelands is the very one who poorly enforce the rules of the ACCR's. They give the board the administrative rules, and when the board has done everything they can do, they request help in the form of enforcement of the rules, and The Department of Hawaiian Homelands will not, or doesn't' enforce rules.
- The Department of Hawaiian Homelands is to help the people stay on the land, help build homes, repair especially the elderly yeah! They get ohana but at times they live mainland or other islands. Hawaiians need medical, for the elderly or the young people just out of school.
- The Department of Hawaiian Homelands lessees should not be allowed to sell off their award. It should be awarded to the next on list the next in line. Allowed to take over mortgage not profit from award. As it cost lessees nothing to or as survey asks (The Department of Hawaiian Homelands share profit).
- The Department of Hawaiian Homelands needs to be fair about the money, in how to help new and old homestead lessees.
- The Department of Hawaiian Homelands needs to be quicker at approving any request from the community.
- The Department of Hawaiian Homelands needs to help people put a house on the land, land is no good without a house. Water should be free for people with residents, lots who raise live stock and taro.
- The Department of Hawaiian Homelands needs to maintain beautification of land area with in the community. Such as the beach, hillside, ditches, roads all cracking.

- The Department of Hawaiian Homelands needs to repair fence line rear of residence's Kalau Place (makai) end. 2nd request between water run-off.
- The Department of Hawaiian Homelands needs to take care of lots that can't be maintained.
- The Department of Hawaiian Homelands needs to transfer landscaping of areas on Kamau Avenue and tree trimming to Villages of Kapolei. The trees and the care of the area is very poor and trees are not trimmed.
- The Department of Hawaiian Homelands should allow lessees to modify original house plans. Provided lessees pay for additional costs up front.
- The Department of Hawaiian Homelands should allow lessees to run a business on their land. To allow homesteaders to fulfill the intent of Kuhio legacy. We need The Department of Hawaiian Homelands to have their own permits for home and land.
- The Department of Hawaiian Homelands should assist in helping to finance repairs to their houses, because we are on homestead.
- The Department of Hawaiian Homelands should award the land to the Hawaiian people. Look at the people on Oahu they had to move out of the land and live on the streets.
- The Department of Hawaiian Homelands should be receiving payment for all lands in Hawaii because Hawaii is all Hawaiian lands.
- The Department of Hawaiian Homelands should check on lessee's who are "renting rooms" in their home, I don't think this is right!!! The Department of Hawaiian Homelands should "fine" lessee's who's yard is a mess!!! It makes the neighborhood look horrible.
- The Department of Hawaiian Homelands should consider lowering % of blood from 50% to 25% so all the next generation can get on the aina before too long.
- The Department of Hawaiian Homelands should continuously remove derelict cars from homestead communities. They are dangerous to kids and an eyesore.
- The Department of Hawaiian Homelands should enforce all the lessees to maintain yards, homes etc.
- The Department of Hawaiian Homelands should explore "apartment" housing for individuals or families that want that type of housing as "ownership". Many families have adopted and likes the lifestyle of not maintaining a yard or being in close proximity to living with others.
- The Department of Hawaiian Homelands should follow city building standards. Streets are too small, parked cars create dangerous conditions because it is hard to see around bends and when other cars are coming.
- The Department of Hawaiian Homelands should have lessees clean and maintain the neighborhood, find ways for encouraging these people or lose lease.
- The Department of Hawaiian Homelands should have their own building permit department. Why are some homesteaders "exempt" from having a building permit and some are not. Take the building process away from the county of Maui.
- The Department of Hawaiian Homelands should hold people accountable for barking dogs, cats and trash in yards.
- The Department of Hawaiian Homelands should implement a more aggressive approach towards homesteaders whom disregard rules and policies set forth, because rules and policies has not been aggressively enforced we have "squabbles" undesirable non-homeowners living in vacant homeland drug dealers.
- The Department of Hawaiian Homelands should lift the moratorium on subdividing our land, now we can give a portion to our family. Instead of paying rest, the payment can be applied towards a home mortgage.
- The Department of Hawaiian Homelands should make it easier for homeowners to do their own additions and enclosures or any improvements without red tape and strict guidelines. Make it easy for homeowners to get home improvement loans.

- The Department of Hawaiian Homelands should monitor the abandoned and non working cars left in yards and streets, also large (dump, etc.) Trucks should not be left parked overnight on the street. The cars make the neighborhood ugly, and large trucks make the walking and vehicle traffic.
- The Department of Hawaiian Homelands should notify beneficiaries when developing a community, share profits with community associations from private non-beneficiaries businesses.
- The Department of Hawaiian Homelands should penalize homesteader's who sell their lots for profit after receiving a homestead lot.
- The Department of Hawaiian Homelands should provide better home repair loans at lower rates to allow lessees to make necessary repairs, and construction loans for additions. Drugs and drug dealers are a problem in my area and have been there for a while now. Need procedures to get these people.
- The Department of Hawaiian Homelands should provide low interest loans(5% or less) to lessees that can qualify for construction or mortgage loans (30 yrs.) fixed rate.
- The Department of Hawaiian Homelands should recruit from all Hawaiian homelands, including outside the islands, for construction companies, surveyors, machine operators, truck drivers, laborers, etc. Let them build the homeland lot's and homes pay these workers. Many may lose their jobs.
- The Department of Hawaiian Homelands should strictly enforce rules set-up by communities and evict leesee's for violations such as drug dealing, or un-kept properties, broken down homes, cars, violence or threats between neighbors.
- The Department of Hawaiian Homelands spent a lot of monies on Sandwich Isle Communications installations to benefit Hawaiian Homesteads. Why are they limiting service to only new homes, and not all homesteaders?
- The Department of Hawaiian Homelands stick to awarding land. The Department of Hawaiian Homelands should take care of all the 50% more!! Blood question first before even thinking 25%-12.5%.
- The Department of Hawaiian Homelands took too many years to get to where they're at now, most beneficiaries have lost their plan in affording an award borrowing power have gone to 0 dollars. The Department of Hawaiian Homelands might consider kupuna housing for those too old to maintain or afford the high cost of housing.
- The Department of Hawaiian Homelands, Office of Hawaiian Affairs, Alu Like and community organizations ignore serious on going problems.
- The home that we purchased looked good on paper. But when we walked through we found this model it didn't have any broom or linen closets. It's very difficult to select and purchase a home without seeing the actual model.
- The homes in Waiehukou IV are cheaply constructed and overpriced. We wished we had the option to build our own home.
- The mandatory class was very good for financial knowledge, but I think there should have been a class for more communication as far as owning and structure of the house. This is my first home and didn't know what to look for or expect.
- The one thing that gets me upset is my neighbors don't up keep with their yards and their weeds grow on my property and they don't care and it's been going on for years.
- The park is not kept up, broken glass, weeds. In the future, may want to have common area and park in center of the community so that all families can easily access and clear views allow for better security.
- The quantum for 25% is still too high it needs to be lower and the minimum lot size of at least 1 acre. To be able to farm enough food to make less dependent on supermarkets to teach our children value or work, family, love and care for our land.

- The residents of the 700 block of Laukea Street, would like The Department of Hawaiian Homelands to fix our road. We have spent 6 years living with unsafe road conditions due to a drainage project that was not completed. We'd like The Department of Hawaiian Homelands to pave the road and remove the steel plates etc.
- The roads should have been made to accommodate a two lane road. They are too small.
- The thought of having a controlled community scares me. I've heard horror stories from some Kapolei homesteaders and not much on the positives. I'm tired of being stripped of subtle rights. It's just not like the past when a neighborhood included your kids.
- There are boats parked out on the streets. It is not safe for kids and drivers. There are drugs still being sold on my street as well. What are you going to do?
- There are many usable lots here on Molokai for residence, but the families are not utilizing it. Some lots have been sitting for 20 years and nothing is being done with the lot.
- There are several neighbors with more than 20 to 30 people living there, they have many automobiles parked along our street constantly.
- There are some people in our community that is using our street in front of our house to test their dirt buggy and dirt bike as a race track. It goes on during the week days and week ends. We have neighbors and children that play out on the street.
- There is a big hole in the road in front of my home where a drain box was to be put. I appreciate all of the help The Department of Hawaiian Homelands has given me but the metal plates and construction machines are really dangerous and my son who is 5 years old can't help but to walk over to it.
- There is a house at the beginning of our street. They keep adding additions to accommodate more people. It appears to be several families living there. As might there are about 15 cars and trucks parked on both sides of the road, making it barely one-way.
- There is a neighbor who is renting his Department of Hawaiian Homeland home to others who are possibly Non-Hawaiians. We have reported this to The Department of Hawaiian Homelands worker Dupont. The lessee lives in another home outside of the neighborhood.
- There is a person on our community board that only lives in my house 10% of the year. I think all of our board members and lessees should live in their house and not use a Hawaiian home.
- There needs to be a rule to award a lease to person, banning them from selling it. They call it interest, should on award be given to a qualifying applicant, if they decide to sell their interest they should not be given to opportunity to make money on land.
- There should be more no parking signs in the no parking areas (Kaupea). It seems that people continue to park in the no parking zones making it difficult for other residents cars and possibly service vehicles (EMT, fire) to pass through.
- There should be overall guidelines for all Department of Hawaiian Homeland homesteads, then additional to fit each separate homestead. Enforce rules!!
- There should not be quantum's after the initial 50% owner. Personal questions are unanswered for privacy. A few questions are ambiguous so hard to answer. The Department of Hawaiian Homelands in Honolulu is excellent all around. Waimea not so, the Waimea office girls are great, though.
- They need a place at the The Department of Hawaiian Homelands table to be an important part of the decision making process affecting homelands. Then they need the authority to be developed, implement and enforce community guidelines.
- Think that this administration is doing good work should not allow lessees to sell their lease, maybe have them move it off land but land should be for those that qualify.
- This is a great survey, very glad to be able to give my input on homestead issues as well as my community as a whole.
- This is the first time I filled out a form like this.
- This survey doesn't help because I can't see the light at the end of my debt. I can't even repair my home or fix the electrical, or plumbing and the rotten flooring.

- This survey I am responding to is filled out by my guardian and conservator my wife: Mercedes A. Nuesca for I'm incapacitated; she is my legal guardian.
- This was done by Mildred Kaimina'auno lessee who transferring this lease to my daughter Anna Lazavio.
- Though there are six people in my house, they help with electric, phone, cable, water, and food. I am the mortgage payer.
- Three years ago I transferred my property to my daughter Shonnelle Pawn-Kalilikane. We still have not gotten anywhere. All the necessary papers have been completed at the Molokai office.
- To those individuals who are in a self help program (building their own home with the help of other individuals in the hui I believe that these families should not know which house is theirs, until all houses are completely built.
- Too close to busy roadway.
- Too many abandoned vehicles. Neighbors have vehicles parked in front of their home that don't work so they park on our side in front of my home everyday! Card games, gambling, selling drugs, raising roosters. People renting them out. Fireworks in the neighborhood.
- Too many children play in the streets, they need to play in their backyards; many backyards have no plantings; garages (many) are used as another room, not to park their cars, many have barbeque's in their driveways and garages, not in the backyards.
- Training offered to assist lessee in repairs of home is offered but can't qualify due to income. My home needs repairs, I love to educate myself and learn the trait. Please email me if i could sign up for the next session.
- Urban is on federal disability, his brother Gabriel is a retired fireman.
- Very cheap construction, cement is already crumbling, bathroom mirror is corroding, garage door opener failed immediately, oven is inferior quality it's not heating properly.
- Waianae Valley homestead is a dangerous place to live. Theft, drug use and drug dealing, abandoned cars, loose dogs, houses in disrepair, junk yards, junk schools, no aloha from neighbors with stink dog kennels and roosters and partying all night long.
- Waiehu Kou Phase 4 should be more "kid safe". There are a lot of young children in this neighborhood and at night, the lighting is terrible.
- Waimanalo beach lot, houses on the beach should be only Hawaiians and not haoles.
- Waiohuli is approximately 7 miles in proximity from Kamehemeha School on Maui, possibly there could be more collaboration between these 2 communities.
- Want to be able to purchase our land at a reasonable rate. Add more street lights, playground, dog park.
- Want to see percentage of Hawaiian drop so surviving siblings can continue. Need more grants to help with repairs for existing homes otherwise The Department of Hawaiian Homelands is okay.
- Wasn't able to answer some of these questions so I wrote a little note by it.
- Water pressure should be stronger.
- Wayne Jichaku has been very helpful and compassionate towards our financial hardship. We would love to discuss home improvement loan options. Mahalo for this opportunity.
- We already have a community park. I think so much more could be done with the huge empty space for our families here.
- We are currently in the process of building our house. I hope to have it completed over the next month or so. Because of this, I answered no to #3, I skipped #4-10.
- We are extremely happy with our home in Kapolei. Our original award was for the undivided interest in Kula Maui. Though the land is beautiful up there, our calling was in Kapolei.
- We are grateful for The Department of Hawaiian Homelands and all the personal help and understanding we have received through out all the years. I support diversification using land interest to create new programs that further the benefits of Hawaiians and The Department of Hawaiian Homelands as self sufficient and self sustaining.

- We are happy with our house, location, overall appearance. The one and only missing part of this house is linen closet.
- We are having a hard time with an FHA loan, we have a low credit score because of the economy but can definitely pay \$2,500.00 monthly.
- We are in the process of building a new home. We've obtained our building permit and our home was approved by The Department of Hawaiian Homelands in October 2008.
- We are overall satisfied with what The Department of Hawaiian Homelands has provided for us and are happy to live in this community. The only big problem we see at hand is the maintenance of the community trees, planters, etc.
- We are very concerned about the management of the Waimea office on the Big Island. Mr. James Duponte in particular has made it very difficult for us to enjoy our home. We feel that he continually misuses his status and authority. We will be sending a letter.
- We are very happy here in Kaupea.
- We are waiting for mail boxes.
- We called and left several messages to add on our newborn son to our current lease and had no response. Can someone send out this paperwork and information, please? Left messages with Sharon.
- We do our best to maintain our home and yard. It seems that a lot of neighbors do, and we feel that if an example is set others will follow.
- We fall in the middle income and can't qualify for many subsidy programs for building and buying a home, for school lunch and bus fare reductions. We couldn't build a home on our lot because of it.
- We feel strongly about keeping the blood quantum at 50%. We feel the Hawaiian's with 50% and above should be taken care of.
- We had cash to pay to build our home. The Department of Hawaiian Homelands forced us to sign with a bonded contractor. He turned out be a fraud, in that he had no bond on our job. He did shoddy work and stole money and materials from us. We lost so much money with Glenn Del Rosano.
- We had lower mortgages so we can make home improvements. When we first moved in we had 1 child and now we have 3.
- We have 50% vacant to 1 acre lots.
- We have a 10 acre agriculture lot in Puukapu, when we were awarded our lot, we were told that within 7 years from the award that we would have water as of this date we have no water. Our plants and trees are dying. When will we provided with water?
- We have a 3 foot high hill coming into our yard from our neighbors yard. We feel that The Department of Hawaiian Homelands should have built a retaining wall between our yard and the neighbors to prevent the hill from forming. It has crashed down twice, it's also unsafe for children when playing.
- We have a neighbor who yells and swears at the kids just about everyday. Rent to own neighbors party with amplifiers exceeds decibel level and also exceeds time limits.
- We have a problem with the corrugated fence our neighbors put up. They sold the house and now the new owners will not fix. The land in our lot is sliding. There are cracks in the driveway. The state came to look at it and The Department of Hawaiian Homelands came but nothing has been done.
- We have as part of our boundary an open drain and we are at the end of the line. When it rains no one up keeps their drain, all their rubbish ends up into our lot and we keep our area clean.
- We have Kahekinui pastoral land. We do not have access to water and our roads are undeveloped. We have not been able to build our home without the necessary infrastructure. We do hope The Department of Hawaiian Homelands provide water lines so that the lessee can live on their property.
- We live in a nice area and people are good. Most of all we love our home. Too bad we have termites.

- We live in the Kawaihae Homestead and it would be great to have a park in the area where our children would be able to run around and play. It is so dry in this area that it's hard for my children to go outside and play because we only have dirt and graves.
- We love our community Laiopua! We are very pleased with our home and knew we would need to expand when we first moved in, although we waited until we had cash for the needed improvements.
- We need "speed bumps" on Kalakaua Street. Too many young adults are speeding on this street late at night, with their vehicles and dirt bikes with no respect for the neighbors.
- We need a community center with a park a certified kitchen, we need a community farm with shared animals and gardens.
- We need better associations handling the safety and beautification of our communities. Also, the drug control and abuse in the households. Our neighbors go through it every week, and it's very disturbing to our young children.
- We need financial help to build a gate and fence to keep stray dogs out.
- We need infrastructure-paved roads, water, power, in the Pu'u Kapu Pastoral area of Kamuela on the Big Island.
- We need larger garage and kitchens (with storage) to match our lifestyles. Drive down any street and count the number of SUV's trucks, etc. parked along the sidewalks, often illegally.
- We need mail boxes or community, mail boxes within walking distance for Kaupea. Four of my neighbors allow their pitbull to walk around off a leash.
- We need mailboxes in our neighborhood.
- We need more community meetings, to share what's going on around us. To help us become a better community. I hear all kinds of bickering in the community. We all need to stay united.
- We need to have more strict laws for drugs in our neighborhoods, there are too many homes who have drugs and or dealers in them.
- We really would like to have a choice to have phone service, provided by Oceanic Cable.
- We reside on a farm lot where our community doesn't have much for the youth to do or work on with their neighbors. A playground and gathering center with facilities would be welcomed and programs like night classes or job training would be nice too.
- We should be able to have cable phone, Sandwich isles sucks.
- We should be given the option to purchase our homes at market value including the land, if we lack the blood quantum. But that is just my thought, no more 100% Hawaiians anymore.
- We should have choices for phone service and not only be limited to Sandwich Isle. Sandwich Isle doesn't offer comparable prices to that of Oceanic or Hawaiian Telcom, for services offered. Long distance free, internet, cable bundle.
- We still need infrastructure!! (example: water, electric, roadways)
- We the Hawaiian people are not good custodians of our beautiful wonderful environment the kai is kapulu to the point of no return . When are we going to do something constructive before it's too late. Everyone else is making rules for us we are a second class.
- We the resident that lives closes to the drive park fence.
- We wanted to build to the back of our home because we don't own the land we are not allowed to make a home equity loan to add a room and lanai. Personal loans interest rates are much higher. The Office of Hawaiian Affairs loan is good however, for loans above 25,000 The Office of Hawaiian Affairs one has issues.
- We would appreciate The Department of Hawaiian Homelands maintaining their empty lot across the street C acreage between Kaneaki and Koolina Street. It's a very dangerous fire hazard.
- We would like The Department of Hawaiian Homelands to enforce their ruling that properties be cleaned and properly maintained.
- We would like to extend our home, but don't no if or when we can. Being that we were fortunate to have received the NAHASDA Grant for the down payment for our home in Kaupea. We understand that we have to wait 20 years before we can refinance our current mortgage.

- We would like to increase the size of our home due to family members moving home, but don't know where to start.
- We would like to know if there are any kind of funds that could help us who can't afford to build a retaining wall to extend our boundary in back of house.
- Well I'm trying to make a loan to build a home but I'm on a fixed income which I and my son are disabled. I'm trying to hook up my electric but I'm having a hard time with the blue print that I have kept. Please help us try to get electric pole hook up.
- Went to The Department of Hawaiian Homelands office to get more information on blood quantum and could not get it, due to lack of family genealogy. They would not even consider my own records of lessee application for blood quantum. I wanted information for my children to get on Hawaiian homestead.
- Where can I go for information on a home owner loan.
- We're in the process of building. We have a house plan and negotiating with builders. We already had one builder but the price was too high. We hope the house is complete by the end of August 2009.
- We're very grateful for this award, especially in beautiful Kula Maui.
- We've complained numerous times about the derelict drug house with abandoned cars located across from our house.
- What are the responsibilities of the Molokai Department of Hawaiian Homeland office? If they don't have lessees contact on file. If you have to check with the Honolulu office to find out successorship of an existing homestead.
- What bothers me about our community is that a lot of people park their vehicles on the street, sometimes on both sides of the street. This makes it difficult to see around blind corners and is especially dangerous because there are many children at play.
- What can The Department of Hawaiian Homelands do about speeding atv's and mopeds on our streets on homestead lands. Or is it up to the homestead association.
- When building homes on land parcels, please either stagger homes or provide more distance between the houses. This will provide some privacy for homeowners and less congestion which results in discontentment with homestead and neighbors.
- When we were offered our house nothing was mentioned about having to build a wall so when we went to get a loan we only got enough for purchase price of house. After moving in we were told that our lot had an 8 foot drop 5 feet from our back door.
- Where beneficiaries receive awards and offer for sale transfer without living in the home or making improvements, then The Department of Hawaiian Homelands should recover any costs related to building the house infrastructure, optional equipment.
- While we are thankful for living on Hawaiian homes, it is a frustrating process to find possible options to refinance our mortgage to a lower rate. Would it all be possible in the future to offer different loans?
- Who is Waimea's Department of Hawaiian Homelands project manager? How has the project manager helped the people of hawaiian ancestry? Does the project manager volunteer his time to sit and discuss with homesteaders problems in his district. If yes, when or how frequently does he actually converse with homesteaders.
- Whomever does The Department of Hawaiian Homelands money should pay us immediately, to help the Hawaiians set a better education, Punahou school type better.
- Why are homesteaders selling their lots and is it legal? What about people that are on the list waiting for homestead?
- Why can't The Department of Hawaiian Homelands get waivers for county waters, county sewers and other services for getting building permits etc.
- Why can't we already build a house on my pastoral land in Waimea.
- Why can't we the lessees of our homestead land rent our home to a family member until our children are able to occupy the home.

- Why do we pay so much for water when it comes from Hawaiian Homelands? There is only one emergency water out of this area and it has to go through a tsunami range area. Though these are rules in the neighborhood, why are they not enforced.
- Why does The Department of Hawaiian Homelands go outside of its data base and beneficiaries to procure equipment operators, truckers, carpenters, etc. Since The Department of Hawaiian Homelands has a contractors license (or able to get one) and providing jobs for native Hawaiians.
- Why is The Department of Hawaiian Homelands making like they have a lot of kala, and won't help those that requested Keohua we got nothing but what all talk and no action.
- Will The Department of Hawaiian Homelands ever consider selling the lease to the homeowner. This will allow us to obtain better loan options.
- Will The Department of Hawaiian Homelands have a "say" with the association, on rules and regulations. Are you folks able to help put up a retaining wall on the side of my house, because there's a hill and it's unsafe for my children.
- Will the results of this survey be shared with the community.
- With Hawaii's failing economy it's so hard to pay for my property taxes. This bill was left to me by my father. My family and I need help with paying the taxes and our debts.
- With regards to my asking for a form to change my beneficiary, the female I talked to was rude and arrogant. I still haven't received that form.
- With so many people on the waiting list why are so many people allowed to lease away with breaking The Department of Hawaiian Homelands rule and not lose their lease.
- With the low economy assistance it's needed to help with mortgage payment. All future homes should be fitted with solar panels to help cut down on electrical bills and fuel surcharge form electric company. The Department of Hawaiian Homelands should seriously look into developing these for homes.
- Won't have many dealing with Honolulu but Hilo is very good.
- Work in Kona not home long to use computer.
- Would appreciate if The Department of Hawaiian Homelands could facilitate financing for home repairs/improvements that would allow families to increase the size of their home. Our children are all having trouble obtaining a place to live in these economically challenging times.
- Would appreciate workshops or ways to pass on homestead to multiple children.
- Would like exclusive rights to The Department of Hawaiian Homelands land area back of my existing dwelling. The Department of Hawaiian Homelands doesn't maintain large trees and or over growth.
- Would like the property coming off Moreira Street cut back, a great deal of trees and grass and at least clear 4 to 5 feet from my back yard and a fence for safety purposes.
- Would like to add a room to our house but it seems impossible because of our income and it's so hard to get a permit to do anything.
- Would like to build on my land asap. Would like help to buy materials and pay for putting it up.
- Would like to have a greater time period from actual time of awarding, to properly prepare financially and personally, not you always having to be ready to respond to offer or move on to the next.
- Would like to have mail service to the home and would also like to have city sewage to our community.
- Would like to have senior living housing that is affordable. Also, townhouses might be a good thing too. For those who don't want to have to maintain a yard and at least a few families can be housed on one property etc.
- Would like to know if we could use equity in home to complete renovation. I would like home ownership classes in the community. The Department of Hawaiian Homelands to re-assess. Want to reinstate capacity building to train association and understand lease and DCCR's bylaws.
- Would like to receive more information in home improvement repair loans.

- Would like to see bus stop enclosure for children riding the bus to school. Right now children out in the rain waiting for their bus between 6:15am and 6:50am.
- Would like to see in our lifetime to be able to purchase our Hawaiian Homestead land and pass it down to family members no matter what their heritage.
- Would like to see The Department of Hawaiian Homelands and County of Hawaii together not point fingers at each other regarding experiment of county.
- Would like to transfer my mortgage.
- Yes, I have been waiting to get agricultural land for quite a while. I'd prefer going through The Department of Hawaiian Homelands and buying a lease from a lessee. I for one can't afford it and don't think it's right. The land should go back to the department and the department should award it to the person.
- Yes, I would like to know if there is anyway possible that we could have this gate removed from the dead-end of the road in front of my house, and also to find out about the wall if it is on my half of the land and if so could we please have it removed too.
- Yes, In one of your questions about covering the blood question. I wish in my lifetime I would be able to have that for my grandchildren. Being that houses in Hawaii is so expensive. Aloha, God bless and mahalo.
- Yes, thank you. This homestead is 37 years old. Many homes are in need of repairs including this house, but with insufficient funds it's hard.
- You ask a lot of questions that can put Hawaiians in jail. Why?
- You know families have bad credit can't afford a home on their own, and like to live on the land but the waiting list is too long families move away. I tried Office of Hawaiian Affairs county housing for major repair so it's all about credit Office of Hawaiian Affairs wanted to help the lessees.
- You need to be aware of people that sell drugs, don't upkeep their homes and yards. Hawaiian homes is an honor to have, cherish it not abuse it. The staff needs to set rules on upkeep and cleanliness.
- You should get the Hawaiians off the beach put them in an incubation stage. Educate them to get better jobs. Give them management skills and teach them how to build credit. That's what Prince Kalaniana'ole Kūhiō did. Get his people off the beach.

Undivided Interest Open Responses

- #7. "AND SHOULD BE MADE TO DO" SHOULD BE DELETED FROM THIS ENTRY. IF PEOPLE WANT TO LIVE PILAU AND KAPULU THAT IS THEIR PEROGATIVE.
- #9. I DIDNT ANSWER THIS RATING OF DHHL, THE STAFF IN HONOLULU SEEMED TO KNOW MORE BUT IT WAS CHANCE OF TEN TIMES MAINLY BECAUSE OF DISTANCE PHONE CALLS. #8. I THINK YOU SHOULD ADD SIDEWALKS TO MAKE IT MORE COMMUNITY FRIENDLY.
- @23 THRU #28 MENTIONS FAMILY'S AND NO INDIVIDUAL. I FEEL AS MY OWN OPENING BOTH SHOULD BE LISTED. BECAUSE SOME OF THE QUESTIONED ARE PERSONAL.
- 1.I HAVE NOT WORK SINCE 2006. 2. START SSI FROM MAY-SEPT 2008.
- AFTER OBSERVING HOW DHHL DEAL WITH PROBLEMS, YOUR ENFORCEMENT OF THE DCCR SUCK BIG TIME. THE PEOPLE WHO LIVE ON THE HOMESTEAD DO NOT OBEY THEIR OWN DCCRS THERE.
- AFTER WAITING 45YRS NOW I NO INCOME TO PURCHASE OR BUILD IF PUSH COMES TO SHOVE I WILL SELL MY POSITION.
- ALL HOMESTEAD HOMES SHOULD BE EQUIPPED MY INTERNET.
- ANOTHER SUGGESTION WOULD BE TO ISSUE THE LANDS AND LET THE PEOPLE BUILD THEIR OWN HOMES. GIVE THEM A TIME LIMIT LIKE WITHIN A CERTA9IN AMOUNT OF YRS.
- ANSWER TO MY BEST OF MY KNOWLEDGE.
- ARE FOLKS MAKING ANY PROGRESS OR KNOW WHEN WE WILL GET A WORD OF OUR LAND.
- ARE WE NOT ALL LIVING HUMAN BEINGS GIVEN LIFE FROM GOD? IF WE ARE THEN ARE WE TO USE ALL OUR RESOURCES TO BLESS EACH OTHER SINCE HE HAS BLESSED US WITH TALENTS.
- AS A LEASEE WHEN I APPLY FOR WHATEVER BANK OR LENDER WILL HELP ME WITH THE LOAN. WHAT HAPPENS TO ME AS A LEASEE WHEN THE BANK OR LENDERS DENIES ME OF A LOAN DOESNT THE HAWAIIAN HOMES ENTITLED TO HELP ME GET A LOAN
- AS TIMES ARE REALLY HARD NOW WE ARE TRYING TO PREPARE OURSELVES BY SLOWING PAYING THINGS OFF AND HOPE TO BUILD A SAVINGS I A 4 YEAR PLAN. I WOULD LIKE TO GET INVOLVED OR ATTEND A HOAP MEETING OR WORKSHOP. I HAVEN'T RECEIVED ANY INFORMATION.
- AS WE ARE ON THE MAINLAND, GETTING CURRENT INFO. MEETINGS, NEW TRACTS, PROGRESS FOR AWARD ALWAYS COME ONE-TWO WEEKS LATE, AFTER IT HAPPENS. WE VISIT HONOLULU EVERY YEAR FOR ABOUT 6 WEEKS IF WE HAD PRIOR KNOWLEDGE OF UPCOMING EVENTS.
- DHHL SHOULD CONTINUE TO HAVE THE HOMEOWNERSHIP PROGRAMS. DHHL SHOULD OFFER A SAVINGS PLAN PROGRAM FOR THE HOMESTEAD HAWAIIANS.
- DIFFERENT AGENCIES INVOLVED SHOULD SHARE INFORMATION AS WE HAVE HAD TO PROVIDE AND ANSWER SOME QUESTIONS TO PRIMARY PROPERTIES LENDER, HOAP AND HHL.
- EVERYTIME I CALL DHHL THEY ALWAYS TRANSFER ME AROUND TO PEOPLE WHO ARE NEVER THERE TO ANSWER A PHONE CALL. I GET VOICEMAIL AND LEAVE A MESSAGE BUT NO ONE EVER CALLS BACK.
- GIVE KAIPO DUNCAN A RAISE!
- HANDICAP EXCESSIBLE. NO BOOM BOXES ALLOWED.
- HAVE SUFFICIENT FUNDS TO BUILD 4BD/3BATH.

- HURRY UP AND BUILD MY HOUSE. GIVE ME THE 1% INTEREST, MAKE MY MONTHLY PAYMENTS CHEAP AND AFFORDABLE FOR ME AND MY FAMILY TO LIVE COMFORTABLE. PLEASE!
- I AM NOW 60YRS OLD HOPEFULLY I WILL BE FORTUNATE ENOUGH TO MOVE INTO A HAWAIIAN HOME ON HAWAIIAN SEEDDED LAND BEFORE I DIE.
- I BELIEVE THAT THE BLOOD QUANTUM OF 50% SHULD REMAIN THE SAME. THERE ARE STILL OTHERS THAT ARE 50% THAT HAVE NOT BEEN AWARDED YET.
- I DO NOT BELIEVE IT IS IN THE BEST INTEREST TO DHHL TO ALLOW HOMESTEAD FAMILY OR LESSEE TO SELL LEASE TO OTHER QUALIFIED HAWAIIANS. THE LEASE OR ESTATE SHOULD BE PLACED IN DHHL INVENTORY AND MADE AVAILABLE
- I DO NOT WANT A TURN KEY HOUSE - IT SHOULD BE LEFT UP TO THE LESSEE ON WHAT THEY CAN BUILD I.E. TURN KEY, SELF, HABITAT ETC.
- I DON'T HAVE A COMPUTER AT HOME BUT I HAVE ONE AT WORK.
- I DONT HAVE A COMPUTER BUT MY DAUGHTER HOMESTEAD FAMILY DOES. WE DONT LIVE TOGETHER RIGHT NOW.
- I DONT HAVE A HOME COMPUTER TO HAVE ACCESS ON INTERNET AND EMAIL AT WORK AT THE LIBRARY.
- I DON'T THINK HAWAIIAN'S SHOULD PROFIT FROM HAWAIIANS BY SELLING AWARD POSITION NUMBER ON DHHL LIST. IF ONE CANT QUALIFY PASS IT ON TO A FAMILY MEMBER.
- I FEEL NO ONE SHOULD BE ALLOWED TO SELL THEIR LEASE IT SHOULD BE RETURNED TO DHHL FOR ANOTHER FAMILY. HOAP - PROGRAM SHOULD PROVIDE MORE PROGRAMS/ASSIST FOR FAMILIES & FOLLOW UP WITH THEM. INSTEAD OF HAVING THEM ATTEND A ONE DAY CLASS & EXPECT THEM TO
- I HAVE BEEN ON THE LIST SINCE THE LATE 80'S. I WAS AWARDED A LEASE 2 YEARS AGO. IT IS TAKEN TOO LONG TO GE ON THE LAND. I RETIRED NOW I'M NOT SURE IF I WILL QUALIFY.
- I HAVE HAD THEIR UPDATED ABOUT THE AWARD. EACH ONE IS A SURVEY OF SOME SORT TO ACCESS MY ABILITY TO PAY.
- I HAVE TESTIFIED BEFORE DHHL BOARD. IM AN ORGANIC FARMER.
- I HAVE VISITED A HAWAIIAN HOUSE COMMUNITY THAT LOCATED IN BACK OF THE MIDDLE SCHOOL. WHY IS THE LOTS SMALLER THAN OTHER LOTS?
- I HOPE AND PRAY WE WILL SOON BE ABLE TO BUILD US A NICE BIG HOME. I WILL BE SURE TO TAKE GOOD CARE OF OUR NEW HOME AND LAND THAT I WILL BE AWARDED.
- I KNOW DHHL IS DOING ITS BEST TO GET PEOPLE ON THE LAND. I HOPE AND PRAY THAT MY WAITING FOR OWNERSHIP WILL BE ACHIEVE IN MY LIFETIME.
- I KNOW FOR A FACT THAT THE ECONOMY IS IN A BAD SITUATION BUT MY QUESTION TO DHHL IS WHY IS IT TAKING SO LONG FOR US AS A LESSEE TO GET A HOME IN WAIHOUI WHEN WAIIEHU KOU IV HOMES ARE COMPLETED ALREADY.
- I LOOK FORWARD TO OWNING MY FIRST HOME AND I OWE IT ALL TO YOU. THE DEPARTMENT OF HAWAIIAN HOMELANDS.
- I PRAY THAT I CAN AFFORD TO MORTGAGE PAYMENT WHEN THE TIME COMES FOR ME TO BUY THE HOUSE. MAKE IT AFFORDABLE HOUSING.
- I REALLY CANT RATE DHHL ON THE FOLLOWING ITEMS BECAUSE WE REALLY HAVENT USED ALL OF THEIR SERVICES.
- I THANK AKVA AND DHHL FOR FINALLY HAVING A CHANCE TOWARDS HOME OWNERSHIP. I PRAY THAT MY FINANCIAL SITUATION AND HARD WORK WILL FAVOR MY FMAILY TO SUCCEED.

- I THANK THE GOOD LORD FOR GIVING ME THIS OPPORTUNITY IN THIS AWARD. NOW WE NEED TO WORK TOGETHER IN UNITY AS ONE TO MAKE THE BEST FOR OUR COMMUNITY. DHHL YOU HAVE DONE A WONDERFUL JOB, KEEP UP THE GOOD WORK
- I THINK IT IS VERY HARD FOR SOMEONE TO AFFORD AND KEEP UP WITH THE MORTGAGE FOR THE INDIVIDED LOTS IN KAPOLEI. I THOUGHT THE HOMESTEAD LOTS AND MORTGAGES WOULD BE WITHIN OR AFFORDABLE RANGE.
- I THINK THIS IS A GOOD THING TO HAVE. I WISH THERE COULD BE MORE HOMESTEADS AVAILABLE FOR HAWAIIANS.
- I TRULY BELIEVE THAT A NON HAWAIIAN SPOUSE THAT HAVE BEEN TOGETHER FOR MORE THAN 10YRS SHOULD BE ABLE TO REMAIN AND LIVE IN THE AWARDED RESIDENCE ONCE THE PARTNER WITH THE BLOOD QUANTUM PASSES.
- I WANT TO TRANSFER MY LAIOPUS LEASE FOR E. KAPOLEI. I PUT AN AD IN OHA FOR DEC. PLEASE HELP ME DO IT.
- I WAS A LESSEE AWARD REALLY WOULD LIKE TO OWN MY HOUSE BUT AT THIS TIME IM NOT WORKING. ITS BEEN HARD TO FIND A JOB RIGHT NOW.
- I WAS AWARDED HOMESTEAD LOT IN 2006 APPROX. WE HAVE BEEN WAITING FOR THE DEVELOPERS TO CONTRUCT HOMES ON THE LOTS THAT WERE NEVER AWARDED TO US. THE DEVELOPER FILED BANKRUPTCY IN 2008.
- I WAS AWARDED INDIVIDUAL INTEREST IN APR 2006. WE ARE STILL WAITING FOR ANAHOLA TO BE READY TO BUILD.
- I WAS VERY DISAPPOINTED WITH THE WAY I WAS TREATED BY JIMMY DUPONT ON THE HAPPIEST DAY OF MY SINGLE PARENT LIFE WHEN I WAS AWARDED A DHHL LEASE. I HAD ALL MY PAPERWORK IN ORDER, IN HAND WITH MY CHECK FOR 99 DOLLARS.
- I WILL NEED FINANCIAL ASSISTANCE WITH THE EXCEPTION OF DHHL, I HAVE NOT HAD THE OPPORTUNITY TO UTILIZE THE AFOREMENTIVED AGENCIES BUT PLAN TO ONCE WE RELOCATE TO KONA.
- I WOULD HOPE DHHL WOULD ALLOW THE LESSEE TO HAVE SOME KIND OF RENTAL ON THERE LAND FOR INCOME. I THINK IT WOULD HELP PEOPLE WHO HAVE INCOME PROBLEMS SOME KIND OF ELSE.
- I WOULD LIKE TO HAVE UP DATES ON WHEN OUR HOMESTEAD WILL BE AVAILABLE TO BUILD ON.
- I WOULD LIKE TO KNOW IF A GRANT CAN BE USED OR NOT. I REMEMBER THAT I SENT IN A FORM SO THAT YOU FOLKS COULD READ ABOUT HTE GRANT THAT I GOT FROM GATEWAY GRANT.
- I WOULD LIKE TO KNOW WHEN THE FIRST PHASE OF THE 320 WAIOHULI LOTS WILL BE APPOINTED. ALSO HOW MANY OF THE 310 LOTS WILL BE OWNER BUILDER AND WOULD I HAVE THE OPPORTUNITY TO BUILD MY OWN HOME.
- I'D LIKE TO TAKE THIS TIME TO THANK THE FOLLOWING PEOPLE THAT WAS GREAT SERVICE TO MYSELF AND MY FAMILY, MICAH KANE, SAM MOKU, HELEN WAI, ATINA SOH, DREY.
- IF I COULD QUALIFY FOR A TURN KEY HOME. IM HOPING I CAN DO THE SELF HELP OR BUILD MY OWN.
- IF I HAVE ANY MISSING PAPERWORK TO BE COMPLETED WITH DHHL, PLEASE CONTACT ME VIA EMAIL OR SEND ANY INFORMATION THAT MIGHT HELP VIA MAIL.
- IM CURRENTLY WAITING FOR A LOT SELECTION ON KUMUHAE, IN WAIMANALO. WE ATTENDED THE SCHOOLING AND EVEN WEN THROUGH OUR FINANCIAL INTERVIEWS.
- IM DISABLED AND STARTED THE COMJUNITY POLICY IN OUR COMMUNITY IN 1999.
- IM FOR LEESSE OF WAIOHULI UNDIVIDED LOTS. MY # WAS I THINK 2011 WHEN AWARDED. HOW LONG MORE WOULD IT POSSIBLE TAKE BEFORE I HAVE A HOME.

- I'M NOT SURE IF I WILL KEEP THE HOMESTEAD BUILD A HOME OR TURN IT OVER TO MY OLDEST SON TO BUILD FOR HIMSELF, WIFE AND DAUGHTER.
- IM THE DAUGHTER OF GAYLE K KENATSU. MY MOM PASSED AWAY AND HER AWARDED HOMESTEAD IS PASSED ON TO HER CHILDREN. WE ALL LIVE ON OUR OWN SO I HAD A HARD TIME FILLING THIS FORM OUT REGARDING ALL 5 OF US.
- IM WAITING FOR THE HUI LAND UP AT KULA. WE FEEL THAT WE WOULD WANT AN EMPTY LOT.
- IM WAITING ON MY APPROVAL OF SOCIAL SECURITY DISABILITY. ITS BEEN THREE YEARS IN THE PROCESS.
- INFORMATION IS VERY VAGUE. CALL TO ASK QUESTIONS BUT GET RESPONSE THAT EVERYTHING IS TENTATIVE AND CANNOT PROVIDE INFO, NOT ENOUGH TIME FOR MEETINGS.
- IT IS MY WIFES COMPUTER WHO DOES NOT HAVE HER EMAIL WITH BUSINESS
- IT WOULD BE BETTER TO GO WITH EITHER OWNER BUILDER OR SELF HELP HOUSING AS THERES TOO MANY RISKS WITH DEVELOPERS GOING BANKRUPT OR NOT COMPLETING THE JOB.
- IT WOULD BE NICE TO RECEIVE MONTHLY EMAIL UPDATER EMAIL NEWSLETTER, REGARDING THE STATUS OF OUR UNDIVIDED INTEREST LOTS
- ITS BEEN A LONG JOURNEY FOR US TO MAYBE AS SOON AS DHHL IS READY FOR US TO MOVE INTO OUR HOME. THAT DAY WILL BE A GLORIOUS DAY.
- ITS HARD TO CONTINUE WAITING FOR OHUR WAIOHULI UNDIVIDED LOT. THE PLAN HAS BEEN PUSHED BACK WAY TO MUCH AND THAT IS CAUSING A HARDSHIP FOR ME.
- IVE BEEN ON KEMO DIALYZED FOR THE PAST 21YRS.
- IVE NOT BEEN ABLE TO ATTEND MOST OF THE DHHL MEETINGS DUE TO FORGETTING. IVE BEEN GETTING ALL THE LETTERS/NOTICES.
- I'VE WAITED 44 YRS. FOR THIS HOMESTEAD. IN SPITE OF ALL THE "SHENANIGENS" THAT PREVENTED ME AND MY FAMILY FROM FINALLY GETTING THIS AWARD.
- MAHALO FOR ALL YOUR HARD WORK. KEEP UP THE GREAT WORK. IT IS NOT EASY TO DO WHAT YOU DO. THOUGH SOMETIMES THERE IS NO APPRECIATION. IT'S THE LEVEL OF EDUCATION & UNDERSTANDING. CONTINUE TO PRESS FORWARD NO MATTER WHAT.
- MORE AFFORDABLE HOMES AND NOT TO MUCH RULES AND REGULATIONS. FAMILIES SHOULD HAVE A LITTLE MORE FREEDOM OF THEIR PROPERTY.
- MORE INFO ON DISTRESSED PROPERTY. IT SHOULD BE OFFERED TO PEOPLE ON LIST BY SENIORITY NOTON A TOTALLY DIFFERENT LIST. PEOPLE ON LIST WANTS HOME EVEN IF A LITTLE REPAIR NEEDS TO BE DONE TO EXISTING HOME.
- MY DAUGHTER LIVES IN NK WITH 2 OF HER DAUGHTERS THEY WILL RETURN TO HAWAII WHEN THE HOUSE IS READY.
- MY HOPE IS FOR DHHL TO POSSIBLY CORRECT THE MALUOHAI RENT WITH OPTION TO PURCHASE BACK TO RENT TO OWN AND PROVIDE LEGAL ASSISTANCE TO RENTERS TO PREVENT MARK DEVELOPMENT TO OPERATE AS THEY HAVE BEEN WITH THE ANNUAL INSPECTIONS.
- MY WIFE CAME HOME VERY UPSET ONE DAY. HER CO WORKER WAS AWARDED THE SAME LEASE AS ME BUT BECAUSE SHE WAS SO INDEBT SHE WANTED/DECIDED TO SELL HER LEASE.
- MY WIFE IS NOT IN HAWAII SHE'S IN THE PHILIPPINES - HOPING TO BE HERE SOMETIME IN 2009 LATER.
- Q 7 I AGREE ON RESPONSIBILITY BUT WOULD HAVE TO DISAGREE ON THE REMARK-S/B MADE TO DO SO. THAT I BELIEVE NEEDS TO THOUGHT OF BEING ABLE TO COMFORTABLY AFFORD TO MAKE REPAIRS

- Q20 - 22. AT TIME OF APPLICATION (6) CHILDREN WERE LISTED - NOW BECAME (12) GRANDCHILDREN (18) GREAT GRANDCHILDREN.
- REALLY APPRECIATE EVERYTHING DHHL AND THEIR STAFF DO FOR US.
- SINCE I'VE APPLIED BACK IN '92 WHEN LAIOPUA GETS BUILT. I'LL EITHER USE MY AWARD OR CANCEL THE AWARD.
- SON AND DAUGHTER IN LAW WILL JOIN US IN A COUPLE OF YEARS ONLY MY HUSBAND AND MYSELF WILL BE QUALIFYING FINANCIALLY FOR THE HOUSE ON THE LEASE.
- STILL WAITING FOR DHHL HOMESTEAD AWARD-TOO LONG ALREADY! DO DECIDE BEFORE I GET A PLACE TO LIVE ON MY OWN.
- SURVEY SHOULD BE SEPARATE FROM FUTURE AWARDEE ANY PRESENT AWARDEE. I AM ON THE WAITING LIST. ECONOMY AND JOBS ARE BAD.
- THANK YOU FOR THE OPPORTUNITY AND INTEREST IN THE LESSEES INTEREST. I'M SADDEN THAT I COULD NOT QUALIFY FOR A LOAN AFTER WORKING FOR A COMPANY FOR ALMOST 19 YRS.
- THANK YOU FOR THE OPPORTUNITY YOU HAVE GIVEN US WE WILL SINCERELY TRY TO BE GOOD FRIENDS-NEIGHBORS WITHIN OUR COMMUNITY.
- THE BLOOD QUANTUM SHOULD BE STAY AT 50% BUT WANTS LEASE IS COMPLETE 50% HAWAIIAN LEASEE SHOULD BE ABLE TO PASS TO GRAND CHILDREN WITH 12.5 PERCENT HAWAIIAN.
- THE STAFF OF DHHL ARE TRULY COMMENDABLE. IT'S INTERESTING TO NOTE THAT THE HIRING OF MANY YOUNG ENERGETIC AND DEDICATED PERSONNEL HAVE ENHANCED THE SERVICES OF YOUR ORGANIZATIONS AS WELL AS HAVING THE GUIDANCE AND EXPERIENCE OF MANY SEASONED STAFF MEMBERS
- THIS IS ALL ABOUT THE HAWAIIANS AND THEIR CHILDREN, NOT ABOUT ANY ONE OF YOU GUYS WHO THINK YOU GUYS KNOW BEST. EVERYTHING'S SUPPOSED TO GO FOR THE HAWAIIANS AND EQUALLY SHARED.
- THIS IS THE KIND OF HOME WE WOULD LIKE TO LIVE IN: 1) TWO OR THREE BEDROOMS, TWO BATHROOMS, TWO CAR GARAGE AND A PATIO OR PORCH. BUT CAN WE AFFORD IT??
- THIS SURVEY WAS INFORMATIONAL, HOWEVER WHEN SURVEYED ABOUT THE HOME - HOW MANY ROOMS, BATHROOMS ETC., MAYBE THIS SHOULD HAVE BEEN DONE WHEN THE UNDIVIDED INTEREST IS AWARDED (2 YRS PRIOR) TO THE TURN KEYS.
- UNDER CURRENT RULES WILL BE INELIGIBLE. IF I SPEND THE TIME, EFFORT AND MONEY TO UPGRADE THE HOUSE THEN THE PROFIT REALIZED SHOULD BE MINE.
- WE ARE ANTICIPATING HAVING TO MOVE MOTHER IN LAW WITH US.
- WE ARE IN NEED TO LIVE IN A 4 TO 5 BDR HOUSE AS SOON AS POSSIBLE. WE ARE LIVING WITH FAMILY.
- WE'VE BEEN WAITING A LONG TIME FOR THE HOMES. HOPE YOU CAN SPEED UP THE PROSSETS
- WE HAVE PARTICIPATED IN MEETINGS ITS FOR TWO YEARS NOW AND WE ARE ALWAYS AMAZED AT THE INTELLIGENCE.
- WE NEED TO TRY TO MAKE THE HOUSES AFFORDABLE FOR THE HOMESTEAD FAMILIES. LESSEE SHOULD NOT BE ALLOWED TO SELL THEIR AWARD, THEY SHOULD TURN IT BACK IN FOR ANOTHER FAMILY THAT WOULD USE IT.
- WE WANT A HOUSE WITH OHANA DWELLING WITH LOTS OF STORAGE.
- WE WOULD LIKE TO HAVE A ONE ON ONE MEETING TO FIND OUT WHERE WE STAND TODAY. AND WHAT WOULD WE BE LOOKING AT FOR THE FUTURE WE NEED THIS HOUSE

- WHAT KIND OF TIME FRAME ARE WE LOOKING AT SO WE MAY BE ABLE TO PREPARE OURSELVES TO RELOCATE AND SEEK OTHER EMPLOYMENT FROM MAINLAND TO HAWAII?
- WHEN MY WAIOHULI HOME HAS BEEN BUILT. I WILL BE SELLING THE HOME I HAVE NOW.
- WHEN WILL I KNOW IF I GOT A CHANCE FOR A LOT IN THE KUMUHAU ST?
- WHEN WILL NOTIFICATIONS BE MADE FOR KAPOLEI EAST PHASE 2?
- WHEN WILL THE LOT PHASE OF THE UNDIVIDED INTEREST IN WAIOHULI BE READY? HOW CAN WE BE SELECTED AS A HOME OWNER BUILDER?
- WHY IS A PERSON ALLOWED TO SELL HIS OR HER AWARDED INTEREST? IF THEY DO NOT WANT TO LIVE IN HOMESTEAD IT SHOULD RETURN TO DHHL.
- WHY IS DHHL NOT DOING ANYTHING ABOUT LESSEE WHO ARE SELLING THEIR LEASE AWARD LOTS. DONT TELL ME DHHL HAVE NOTHING TO DO WITH IT TO ME THAT NOT AN ANSWER.
- WITH ALL THE LAND THE HAWAIIAN HOMELAND OWN, WE SHOULD HAVE BIGGER LOT SIZE, AND WIDER ROADS.
- WOULD BE GREAT IF DHHL CAN SEND A NEWSLETTER OF NOTIFICATION OF THE CURRENT STATUS OF MY UNDIVIDED INTEREST AWARD IN WAIMANALO.
- WOULD LIKE MORE INFO ON OPTIONS FOR BUILDING. ALSO INFO OF THE EFFECT THE ECONOMY HAS ON OUR FINANCIAL LENDERS.
- WOULD LIKE TO RELOCATE LEASE TO NEXT PHASE. WILL USE ADDITIONAL TIME TO SELL EXISTING HOME, PAY OFF BILLS, AND BUILD SAVINGS DOWN PAYMENT.
- YES - IT WOULD BE VERY NICE WHEN WE MAIL OUT OUR SURVEY OR ASSESSMENT FORMS THAT YOU COULD LET US KNOW THAT YOU HAVE RECEIVED OUR MAILINGS AND WHAT WOULD BE THE NEXT STEP TO TAKE.